# RKYICERZ mita 

# KM-6330 KM-7530 

# SERVICE MANUAL 

Published in Feb. '03 842FA110

## CAUTION

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

## CAUTION

Double-pole/neutral fusing.

## GKyICERa mita

## Safety precautions

This booklet provides safety warnings and precautions for our service personnel to ensure the safety of their customers, their machines as well as themselves during maintenance activities. Service personnel are advised to read this booklet carefully to familiarize themselves with the warnings and precautions described here before engaging in maintenance activities.

## Safety warnings and precautions

Various symbols are used to protect our service personnel and customers from physical danger and to prevent damage to their property. These symbols are described below:

ADANGER: High risk of serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A WARNING:Serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.
A. CAUTION: Bodily injury or damage to property may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

## Symbols

The triangle $(\triangle)$ symbol indicates a warning including danger and caution. The specific point of attention is shown inside the symbol.


General warning.


Warning of risk of electric shock.

SIS
Warning of high temperature.
$Q$ indicates a prohibited action. The specific prohibition is shown inside the symbol.
General prohibited action.


Disassembly prohibited.
indicates that action is required. The specific action required is shown inside the symbol.
(! General action required.


Remove the power plug from the wall outlet.

Always ground the copier.

## 1. Installation Precautions

## A. WARNING

- Do not use a power supply with a voltage other than that specified. Avoid multiple connections to one outlet: they may cause fire or electric shock. When using an extension cable, always check that it is adequate for the rated current.

- Connect the ground wire to a suitable grounding point. Not grounding the copier may cause fire or electric shock. Connecting the earth wire to an object not approved for the purpose may cause explosion or electric shock. Never connect the ground cable to any of the following: gas pipes, lightning rods, ground cables for telephone lines and water pipes or faucets not approved by the proper authorities.



## ACAUTION:

- Do not place the copier on an infirm or angled surface: the copier may tip over, causing injury. $\qquad$

- Do not install the copier in a humid or dusty place. This may cause fire or electric shock.

- Do not install the copier near a radiator, heater, other heat source or near flammable material. This may cause fire.

- Allow sufficient space around the copier to allow the ventilation grills to keep the machine as cool as possible. Insufficient ventilation may cause heat buildup and poor copying performance.

- Always handle the machine by the correct locations when moving it.
- Always use anti-toppling and locking devices on copiers so equipped. Failure to do this may cause the copier to move unexpectedly or topple, leading to injury.

- Avoid inhaling toner or developer excessively. Protect the eyes. If toner or developer is accidentally ingested, drink a lot of water to dilute it in the stomach and obtain medical attention immediately. If it gets into the eyes, rinse immediately with copious amounts of water and obtain medical attention.

- Advice customers that they must always follow the safety warnings and precautions in the copier's instruction handbook. $\qquad$


## 2. Precautions for Maintenance

## A.WARNING

- Always remove the power plug from the wall outlet before starting machine disassembly

- Under no circumstances attempt to bypass or disable safety features including safety mechanisms and protective circuits.

- Always use parts having the correct specifications.
- Always use the thermostat or thermal fuse specified in the service manual or other related brochure when replacing them. Using a piece of wire, for example, could lead to fire or other serious accident.

- When the service manual or other serious brochure specifies a distance or gap for installation of a part, always use the correct scale and measure carefully.
- Always check that the copier is correctly connected to an outlet with a ground connection.
- Check that the power cable covering is free of damage. Check that the power plug is dust-free. If it is dirty, clean it to remove the risk of fire or electric shock.

- Never attempt to disassemble the optical unit in machines using lasers. Leaking laser light may damage eyesight.

- Handle the charger sections with care. They are charged to high potentials and may cause electric shock if handled improperly



## ACAUTION

- Wear safe clothing. If wearing loose clothing or accessories such as ties, make sure they are safely secured so they will not be caught in rotating sections.

- Use utmost caution when working on a powered machine. Keep away from chains and belts.

- Handle the fixing section with care to avoid burns as it can be extremely hot.

- Check that the fixing unit thermistor, heat and press rollers are clean. Dirt on them can cause abnormally high temperatures.

- Do not remove the ozone filter, if any, from the copier except for routine replacement. $\qquad$


- Do not route the power cable where it may be stood on or trapped. If necessary, protect it with a cable cover or other appropriate item.

- Treat the ends of the wire carefully when installing a new charger wire to avoid electric leaks. $\qquad$
- Remove toner completely from electronic components.

- Run wire harnesses carefully so that wires will not be trapped or damaged. $\qquad$
- After maintenance, always check that all the parts, screws, connectors and wires that were removed, have been refitted correctly. Special attention should be paid to any forgotten connector, trapped wire and missing screws.
- Check that all the caution labels that should be present on the machine according to the instruction handbook are clean and not peeling. Replace with new ones if necessary.
- Handle greases and solvents with care by following the instructions below: $\qquad$
- Use only a small amount of solvent at a time, being careful not to spill. Wipe spills off completely.
- Ventilate the room well while using grease or solvents.
- Allow applied solvents to evaporate completely before refitting the covers or turning the main switch on.
- Always wash hands afterwards.
- Never dispose of toner or toner bottles in fire. Toner may cause sparks when exposed directly to fire in a furnace, etc.

- Should smoke be seen coming from the copier, remove the power plug from the wall outlet immediately. $\qquad$



## 3. Miscellaneous

## A. WARNING

- Never attempt to heat the drum or expose it to any organic solvents such as alcohol, other than the specified refiner; it may generate toxic gas.


## CONTENTS

1-1 Specifications
1-1-1 Specifications ..... 1-1-1
1-1-2 Parts names and their functions ..... 1-1-3
(1) Copier ..... 1-1-3
(2) Operation panel ..... 1-1-4
1-1-3 Machine cross section ..... 1-1-5
1-1-4 Drive system ..... 1-1-6
(1) Drive system 1 (optical section) ..... 1-1-6
(2) Drive system 2 (paper feed motor drive train) ..... 1-1-7
(3) Drive system 3 (image forming motor drive train) ..... 1-1-8
(4) Drive system 4 (drive motor drive train) ..... 1-1-9
(5) Drive system 5 (large paper deck) ..... 1-1-10
(6) Drive system 6 (duplex section) ..... 1-1-11
(7) Drive system 7 (SRDF) ..... 1-1-12
1-2 Handling Precautions
1-2-1 Drum ..... 1-2-1
1-2-2 Developer and toner ..... 1-2-1
1-2-3 Installation environment ..... 1-2-1
1-3 Installation
1-3-1 Unpacking and installation ..... 1-3-1
(1) Installation procedure ..... 1-3-1
1-3-2 Setting initial copy modes ..... 1-3-16
1-3-3 Installing the key counter (option) ..... 1-3-17
1-3-4 Installing the cassette heater (option) ..... 1-3-19
1-3-5 Installing the multi finisher (option) ..... 1-3-20
1-3-6 Installing the side deck (option) ..... 1-3-30
1-3-7 Installing the printing system (option) ..... 1-3-34
1-3-8 Installing the scanning system (option) ..... 1-3-36
1-3-9 Installing the tandem kit (option) ..... 1-3-38
1-4 Maintenance Mode
1-4-1 Copier management ..... 1-4-1
(1) Using the copier management mode ..... 1-4-1
(2) Setting department management items ..... 1-4-2
(3) Weekly timer ..... 1-4-2
(4) Copy default ..... 1-4-3
(5) Machine default ..... 1-4-5
(6) Bypass Setting ..... 1-4-6
(7) Document management default setting ..... 1-4-6
(8) Hard disk management ..... 1-4-7
(9) Report ..... 1-4-7
(10) Language ..... 1-4-7
1-4-2 Maintenance mode ..... 1-4-8
(1) Executing a maintenance item ..... 1-4-8
(2) Maintenance mode item list ..... 1-4-9
(3) Contents of maintenance mode items ..... 1-4-13
1-5 Troubleshooting
1-5-1 Paper misfeed detection ..... 1-5-1
(1) Paper misfeed indication ..... 1-5-1
(2) Paper misfeed detection conditions ..... 1-5-2
(3) Paper misfeeds ..... 1-5-9
1-5-2 Self-diagnosis ..... 1-5-19
(1) Self-diagnostic function ..... 1-5-19
(2) Self-diagnostic codes ..... 1-5-20
1-5-3 Image formation problems ..... 1-5-36
(1) No image appears (entirely white) ..... 1-5-38
(2) No image appears (entirely black) ..... 1-5-38
(3) Image is too light ..... 1-5-39
(4) Background is visible. ..... 1-5-39
(5) A white line appears longitudinally ..... 1-5-39
(6) A black line appears longitudinally. ..... 1-5-40
(7) A black line appears laterally ..... 1-5-40
(8) One side of the copy image is darker than the other. ..... 1-5-40
(9) Black dots appear on the image ..... 1-5-41
(10) Image is blurred. ..... 1-5-41
(11) The leading edge of the image is consistently misaligned with the original. ..... 1-5-41
(12) The leading edge of the image is sporadically misaligned with the original ..... 1-5-42
(13) Paper creases. ..... 1-5-42
(14) Offset occurs. ..... 1-5-42
(15) Image is partly missing. ..... 1-5-43
(16) Fixing is poor. ..... 1-5-43
(17) Image is out of focus. ..... 1-5-43
(18) Image center does not align with the original center. ..... 1-5-43
(19) Image is not square. ..... 1-5-44
(20) Image contrast is low (carrier scattering) ..... 1-5-44
(21) When the large paper deck is used, the center of the original image and that of the copy image do not align ..... 1-5-44
(22) There is a regular error between the centers of the original and copy image when the SRDF is used ..... 1-5-45
(23) There is a regular error between the leading edges of the original and copy image when the SRDF is used. ..... 1-5-45
1-5-4 Electrical problems ..... 1-5-46

- Copier
(1) The machine does not operate when the main switch is turned on ..... 1-5-46
(2) The image forming motor does not operate (C2000) ..... 1-5-46
(3) The drive motor does not operate (C2550), ..... 1-5-46
(4) Paper feed motor does not operate (C2500). ..... 1-5-46
(5) The scanner motor does not operate. ..... 1-5-47
(6) The duplex fan motor does not operate. ..... 1-5-47
(7) The optical section motor does not operate. ..... 1-5-47
(8) The cooling fan motor does not operate ..... 1-5-47
(9) The fixing unit fan motor does not operate. ..... 1-5-47
(10) LSU fan motor 1 does not operate ..... 1-5-48
(11) LSU fan motor 2 does not operate ..... 1-5-48
(12) The main charger fan motor does not operate ..... 1-5-48
(13) The eject fan motor does not operate ..... 1-5-48
(14) The upper lift motor does not operate (C1030) ..... 1-5-48
(15) The lower lift motor does not operate (C1040) ..... 1-5-49
(16) The large paper deck right lift motor does not operate (C1050). ..... 1-5-49
(17) The large paper deck left lift motor does not operate (C1060). ..... 1-5-49
(18) Blow fan motor 1 does not operate ..... 1-5-49
(19) Blow fan motor 2 does not operate ..... 1-5-49
(20) The toner feed motor does not operate ..... 1-5-49
(21) The main charger cleaning motor does not operate. ..... 1-5-50
(22) The toner agitation motor does not operate. ..... 1-5-50
(23) The registration clutch does not operate. ..... 1-5-50
(24) Feed clutch 1 does not operate ..... 1-5-50
(25) Feed clutch 2 does not operate ..... 1-5-50
(26) Feed clutch 3 does not operate ..... 1-5-51
(27) Feed clutch 4 does not operate ..... 1-5-51
(28) Feed clutch 5 does not operate ..... 1-5-51
(29) The upper paper feed clutch does not operate ..... 1-5-51
(30) The lower paper feed clutch does not operate ..... 1-5-51
(31) The bypass lift clutch does not operate ..... 1-5-51
(32) The bypass paper feed clutch does not operate ..... 1-5-52
(33) The duplex forwarding clutch does not operate ..... 1-5-52
(34) The duplex reversing clutch does not operate. ..... 1-5-52
(35) The large paper deck conveying clutch does not operate ..... 1-5-52
(36) Large paper deck paper feed clutch 1 does not operate. ..... 1-5-52
(37) Large paper deck paper feed clutch 2 does not operate. ..... 1-5-53
(38) The transfer charger belt release clutch does not operate ..... 1-5-53
(39) The duplex eject switching solenoid does not operate. ..... 1-5-53
(40) The duplex pressure release solenoid does not operate ..... 1-5-53
(41) The feedshift solenoid does not operate. ..... 1-5-53
(42) The fixing web solenoid does not operate. ..... 1-5-54
(43) The cleaning lamp does not turn on ..... 1-5-54
(44) The exposure lamp does not turn on ..... 1-5-54
(45) The exposure lamp does not turn off. ..... 1-5-54
(46) Fixing heater M or S does not turn on (C6000), ..... 1-5-54
(47) Fixing heater $M$ or $S$ does not turn off ..... 1-5-54
(48) Main charging is not performed (C5100). ..... 1-5-55
(49) Transfer charging is not performed (C5110). ..... 1-5-55
(50) No developing bias is output. ..... 1-5-55
(51) The original size is not detected. ..... 1-5-55
(52) The original size is not detected correctly. ..... 1-5-55
(53) The touch panel keys do not work ..... 1-5-55
(54) The message requesting paper to be loaded is shown when paper is present in the large paper deck. ..... 1-5-56
(55) The message requesting paper to be loaded is shown when paper is present in the upper cassette. ..... 1-5-56
(56) The message requesting paper to be loaded is shown when paper is present in the lower cassette ..... 1-5-56
(57) The message requesting paper to be loaded is shown when paper is present on the bypass table ..... 1-5-56
(58) The size of paper in the upper cassette is not displayed correctly ..... 1-5-56
(59) The size of paper in the lower cassette is not displayed correctly. ..... 1-5-57
(60) The size of paper on the bypass table is not displayed correctly. ..... 1-5-57
(61) A paper jam in the paper feed, paper conveying or fixing section is indicated on the touch panel immediately after the main switch is turned on ..... 1-5-57
(62) The message requesting covers to be closed is displayed when the front, upper right, lower right and eject covers are closed. ..... 1-5-58
(63) Others. ..... 1-5-58
- DF
(1) The original feed motor does not operate ..... 1-5-59
(2) The original conveying motor does not operate. ..... 1-5-59
(3) The original feed solenoid does not operate. ..... 1-5-59
(4) The switchback feedshift solenoid does not operate. ..... 1-5-59
(5) The eject feedshift solenoid does not operate. ..... 1-5-59
(6) The switchback pressure solenoid does not operate. ..... 1-5-59
(7) The original feed clutch does not operate. ..... 1-5-60
(8) A message indicating cover open is displayed when the SRDF is closed correctly. ..... 1-5-60
(9) An original jams when the main switch is turned on ..... 1-5-60
1-5-5 Mechanical problems ..... 1-5-61
- Copier
(1) No primary paper feed ..... 1-5-61
(2) No secondary paper feed. ..... 1-5-61
(3) Skewed paper feed ..... 1-5-61
(4) The scanner does not travel. ..... 1-5-61
(5) Multiple sheets of paper are fed at one time ..... 1-5-61
(6) No refeed ..... 1-5-61
(7) Paper jams ..... 1-5-61
(8) Toner drops on the paper conveying path. ..... 1-5-62
(9) Abnormal noise is heard ..... 1-5-62
- DF
(1) No primary original feed ..... 1-5-63
(2) No secondary original feed ..... 1-5-63
(3) Originals jam ..... 1-5-63
1-6 Assembly and Disassembly
1-6-1 Precautions for assembly and disassembly ..... 1-6-1
(1) Precautions ..... 1-6-1
(2) Running a maintenance item ..... 1-6-2
1-6-2 Paper feed section ..... 1-6-3
(1) Detaching and refitting the forwarding, upper and lower paper feed pulleys ..... 1-6-3
(2) Detaching and refitting the bypass forwarding roller, bypass upper and lower paper feed pulleys ..... 1-6-6
(2-1) Detaching the bypass paper feed unit ..... 1-6-6
(2-2) Detaching the bypass forwarding roller ..... 1-6-7
(2-3) Detaching the bypass upper paper feed pulley ..... 1-6-7
(2-4) Detaching the bypass lower paper feed pulley ..... 1-6-8
(3) Cleaning the paper feed belts ..... 1-6-9
(4) Detaching and refitting the deck paper feed roller and deck paper conveying roller ..... 1-6-11
(5) Detaching and refitting the upper and lower paper width switches (For inch models only.) ..... 1-6-12
(6) Detaching and refitting the bypass paper width switch ..... 1-6-14
(7) Adjusting the center registration ..... 1-6-15
(7-1) Adjusting the position of the rack adjuster ..... 1-6-15
(7-2) Adjusting the position of the center adjuster ..... 1-6-16
(8) Adjustment after roller and clutch replacement ..... 1-6-17
(8-1) Adjusting the leading edge registration ..... 1-6-17
(8-2) Adjusting the leading edge registration for duplex switchback copying ..... 1-6-18
(8-3) Adjusting the center line of image printing ..... 1-6-19
(8-4) Adjusting the margins for printing ..... 1-6-20
(8-5) Adjusting the amount of slack in the paper at the registration roller for drawer, bypass and duplex feeds ..... 1-6-21
(8-6) Adjusting the amount of slack in the paper at the vertical conveying ..... 1-6-22
(9) Detaching and refitting the upper registration roller ..... 1-6-23
(10) Detaching and refitting the lower registration roller ..... 1-6-25
1-6-3 Main charging section ..... 1-6-26
(1) Replacing the charger wire and charger grid assembly ..... 1-6-26
(2) Replacing the grid wire cleaning pad and charger wire cleaning pad ..... 1-6-28
1-6-4 Optical section ..... 1-6-29
(1) Detaching and refitting the exposure lamp ..... 1-6-29
(2) Detaching and refitting the scanner wires ..... 1-6-30
(2-1) Detaching the scanner wires ..... 1-6-30
(2-2) Refitting the scanner wires ..... 1-6-31
(3) Replacing the laser scanner unit ..... 1-6-33
(4) Replacing the ISU (reference) ..... 1-6-34
(5) Adjusting the longitudinal squareness (reference) ..... 1-6-35
(6) Adjusting scanner image lateral squareness (reference) ..... 1-6-36
(6-1) Adjusting the position of the laser scanner unit ..... 1-6-36
(6-2) Adjusting the position of the ISU ..... 1-6-38
(7) Adjusting magnification of the scanner in the main scanning direction ..... 1-6-39
(8) Adjusting magnification of the scanner in the auxiliary scanning direction ..... 1-6-40
(9) Adjusting the scanner center line ..... 1-6-41
(10) Adjusting the scanner leading edge registration ..... 1-6-42
(11) Adjusting the margins for scanning an original on the contact glass ..... 1-6-43
1-6-5 Drum section ..... 1-6-44
(1) Detaching and refitting the drum and drum heater ..... 1-6-44
(2) Detaching and refitting the front and rear drum electrode wires ..... 1-6-46
(3) Detaching and refitting the drum heater electrodes $A$ and $B$ ..... 1-6-48
1-6-6 Developing section ..... 1-6-49
(1) Adjusting the position of the magnetic brush (developing roller) (reference) ..... 1-6-49
(2) Checking the position of the doctor blade (reference) ..... 1-6-50
(3) Detaching and refitting the developing filter and the upper developing seal ..... 1-6-51
(4) Detaching and refitting the lower developing shaft and developing blade assembly ..... 1-6-52
1-6-7 Transfer section ..... 1-6-53
(1) Detaching and refitting the transfer charger belt ..... 1-6-53
(2) Detaching and refitting the transfer roller ..... 1-6-54
(3) Detaching and refitting the belt cleaning brush ..... 1-6-55
1-6-8 Cleaning section ..... 1-6-56
(1) Detaching and refitting the cleaning blade ..... 1-6-56
(2) Detaching and refitting the cleaning brush ..... 1-6-58
(3) Detaching and refitting the cleaning brush mount ..... 1-6-59
(4) Detaching and refitting the separation claw assembly ..... 1-6-60
1-6-9 Fixing section ..... 1-6-61
(1) Detaching and refitting the fixing unit thermostat ..... 1-6-61
(2) Detaching and refitting the cleaning felt ..... 1-6-62
(3) Detaching and refitting the fixing heaters $M$ and $S$ ..... 1-6-63
(4) Detaching and refitting the fixing unit thermistor ..... 1-6-65
(5) Detaching and refitting the lower cleaning roller ..... 1-6-66
(6) Detaching and refitting the heat roller and press roller ..... 1-6-67
(7) Detaching and refitting the heat roller separation claw. ..... 1-6-68
(8) Detaching and refitting the press roller separation claw ..... 1-6-69
1-6-10 Duplex section ..... 1-6-70
(1) Cleaning the duplex switchback rollers ..... 1-6-70
(2) Adjusting the position of the duplex eject switching solenoid ..... 1-6-71
(3) Setting the switchback drive ..... 1-6-72
1-6-11 SRDF section ..... 1-6-73
(1) Detaching and refitting the DF forwarding pulley and the DF feed pulleys ..... 1-6-73
(2) Detaching and refitting the DF separation pulley ..... 1-6-74
(3) Adjusting the DF magnification ..... 1-6-78
(4) Adjusting the DF center line ..... 1-6-79
(5) Adjusting the scanning start position when the DF is used ..... 1-6-80
(5-1) Adjusting the DF leading edge registration ..... 1-6-80
(5-2) Adjusting the DF traling edge registration ..... 1-6-81
(6) Adjusting the margins for scanning the original from the DF ..... 1-6-82
1-6-12 Others ..... 1-6-83
(1) Detaching and refitting the drum grounding plate spring ..... 1-6-83
(2) Detaching and refitting the front cleaning seal ..... 1-6-84
1-7 Requirements on PCB Replacement
1-7-1 Upgrading the firmware on the main PCB ..... 1-7-1
1-7-2 Adjustment-free variable resisters (VR) ..... 1-7-2
2-1 Mechanical construction
2-1-1 Paper feed section ..... 2-1-1
(1) Paper feed from the cassettes ..... 2-1-1
(2) Paper feed from the large paper deck ..... 2-1-5
(2-1) Right cassette paper feed ..... 2-1-6
(2-2) Left cassette paper feed ..... 2-1-8
(2-3) Raising and lowering the lifts ..... 2-1-9
(2-4) Detecting the paper level ..... 2-1-10
(3) Paper feed from the bypass table ..... 2-1-11
2-1-2 Main charging section ..... 2-1-14
2-1-3 Optical section ..... 2-1-17
(1) Original scanning ..... 2-1-18
(2) Image printing ..... 2-1-19
2-1-4 Developing section ..... 2-1-21
(1) Formation of magnetic brush ..... 2-1-22
(2) Toner density control ..... 2-1-24
(2-1) Toner empty detection by the toner sensor ..... 2-1-24
(2-2) Controling the toner feed motor and toner agitation motor ..... 2-1-25
(2-3) Toner empty detection by the toner level sensor ..... 2-1-25
(2-4) Toner control level absolute humidity correction ..... 2-1-25
2-1-5 Transfer and conveying sections ..... 2-1-26
2-1-6 Cleaning section ..... 2-1-29
2-1-7 Charge erasing section ..... 2-1-30
2-1-8 Fixing section ..... 2-1-31
2-1-9 Feedshift and eject sections ..... 2-1-34
2-1-10 Duplex section ..... 2-1-36
2-1-11 SRDF ..... 2-1-39
(1) Original feed section ..... 2-1-39
(1-1) Original feed timing ..... 2-1-40
(2) Original switchback section ..... 2-1-41
(2-1) Operation of original switchback ..... 2-1-42
(3) Original conveying section ..... 2-1-43
(3-1) Original switchback/conveying timing ..... 2-1-44
2-2 Electrical Parts Layout
2-2-1 Electrical parts layout ..... 2-2-1
(1) PCBs ..... 2-2-1
(2) Switches and sensors ..... 2-2-2
(3) Motors ..... 2-2-4
(4) Clutches and solenoids ..... 2-2-5
(5) Other electrical components ..... 2-2-6
(6) SRDF switches and sensors ..... 2-2-7
(7) SRDF motors ..... 2-2-8
(8) SRDF clutches and solenoids ..... 2-2-9
2-3 Operation of the PCBs
2-3-1 Power source PCB ..... 2-3-1
2-3-2 Main PCB ..... 2-3-6
2-3-3 Engine PCB ..... 2-3-11
2-3-4 Scanner motor PCB ..... 2-3-19
2-3-5 CCD PCB ..... 2-3-22
2-4 Appendixes
Timing chart No. 1 ..... 2-4-1
Timing chart No. 2 ..... 2-4-2
Timing chart No. 3 ..... 2-4-3
Timing chart No. 4 ..... 2-4-4
Timing chart No. 5 ..... 2-4-5
Timing chart No. 6 ..... 2-4-6
Timing chart No. 7 ..... 2-4-7
Timing chart No. 8 ..... 2-4-8
Timing chart No. 9 ..... 2-4-9
Timing chart No. 10 ..... 2-4-10
Chart of image adjustment procedures ..... 2-4-11
Maintenance parts list ..... 2-4-14
Periodic maintenance procedures ..... 2-4-16
Optional devices supplied parts list ..... 2-4-21
List of error codes ..... 2-4-22
Functions and settings combination chart ..... 2-4-25
General wiring diagram ( 63 cpm ) ..... 2-4-26
General wiring diagram ( 75 cpm ) ..... 2-4-27


## 1-1-1 Specifications




| Document processor |  |
| :---: | :---: |
| Original feed system .. | Automatic feed |
| Originals .................................... Sheets |  |
| Original weights | Single-sided original mode: $35-160 \mathrm{~g} / \mathrm{m}^{2}$ |
|  | Double-sided original mode: $50-120 \mathrm{~g} / \mathrm{m}^{2}$ |
| Original paper | Plain paper, thermal paper, art paper and colored paper |
| Original sizes. | A3 - A5R, folio/11" $\times 17$ " - $51 / 2^{\prime \prime} \times 81 / 2$ " |
| No. of originals | Up to 70 sheets (A3, B4, folio, 11 " $\times 17{ }^{\prime \prime}, 81 / 2$ " $\times 14$ ") |
|  | Up to 100 sheets (up to $44 / 11^{\prime \prime} \times 8^{1 / 2} 2^{\prime \prime}$ ) |
|  | Up to 30 sheets in the auto selection mode |
|  | Art or thermal paper must be fed individually. |
| Power source | . Electrically connected to the copier |

## 1-1-2 Parts names and their functions

(1) Copier


Figure 1-1-1
(1) Operation panel
(2) Operation section right cover
(3) Front cover
(4) Original tray
(5) Large paper deck
(6) Upper cassette
(7) Lower cassette
(8) Width guide
(9) Length guide
(10) Bypass table
(11) Insert guides
(12) Support guide
(13) Upper right cover
(14) Lower right cover
(15) Original size indicator lines
(16) Contact glass
(17) Handles for transport
(18) Original table
(19) Original insert guides
(20) DF original reversing cover
(21) Original set indicator
(22) Original ejection cover
(23) DF opening/closing lever
(24) Ejection guide
(25) Total counter
(26) Fixing knob
(27) Paper feed section knob
(28) Paper conveying section release lever
(29) Paper conveying section
(30) Fixing unit
(31) Duplex unit
(32) Main switch
(33) Ejection cover
(34) Ejection tray
(35) Waste toner box
(36) Waste toner box cover

## (2) Operation panel



Figure 1-1-2
(1) Start key (indicator)
(2) Stop/clear key
(3) Reset key
(4) Energy saver key (indicator)
(5) Interrupt key (indicator)
(6) Management key
(7) *(default setting) key
(8) Numeric keys
(9) Touch panel
(10) Brightness adjustment control dial
(11) Copier key (indicator)
(12) Printer key (indicator)
(13) Scanner key (indicator)
(14) Auto selection key (indicator)
(15) Job build key (indicator)
(16) Repeat key (indicator)
(17) Job queue key (indicator)
(18) Document management key (indicator)

## 1-1-3 Machine cross section



Figure 1-1-3 Machine cross section
(1) Paper feed section
(7) Charge erasing section
(2) Main charging section
(8) Fixing section
(3) Optical section
(4) Developing section
(5) Transfer and paper conveying section
(6) Cleaning section
(9) Feedshift and eject section
(10) Duplex section
(11) SRDF

## 1-1-4 Drive system

(1) Drive system 1 (optical section)


Figure 1-1-4
(1) Scanner motor pulley
(2) Scanner drive belt
(3) Scanner drive pulley
(4) Scanner wire drum
(5) Scanner wire
(6) Scanner wire pulley

## (2) Drive system 2 (paper feed motor drive train)



Figure 1-1-5
(1) Idle gear 20
(2) Feed gear $22 / 32$
(3) Feed drive belt
(4) Feed gear $22 / 32$
(5) Idle gear 20
(6) Upper paper feed clutch gear
(7) Idle sub gear 18
(8) Feed clutch 4 gear
(9) Idle gear 26
(10) Paper feed gear 16
(11) Toner roller gear
(12) Feed clutch 5 gear
(13) Paper feed gear 16
(14) Toner roller gear
(15) Idle sub gear 18
(16) Lower paper feed clutch gear
(17) Idle gear 40
(18) Idle gear 24
(19) Gear 42/32
(20) Feed clutch 2 gear
(21) Gear 38T
(22) Gear 35
(23) Gear 29
(24) Idle gear 29
(25) Idle gear 30
(26) Feed gear 55/45
(27) Paper feed motor gear
(28) Gear $42 / 32$
(29) Paper feed drive belt
(30) Tension pulley 20
(31) Tension pulley 20
(32) Tension pulley 20
(33) Gear 42/32
(34) Feed clutch 3 gear
(35) Tension pulley 20
(36) Idle pulley 21
(3) Drive system 3 (image forming motor drive train)


Figure 1-1-6
(1) Drum
(2) Drum gear 60/54
(3) Drum pulley $26 / 26$
(4) Idle pulley
(5) Developing gear 30
(6) Developing idle gear 27
(7) Drum drive belt
(8) Idle pulley $24 / 72$
(9) Drum idle gear 45
(10) Image forming motor gear
(11) Gear 53/44/33
(12) Developing spiral gear
(13) Bypass clutch gear
(14) Gear 18
(15) Idle gear 20
(16) Idle gear 20
(17) Idle gear 20
(18) Clutch gear 26
(19) Clutch gear 26
(20) Clutch gear 26
(21) Bypass clutch gear
(22) Paper feed pulley B gear
(23) Idle gear 30/15
(24) Registration upper gear 16
(25) Gear 18
(26) Feed clutch 1 gear
(27) Paddle A gear
(28) Idle gear 27
(29) Gear 18
(30) Registration upper gear 16
(31) Registration clutch gear
(32) Fixing drive gear


Figure 1-1-7 Developing section
(6) Developing rear gear 25
(7) Developing idle gear 27/36
(8) Developing joint gear
(9) Developing idle gear
(10) Developing idle lower gear
(11) Developing upper gear
(12) Developing lower gear
(13) Sub unit agitation gear 28
(4) Drive system 4 (drive motor drive train)


Figure 1-1-8
(1) Oil roller gear 16
(2) Heat roller
(3) Heat roller gear
(4) Fixing joint gear 36
(5) Developing joint gear
(6) Idle gear 22
(7) Fixing drive gear 36
(8) Idle gear 25
(9) Cleaning drive belt
(10) Cleaning drive gear
(11) Pulley 36
(12) Feedshift gear 21
(13) Spiral roller gear 19
(14) Blade thrust gear 36
(15) Oil supply roller gear 22
(16) Drum
(17) Drum gear 60/54
(18) Transfer charger belt release clutch gear
(19) Idle pulley 21
(20) Loop gear 18
(21) Idle gear 22
(22) Agitation gear 20

| (23) Transfer belt | (44) Gear 19 |
| :---: | :---: |
| (24) Transfer belt drive roller | (45) Fixing eject joint gear |
| (25) Idle gear 22 | (46) Idle gear 40 |
| (26) Fulcrum gear | (47) Idle gear 28 |
| (27) Idle gear 40 | (48) Eject pulley 24 |
| (28) Developing drive gear 45 | (49) Switchback drive belt |
| (29) Oil roller gear | (50) Forwarding pulley |
| (30) Duplex gear 44 | (51) Paper conveying belt pulley |
| (31) Idle pulley 31/42 | (52) SB gear 19 |
| (32) Developing gear 20 | (53) Feedshift pulley 22 |
| (33) Motor idle gear 45 | (54) Pulley 16 |
| (34) Drive motor gear | (55) Pulley 20 |
| (35) Motor idle gear 56/25 | (56) Paper conveying belt pulley |
| (36) Gear 38T | (57) Pulley 24 |
| (37) Fixing eject joint gear | (58) Duplex paper conveying belt |
| (38) Eject joint gear | (59) Idle gear 40 |
| (39) Fixing eject joint gear | (6) SB gear 24 |
| (40) Developing gear 20 | (61) Gear 32 |
| (41) Idle gear 28 | (62) Gear 36 |
| (42) Oil roller gear 16 | (63) Idle gear 30 |
| (43) Gear 30 | (64) Gear 31 |

(5) Drive system 5 (large paper deck)


Figure 1-1-9
(1) Pulse gear
(2) Gear 1.0-24
(3) Lift pulley
(4) Left lift belt assembly
(5) Right lift belt assembly
(6) Large paper deck lift motor gear
(7) Large paper deck paper feed clutch 2 gear
(8) Gear 18
(9) Gear 24
(10) Gear 18
(11) Idle gear 31
(12) Gear 33
(13) Gear 18
(14) Gear 28
(15) Idle gear 19
(16) Gear 20
(17) Gear 18
(18) Gear 22
(19) Gear 18
(20) Gear 14
(21) Gear 14
(22) Large paper deck paper feed clutch 1 gear
(23) Paper feed belt pulley
(24) Paper feed belt
(25) Paper feed belt pulley
(26) Large paper deck conveying clutch gear

## (6) Drive system 6 (duplex section)


(7) (15) (14)

Figure 1-1-10
(1) Duplex joint gear
(10) Front transfer drive gear
(2) Clutch gear 26
(3) Paper conveying pulley 40
(4) Paper conveying drive belt
(5) Paper conveying tension pulley
(6) Paper conveying pulley 20
(7) Paper conveying pulley 20
(8) Duplex registration gear 20/30
(11) Gear 22
(12) Gear 18
(13) Gear 17
(14) Gear 40
(15) Duplex forwarding clutch gear
(16) Gear 40
(17) Duplex reversing clutch gear
(9) Clutch gear 26

## (7) Drive system 7 (SRDF)



As viewed from machine rear
Figure 1-1-11 SRDF (inside rear of machine)
(1) Original feed motor pulley
(10) DF registration pulley 28/18
(2) Pulley $35 / 22 / 22$
(11) Idle gear 15
(3) Idle gear 26
(12) Idle gear 20
(4) Original feed clutch gear
(13) Switchback gear 18
(5) DF original feed pulley 18
(14) DF registration drive belt
(6) DF forwarding pulley 18
(7) Tension pulley
(15) Gear 22/35
(8) Original feed drive belt
(16) Original conveying motor pulley
(9) DF forwarding belt
(17) Gear 28
(18) Original conveying drive belt 1


Figure 1-1-12 SRDF (inside front of machine)
(1) Lower original conveying pulley $25 / 18$
(7) Joint gear 14
(2) Gear $18 / 25$
(8) JAM release gear 14
(3) Eject gear 18
(9) Tension pulley
(4) Middle original conveying pulley 18
(10) Eject drive belt
(5) Upper original conveying pulley 18
(6) JAM release gear 24

## 1-2-1 Drum

Note the following when handling or storing the drum.

- When removing the image formation unit, never expose the drum surface to strong direct light.
- Keep the drum at an ambient temperature between $-20^{\circ} \mathrm{C} /-4^{\circ} \mathrm{F}$ and $40^{\circ} \mathrm{C} / 104^{\circ} \mathrm{F}$ and at a relative humidity not higher than $90 \%$ RH. Avoid abrupt changes in temperature and humidity.
- Avoid exposure to any substance which is harmful to or may affect the quality of the drum.
- Do not touch the drum surface with any object. Should it be touched by hands or stained with oil, clean it.


## 1-2-2 Developer and toner

Store the developer and toner in a cool, dark place. Avoid direct light and high humidity.

## 1-2-3 Installation environment

1. Temperature: $10-35^{\circ} \mathrm{C} / 50-95^{\circ} \mathrm{F}$
2. Humidity: $15-85 \%$ RH
3. Power supply: 120 V AC, 13 A/220-240 V AC, 4.9 A (ave.) ( 63 cpm )

120 V AC, 15 A/220-240 V AC, 7.0 A (ave.) ( 75 cpm )
4. Power source frequency: $50 \mathrm{~Hz} \pm 0.3 \% / 60 \mathrm{~Hz} \pm 0.3 \%$
5. Installation location

- Avoid direct sunlight or bright lighting. Ensure that the photoconductor will not be exposed to direct sunlight or other strong light when removing paper jams.
- Avoid extremes of temperature and humidity, abrupt ambient temperature changes, and hot or cold air directed onto the machine.
- Avoid dust and vibration.
- Choose a surface capable of supporting the weight of the machine.
- Place the machine on a level surface (maximum allowance inclination: $1^{\circ}$ ).
- Avoid air-borne substances that may adversely affect the machine or degrade the photoconductor, such as mercury, acidic of alkaline vapors, inorganic gasses, NOx, SOx gases and chlorine-based organic solvents.
- Select a room with good ventilation.

6. Allow sufficient access for proper operation and maintenance of the machine.

Machine front: $1000 \mathrm{~mm} / 3^{3} / \mathrm{s}^{\prime \prime} \quad$ Machine rear: $100 \mathrm{~mm} / 3^{15} / 16 "$
Machine right: $700 \mathrm{~mm} / 27^{9} / 16^{\prime \prime} \quad$ Machine left: $600 \mathrm{~mm} / 23^{5} / 8^{\prime \prime}$


$$
\begin{array}{ll}
\text { a: } 1181 \mathrm{~mm} / 46^{1 / 2 "} & \text { d: } 1530 \mathrm{~mm} / 60^{1 / 4} 4^{\prime \prime} \\
\text { b: } 685 \mathrm{~mm} / 26^{15} / 16^{\prime \prime} & \text { e: } 1390 \mathrm{~mm} / 54^{3 / 4} 4^{\prime \prime} \\
\text { c: } 800 \mathrm{~mm} / 31^{1 / 2 "} & \text { f: } 1375 \mathrm{~mm} / 54^{1 / 2} 8^{\prime \prime}
\end{array}
$$

Figure 1-2-1 Installation dimensions

## 1-3-1 Unpacking and installation

## (1) Installation procedure


*For inch models only.


Figure 1-3-1 Unpacking
(1) Copier
(2) Upper spacer
(3) Bottom pad
(4) Upper pad
(5) Bottom plate
(6) Skid
(7) Supports
(8) Upper case
(9) Outer case
(10) Tank spacer
(11) Front transfer spacer
(12) Rear transfer spacer
(13) Upper developing seal
(14) Belt cleaning spacers
(15) Plastic bag
(16) Paper labels
(17) Screws (M3 $\times 8$ chromate)
(18) Cassette size labels
(19) Screws (M4 $\times 10$ TP-A bronze)
(20) Hinge joints
(21) Machine cover
(22) Bar code labels
(23) Attachment case
(24) Attachment spacer
(25) Mounting plate assembly
(26) Rail release plate
(27) Release fixing plate
(28) Release handle
(29) Shield gasket ${ }^{11}$
(30) Connecting stoppers
(31) Mounting support plates
(32) Release adjusting plate
(33) Waste toner boxes
(34) Slider assembly
(35) Eject pad
(36) Screws (M4 $\times 12$ TP-A chrome)
(37) Screws (M4 $\times 6$ TP-A chrome)
(38) Screws (M4 $\times 10$ binding bronze)
(39) Screws (M4 $\times 6$ binding bronze)
(40) Power code ${ }^{+1}$
(41) DP spacer
(42) Upper spacer of attachment
(43) Side spacer of attachment
(44) Plastic bags
(45) Operation guide
(46) Plastic bag
(47) Clamp ${ }^{2}$
*1: for 220-240 V specifications only.
*2: for 230 V specifications only.

## Remove the tapes.

1. Remove the tapes holding the SRDF.
2. Remove the tape holding the front cover.
3. Remove the tape holding the right cover.
4. Remove the tapes holding the large paper deck and cassettes.
5. Remove the tape holding the bypass table.
6. Remove the tapes holding the power cord.


Figure 1-3-2
7. Draw out the upper cassette and remove the tapes holding the cassette lift and pull out the upper developing seal.


Figure 1-3-3

## Remove the pins holding light source units 1 and 2.

1. Remove the tapes with the two pins holding light source unit 1 and the one pin holding light source unit 2 at the left side of the machine, and remove the each pin.
2. Remove the tapes holding the eject cover and DF original switchback cover.


Figure 1-3-4

Remove the cleaning assembly retainers.

1. Open the front cover and remove the three screws holding the image forming unit. Tip the transfer section release lever, then pull out the image forming unit horizontally.
Caution: When pulling out the image forming unit, hold the both of the image forming unit firmly and do not touch the separation claws.


Figure 1-3-5
2. Remove the screw holding the cleaning assembly retainer (at the front side of the machine), then remove the cleaning assembly retainer. Remove the pin holding the cleaning assembly retainer (at the rear side of the machine), then remove the cleaning assembly retainer.

## Set the cleaning assembly.

1. Turn the cleaning retaining levers in the direction of the arrow and set the cleaning retaining levers firmly.


Figure 1-3-6

## Load developer.

1. Lift the lock lever holding the developing assembly through 90 degrees and slide the lever on the top of the developing assembly in the direction of the arrow, then release the nozzle of the developing assembly from the toner hopper.
2. Remove the screw holding each of the front and rear developing assembly retainers and lift the levers for securing the developing assembly, and then disconnect the positive connector and 4-pin connector. remove the assembly from the copier.

Remove the three screws and disengage the two hooks and then remove the upper developing cover.
Caution: Be sure to place the developing assembly on a level surface when loading developer.


Figure 1-3-8


Figure 1-3-9


Figure 1-3-10
5. Shake the developer bottle well to agitate the developer.
6. While turning the developing gear (with the marked arrow) in the direction of the arrow, uniformly pour developer into the developing assembly. (Pour two bottles of developer.)
Caution: Never turn the developing gear in the reverse direction.


Figure 1-3-11
7. Refit the upper developing cover to the developing assembly.

- When refitting the upper developing cover, be sure to insert the large and small hooks until they click into place and then secure with the three screws.


Figure 1-3-12

Install the upper developing seal.

1. Remove the two screws and fit the upper developing seal using the removed screws.

- When fitting the upper developing seal, fit while holding it toward the drum.

2. Insert the developing assembly back into the image forming unit and connect the positive connector and 4-pin connector.
3. Lower the levers for securing the developing assembly to lock the assembly and refit the screw holding each of the front and rear developing assembly retainers.
4. Slide the lever on the top of the developing assembly in the direction of the arrow and lower the lock lever through 90 degrees to secure the nozzle of the developing assembly to the toner hopper.


Figure 1-3-13


Figure 1-3-14


Figure 1-3-15

Fit the belt cleaning spacers and lower cleaning roller (for 63 cpm only).

1. Remove the screw and draw the conveying section out laterally.


Figure 1-3-16
2. Remove the front and rear transfer spacers.


Figure 1-3-17
3. Remove the stop rings and bearing from the transfer charger belt shaft.


Figure 1-3-18
4. Disconnect the 1-pin connector on the white wire, 1-pin connector on the red wire and the 1-pin connector on the green wire. Shift the transfer charger belt in the direction of the arrow, then remove by lifting it.
Caution: Never touch the transfer charger belt.


Figure 1-3-19
5. Remove the four screws and disconnect the 1-pin connector on a green wire, and then remove the belt cleaning housing.


Figure 1-3-20
6. Fit the lower cleaning roller to fixing unit with the two screws.


Figure 1-3-20-1
7. Fit the belt cleaning spacers as shown in the diagram.
8. Use the supplied four screws to tighten the belt cleaning spacers and the belt cleaning housing together.

- Reattach the film of the belt cleaning housing to its original position under the guide plate.

9. Connect the 1-pin connector on the green wire.
10. Refit the transfer charger belt.

- Be sure to insert the grounding bearing into the grounding plate.

11. Connect the 1-pin connector on the green wire, 1pin connector on the red wire and the 1-pin connector on the white wire, and then fit the stop rings and bearings to the transfer charger belt shaft.

## Set the fixing pressure.

1. Open the fixing eject cover.


Figure 1-3-21


Figure 1-3-22


Figure 1-3-23
2. Turn the fixing pressure screws in the direction of the clockwise and tighten it, then set the fixing pressure.
3. Close the fixing eject cover.
4. Push back the transfer section its original position and lift the transfer section release lever to the its original position, then fasten it.

## Remove the tapes of the duplex unit.

1. Draw out the duplex unit and remove the three tapes holding the duplex unit.

Connect the power cord.


Fixing pressure screw
Figure 1-3-24


Figure 1-3-25

1. Connect the power cord to the machine.
2. Insert the power plug into the wall outlet.

## Carry out initial developer setting. (mentenance item U130)

1. Turn the main switch on with opening the front cover.
2. The machine starts warming up, after "Close the front cover" message is displayed, enter the maintenance mode by entering " 10871087 " using the numeric keys.
3. Enter " 130 " using the numeric keys and press the start key.
4. Close the front cover.
5. Press the start key to execute the maintenance item.

- In approximately 2 minutes, the toner control level and toner sensor control voltage are automatically set and the settings displayed on the touch panel.
Display example
INPUT: 104 (toner sensor output voltage)
CONTROL: 125 (Toner sensor control voltage)
FIRST TARGET: 103 (Toner control reference voltage)
HUMID: 65 (Absolute humidity)

6. Press the stop/clear key.

## Apply toner to the cleaning blade (maintenance item U160)

1. Enter " 160 " using the numeric keys and press the start key.
2. Press the start key to execute the maintenance item.

- Toner is applied to the drum and then the drive stops automatically.


## Set the cleaning blade.

1. Open the front cover and remove the three screws holding the image forming unit. Tip the transfer section release lever, then pull out the image forming unit horizontally.
che that the toner is applied to the drum and loosen the blade retaining screw at the left side of the image forming unit, then slide the blade release lever in the direction of the arrow.

- The cleaning blade is set and the cleaning blade contacts with the drum.

3. Refasten the blade retaining screw, then fasten the blade release lever.
4. Push back the image forming unit its original position and lift the conveying release lever up the its original position, and then fasten with the three screws fastened the image forming unit .
5. Close the front cover.
6. After driving stops, press the stop/clear key.

## Exit maintenance mode.

[^0]Load toner.

1. Open the operation right cover.


Figure 1-3-29
2. Hold a new toner bottle upside down and tap the bottom approximately 10 times.


Figure 1-3-30
3. Shake the toner bottle up and down and from side to side approximately 10 times.


Figure 1-3-31
4. Push the round hole of the toner bottle to the metal pin at the opening for toner replenishment.
5. While pushing down the toner bottle, turn it $90^{\circ}$ clockwise.


Figure 1-3-32
6. Wait until toner drops (approx. 60 seconds).


Figure 1-3-33
7. To drop toner completely, tap the side of the toner bottle approximately 10 times.


Figure 1-3-34
8. Turn the toner bottle to the original position while pushing it down, and gently remove it from the opening for toner replenishment.
9. Close the operation right cover.

Install the original tray.*

1. Hook the grooves of the original tray to the pins (two) at the right side of the machine, then install the original tray to the machine.
*Inch models only.

Make test copies.

1. Load paper in a casette and make test copies.

Completion of machine installation.


Figure 1-3-35

## 1-3-2 Setting initial copy modes

Factory settings are as follows:


## 1-3-3 Installing the key counter (option)

Key counter installation requires the following parts:
Key counter set (P/N 2A369704)
Contents of the set:

- Key counter cover (P/N 2A360010)
- Key counter retainer (P/N 66060030)
- Key counter cover retainer (P/N 66060022)
- Key counter mount (P/N 66060040)
- Key counter assembly (P/N 41529210)
- Four (4) M4 $\times 6$ bronze TP-A screws (P/N B4304060)
- Two (2) M4 $\times 10$ bronze TP-A screws (P/N B4304100)
- One (1) M4 $\times 20$ bronze TP-A screw (P/N B4304200)
- One (1) M4 $\times 6$ chrome TP-A screw (P/N B4104060)
- One (1) M3 $\times 8$ bronze binding screw (P/N B1303080)
- One (1) M4 $\times 30$ bronze binding screw (P/N B1304300)
- Two (2) M3 $\times 6$ bronze flat-head screws (P/N B2303060)
- Two (2) M4 $\times 10$ tap-tight S binding screws (P/N B3024100)
- Two (2) $M 4 \times 10$ tap-tight P chrome binding screws (P/N B8014100)
- One (1) M3 bronze nut (P/N C2303000)


## <Procedure>

1. Fit the key counter assembly to the key counter retainer using the two screws and nut.
2. Fit the key counter mount to the key counter cover using the two screws, and attach the key counter retainer to the mount using the two screws.


Figure 1-3-36
3. Remove the four screws and detach the middle right cover from the machine.
4. Cut out the aperture plate on the middle right cover using nippers.


Figure 1-3-37
5. Pass the 4-pin connector of the key counter through the apertures in the key counter cover retainer and middle right cover, and insert into the 4-pin connector inside the machine.
6. Seat the projection of the key counter cover retainer in the aperture in the middle right cover, and fasten them both to the machine using the two screws.
7. Refit the screw to the machine of the middle right cover.
8. Fit the key counter cover with the key counter assembly inserted to the key counter cover retainer on the machine.


Figure 1-3-38
9. Insert the key counter into the key counter assembly.
10. Turn the main switch on and enter the maintenance mode.
11. Run maintenance item U204 and select "KEY COUNTER."
12. Exit the maintenance mode.
13. Check that the message requesting the key counter to be inserted is displayed when the key counter is pulled out.
14. Check that the counter counts up as copies are made.

## 1-3-4 Installing the cassette heater (option)

## <Procedure>

1. Remove the four screws holding the lower rear cover and then the cover.
2. Remove the two screws securing the main PCB shield and open the main PCB shield.
3. Remove the four screws holding the large paper deck and then the deck.


Figure 1-3-39


Figure 1-3-40


Figure 1-3-41

## 1-3-5 Installing the multi finisher (option)

## <Procedure>

1. Fit the release fixing plate to the ejection cover of the copier with the two M4 $\times 12$ TP screws.


Figure 1-3-42
2. Remove the two screws from the ejection cover of the copier and fit the release adjusting plate with the removed two screws and the two $\mathrm{M} 4 \times 6 \mathrm{TP}$ screws by aligning the lower end.
3. Insert the two rail unit mounting plate stoppers into the holes of the rail unit mounting plate.


Figure 1-3-44
4. Remove the two screws from the copier and fit the rail unit mounting plate with the removed two screws by aligning the lower end.
5. Fix the rail unit mounting plate stoppers with the two $M 4 \times 6$ binding screws.


Figure 1-3-45
6. Attach the connecting sponge to the side plate of the finisher by aligning it to the lower end "a" of the narrow area and the front end "b" of the side plate.


Figure 1-3-46
7. Remove the screw and then remove the release hook.
8. Remove the three pins and then remove the connecting rail.


Figure 1-3-47
9. Remove the screw and then remove the gray handle of the release hook. Fit the green release hook handle with the removed screw.


Figure 1-3-48
10. Fit the latch plate with the two pins that have been removed in step 8.


Figure 1-3-49


Figure 1-3-50
12. Open the front cover.
13. Remove the four blue screws locking each of the two separate retainers to the intermediate tray and detach both retainers.


Figure 1-3-51


Figure 1-3-52


Figure 1-3-53
17. Insert a stapler cartridge into each of the staplers and of the intermediate tray. Press on the cartridges until they are securely locked.


Figure 1-3-54


Figure 1-3-55
19. Push the release lever to close the intermediate tray and insert it into its original position.
20. Fit the main tray with two hexagonal nuts.
21. Secure the main tray with two pins.
22. Attach the sub tray to the finisher by inserting the projections at the front and back of the sub tray into the holes of the finisher.
23. Attach label A to the recessed portion on the side of the main tray.
24. Attach label B to the recessed portion on the side of the sub tray.


Figure 1-3-56
25. Remove the 2-pin connector from the main tray unit and then remove the five screws to remove the rear cover.


Figure 1-3-57


Figure 1-3-58
27. Insert the rail unit into the lower part of the finisher.
28. Pull out the intermediate tray.


Figure 1-3-59
29. Fix the rail unit with the four $\mathrm{M} 4 \times 10$ binding screws.

- As shown in the illustration, the fixing positions of the M4×10 binding screws may be different depending on the finisher model.

30. Insert the intermediate tray into its original position.


Figure 1-3-60
31. Refit the lower right stay to its original position.
32. Refit the rear cover to its original position and connect the 2 -pin connector of the main tray unit.
33. Pull out the rail unit and insert the pin of the rail unit to the connecting section of the rail unit mounting plate.


Figure 1-3-61
34. Insert the stopper to the connecting section and fix it with the two $\mathrm{M} 4 \times 6$ binding screws.


Figure 1-3-62
35. Connect the signal cable of the finisher to the connector of the copier.
For 230 V specifications only, fit the clamp to the signal cable and use the screw of the rear middle cover of the copier to tighten them together.


Figure 1-3-63
36. With the release hook handle pulled, loosen the two screws and the two M4×6 TP screws and adjust the mounting position of the release adjusting plate so that the claw of the latch plate is positioned at the center of the opening of the release adjusting plate.
37. Connect the finisher to the copier.

- The pin of the release adjusting plate is inserted into the hole of the finisher.

38. Close the front cover.
39. Plug the copier's power cable into a wall outlet and turn the copier on from the main switch.


Figure 1-3-64

## Correcting Paper Curling

1. Set the machine in the non-sort mode and run paper through the machine to make a test copy.
2. Check if the paper that is ejected from the finisher is curled. If it is, make the following adjustment.

Figure 1-3-65

## If the Paper Curls Downward (figure 1-3-65 "a")

1. Open the front cover.
2. Rotate the lower lever by one mark in the direction of the higher numbers.
Note: There are 5 marks. The lever is set to the first mark when shipped.
3. Close the front cover.
4. Run paper through the machine and check if it is still curled downward.
5. Repeat steps 1 to 4 until the ejected paper does not curl downward anymore.
a

b



Figure 1-3-66

## If the Paper Curls Upward (figure 1-3-65 "b")

1. Open the front cover.
2. Remove the three screws locking down the inner left cover followed by the cover.


Figure 1-3-67
3. Rotate the upper lever by one mark in the direction of the higher numbers.
Note: There are 5 marks. The lever is set to the first mark when shipped.
4. Close the front cover.
5. Run paper through the machine and check if it is still curled upward.
6. Repeat steps 1 to 5 until the ejected paper does not curl upward anymore.
7. When the correction is completed, reattach the inner left cover.


Figure 1-3-68

## 1-3-6 Installing the side deck (option)

## <Procedure>

1. Remove the two screws from the support.
2. Cut out the three aperture plates on the upper right cover using nippers.
3. Insert the lower merge guide into the upper right cover. Open the upper right cover and secure the lower merge guide with two screws ( $\mathrm{M} 4 \times 06$ binding screws).

Upper right cover


Figure 1-3-70
Figure 1-3-69

4. Close the upper right cover. While holding the lower merge guide downward, secure the guide with two screws (M4 $\times 08$ TP-P tight screws).


Figure 1-3-72
5. Open the upper right cover. Insert the upper merge guide into the cover from the inside and secure with two screws (M4 $\times 06$ binding screws).
6. Close the upper right cover. While holding the upper merge guide upward, secure the guide with two screws (M4 $\times 08$ TP-P tight screws).


Figure 1-3-74
7. Remove the two screws from the lower rear right cover, the screw from the lower front right cover, and
then remove the lower middle right cover.

Lower rear right cover


Figure 1-3-75
8. Refit the screws removed in step 7 to the lower rear right cover and lower front right cover.
9. Insert the folded part of the interlock switch into the slot in the lower rear right cover and secure with a screw (M4 $\times 12$ flat-head screw).

(flat-head M4×12)


Figure 1-3-76

Figure 1-3-77
11. Open the lower vertical conveying cover and align the V-shaped groove of the retainer with the center of the scale located at the base. Then secure the retainer with two screws (M4 $\times 06 \mathrm{TP}$ screws).
12. If the gaps between the copier and the side deck at the top and bottom are not even after installing the side deck, loosen the two height adjusting screws and move the retaining rail in the direction of the arrow by the necessary number of marks so that the gaps become even, and retighten the screws.


Figure 1-3-78


Figure 1-3-79
13. Connect the signal cable for the deck to the connector on the copier.
14. Connect the power plug to the wall outlet and turn the main switch on.
15. Press the right down switch to descend the lift until it reaches lower limit.
16. Load paper in the side deck.
17. Run maintenance item U034 (Adjusting the print start timing) and make a test copy.
18. Measure the discrepancy $L$ ( mm ) between the center of the test copy and the optical axis. If $L$ is 1.0 mm or above, loosen the two screws of the retainer and move the $V$-shaped groove on the retainer by the measured amount $L$ and retighten the screws.

- If the line is shifted to the front ( (a) ), move the Vshaped groove of the retainer toward the front.
- If the line is shifted to the rear ( (b) ), move the Vshaped groove of the retainer toward the rear.

(a)

(b)

Figure 1-3-80

## 1-3-7 Installing the printing system (option)

## <Procedure>

1. Remove 2 screws and take off the cover.


Figure 1-3-81


Figure 1-3-82

## Install the (optional) printer network kit.

3. Remove 2 screws and take off the cover.
4. Push the printer network kit all the way in along the rails, and fasten it to the controller box with 2 screws.


Figure 1-3-83

## Install the (optional) HD-4 hard disk.

5. Remove 2 screws and take off the cover.
6. Push the HD-4 hard disk all the way in along the rails, and fasten it to the controller box with 2 screws.

- After installation, the hard disc must be formatted. Turn ON the power, go to the printer screen and select the "Printer Menu" followed by "Hard Disk" and then "Format".


Figure 1-3-84

## Installing the Optional Bar-Code Reader

7. Fasten the serial connector in place with 2 screws.

- After installation, the barcode reader must be set to ON using the following procedure. Turn ON the power, go to the printer screen and select "Printer Menu", "Interface", "Serial", "Detailed Settings", "Barcode", "ON", "Emulation", "Change Interface", "Serial", "PCL6". Then turn the main switch off and on.


Figure 1-3-85


Figure 1-3-86

## 1-3-8 Installing the scanning system (option)

## <Procedure>

1. Remove the two screws securing the cover CF and then the cover.
2. Remove the six screws securing the copier rear middle cover $A$ and then the cover.
.Remove the eight screws securing the shield upper cover and then the cover.

* When removing the shield upper cover, remove the 2 -pin connector of the cooling fan in advance.

4. Remove the two screws and remove the cover.
5. Insert the scanner board through the opening and connect the CN1 connector of the scanner board to the CN4 connector of the main PCB of the copier.


Figure 1-3-88


Figure 1-3-89
6. Fasten the scanner board to the controller-box cover with two screws.
7. Refit the covers that have been removed in step 1 to 3 and the 2-pin connector of the cooling fan.


Figure 1-3-90


Figure 1-3-91


Figure 1-3-92

## 1-3-9 Installing the tandem kit (option)

## <Procedure>

1. Remove the two screws securing the cover CF and then the cover.
2. Remove the six screws securing the copier rear middle cover $A$ and then the cover.
3. Remove the four screws securing the copier rear lower cover and then the cover.

Remove the 14 screws securing the shield upper and lower covers and then the covers.

* When removing the shield upper and lower covers, remove the 2-pin connector of the cooling fan in advance.


Figure 1-3-94
5. Remove the two screws securing the interface mounting plate and then the plate.
6. Remove the two screws securing the interface cover and then the cover.


Figure 1-3-95
7. Insert CN2 on the assembly relay PCB into CN1 on the interface $P C B$ for installation.


Figure 1-3-96
8. Insert CN1 on the assembly relay PCB into CN5 on the main PCB of the copier.
9. Secure the interface $P C B$ with two $M 4 \times 6$ binding screws.
10. Insert the 2-pin connector on the S-BOX wire into 2pin connector CN3 on the interface $P C B$.


Figure 1-3-97


Figure 1-3-98
11. Secure the interface mounting plate with the two screws removed in step 5.
12. Secure the connector of the interface PCB to the interface mounting plate with two $M 2.6 \times 5$ brass binding screws.
13. Refit the shield upper and lower covers, the 2-pin connector of the cooling fan, the copier rear lower cover, the copier rear middle cover A, and the cover CF.
14. Connect the interface cable to the connector of the interface PCB.


Figure 1-3-99


Figure 1-3-100

## 1-4-1 Copier management

This copier is equipped with the maintenance mode for service personnel and the management mode that can be used also by users (mainly by copier administrator). In this copier management mode, settings such as default settings can be changed.
(1) Using the copier management mode


## (2) Setting department management items

## Registering a new department code

Sets a department code and the limit of the number of copies for that department.

1. Press the [ID-code Reg./Del.] key.
2. Press the [Register] key and press the [\# keys].
3. Enter a department code (8-digit) using the numeric keys and press the [\# keys].
4. Enter the number of copies limit using the numeric keys. The copy limit can be set to any 1 page increment between 1 and 999999. Entering " 0 " enables unlimited copying.
5. Press the [Close] key.
6. Press the [Close] key.
7. Press the $[\mathrm{On}]$ key.
8. Press the [Close] key.

## Deleting a department code

1. Press the [ID-code Reg./Del.] key.
2. Select the department code to be deleted and press the [Delete] key.
3. Select "Yes" or "No".
4. Press the [Close] key.
5. Press the [On] key.
6. Press the [Close] key.

## Altering the copy limit

1. Press the [\# of copy correct] key.
2. Select the department code to be altered and press the [Correction] key.
3. Enter the number of copies limit using the numeric keys. The copy limit can be set to any 1 page increment between 1 and 999999.
Entering " 0 " enables unlimited copying.
4. Press the [Close] key.
5. Press the [Close] key.
6. Press the [On] key.
7. Press the [Close] key.

## Clearing copy counts

1. Press the [Counter clear] key.
2. Select "Yes" or "No".
3. Press the [Close] key.
Viewing copy counts
4. Press the [Counter by ID-code] key.
5. View copy counts using the cursor up/down keys.
6. Press the [Close] key.
7. Press the [Close] key.

Print management list

1. Press the [Print the list] key.

If $A 4 / 11^{\prime \prime} \times 8^{1 / 2 "}$ paper is present, the list is automatically printed out. Otherwise, select the paper source and press the start key.

Enabling/disabling department management

1. Select "On" or "Off".

## Enabling/disabling printer department management

1. Select "On" or "Off" under "Printer".

## Setting printer error report

When the printer department management is enabled, if printing is performed with an incorrect department code, an error report can be output.

1. Press the $[\mathrm{On}]$ key under "Printer".
2. Press the [Print Err. PRT.] key.
3. Press the [On] key.
4. Press the [Close] key.
(3) Weekly timer

## Setting weekly timer

Sets the time at which the copier is to be turned ON or OFF during each day of the week, or whether it will be left ON or OFF all day on any of those days.

1. Select the day of the week and press the [Change \#] key.
2. To set the time at which the copier is to be turned on or off, press the [Select work time] key and press the +/- keys to select the power-on hour and minute and the power-off hour and minute.
To set the copier OFF all day, press the [All day-OFF] key.
To set the copier ON all day, press the [All day-ON] key.
3. Press the [Close] key.

Canceling the weekly timer function temporarily

1. Select the day of the week and press the [Change \#] key.
2. Press the [On] key under "Cancel".
3. Press the [Close] key.

Turning the [weekly timer] key ON/OFF

1. Select "On" or "Off".

## (4) Copy default

## Exposure mode

Selects the exposure mode at power-on.

1. Select "Exposure mode" and press the [Change \#] key.
2. Select "Manual" or "Auto".

## Exposure steps

Sets the number of exposure steps for the manual exposure mode.

1. Select "Exposure steps" and press the [Change \#] key.
2. Select "1 step" or "0.5 step".

## Original image quality

Selects the copy quantity mode at power-on.

1. Select "Original image quality" ("Image quality Original") and press the [Change \#] key.
2. Select "Text+Photo", "Photo" or "Text".

$$
\text { Custom original size (setting No. } 1 \text { - No. 4) }
$$

Sets the custom original sizes.

1. Select one of "Original size" settings ("custom 1 " through "custom 4") and press the [Change \#] key.
2. Press the [On] key.
3. Press the $+/$ - keys to set $Y$ (width). Setting range: 2 to $11^{\prime \prime}$ (inch specifications) 50 to 297 mm (metric specifications)
4. Press the $+/$ - keys to set $X$ (length). Setting range: 2 to 17" (inch specifications) 50 to 432 mm (metric specifications)

## Eco print

Selects the toner economy mode to be automatically on or off at power-on.

1. Select "Eco print" and press the [Change \#] key.
2. Select "On" or "Off".

Paper selection
Sets whether the same sized paper as the original to be copied is automatically selected.

1. Select "Paper selection"("Select paper") and press the [Change \#] key.
2. Select "APS" or "Default cassette".

## Select paper type (APS)

Specifies paper types to be selected for the auto paper selection mode.

1. Select "Select paper type(APS)" and press the [Change \#] key.
2. Press the $[\mathrm{On}]$ key.
3. Select the paper type. (Multiple types can be selected.)

## Default drawer

Sets the drawer to be selected in cases such as after the reset key is pressed.

1. Select "Default drawer"("Default cassette") and press the [Change \#] key.
2. Select priority drawer.

## Drawer for cover paper

Sets the drawer to be selected for cover paper.

1. Select "Drawer for cover paper" and press the [Change \#] key.
2. Select the drawer for cover paper.

## Default magnification

Selects whether auto magnification selection or $100 \%$ magnification is to be given priority when the sizes of the original and copy paper are different.

1. Select "Default magnification"("Default mode") and press the [Change \#] key.
2. Select "Manual" or "AMS".

## Auto exposure adjustment

Adjusts the exposure for the auto exposure mode.

1. Select "Auto exposure adj. (Auto)" and press the [Change \#] key.
2. Press the [Lighter] or [Darker] key to adjust default setting of copy exposure.
Setting range: -3 to +3

## Auto exposure adjustment (OCR)

Adjusts the exposure for scanning with OCR in the scanner mode.

1. Select "Auto exposure adj. (OCR)" and press the [Change \#] key.
2. Press the [Lighter] or [Darker] key to adjust default setting of copy exposure.
Setting range: -3 to +3

## Manual exposure adjustment (Mixed)

Adjusts the exposure to be used when text and photo original is selected for the image mode.

1. Select "Manual exp. adj. (Mixed)" and press the [Change \#] key.
2. Press the [Lighter] or [Darker] key to adjust default setting of copy exposure.
Setting range: -3 to +3

## Manual exposure adjustment (Text)

Adjusts the exposure to be used when text original is selected for the image mode.

1. Select "Manual exp. adj. (Text)" and press the [Change \#] key.
2. Press the [Lighter] or [Darker] key to adjust default setting of copy exposure.
Setting range: -3 to +3

| Manual exposure adjustment (Photo) |
| :---: |
| Adjusts the exposure to be used when photo | original is selected for the image mode.

1. Select "Manual exp. adj. (Photo)" and press the [Change \#] key.
2. Press the [Lighter] or [Darker] key to adjust default setting of copy exposure.
Setting range: -3 to +3

## Sort mode

Sets whether or not the sort mode will be the default setting in the initial mode.

1. Select "Sort" and press the [Change \#] key.
2. Select "On" or "Off".

## Auto rotation mode

Sets whether or not the auto rotation mode will be the default setting in the initial mode.

1. Select "Auto Rotation" and press the [Change \#] key.
2. Select "Rotate" or "No Rotate".

## Margin width

Sets the default setting of the margin width for the margin copying.

1. Select "Default margin width" and press the [Change \#] key.
2. Press the up, down, right, and left cursor keys to set the default settings.
Setting range: 0 to $3 / 4$ " (inch specifications) 0 to 18 mm (metric specifications)

## Border erase width

Sets the default setting of the border erase width for the border erase mode.

1. Select "Default erase width" and press the [Change \#] key.
2. Press the +/- keys to adjust default erase width.
Setting range:
Outside border:
0 to $3 / 4$ " (inch specifications)
0 to 18 mm (metric specifications)
Center area:
0 to 1 1/2" (inch specifications)
0 to 36 mm (metric specifications)


| Modify Copy |
| :--- |
| Disables the modify copy function or enables the |
| modify copy function in the default mode. |
| 1. Select "Modify Copy" and press the [Change |
| \#] key. |
| 2. Select "On" or "Off" under "Function". |
| 3. Select "On" or "Off" under "Default". |

## Job Queue Report

Sets whether or not the job queue report is selected.

1. Select "Job Queue Report" and press the [Change \#] key.
2. Select "off", "On/All copy job" ("On/(All copy)") or "On/reserved" ("On/reserv.job").

## Display register key

Sets whether or not to display the Register key in the copy operation screen.

1. Select "Display register key" and press the [Change \#] key.
2. Select "On" or "Off".

## Black-line correction

Reduces black lines that may be caused when the DF is used.

1. Select "Correct. fine black line" and press the [Change \#] key.
2. Select "On" or "Off".

Customize the base screen (main function)
Changes the layout of the main functions of the base screen.

1. Select "Customize (Main function)" and press the [Change \#] key.
2. Change the layout to press [Move ahead] or [Move to behind].

## Customize the copy operating screen (add function)

Changes the layout of the functions except the main functions of the copy operating screens.

1. Select "Customize (Add function)" and press the [Change \#] key.
2. Change the layout to press $[\leftarrow]$.

## (5) Machine default

## Auto drawer switching

Enables or disables the auto drawer switching function and sets whether "All types of paper" or "Feed same paper type" is selected.

1. Select "Auto drawer switching" ("Auto cassette switching") and press the [Change \#] key.
2. Select "On" or "Off".
3. Select "All types of paper" or "Feed same paper type".

## Paper size (drawer No. 1 \& No.2)

Sets the size of paper that is loaded in drawers 1 and 2.

1. Select one of the "Paper size" settings ("1st drawers" or "2nd drawer") and press the [Change \#] key.
2. Select the paper size.

## Paper type (drawer No. 1 - No. 5 )

Sets the type of paper for drawers 1 through 5.

1. Select one of "Paper type" settings ("1st drawer" through "5th drawer") and press the [Change \#] key.
2. Select the paper type.

## Select paper type (2 sided)

Sets whether or not each of custom paper types (custom 1 - custom 8) will be available for 2 sided copying.

1. Select "Select paper type (2 sided)" and press the [Change \#] key.
2. Select one of the "custom" paper type settings ("custom 1" through "custom 8") and set "On" or "Off".

Select paper type (for used paper)
Sets whether or not the used paper function will be turned on for each custom type of paper (custom 1 - custom 8).

1. Select "Select paper (Used Paper)" ["Select 'used paper' type"] and press the [Change \#] key.
2. Select one of the "custom" paper type settings ("custom 1" through "custom 8") and set "On" or "Off".

## Auto shutoff time

Sets the auto shutoff time.

1. Select "Auto shut-off time" and press the [Change \#] key.
2. Press the +/- keys to set the auto shutoff time.
Setting range: 15 to 240 minutes

## Auto preheat time

Sets the auto preheat time.

1. Select "Auto preheat time" and press the [Change \#] key.
2. Press the +/- keys to set the auto preheat time.
Setting range: 1 to 240 minutes Note: Set the auto preheat time to be shorter than the auto shutoff time.

## Copy eject location setting

Sets the copy eject location when a finisher and a multi-job tray are installed.

1. Select "Select Copy output mode" and press the [Change \#] key.
2. Select the eject location.

## Key sound

Sets if a beep sounds when a key on the key press panel is pressed.

1. Select "Key sound ON/OFF" and press the [Change \#] key.
2. Select "On" or "Off".

## Silent mode

Selects whether or not to enter silent mode after copying.

1. Select "Silent Mode" and press the [Change \#] key.
2. Select "On" or "Off".

## Day \& time

Sets the current date and time.

1. Select "Day \& time" and press the [Change \#] key.
2. Press the +/- keys to set the year, month, day, hour, and minute respectively.

## Time difference

Sets the time difference.

1. Select "Time difference" and press the [Change \#] key.
2. Press the +/- keys to set the time difference. Setting range: $+12: 00$ to $-12: 00$

Management code change
Changes the management code.

1. Select "Management code change" and press the [Change \#] key.
2. Enter the 4 -digit management code using the numeric keys and press the enter key.

## Auto shutoff

Sets whether the auto shutoff function is available.

1. Select "Auto shut-off" and press the [Change \#] key.
2. Select "On" or "Off".

## (6) Bypass setting

## Paper size and paper type settings

Sets the paper size and paper type for the bypass settings.
When using special papers such as transparency, cards, and postcards, be sure to set the paper type to prevent faulty transfer and faulty fixing.

1. To enable the auto paper size detection, press the [Auto Detection] key and select "Centimeter" or "Inch".
To set a custom size, press the [Input size] key and press the +/- keys to set the paper size.
Setting range: Width: 3 7/8" - 11 5/8" (inch specifications)
Length: 5 7/8" - 17"
Width: 98-297 mm (metric specifications)
Length: 148-432 mm
2. Press the [Select paper type] key.
3. Select the paper type.
4. Press the [Close] key.

## Other standard size setting

Sets a special standard size.

1. Press the [Others standard] key.
2. Press the [Select size] key.
3. Select the paper size.
4. Press the [Close] key.

## (7) Document management default setting

## Document list print out

Prints out each job list.

1. Press the function key to print out the document list you want.
Reset box

Prints out each job list.

1. Press the function key to delete all data you don't want.
2. Press the [Yes] key.

> Box name setting

Sets the name of synergy print box.

1. Press the [Box editting] key.
2. Select the desired box.
3. Press the [Change \#] key.
4. Enter the box name.
5. Press the [End] key.
6. Press the [Yes] key.
7. Press the [Close] key.
8. Press the [Job cancel] key.

## Box password setting

Sets the password for the synergy box.

1. Press the [Box editting] key.
2. Select the desired box.
3. Select "Password" and press the [Change \#] key.
4. Enter the password and press the [Close] key.
5. Press the [Close] key.
6. Press the [Job cancel] key.


Deletes the data in the synergy print box.

1. Press the [Box editting] key.
2. Select the desired box.
3. Press the [Reset Box] key.
4. Press the [Yes] key.
5. Press the [Close] key.
6. Press the [Job cancel] key.

Duration to save document data setting
Sets the duration to save the document data in the synergy print box.

1. Press the [Document data saving term] ([Document data save period]) key.
2. Press the $+/-$ keys to set the duration. Setting range: 1 to 7 days To save documents with no specific duration, press the [Save without duration] key.
3. Press the [Close] key.
(8) Hard disk management

Deletes the invalid data in the hard disk.

1. Press the [On] key.
2. Press the [Close] key.
(9) Report

Outputs the setting reports.

1. Press the [Print form] key.
2. Select the report.

Copy report/Option report/Counter report/ Machine report

## (10) Language

Switches the language to be displayed on the press panel.

1. Press the [Language] key.
2. Select the display language.

## 1-4-2 Maintenance mode

The copier is equipped with a maintenance function which can be used to maintain and service the machine.
(1) Executing a maintenance item

(2) Maintenance mode item list

| Section | $\begin{aligned} & \hline \text { Item } \\ & \text { No. } \end{aligned}$ | Maintenance item contents | Initial setting* |
| :---: | :---: | :---: | :---: |
| General | U000 | Outputting an own-status report | - |
|  | U001 | Exiting the maintenance mode | - |
|  | U002 | Setting the factory default data | - |
|  | U003 | Setting the service telephone number | ***** |
|  | U004 | Setting the machine number | 000000 |
|  | U005 | Copying without paper | - |
|  | U008 | Machine report | - |
|  | U018 | Displaying the ROM checksum | - |
|  | U019 | Displaying the ROM version | - |
| Initialization | U020 | Initializing all data | - |
|  | U021 | Initializing all memory | - |
|  | U022 | Initializing backup memory | - |
|  | U024 | HDD formatting | - |
| Drive, paper feed, paper conveying and cooling system | U030 | Checking motor operation | - |
|  | U031 | Checking switches for paper conveying | - |
|  | U032 | Checking clutch operation | - |
|  | U033 | Checking solenoid operation | - |
|  | U034 | Setting paper timing <br> - Leading edge registration/Leading edge registration for duplex copying <br> - Center line/Center line for duplex copying | $\begin{aligned} & -6.0 / 0 \\ & -2.8 / 0 \end{aligned}$ |
|  | U035 | Setting folio size <br> - Length <br> - Width | $\begin{array}{r} 330 \\ 210 \\ \hline \end{array}$ |
|  | U037 | Checking fan motor operation | - |
|  | U050 | Setting the switchback drive <br> - Duplex forwarding clutch-off timing <br> - Duplex forwarding clutch-off timing (for 11 " $\times 17^{\prime \prime}$ copy paper only) <br> - Duplex reversing clutch-on timing <br> - Duplex reversing clutch-off timing | $\begin{gathered} 100(63 \mathrm{cpm}) \\ 75(75 \mathrm{cpm}) \\ 75(63 \mathrm{cpm}) \\ 55(75 \mathrm{cpm}) \\ 50 \\ 120 \end{gathered}$ |
|  | U051 | Adjusting the amount of slack in the paper <br> - Drawer feed <br> - Bypass feed <br> - Duplex feed | $15(63 \mathrm{cpm})$ $0 / 0 / 0 / 0(75 \mathrm{cpm})$ $-10(63 \mathrm{cpm})$ $-15 /-15 /-15 /-25 /$ $-5 /-30(75 \mathrm{cpm})$ $10(63 \mathrm{cpm})$ $-10 /-10 / 5 /-15$ $(75 \mathrm{cpm})$ |
|  | U053 | Adjusting motor speed standard <br> - Drive motor speed adjustment <br> - Paper conveying motor speed adjustment <br> - Polygon motor speed adjustment | $\begin{gathered} 30 \\ 30(63 \mathrm{cpm}) \\ 25(75 \mathrm{cpm}) \\ -5 \end{gathered}$ |
|  | U054 | Adjusting the amount of slack in the paper | $\begin{gathered} 30(63 \mathrm{cpm}) \\ 30 / 150(75 \mathrm{cpm}) \end{gathered}$ |
|  | U058 | Setting of deck paper feed timing data | 0/0/0 |
| Optical | U060 | Adjusting the scanner input properties | 12 |
|  | U061 | Turning the exposure lamp on | - |
|  | U063 | Adjusting the shading position | 0 |

[^1]2CJ/2FA-1

| Section | $\begin{aligned} & \hline \text { Item } \\ & \text { No. } \end{aligned}$ | Maintenance item contents | Initial setting* |
| :---: | :---: | :---: | :---: |
| Optical | U064 | Adjusting the CCD level | $\begin{aligned} & 9 \text { ( } 63 \mathrm{cpm} \text { ) } \\ & 11 \text { ( } 75 \mathrm{cpm}) \\ & \hline \end{aligned}$ |
|  | U065 | Adjusting the scanner motor speed <br> - Main scanning direction/auxiliary scanning direction | 0/1 |
|  | U066 | Adjusting the leading edge registration for scanning an original on the contact glass <br> - Leading edge registration/Leading edge registration for rotate copying | 0/-8 |
|  | U067 | Adjusting the center line for scanning an original on the contact glass <br> - Center line/Center line for rotate copying | -16/-1 |
|  | U068 | Adjusting the scanning position for originals from the DF | 0 |
|  | U070 | Adjusting the DF magnification | 4 |
|  | U071 | Adjusting the DF leading timing <br> - DF leading edge registration/DF trailing edge registration | 19/-23 |
|  | U072 | Adjusting the DF original center line <br> - 1 sided mode/front in 2 sided mode/rear in 2 sided mode | -25/-21/-20 |
|  | U073 | Checking scanner motors | - |
|  | U074 | Executing DF automatic adjustment | - |
|  | U080 | Adjusting exposure in toner economy mode | -6 |
|  | U089 | Outputting a MIP-PG pattern | - |
|  | U091 | Checking shading | - |
|  | U092 | Adjusting the scanner automatically | - |
|  | U093 | Setting the exposure density gradient <br> - Text and photo/text/photo | 0/0/0 |
|  | U099 | Checking and setting the original size detection sensor | - |
| High voltage | U100 | Checking the operation of main high voltage <br> - Grid control voltage | - |
|  | U101 | Setting the other high voltages <br> - Developing bias step control final voltage <br> - Developing bias step control initial voltage <br> - Transfer control voltage for simplex copying <br> - Transfer control voltage for duplex copying <br> - Transfer control voltage for simplex copying (50K or later) <br> - Transfer control voltage for duplex copying (50K or later) | $\begin{aligned} & 184 \\ & 62(63 \mathrm{cpm}) \\ & 70(75 \mathrm{cpm}) \\ & 150(63 \mathrm{cpm}) \\ & 100(75 \mathrm{cpm}) \\ & 200(63 \mathrm{cpm}) \\ & 100(75 \mathrm{cpm}) \\ & 100(75 \mathrm{cpm}) \\ & 100(75 \mathrm{cpm}) \end{aligned}$ |
|  | U102 | Setting the cleaning interval for the main charger | 1/OFF |
|  | U110 | Checking/clearing the drum count | - |
|  | U111 | Checking/clearing the drum drive time | - |
|  | U127 | Checking/clearing the transfer count (for 75 cpm only) | - |
|  | U129 | Adjusting the transfer timing | 0/0 |
| Developing | U130 | Initial setting for the developer | - |
|  | U131 | Setting the toner sensor control voltage | 128 |
|  | U132 | Replenishing toner forcibly | - |
|  | U135 | Checking toner motors operation | - |
|  | U136 | Turning the toner level detection function on/off | ON |
|  | U137 | Checking the toner level detection sensor | - |
|  | U155 | Displaying the toner sensor output | - |
|  | U156 | Changing the toner control level <br> - Toner control level <br> - Difference between the toner control level and the toner empty level <br> - Toner control reference voltage | $\begin{gathered} 141 \text { (63 cpm) } \\ 128 \text { (75 cpm) } \\ 30 \\ 102 \end{gathered}$ |

[^2]1-4-10

| Section | Item No. | Maintenance item contents | Initial setting* |
| :---: | :---: | :---: | :---: |
| Developing | U157 | Checking/clearing the developing drive time | - |
|  | U158 | Checking/clearing the developing count | - |
| Fixing and cleaning | U160 | Applying toner to the cleaning blade | - |
|  | U161 | Setting the fixing control temperature <br> - Control temperature during copying <br> - Primary stabilization fixing temperature <br> - Secondary stabilization fixing temperature <br> - Aging time after secondary stabilization <br> - Control temperature adjustment in duplex copying <br> - Time from power on to stabilization of fixing | $\begin{gathered} 195(63 \mathrm{cpm}) \\ 190(75 \mathrm{cpm}) \\ 165 \\ 190 \\ 90(63 \mathrm{cpm}) \\ 120(75 \mathrm{cpm}) \\ -15 \\ 350 \end{gathered}$ |
|  | U162 | Stabilizing fixing forcibly | - |
|  | U163 | Resetting the fixing problem data | - |
|  | U194 | Setting the fixing web drive | - |
|  | U196 | Turning the fixing heater on | - |
|  | U198 | Setting the fixing phase control | Inch: OFF <br> Metric: ON |
| Operation panel and support | U200 | Turning all LEDs on | - |
|  | U201 | Initializing the touch panel | - |
|  | U202 | Setting the KMAS host monitoring system | - |
|  | U203 | Operating DF separately | - |
|  | U204 | Setting the presence or absence of a key card or key counter | OFF |
|  | U206 | Setting the presence or absence of the coin vender | - |
|  | U207 | Checking the operation panel keys | - |
|  | U208 | Setting the paper size for the deck | Inch: $11^{\prime \prime} \times 8^{1 / 2 "}$ Metric: A4 |
|  | U209 | Setting date and time | - |
|  | U212 | Setting the deck lift operation | SIDE FEED |
|  | U235 | Setting output tray initialize mode | HP ON |
|  | U237 | Adjusting finisher stack quantity | 0 |
|  | U240 | Checking the operation of the finisher | - |
|  | U241 | Checking the operation of the switches of the finisher | - |
|  | U243 | Checking the operation of the DF motors, solenoids and clutch | - |
|  | U244 | Checking the DF switches | - |
|  | U245 | Checking messages | - |
|  | U247 | Setting the paper feed device | - |
|  | U248 | Setting the paper eject devices | - |
| Mode setting | U250 | Setting the maintenance cycle | 500000 |
|  | U251 | Checking/clearing the maintenance count | 0 |
|  | U252 | Setting the destination | Inch |
|  | U253 | Switching between double and single counts | DOUBLE COUNT (A3/LEDGER) |
|  | U254 | Turning auto start function on/off | ON |
|  | U255 | Setting auto clear time | 90 |
|  | U258 | Switching copy operation at toner empty detection | SINGLE/5 |
|  | U260 | Changing the copy count timing | EJECT |
|  | U263 | Setting the paper ejection when copying from the DF | FACE-DOWN |
|  | U264 | Setting the display order of the date | Inch MONTH-DAY-YEAR Metric DAY-MONTH-YEAR |

[^3]| Section | Item No. | Maintenance item contents | Initial setting* |
| :---: | :---: | :---: | :---: |
| Mode setting | U265 | Setting OEM purchaser code | - |
|  | U266 | Setting the number of days after which to automatically delete documents | 7 |
|  | U275 | Setting the number of sheets for duplex circulation | MODE1 |
|  | U277 | Setting auto application change time | 30 |
|  | U330 | Setting the number of sheets to enter stacking mode during sort operation | 100 |
|  | U331 | Switching the paper ejection mode | FACE UP |
|  | U332 | Setting the size conversion factor | 1.0/1.0 |
|  | U335 | Setting the drum heater mode | ON1 |
|  | U336 | Setting the HDD type | 0 |
|  | U339 | Setting the drawer heater mode | OFF |
|  | U341 | Specific paper feed location setting for printing function | - |
|  | U342 | Setting the ejection restriction | ON |
|  | U343 | Switching between duplex/simplex copy mode | OFF |
|  | U344 | Setting preheat/energy saver mode | ENERGY STAR |
|  | U345 | Setting the value for maintenance due indication | - |
|  | U347 | Setting auto drawer size detection | ON (inch), OFF(metric) |
| Printer | U350 | Setting the ID-code error output | OFF |
|  | U355 | Setting the output mode for face up output | FIRST PRINT |
| Image processing | U402 | Adjusting margins of image printing | - |
|  | U403 | Adjusting margins for scanning an original on the contact glass | - |
|  | U404 | Adjusting margins for scanning an original from the DF | - |
|  | U407 | Adjusting the leading edge registration for memory image printing | 0 |
|  | U467 | Adjusting the laser output | 230 |
| Network scanner | U504 | Initializing the scanner NIC | - |
|  | U505 | Setting Data Base Assistant | ON |
|  | U506 | Setting the time out | 10 |
|  | U508 | Setting the LDAP | OFF |
|  | U509 | Upload to dictionary | - |
| Others | U901 | Checking/clearing copy counts by paper feed locations | - |
|  | U903 | Checking/clearing the paper jam counts | - |
|  | U904 | Checking/clearing the service call counts | - |
|  | U905 | Checking/clearing counts by optional devices | - |
|  | U906 | Resetting partial operation control | - |
|  | U907 | Checking and resetting the count value on each ejection location | - |
|  | U908 | Changing the total counter value | - |
|  | U909 | Checking/clearing the fixing web count | - |
|  | U910 | Clearing the black ratio data | - |
|  | U911 | Checking/clearing copy counts by paper sizes | - |
|  | U922 | Checking/clearing the solenoid count value | - |
|  | $U 925$ | Checking/clearing the system error counts | - |
|  | U960 | Outputting the machine used circumstances list | - |
|  | 4988 | ID-code scanner count mode setting | - |
|  | U989 | HDD Scandisk | - |
|  | U990 | Checking/clearing the time for the exposure lamp to light | - |
|  | U991 | Checking/clearing the scanner count | - |
|  | U992 | Checking or clearing the printer count |  |

[^4]1-4-12
(3) Contents of maintenance mode items

| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \\ \hline \end{array}$ | Description |
| :---: | :---: |
| U000 | Outputting an own-status report <br> Description <br> Outputs lists of the current settings of the maintenance items, and paper jam and service call occurrences. <br> Purpose <br> To check the current setting of the maintenance items, or paper jam or service call occurrences. <br> Before initializing or replacing the backup RAM, output a list of the current settings of the maintenance items to reenter the settings after initialization or replacement. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be output. The selected item is displayed in reverse. <br> 3. Press the start key. The interrupt copy mode is entered and a list is output. <br> When $A 4 / 11^{\prime \prime} \times 8^{1 / 2 " ~ p a p e r ~ i s ~ a v a i l a b l e, ~ a ~ r e p o r t ~ o f ~ t h i s ~ s i z e ~ i s ~ o u t p u t . ~ I f ~ n o t, ~ s p e c i f y ~ t h e ~ p a p e r ~ f e e d ~ l o c a t i o n . ~}$ <br> When output is complete, the screen for selecting an item is displayed. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U001 | Exiting the maintenance mode <br> Description <br> Exits the maintenance mode and returns to the normal copy mode. <br> Purpose <br> To exit the maintenance mode. <br> Method <br> Press the start key. The normal copy mode is entered. |
| U002 | Setting the factory default data <br> Description <br> Restores the machine conditions to the factory default settings. <br> Purpose <br> To reset the values such as an electronic counter. Also to move the mirror frame of the scanner to the position for transport (position in which the frame can be fixed). <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select a mode. The selected item is displayed in reverse. <br> 3. Press the start key. <br> The following count values are cleared. <br> Developing count, service call count, each paper source count, and jam count <br> Backup data of user simulation, etc. is reset to the default values for each destination. <br> Completion <br> Turn the main switch off. |


| $\begin{array}{\|l} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U003 | Setting the service telephone number <br> Description <br> Sets the telephone number to be displayed when a service call code is detected. <br> Purpose <br> To set the telephone number to call service when installing the machine. <br> Method <br> Press the start key. The currently set telephone number is displayed. <br> Setting <br> 1. Enter a telephone number (up to 15 digits) using the numeric keys. <br> - To enter symbols such as hyphens and parentheses, select as required from the symbols displayed on the touch panel as shown below. To move the cursor, press LEFT or RIGHT in the bottom row. <br> 2. Press the start key. The phone number is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U004 | Setting the machine number <br> Description <br> Displays and changes the machine number. <br> Purpose <br> To check or set the machine number. This setting can be made only on the 63 cpm model. The setting cannot be changed on the 75 cpm model. <br> Method <br> Press the start key. The currently set machine number is displayed. <br> Setting <br> 1. Enter the last six digits of the machine number using the numeric key. <br> Do not enter the first two digits, 3 and 7. <br> 2. Press the start key. The machine number is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|l} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U005 | Copying without paper <br> Description <br> Simulates the copy operation without paper feed. <br> Purpose <br> To check the overall operation of the machine. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be operated. The selected item is displayed in reverse. <br> 3. Press the interrupt key. The copy mode screen is displayed. <br> 4. Set the operation conditions required on the copy mode screen. Changes in the following settings can be made. <br> - Paper feed locations <br> - Magnifications <br> - Simplex or duplex copy mode <br> - Number of copies: in simplex copy mode, continuous copying is performed when set to 999; in duplex copy mode, continuous copying is performed regardless of the setting. <br> - Copy density <br> - Keys on the operation panel other than the energy saver (preheat) key <br> 5. To control the paper feed pulley, remove all the paper in the drawers, or the drawers. With the paper present, the paper feed pulley does not operate. <br> 6. Press the start key. The operation starts. <br> Copy operation is simulated without paper under the set conditions. When operation is complete, the screen for selecting an item is displayed. <br> 7. To stop continuous operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U008 | Machine report <br> Description <br> Outputs a machine information report. <br> Purpose <br> To check the current status of the machine. <br> Method <br> 1. Press the start key. A machine information report that shows the option installation status, ROM version, paper feeding status, and various count values is output. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U018 | Displaying the ROM checksum <br> Description <br> Displays the checksum of ROM. <br> Purpose <br> To check the checksum. <br> Method <br> 1. Press the start key. Program names for the copier and an optional finisher (when installed) are displayed. <br> 2. Press the start key. The ROM checksum is displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U019 | Displaying the ROM version <br> Description <br> Displays the part number of the ROM fitted to each PCB. <br> Purpose <br> To check the part number or to decide if the ROM version is new from the last digit of the number. <br> Method <br> Press the start key. The last six digits of the part number indicating the ROM version are displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U020 | Initializing all data <br> Description <br> Initializes all the backup RAM on the main PCB to return to the original settings. In the 75 cpm model, however, U004, U110, U158, and the second item of U908 are not initialized. <br> Purpose <br> Used when replacing the backup RAM on the main PCB. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press EXECUTE on the touch panel. It is displayed in reverse. <br> 3. Press the start key. All data in the backup RAM is initialized, and the original settings for inch specifications are set. <br> When initialization is complete, the machine automatically returns to the same status as when the main switch is turned on and the display language to the initial setting of English. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U021 | Initializing all memory <br> Description <br> Initializes the setting data other than that for adjustments due to variations between respective machines, i.e., settings for counters, service call history and mode settings. As a result, initializes the backup RAM according to the specifications depending on the destination selected in U252. In the 75 cpm model, however, U004, U110, U158, and the second item of U908 are not initialized. <br> Purpose <br> Used to return the machine settings to the factory settings. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press EXECUTE on the touch panel. It is displayed in reverse. <br> 3. Press the start key. All data other than that for adjustments due to variations between machines is initialized based on the destination setting. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Description |
| :--- | :--- |
| U022 | Initializing backup memory <br> Description <br> Initializes only the backup data for image processing. <br> Purpose <br> To be executed after replacing the scanner unit. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press SCANNER on the touch panel. <br> 3. Press EXECUTE on the touch panel. It is displayed in reverse. <br> 4. Press the start key. Only backup data for image processing is initialized. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting <br> a maintenance item No. is displayed. |
| U024 | HDD formatting <br> Description <br> Formats the HDD backup data areas for the network scanner and department administration. <br> Purpose <br> To initialize the HDD when installing or replacing the HDD after shipping. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press EXECUTE on the touch panel. It is displayed in reverse. <br> 3. Press the start key to initialize the hard disk. <br> The EXECUTE display flashes during initializing. <br> Initialization results will be displayed when initializing is completed. <br> 4. Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting <br> a maintenance item No. is displayed. |
| U030 | Checking motor operation <br> Description <br> Drives each motor. <br> Purpose <br> To check the operation of each motor. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the motor to be operated. The selected item is displayed in reverse and the operation starts. <br> Display <br> MAIN <br> FEED <br> 3. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop key after operation stops. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \\ \hline \end{array}$ | Description |
| :---: | :---: |
| U031 | Checking switches for paper conveying <br> Description <br> Displays the on-off status of each paper detection switch on the paper path. <br> Purpose <br> To check if the switches for paper conveying operate correctly. <br> Method <br> 1. Press the start key. A list of the switches, the on-off status of which can be checked, are displayed. <br> 2. Turn each switch on and off manually to check the status. <br> When the on-status of a switch is detected, that switch is displayed in reverse. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Descriptio |
| :---: | :---: |
| U032 | Checking clutch operation <br> Description <br> Turns each clutch on. <br> Purpose <br> To check the operation of each clutch. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the clutch to be operated. The selected item is displayed in reverse, and the clutch turns on for 1 s . <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U033 | Checking solenoid operation <br> Description <br> Turns each solenoid on. <br> Purpose <br> To check the operation of each solenoid. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the solenoid to be operated. The selected item is displayed in reverse, and the solenoid turns on for 1 s . <br> Select MAIN SW SOL to check the operation of the main switch in auto shut off. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U034 | Setting paper timing <br> Adjustment <br> See pages 1-6-17 and 19. |


| Maintenance item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U035 | Setting folio size <br> Description <br> Changes the image area for copying onto folio size paper. <br> Purpose <br> To prevent the image at the trailing edge, or right or left side of the paper from not being copied by setting the actual size of the folio paper used. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Select the item to be set. The selected item is displayed in reverse. <br> 2. Change the setting using the cursor up/down keys. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |
| U037 | Checking fan motor operation <br> Description <br> Applies power to each fan motor to turn on. <br> Purpose <br> To check the operation of each fan motor. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the desired fan motor to operate. The selected item is displayed in reverse and the operation starts. <br> 3. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop key after operation stops. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |
| U050 | Setting the switchback drive <br> Adjustment <br> See page 1-6-72. |  |  |  |  |
| U051 | Adjusting the amount of slack in the paper <br> Adjustment <br> See page 1-6-21. |  |  |  |  |



Figure 1-4-1

## Adjustment

1. Output an $\mathrm{A} 3 / 11^{\prime \prime} \times 17^{\prime \prime}$ VTC pattern in interrupt mode.
2. Measure A and B on the VTC pattern (Figure 1-4-1), and perform the following adjustments if they are different from the correct sizes:
A: Drive motor speed adjustment
B: Polygon motor speed adjustment

## Completion

Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed.

| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U054 | Adjusting the amount of slack in the paper Adjustment <br> See page 1-6-22. |
| U058 | Setting of deck paper feed timing data <br> Description <br> Sets the timing of clutch ON/OFF in paper feeding from the large paper deck. <br> Purpose <br> To adjust the setting when improper conveying such as $Z$ folds and no feeding due to excessive paper slack occurs. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Select the item to be set. The selecting item is displayed in reverse. <br> 2. Change the setting using the cursor up/down keys. <br> Setting range: 0 to 100 <br> Initial setting RIGHT P1CL ON: 0 , LEFT P1CL ON: O, P1CL OFF: 0 <br> A larger preset value advances the timing of ON or OFF and a smaller preset value delays the timing of ON or OFF. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |
| U060 | Adjusting the scanner input properties <br> Description <br> Adjusts the image scanning density in text, text and photo, or photo mode. <br> Purpose <br> Used when the entire image appears too dark or light. <br> Method <br> Press the start key. The screen for executing is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> Increasing the setting makes the density lower, and decreasing it makes the density higher. <br> 2. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. <br> Caution <br> The following settings are also reset to the initial values by performing this maintenance item: <br> - Exposure density gradient set in maintenance mode (U093) <br> - Exposure set in the copy default item of the copier management mode |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U061 | Turning the exposure lamp on <br> Description <br> Turns the exposure lamp on. <br> Purpose <br> To check the exposure lamp. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. The exposure lamp lights. <br> 3. To turn the exposure lamp off, press the stop/clear key. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U063 | Adjusting the shading position <br> Description <br> Changes the shading position. <br> Purpose <br> Used when white lines continue to appear longitudinally on the image after the shading plate is cleaned. This is due to flaws or stains inside the shading plate. To prevent this problem, the shading position should be changed so that shading is possible without being affected by the flaws or stains. <br> Method <br> 1. Press the start key. The screen for adjustment is displayed. <br> 2. Change the setting using the cursor up/down keys. <br> Increasing the setting moves the shading position toward the machine right, and decreasing it moves the position toward the machine left. <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |
| U064 | Adjusting the CCD level <br> Description <br> Adjusts the CCD level. <br> Purpose <br> To adjust when density difference due to CCD is generated between both sides of the center of the copy image. <br> Setting <br> 1. Press the start key. The screen for adjustment is displayed. <br> 2. Change the setting using the cursor up/down keys. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Description <br> U065 <br> U066 <br> Udjusting the scanner motor speed <br> Adjustment <br> See pages 1-6-39 and 40. | Adjusting the leading edge registration for scanning an original on the contact glass <br> Adjustment <br> See page 1-6-42. |
| :--- | :--- | :--- | :--- |
| Adjusting the center line for scanning an original on the contact glass <br> Adjustment <br> See page 1-6-41. |  |  |
| Adjusting the scanning position for originals from the DF <br> Description <br> Adjusts the position for scanning originals from the DF. <br> Purpose <br> Used when there is a regular error between the leading edges of the original and the copy image when the DF <br> is used. <br> Method <br> Press the start key. The screen for executing is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> Description <br> Scanning position <br> Increasing the setting moves the image backward, and decreasing it moves the image forward. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |  |  |




If a problem occurs during auto adjustment, DATA: XX ( XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and either repeat the procedure from the beginning, or adjust the remaining items manually by running the corresponding maintenance items.

## Completion

Press the stop/clear key after auto adjustment is complete. The screen for selecting a maintenance item is displayed.
If the stop/clear key is pressed during auto adjustment, adjustment stops and no settings are changed.
Adjusting exposure in toner economy mode
Description
Adjusts the image density in the eco-print mode.

## Purpose

To increase or decrease the image density in the eco-print mode.

## Method

Press the start key. The screen for adjustment is displayed.

## Setting

1. Change the setting using the cursor up/down keys.

| Description | Setting range | Initial setting |
| :--- | :--- | :--- |
| Exposure is toner economy mode | -12 to 0 | -6 |

Increasing the setting makes the image darker; decreasing it makes the image lighter.
2. Press the start key. The value is set.

## Completion

Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed.

| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |  |  |
| :---: | :---: | :---: | :---: |
| U089 | Purpose <br> When performing respective image printing adjustments, used to check the machine status apa the scanner with a non-scanned output MIP-PG pattern. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the MIP-PG pattern to be output. |  |  |
|  | Display | PG pattern to be output | Purpose |
|  | GRAYSCALE |  | To check the laser scanner unit engine output characteristics. |
|  | MONO-LEVEL |  | To check the drum quality. |
|  | 256-LEVEL |  | To check resolution reproducibility in printing. |
|  | 1 DOT-LINE |  | To check fine line reproducibility. To adjust the position of the laser scanner unit (lateral squareness) |

3. To change the output conditions of MONO-LEVEL and 1dot-LINE, use the cursor up/down keys to change the preset values and press the Start key to register the setting.

| Display | Setting range | Initial setting |
| :--- | :--- | :--- |
| Output density of MONO-LEVEL | 0 or 70 | 0 |
| 1dot-LINE | 0 to 21 | 0 |

4. Press the interrupt key. The copy mode screen is displayed.
5. Press the start key. A MIP-PG pattern is output.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for maintenance item No. is displayed.

| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U091 | Checking shading <br> Description <br> Performs scanning under the same conditions as before and after shading is performed, displaying the original scanning values at nine points of the contact glass. <br> Purpose <br> To check the change in original scanning values before and after shading. The results may be used to decide the causes for fixing unevenness (uneven density) of the gray area of an image: either due to optical (shading or CCD) or other problems. <br> Also to check the causes for a white or black line appearing longitudinally. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be operated. The selected item is displayed in reverse. <br> 3. Press the start key. Scanning is performed under the selected conditions and the result is displayed. When scanning is performed before shading, the scan value at the machine center should be slightly different from those at the machine front and rear. When scanning is performed after shading, there should be no difference between respective values. Any differences between the values at machine front and rear indicates that scanner problem causes the fixing unevenness. <br> If the displayed results indicate no shading problems, the fixing unevenness (uneven copy density) is caused by factors other than in the scanner section (shading or CCD). <br> If a black line appears, the cause may assumed to be based on the results of the scanning operation before shading: if a white line appears, they may be assumed based on the results of the scanning operation after shading. Note that depending on the thickness and location of the black or white line, it may not be possible to use this method to determine the cause. This is because the displayed values obtained from scanning at the limit of nine points are insufficient to provide significant information. <br> Figure 1-4-2 <br> 4. To return to the screen for selecting an item, press the stop/clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for entering a maintenance item is displayed. |



If a problem occurs during auto adjustment, DATA: XX ( XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and either repeat the procedure from the beginning, or adjust the remaining items manually by running the corresponding maintenance items.
Since the scanner magnification in the main direction is not automatically adjusted, use U065 for this adjustment.

## Completion

Press the stop/clear key after auto adjustment is complete. The screen for selecting a maintenance item No. is displayed.
If the stop/clear key is pressed during auto adjustment, adjustment stops and no settings are changed.

| $\begin{array}{\|l\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U093 | Setting the exposure density gradient <br> Description <br> Changes the exposure density gradient in manual density mode, depending on respective image modes (text, text and photo, photo). <br> Purpose <br> To set how the image density is altered by a change of one step in the manual density adjustment. Also used to make copy image darker or lighter. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the image mode to be adjusted and press the start key. The screen for the selected item is displayed. <br> Setting <br> 1. Select the item to be adjusted. The selected item is displayed in reverse. <br> 2. Adjust the setting using the cursor up/down keys. <br> Increasing the setting makes the change in density larger, and decreasing it makes the change smaller. <br> Figure 1-4-3 Exposure density gradient <br> 3. Press the start key. The value is set. <br> 4. To return to the screen for selecting an item, press the stop/clear key. displayed. |


| Maintenance <br> item No. | Description |
| :---: | :--- |
| U099 | Checking and setting the original size detection sensor <br> Description <br> Checks the operation of the original size detection sensor and sets the sensing threshold value. <br> Purpose <br> To adjust the sensitiveness of the sensor and size judgement time if the original size detection sen <br> malfunctions frequently due to incident light or the like. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select an item and press the start key. The screen for executing each item is displayed. <br> Display Description <br> DATA <br> B/W LEVEL |

## Method to display the data for the sensor

1. Press the start key. The detection sensor transmission data is displayed.


Figure 1-4-4
2. To return to the screen for selecting an item, press the stop/clear key.

## Setting

1. Select an item to be set.

| Display | Description | Setting range | Initial setting |
| :--- | :--- | :--- | :--- |
| LEVEL | Detection sensor threshold value | 0 to 255 | 170 |
| WAIT TIME | Original size judgment time* | 0 to 100 | 20 |
| ORIG. AREA | Original size detection position display (mm) | - | - |
| SIZE | Detected original size display | - | - |

Time from activation of the original detection switch (ODSW) to original size judgment

## Method to set the detection threshold value

1. Adjust the preset value using the cursor up/down keys.

A larger value increases the sensor sensitivity, and a smaller value decreases it.
2. Press the start key. The value is set.
3. To return to the screen for selecting an item, press the stop/clear key.

## Method to set the original size judgment time

1. Adjust the preset value using the cursor up/down keys.

A larger value increases the original size judgment time, and a smaller value decreases it.
2. Press the start key. The value is set.
3. To return to the screen for selecting an item, press the stop/clear key.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for maintenance item No. is displayed.

| Maintenance <br> item No. | Description |
| :--- | :--- |
| U100 | Checking the operation of main high voltage <br> Description <br> Performs the main charging output. <br> Purpose <br> To check the main charging. Do not change the preset value. <br> Start <br> Press the start key. The screen for selecting an item is displayed. |
| Display Description <br> DSP DATA <br> MC ON <br> MC ON/OFF <br> LASER ON/OFF <br> LASER POWER CHECK Changing the grid control voltage <br> Turning the main charger on <br> Turning the main charger on and off <br> Turning the main charger on and the laser scanner unit on and off <br> Turning the main charger on and the laser scanner unit on and off |  |

## Method for main chager output

1. Select the main charger output on the screen for selecting an item: select one from MC ON, MC ON/OFF or LASER ON/OFF on the touch panel. The selected operation starts.
2. To stop operation, press the stop/clear key.

## Setting the grid control voltage

1. Press the DSP DATA on the touch panel of the screen for selecting an item.
2. Change the setting using the $*$ or \# keys.

| Description | Setting range | Reference value |
| :--- | :--- | :--- |
| Grid control voltage | 77 to 230 | 115 |

Increasing the setting makes the surface potential higher, and decreasing it makes the potential lower.
Change in value per step: approximately 3.6 V
Interrupt copy mode
While this maintenance item is being performed, copying from an original can be made in interrupt copy mode.

## Completion

Press the stop/clear key at the screen for selecting an item when main charger output stops. The screen for selecting a maintenance item No. is displayed.


| $\begin{array}{\|l\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U102 | Setting the cleaning interval for the main charger <br> Description <br> Executes a cleaning operation for the main charger and changes the intervals at which the main charger is cleaned. <br> Purpose <br> To check the cleaning operation for the main charger. Also to change the intervals for the operation. Making the intervals longer decreases the stand-by time when starting copying. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting: main charger cleaning operation intervals <br> 1. Change the setting using the $*$ or \# keys. <br> Setting range: 1 to 2 (unit: 1,000 sheets) <br> Initial setting: 1 <br> If you select MC TEST RUN, the main charger cleaning operation will be performed once. <br> 2. Press the start key. The value is set. <br> Setting: main charger cleaning operation start timing <br> 1. Press the MC ADJUST MODE on the touch panel of the screen for selecting an item. <br> 2. Select ON or OFF. The selected item is displayed in reverse. Initial setting: OFF If $O N$ is selected, when the preset number of sheets for charger cleaning operation intervals is exceeded during copying, the copier stops copying temporarily and starts charger cleaning operation. If OFF is selected, when the preset number of sheets for charger cleaning operation is exceeded during copying, the copier continues copying to the end and then starts charger cleaning operation. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U110 | Checking/clearing the drum count <br> Description <br> Displays the drum counts for checking, clearing or changing the figure, which is used as a reference when correcting the main charger potential output. <br> Purpose <br> To check the drum status. Also used to clear the count after replacing the drum during regular maintenance. Since the count was cleared before shipping, do not clear it when installing. <br> Method <br> Press the start key. The drum counter count is displayed. <br> Clearing <br> 1. Press the CLEAR on the touch panel. <br> 2. Press the start key. The count is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a seven-digit count using the numeric keys. <br> 2. Press the start key. The count is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit the maintenance mode without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|l} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U111 | Checking/clearing the drum drive time <br> Description <br> Displays the drum drive time for checking, clearing or changing a figure, which is used as a reference when correcting the high voltage based on time. <br> Purpose <br> To check the drum status. Also used to clear the drive time after replacing the drum. <br> Method <br> Press the start key. The drum drive time is displayed. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The drive time is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a five-digit drive time using the numeric keys. <br> 2. Press the start key. The drive time is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit the maintenance mode without changing the drive time, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U127 | Checking/clearing the transfer count (for 75 cpm only) <br> Description <br> Setting and changes the transfer counter value. <br> Purpose <br> To clear the transfer counts after replacing the transfer charger belt during maintenance or for other reasons. <br> Method <br> Press the start key. The transfer counter value is displayed. <br> Clearing <br> 1. Press the CLEAR on the touch panel. <br> 2. Press the start key. The value is cleared. The screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a seven-digit value using the numeric keys. <br> 2. Press the start key. The value is set. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U129 | Adjusting the transfer timing <br> Description <br> Adjusts the ON/OFF timing of transfer charging output. <br> Purpose <br> Used when faulty drum separation on paper occurs. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Select the item to be set. The selected item is displayed in reverse. <br> 2. Change the setting using the cursor up/down keys. <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \\ \hline \end{array}$ | Description |
| :---: | :---: |
| U130 | Initial setting for the developer <br> Description <br> Automatically sets the toner sensor control voltage and toner feed start level for the installed developer. <br> Purpose <br> To set the initial settings for the developer when installing the machine or replacing the developer. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. The initial settings for the developer is set, and the result is displayed. <br> Supplement <br> The following data is also renewed or cleared by performing this maintenance item: <br> - Renewing the toner sensor control voltage (U131) <br> - Renewing the toner feed start level (U156) <br> - Clearing the developing drive time (U157) <br> - Clearing the developing count (U158) <br> - Resetting the toner feed start level and toner empty detection <br> Completion <br> Press the stop/clear key after initial setting is complete. The screen for selecting a maintenance item No. is displayed. |
| U131 | Setting the toner sensor control voltage <br> Description <br> Displays or changes the toner sensor control voltage automatically set in maintenance item U130. <br> Purpose <br> To check the automatically set toner sensor control voltage. Also to change the toner density if an image is too dark or light. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Adjust the setting using the cursor up/down keys. <br> Increasing the setting makes the density higher, and decreasing it makes the density lower. <br> Increasing the setting too high may result in toner scattering. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |


| $\begin{gathered} \hline \text { Maintenance } \\ \text { item No. } \end{gathered}$ | Description |
| :---: | :---: |
| U132 | Replenishing toner forcibly <br> Description <br> Replenishes toner forcibly until the toner sensor output value reaches the toner feed start level. <br> Purpose <br> Used when the toner empty is detected frequently. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. Operation starts, and the current data is displayed. <br> Toner is replenished until the toner sensor output value reaches the toner feed start level. <br> 3. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key when toner replenishment stops. The screen for selecting a maintenance item No. is displayed. |
| U135 | Checking toner motors operation <br> Description <br> Drives the toner motor. <br> Purpose <br> To check the operation of the toner motor. <br> Caution <br> Note that driving the motor unnecessarily long may cause a toner jam, resulting in machine lockup. Be sure to drive the motor for only a few seconds. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be operated. The selected item is displayed in reverse. The toner motor turns on. <br> 3. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key when operation stops. The screen for selecting a maintenance item No. is displayed. |
| U136 | Turning the toner level detection function on/off <br> Description <br> Turning the control based on the toner level sensor output on/off. <br> Purpose <br> To enable copying using the toner in the developing section after the toner level in the toner hopper decreases, by turning the control function off. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: ON <br> 2. Press the start key. The value is set. <br> Completion <br> To exit this maintenance item without changing the current value, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |  |
| :---: | :---: | :---: |
| U137 | Checking the toner level detection sensor <br> Description <br> Displays the detection status of the toner level detection sensor and toner hopper lockup detection sensor <br> Purpose <br> To check the toner level in the toner hopper. <br> Method <br> 1. Press the start key. The screen for executing is displayed. |  |
|  | Display | Description |
|  | TE SW | Toner level detection sensor (toner level in the toner hopper) |
|  | When there is toner or if the sensor connector is disconnected, on is detected, and the correspond display is displayed in reverse. |  |
| U155 | Displaying the toner sensor output <br> Description <br> Displays the toner sensor output value, and related data. <br> Purpose <br> To check the toner sensor output value. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. The current data is displayed. |  |
|  | Display | Description |
|  | INPUT <br> TARGET <br> CONTROL HUMID OUT TEMP | Toner sensor output value after start key is pressed Current toner feed level (value corrected based on humidity and drive time) Current toner sensor control voltage Absolute humidity External temperature |

3. Press the stop/clear key. The sampling operation stops.

## Completion

Press the stop/clear key. The screen for selecting a maintenance item No. is displayed.


| Maintenance <br> item No. | Description |
| :--- | :--- |
| U157 | Checking/clearing the developing drive time <br> Description <br> Displays the developing drive time for checking, clearing or changing a figure, which is used as a reference <br> when correcting the toner control. It is automatically cleared when U130 is executed. <br> Purpose <br> To check the developing drive time after replacing the developing unit. <br> Method <br> Press the start key. The developing drive time is displayed in minutes. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The drive time is cleared, and the screen for selecting a maintenance item No. is <br> displayed. <br> Setting <br> 1. Enter a five-digit drive time (in minutes) using the numeric keys. <br> 2. Press the start key. The drive time is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the drive time, press the stop/clear key. The screen for selecting <br> a maintenance item No. is displayed. |
| U158 | Checking/clearing the developing count <br> Description <br> Displays the developing count for checking, clearing or changing a figure, which is used as a reference when <br> correcting the toner control. It is automatically cleared when U130 is executed. <br> Purpose <br> To check the developing count after replacing the developing unit. <br> Method <br> Press the start key. The developing count is displayed. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The count is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a six-digit count using the numeric keys. <br> 2. Press the start key. The count is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a <br> maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without performing operation, press the stop/clear key. The screen for selecting <br> a maintenance item No. is displayed. <br> When the operation is complete, the screen for selecting a maintenance item No. is displayed after open |
| Applying toner to the cleaning blade <br> Description <br> Applies toner to the cleaning blade. <br> Purpose <br> To apply toner to the drum to coat the cleaning blade. To be executed when replacing or cleaning the cleaning <br> blade or the drum. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. Operation starts. |  |


|  | Description |  |  |
| :---: | :---: | :---: | :---: |
| U16 | Setting the fixing control temperature <br> Description <br> Changes the fixing control temperature. <br> Purpose <br> Normally no change is necessary. However, can be used to prevent curling or creasing of paper, or solve a fixing problem on thick paper. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> - 63 cpm <br> - 75 cpm <br> Setting <br> 1. Select the item to be set. The selecting item is displayed in reverse. <br> 2. Change the setting using the cursor up/down keys. <br> The respective temperatures are to be set such that 2ND TEMP $\geqq$ 1ST TEMP. <br> 3. Press the start key. The value is set. <br> Interrupt copy mode <br> While this maintenance item is being performed, copying from an original can be made in interrupt copy mode. <br> Completion <br> Press the stop/clear key at the screen for adjustment. The screen for selecting a maintenance item No. is displayed. |  |  |
| U16 | Stabilizing fixing forcibly <br> Description <br> Stops the stabilization fixing drive forcibly, regardless of fixing temperature. <br> Purpose <br> To forcibly stabilize the machine before the fixing section reaches stabilization temperature. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press the start key. The forced stabilization mode is entered, and stabilization operation stops regardless of fixing temperature. The screen for selecting a maintenance item No. is displayed. <br> To exit the forced stabilization mode, turn the power off and on. <br> Completion <br> To exit this maintenance item without executing forced fixing stabilization, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |  |  |
| U163 | Resetting the fixing problem data <br> Description <br> Resets the detection of a service call code indicating a problem in the fixing section. <br> Purpose <br> To prevent accidents due to an abnormally high fixing temperature. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press EXECUTE on the touch panel. <br> 3. Press the start key. The fixing problem data is initialized. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed |  |  |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U194 | Setting the fixing web drive <br> Description <br> Sets the interval (number of copies) for turning on the fixing web solenoid. <br> Purpose <br> To be executed when the fixing web roller becomes extremely soiled. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> 2. Press the start key. The value is set. <br> Completion <br> To exit this maintenance item without changing the current value, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U196 | Turning the fixing heater on <br> Description <br> Turns the fixing heater M or S on. <br> Purpose <br> To check fixing heaters turning on. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the heater to be turned on. <br> 3. Press the start key. The selected heater turns on for $2 s$ and then turns off. <br> Completion <br> Press the stop/clear key when fixing motors M and S are off. The screen for selecting the maintenance item No. is displayed. |
| U198 | Setting the fixing phase control <br> Description <br> Sets the use of fixing phase control to reduce electrical noise generated by the copier. <br> Purpose <br> Normally no change is necessary. If electrical noise generated by the copier causes flickering of the lights around the copier, select fixing phase control to reduces the noise. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: ON (220-240 V specifications) / OFF (120 V specifications) <br> 2. If you select ON , use the $*$ or \# key to set 0 ( 100 V system fixing heater phase control) or 1 ( 200 V system fixing heater phase control). <br> 3. Press the start key. The value is set, and the maintenance mode is exited. <br> Completion <br> To exit this maintenance item without changing the current value, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Turning all LEDs on <br> Description <br> Turns all the LEDs on the operation panel on. <br> Purpose <br> To check if all the LEDs on the operation panel light. <br> Method <br> Press the start key. All the LEDs on the operation panel light. <br> Press the stop/clear key or wait for 10 s. The LEDs turns off, and the screen for selecting a maintenance item <br> No. is displayed. |
| :--- | :--- |
| U201 | Initializing the touch panel <br> Description <br> Automatically correct the positions of the X- and Y-axes of the touch panel. <br> Purpose <br> To automatically correct the display positions on the touch panel after it is replaced. <br> Method <br> 1. Press the start key. The screen for executing is displayed, and the + key displayed at the upper left of the <br> touch panel flashes. <br> 2. Press on the center of the + key. The + key on lower right flashes. <br> 3. Press the center of the flashing +. Initialization of the touch panel is complete, and the screen for selecting <br> a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without initializing, press the stop/clear key. The screen for selecting a <br> maintenance mode No. is displayed. |
| U202 | Setting the KMAS host monitoring system <br> Description <br> Initializes or operates the KMAS host monitoring system. <br> This is an optional device which is currently supported only by Japanese specification machines, so no setting <br> is necessary. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U203 | Operating DF separately <br> Description <br> Simulates the original conveying operation separately in the DF. <br> Purpose <br> To check the DF. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Place an original in the DF if running this simulation with paper. <br> 3. Select the item to be operated. The selected item is displayed in reverse and the operation starts. <br> 4. To stop continuous operation, press the stop/clear key. <br> Completion <br> Press the stop/clear key when the operation stops. The screen for selecting a maintenance item No. is displayed. |
| U204 | Setting the presence or absence of a key card or key counter <br> Description <br> Sets the presence or absence of the optional key card or key counter. <br> Purpose <br> To run this maintenance item if a key card or key counter is installed. <br> Method <br> Press the start key. The screen for selecting an item is displayed <br> Setting <br> 1. Select the optional counter to be installed using the cursor up/down keys. The selected counter is displayed in reverse. <br> 2. Press the start key. The setting is set and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U206 | Setting the presence or absence of the coin vender <br> Description <br> Sets the presence or absence of the optional coin vender. Also sets the details for coin vender operation, such as mode and unit price. <br> This is an optional device which is currently supported only by Japanese specification machines, so no setting is necessary. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U207 | Checking the operation panel keys <br> Description <br> Checks operation of the operation panel keys. <br> Purpose <br> To check operation of all the keys and LEDs on the operation panel. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. "COUNT1" is displayed and the leftmost LED on the operation panel lights. <br> 3. As the keys lined up in the same line as the lit indicator are pressed in the order from the top to the bottom, the figure shown on the touch panel increases in increments of 1 . When all the keys in that line are pressed and if there are any LEDs corresponding to the keys in the line on the immediate right, the top LED in that line will light. <br> 4. When all the keys on the operation panel have been pressed, all the LEDs light for up to 10 seconds. <br> 5. When the LEDs go off, press the start key. All the LEDs light for 10 seconds again. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U208 | Setting the paper size for the deck <br> Description <br> Sets the sizes of paper placed in drawer 3, drawer 4 and optional side deck respectively. <br> Purpose <br> To set the size when the size of paper placed in drawer 3, drawer 4 or optional side deck is changed. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the paper size (A4/11" $\times 8^{1 / 2 "}$ or B5). The selected item is displayed in reverse. Initial setting: A4/11" $\times 8^{1 / 2 "}$ <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U209 | Setting date and time <br> Description <br> Sets the real time clock. <br> Purpose <br> To set the date and time after initializing data. <br> Method <br> 1. Press the start key. The screen for executing is displayed. The current setting for the year is displayed. <br> 2. Set the year (last two digits of the year) using the numeric or Up/Down keys and press the start key. For years 2000 to 2009, enter only the last digit. The current setting for the month is displayed. <br> 3. Set the month using the numeric or Up/Down keys and press the start key. The current setting for the date is displayed. <br> 4. Set the date using the numeric or Up/Down keys and press the start key. The current time setting for hours is displayed. <br> 5. Set the hours using the numeric or Up/Down keys and press the start key. The current time setting for minutes is displayed. <br> 6. Set the minutes using the numeric or Up/Down keys and press the start key. Setting is complete, and the screen for selecting a maintenance item No. is displayed. <br> Supplement <br> To return to the last screen, press the stop/clear key while setting. <br> Completion <br> To stop this maintenance item without changing the current setting, press the stop/clear key at the screen for the year setting. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U212 | Setting the deck lift operation <br> Description <br> Sets the operation of the side deck lift motor for when paper in the optional side deck is exhausted. <br> Purpose <br> To be set according to the paper loading method. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the method to load paper. <br> Initial setting: SIDE FEED <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U235 | Setting output tray initialize mode <br> Description <br> Sets whether or not initialization (shift of eject position to main tray) is performed when auto clear is triggered if a multi-job tray is installed to an optional finisher. <br> Purpose <br> To be set as required according to the user. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the item to be set. The selected item is displayed in reverse. <br> Initial setting: HP ON <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U237 | Adjusting finisher stack quantity <br> Description <br> Sets the number of sheets of stack on the main tray in the optional finisher. <br> Purpose <br> To change the setting when a stack malfunction has occurred. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> Initial setting: 0 <br> If the preset value is changed to 1 , the number of sheets of a stack is limited to 1,500 in modes other than the staple mode. <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop/clear key. The screen for selectiong a maintenance item No. is displayed. |




| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U243 | Checking the operation of the DF motors, solenoids and clutch <br> Description <br> Turns the motors, solenoids or clutch in the DF on. <br> Purpose <br> To check the operation of the DF motors, solenoids and clutch . <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the item to be operated. The selected item is displayed in reverse and the operation starts. <br> 3. To turn each motor off, press the stop/clear key. <br> Completion <br> Press the stop/clear key when operation stops. The screen for selecting a maintenance item No. is displayed. |
| U244 | Checking the DF switches <br> Description <br> Displays the status of the respective switches in the DF. <br> Purpose <br> To check if respective switches in the DF operate correctly. <br> Start <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the type of switches (SW or VR) to be checked. The screen for executing each item is displayed. <br> Method for the on/off switches (SW) <br> 1. Turn the respective switches on and off manually to check the status. If the on-status of a switch is detected, the corresponding switch is displayed in reverse. |



For example, if any value between 105 and 139 is displayed when the original insertion guides are adjusted for A4R paper, it indicates that the original width is detected correctly.
2. To return to the screen for selecting an item, press the stop/clear key.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed.

| $\begin{aligned} & \hline \text { Maintenance } \\ & \text { item No. } \end{aligned}$ | Description |
| :---: | :---: |
| U245 | Checking messages <br> Description <br> Displays a list of messages on the touch panel of the operation panel. <br> Purpose <br> To check the messages to be displayed. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be displayed. <br> 3. Change the screen using the cursor up/down keys to display each message one at a time. When a message number is entered with the numeric keys and then the start key is pressed, the message corresponding the specified number is displayed. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U247 | Setting the paper feed device <br> Descrioption <br> Drives each motor of the optional side deck. <br> Purpose <br> To check the operation of the optional side deck. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the motor to be operated. The selected item is displayed in reverse and the operation starts. <br> 3. To stop operation, press the stop/clear key. <br> Completion <br> Press the stop key after operation stops. The screen for selecting a maintenance item No. is displayed. |


|  | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U248 | Setting the paper eject devices <br> Descrioption <br> Adjusts the paper stop timing in the punch mode, the booklet stapling position, and the center folding position for the copier with an optional finisher installed. Also, displays and clears the punch-hole scrap count. <br> Purpose <br> - Adjustment of paper stop timing in the punch mode <br> To adjust this item when the position of a punch hole is different from the specified one. <br> - Punch-hole scrap count display (clearing) Used to manually clear the punch-hole scrap count if a message requiring collection of punch-hole scrap is shown on the touch panel after collection. <br> - Adjustment of booklet stapling position Adjusts the booklet stapling position in the stitching mode if the position is not proper. <br> - Adjustment of center folding position Adjusts the center folding position in the stitching mode if the position is not proper. <br> Start <br> Press the start key. The screen for selecting an item is displayed. <br> Setting the paper stop timing <br> 1. Select PUNCH TIMING on the screen for selecting an item. <br> 2. Select the paper size to be set. <br> 3. Change the setting using the cursor up/down keys. <br> Preset value A: $9.5 \pm 2 \mathrm{~mm}$ (inch) <br> $13.0 \pm 2 \mathrm{~mm}$ (metric) <br> If the distance of the position of a punch hole is smaller than the specified value $A$, increase the preset value. If the distance is larger than the value A , decrease the preset value. <br> Changing the value by 1 changes by 1.0 mm . <br> 4. Press the start key. The value is set. <br> 5. To return to the screen for selecting an item, press the stop/clear key. |  |  |  |
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| Maintenance item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U248 | Setting the paper stop timing at reversed paper ejection <br> 1. Select PUNCH TIMING(TURN) on the screen for selecting an item. <br> 2. Select the paper size to be set. <br> 3. Change the setting using the cursor up/down keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | B5 | Paper stop timing at reversed paper ejection of B5 size | -15 to +15 | 0 |
|  | A4/11 $\times 8.5$ | Paper stop timing at reversed paper ejection of A4/11" $\times 8^{1 / 2 "}$ " size | -15 to +15 | 0 |
|  | B5R | Paper stop timing at reversed paper ejection of B5R size reversed paper | -15 to +15 | 0 |
|  | A4R/8.5 $\times 11$ | Paper stop timing at ejection of A4R/8 ${ }^{1 / 2 " ~} \times 11^{\prime \prime}$ size | -15 to +15 | 0 |
|  | $\mathrm{B} 4 / 8.5 \times 14$ | Paper stop timing at reversed paper ejection of $B 4 / 8^{1 / 2 " ~} \times 14^{\prime \prime}$ size | $-15 \text { to }+15$ | 0 |
|  | A3/11 $\times 17$ | Paper stop timing at reversed paper ejection of $A 3 / 11^{\prime \prime} \times 17^{\prime \prime}$ size | -15 to +15 | 0 |

If the distance of the position of a punch hole is smaller than the specified value $A$, increase the preset value. If the distance is larger than the value $A$, decrease the preset value.
Changing the value by 1 changes by 1.0 mm .
4. Press the start key. The value is set.
5. To return to the screen for selecting an item, press the stop/clear key.

## Displaying the punch-hole scrap count

1. Select PUNCH COUNT on the screen for selecting an item. The punch-hole scrap count is displayed.
2. Press the reset key.

| Description | Setting range | Initial setting |
| :--- | :--- | :--- |
| Punch-hole scrap count <br> (current number of punching times) | 0 to 999999 | - |

3. Press the start key to clear the count.
4. To return to the screen for selecting an item, press the stop/clear key.

## Setting the booklet stapling position

1. Select SADDLE STAPLE ADJUST on the screen for selecting an item.
2. Select the size to be set.
3. Change the setting using the cursor up/down keys.

| Display | Description |
| :--- | :--- |
| A4R/LTR | Adjustment of booklet stapling position for A4R/LETTER size |
| B4R | Adjustment of booklet stapling position for B4R size |
| A3R/LDR | Adjustment of booklet stapling position for A3R/LEDGER size |

Setting range: -10 to +10
Initial setting: 0
Change in value per step: 0.6 mm
If the staple position is displaced toward the ejection side (copy sample 1), decrease the preset value. If the staple position is displaced toward the feeding side (copy sample 2 ), increase the preset value.

| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U248 | Copy example 1 <br> Copy example 2 <br> 4. Press the start key. The value is set. <br> 5. To return to the screen for selecting an item, press the stop/clear key. <br> Setting the center folding position <br> 1. Select SADDLE ADJUST on the screen for selecting an item. <br> 2. Select the size to be set. <br> 3. Change the setting using the cursor up/down keys. <br> Setting range: -10 to +10 <br> Initial setting: 0 <br> Change in value per step: 0.6 mm <br> 4. Press the start key. The value is set. <br> 5. To return to the screen for selecting an item, press the stop/clear key. |



| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U250 | Setting the maintenance cycle <br> Description <br> Displays and changes the maintenance cycle. <br> Purpose <br> To check and change the maintenance cycle. <br> Method <br> Press the start key. The current setting is displayed. <br> Setting <br> 1. Change the setting using the numeric keys. <br> 2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U251 | Checking/clearing the maintenance count <br> Description <br> Displays, clears and changes the maintenance count. <br> Purpose <br> To check the maintenance count. Also to clear the count during maintenance service. <br> Method <br> Press the start key. The maintenance count is displayed. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The count is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a six-digit count using the numeric keys. <br> 2. Press the start key. The count is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |



| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U254 | Turning auto start function on/off <br> Description <br> Selects if the auto start function is turned on. <br> Purpose <br> Normally no change is necessary. If incorrect operation occurs, turn the function off: this may solve the problem. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select either ON or OFF. The selected item is displayed in reverse. <br> Initial setting: ON <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U255 | Setting auto clear time <br> Description <br> Sets the time to return to initial settings after copying is complete. <br> Purpose <br> To be set according to frequency of use. Set to a comparatively long time for continuous copying at the same settings, and a comparatively short time for frequent copying at various settings. <br> Method <br> Press the start key. The current setting is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> The setting can be changed by 10 s per step. <br> When set to 0 , the auto clear function is cancelled. <br> 2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Description |
| :--- | :--- | :--- |
| U258 | Switching copy operation at toner empty detection <br> Description <br> Selects if continuous copying is enabled after toner empty is detected, and sets the number of copies that <br> be made after the detection. <br> Purpose <br> To change the copying operation after detection of toner empty status. <br> Method <br> Press the start key. The screen for selecting an item is displayed. |
| Display Description |  |
| EMPTY COUNT | Number of copies to be made after turning off of the toner <br> level sensor before indicating toner empty <br> Operation of copies after toner empty detection |

Setting the number of copies after turning off of the toner level sensor before indicating toner empty 1. Change the setting using the cursor up/down keys.

| Description | Setting range | Initial setting |
| :--- | :--- | :--- |
| Number of copies to be made after turning off of <br> the toner level sensor before indicating toner empty | 100 to 300 (copies) | 200 |

The setting can be changed by 100 per step.
2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed.

## Setting the copy operation after toner empty detection

1. Select single or continuous copying. The selected item is displayed in reverse.

| Display | Description |
| :--- | :--- |
| SINGLE MODE | Enables only single copying. |
| CONTINUE MODE | Enables single and continuous copying. |

Initial setting: SINGLE
2. Set the number of copies that can be made using the * or \# keys .

| Description | Setting range | Initial setting |
| :--- | :--- | :--- |
| Number of copies after toner empty detection | 0 to 200 (copies) | 5 |

The setting can be changed by 5 copies per step.
When set to 0 , the number of copies is not limited regardless of the setting for single or continuous copying.
3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed.

## Completion

Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed.

| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \\ \hline \end{array}$ | Description |
| :---: | :---: |
| U260 | Changing the copy count timing <br> Description <br> Changes the copy count timing for the total counter and other counters. <br> Purpose <br> To be set according to user (copy service provider) request. <br> If a paper jam occurs frequently in the finisher when the number of copies is counted at the time of paper ejection, copies are provided without copy counts. The copy service provider cannot charge for such copying. To prevent this, the copy timing should be made earlier. <br> If a paper jam occurs frequently in the paper conveying or fixing sections when the number of copies is counted before the paper reaches those sections, copying is charged without a copy being made. To prevent this, the copy timing should be made later. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the copy count timing. The selected item is displayed in reverse. <br> Initial setting: EJECT <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U263 | Setting the paper ejection when copying from the DF <br> Description <br> Sets whether the copies will be ejected in the same or opposite order as the originals when copying from the DF. <br> Purpose <br> Set according to the preference of the user. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the ejection order. <br> Initial setting: FACE-DOWN <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Description |
| :--- | :--- | :--- |
| U264 | Setting the display order of the date <br> Description <br> Selects year, month and day as the order of that appears on lists, etc. <br> Purpose <br> Set according to the user preference. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the desired order. <br> Display <br> YEAR-MONTH-DATE <br> MONTH-DATE-YEAR <br> DATE-MONTH-YEAR <br> Initial setting:MONTH-DATE-YEAR (for the inch specifications) <br> DATE-MONTH-YEAR (for the metric specifications) <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for <br> selecting a maintenance item No. is displayed. <br> Setting OEM purchaser code <br> Description <br> Sets the OEM purchaser code. <br> Purpose <br> Sets the code when replacing the main PCB and the like. <br> Method <br> Press the start key. <br> Setting <br> 1. Use the numeric keys or cursor up/down keys to adjust the preset value. <br> 2. Press the start key. The count is set, and the screen for selecting a maintenance item is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for <br> selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U266 | Setting the number of days after which to automatically delete documents <br> Descrioption <br> Sets the number of days to save documents on the HDD before automatically deleting. <br> Purpose <br> To change the number of days to retain data that is saved within the auto-delete area of the HDD before automatically deleting. <br> Method <br> Press the start key. The current setting is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> 2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U275 | Setting the number of sheets for duplex circulation <br> Descrioption <br> Sets the number of sheets for circulation in the duplex copy mode. <br> Purpose <br> To reduce the number of sheets for circulation if paper jams occur frequently in the duplex copy mode. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select an item to be set. <br> Initial setting: MODE1 <br> 3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U277 | Setting auto application change time <br> Description <br> Sets the time that passes until the machine starts automatically printing after completing copying or operation when the machine is used as a printer (only if the printer kit is installed). <br> Purpose <br> According to user request, changes the setting. <br> Method <br> Press the start key. The current setting is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> The setting can be changed by 30 s per step. <br> 2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No . is displayed. |


| $\begin{aligned} & \text { Maintenance } \\ & \text { item No } \end{aligned}$ item No. | Description |
| :---: | :---: |
| U330 | Setting the number of sheets to enter stacking mode during sort operation <br> Description <br> Sets the number of copies at which copy ejection will be switched from the optional document finisher's sub tray to its main tray when sorting is turned ON in the setting for the output mode under user simulation. <br> Purpose <br> To be set as required according to the number of copies the user makes. <br> Method <br> Press the start key. The current setting is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> 2. Press the start key. The value is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U331 | Switching the paper ejection mode <br> Descrioption <br> Sets whether to eject copied sheets with the printed face facing up or down. <br> Purpose <br> To be set according to user request. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select the ejection mode. The selected item is displayed in reverse. <br> Initial setting: FACE UP <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U332 | Setting the size conversion factor <br> Description <br> Sets the coefficient of nonstandard sizes in relation to the $A 4 / 11^{\prime \prime} \times 8^{1} / 2^{\prime \prime}$ size. The coefficient set here is used to convert the black ratio in relation to the $A 4 / 11^{\prime \prime} \times 8^{1 / 2 "}$ size and to display the result in user simulation. <br> Purpose <br> To set the coefficient for converting the black ratio for nonstandard sizes in relation to the $A 4 / 11^{\prime \prime} \times 8^{1 / 2 "}$ size for copying and printing respectively. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select copying (COPY) or printing (PRT). <br> 2. Change the setting using the cursor up/down keys. <br> 3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U335 | Setting the drum heater mode <br> Description <br> Sets the drum heater to ON or OFF. <br> Purpose <br> To change the setting when dew condensation on the drum is heavy. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select ON1,ON2,ON3 or OFF. <br> Initial setting: ON1 <br> 3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U336 | Setting the HDD type <br> Descrioption <br> Sets the manufacturer and type of the HDD. <br> Purpose <br> To set data according to the manufacturer and type of the new HDD after replacement. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U339 | Setting the drawer heater mode <br> Description <br> Sets the drawer heater to ON or OFF for the sleep mode. <br> Purpose <br> Change of setting is not needed in principle. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select ON or OFF. <br> Initial setting: OFF <br> 3. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U341 | Specific paper feed location setting for printing function <br> Description <br> Sets a paper feed location specified for printer output (only if a printer kit is installed). <br> Purpose <br> To use a paper feed location only for printer output. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the paper feed location for the printer. The selected item is displayed in reverse. <br> 3. Press the start key. The setting is set. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U342 | Setting the ejection restriction <br> Description <br> Sets or cancels the restriction on the number of sheets to be ejected continuously when the internal eject tray is selected as the eject location. <br> Purpose <br> According to user request, sets or cancels restriction on the number of sheets. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select ON or OFF. <br> Initial setting: ON <br> 3. Press the start key. The setting is set. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U343 | Switching between duplex/simplex copy mode <br> Description <br> Switches the initial setting between duplex and simplex copy. <br> Purpose <br> To be set according to frequency of use: set to the more frequently used mode. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: OFF <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U344 | Setting preheat/energy saver mode <br> Description <br> Changes the control for preheat/energy saver mode. <br> Purpose <br> According to user request, selects which has priority, the recovery time from preheat or energy saver. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select control mode. The selected item is displayed in reverse. <br> Initial setting: ENERGY STAR <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U345 | Setting the value for maintenance due indication <br> Description <br> Sets when to display a message notifying that the time for maintenance is about to be reached, by setting the number of copies that can be made before the current maintenance cycle ends. <br> When the difference between the number of copies of the maintenance cycle and that of the maintenance count reaches the set value, the message is displayed. <br> This maintenance mode is effective for only Japanese specification. |


| $\begin{array}{\|l} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U347 | Setting auto drawer size detection <br> Description <br> Turns the auto drawer size detection function on/off. <br> Purpose <br> To be used when turning the auto paper size (in the drawers) detection off and making copies onto only the specified size paper. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: ON (inch), OFF (metric) <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U350 | Setting the ID-code error output <br> Descrioption <br> Sets whether or not an error report is output when an ID-code error occurs. <br> Purpose <br> According to user request, changes the setting. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: OFF <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U355 | Setting the output mode for face up output <br> Descrioption <br> Specifies whether to output from the first page so that the pages after the second page are stacked on the first page or to output from the last page so that the first page is stacked at the top when outputting face up in printing. <br> Purpose <br> Set according to the preference of the user. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Select The selected item is displayed in reverse. <br> Initial setting: FIRST PRINT <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U402 | Adjusting margins of image printing <br> Adjustment <br> See page 1-6-20. |
| U403 | Adjusting margins for scanning an original on the contact glass Adjustment <br> See page 1-6-43. |
| U404 | Adjusting margins for scanning an original from the DF Adjustment <br> See page 1-6-82. |
| U407 | Adjusting the leading edge registration for memory image printing Adjustment <br> See page 1-6-18. |
| U467 | Adjusting the laser output <br> Descrioption <br> Adjusts the laser output power. <br> Purpose <br> Used when adequate image density cannot be obtained even if "U100 Checking the operation of main high voltage" is run when the drum is replaced. <br> Method <br> Press the start key. The screen for adjustment is displayed. <br> Setting <br> 1. Change the setting using the cursor up/down keys. <br> Setting range: 130 to 255 <br> Initial setting: 230 <br> A larger preset value causes dots and lines to be clearly large and thick and the reference density to be darker. <br> A smaller preset value causes dots and lines to be clearly small and thin and the reference density to be lighter. <br> Although two lasers (ADJUST DATA and ADJUST DATA2) can be adjusted separately, be sure to set the same value. If different values are set, proper images cannot be obtained. <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U504 | Initializing the scanner NIC <br> Description <br> Initializing the optional scanner NIC to its factory default. <br> Purpose <br> To return to a setup at the time of factory shipments. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press EXECUTE on the touch panel. It is displayed in reverse. <br> 3. Press the start key. All data in the scanner NIC is initialized. <br> Completion <br> To exit this maintenance item without executing initialization, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U505 | Setting Data Base Assistant <br> Description <br> Sets whether or not the database linkage setting is enabled if an optional network scanner is installed. <br> Purpose <br> According to user request, changes the setting. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: ON <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U506 | Setting the time out <br> Description <br> Sets the communication timeout time for connection to a computer. <br> Purpose <br> To change the preset value if a communication error occurs after connection to a computer continues for a long time. By delaying the error detection timing, the error may be cleared. If the error is not cleared after the preset value is changed, however, return the preset value to the initial value. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> The setting can be changed by 10 s per step. <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance item No. | Description |
| :---: | :---: |
| U508 | Setting the LDAP <br> Description <br> Enables or disables an LDAP server. <br> Purpose <br> To change the setting to ON when use of an LDAP server is requested. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select ON or OFF. The selected item is displayed in reverse. <br> Initial setting: OFF <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U509 | Upload to dictionary <br> Description <br> Uploads the Kanji (Chinese character) dictionary to the hard disk through the network. <br> Purpose <br> Cannot be run because this item is only for the Japanese mode. |
| U901 | Checking/clearing copy counts by paper feed locations <br> Description <br> Displays or clears copy counts by paper feed locations. <br> Purpose <br> To check the time to replace consumable parts. Also to clear the counts after replacing the consumable parts. <br> Method <br> 1. Press the start key. The counts by paper feed locations are displayed. <br> 2. Change the screen using the cursor up/down keys. <br> When an optional paper feed device is not installed, the corresponding count is not displayed. <br> Clearing <br> 1. Select the count to be cleared. The selected item is displayed in reverse. <br> To clear the counts for all paper feed locations, press the reset key. <br> 2. Press the start key. The count is cleared. When clearing all counts, the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \\ \hline \end{array}$ | Description |
| :---: | :---: |
| U903 | Checking/clearing the paper jam counts <br> Description <br> Displays or clears the jam counts by jam locations. <br> Purpose <br> To check the paper jam status. Also to clear the jam counts after replacing consumable parts. <br> Implementation <br> Press the start key. The screen for selecting an item is displayed. <br> Method: Displays/clears the jam counts <br> 1. Select COUNT in the screen for selecting an item. The count for jam detection by type is displayed. <br> 2. Change the screen using the $*$ or \# keys. <br> 3. Select the counts for all jam codes and press the reset key. <br> 4. Press the start key. The count is cleared. <br> Method: Displays the total jam counts <br> 1. Select TOTAL COUNT in the screen for selecting an item. The total number of jam counts by type is displayed. <br> 2. Use the * or \# keys to switch the display. <br> The total number of jam count cannot be cleared. <br> To return to the screen for selecting an item, press the stop clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U904 | Checking/clearing the service call counts <br> Description <br> Displays or clears the service call code counts by types. <br> Purpose <br> To check the service call code status by types. Also to clear the service call code counts after replacing consumable parts. <br> Implementation <br> Press the start key. The screen for selecting an item is displayed. <br> Method: Displays/clears the call for service counts <br> 1. Select COUNT in the screen for selecting an item. The count for call for service detection by type is displayed. <br> 2. Change the screen using the $*$ or \# keys. <br> 3. Select the counts for all service call and press the reset key. <br> 4. Press the start key. The count is cleared. <br> Method: Displays the total call for service counts <br> 1. Select TOTAL COUNT in the screen for selecting an item. The total number of call for service counts by type is displayed. <br> 2. Use the * or \# keys to switch the display. <br> The total number of call for service count cannot be cleared. <br> To return to the screen for selecting an item, press the stop clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|c\|} \hline \text { Maintenance } \\ \text { item No. } \\ \hline \end{array}$ | Description |
| :---: | :---: |
| U905 | Checking/clearing counts by optional devices <br> Description <br> Displays or clears the counts of the DF or optional finisher. <br> Purpose <br> To check the use of the DF and optional finisher. Also to clear the counts after replacing consumable parts. <br> Method <br> 1. Press the start key. The screen for selecting an item is displayed. <br> 2. Select the device, the count of which is to be checked. The count of the selected device is displayed. <br> - DF <br> - Finisher <br> Clearing <br> 1. Select the item to be cleared. The selected item is displayed in reverse. Select the counts for all, press the reset key. <br> 2. Press the start key. The count is cleared. <br> 3. To return to the screen for selecting an item, press the stop/clear key. <br> Completion <br> Press the stop/clear key at the screen for selecting an item. The screen for selecting a maintenance item No. is displayed. |
| U906 | Resetting partial operation control <br> Description <br> Resets the service call code for partial operation control. <br> Purpose <br> To be reset after partial operation is performed due to problems in the drawers or other sections, and the related parts are serviced. <br> Method <br> 1. Press the start key. <br> 2. Press EXECUTE on the touch panel. <br> 3. Press the start key to reset partial operation control. The maintenance mode is exited, and the machine returns to the same status as when the main switch is turned on. |


| $\begin{array}{\|c} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U907 | Checking and resetting the count value on each ejection location <br> Description <br> Displays and resets the count value of ejected sheets on each ejection location. <br> Purpose <br> Checks the replacement period for maintenance parts. Also resets the count value after replacing the maintenance parts. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> The count value on each ejection location is displayed <br> Clearing <br> 1. Select the count to be cleared. The selected item is displayed in reverse. <br> To clear the counts for all, press the reset key. <br> 2. Press the start key. The count is cleared, When clearing all counts, the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U908 | Changing the total counter value <br> Description <br> Displays, clears and changes the total counter value. <br> Purpose <br> To check the total counter value. <br> Method <br> Press the start key. The screen for total count value is displayed. <br> Clearing <br> 1. Select the count to be cleared. The selected item is displayed in reverse. <br> 2. Press the reset key. <br> 3. Press the start key. Only electronic total counter values are cleared, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Description |
| :--- | :--- |
| U909 | Checking/clearing the fixing web count <br> Description <br> Displays and clears the count of the fixing web roller operation. <br> Purpose <br> To clear the fixing web counts after replacing the fixing web roller during maintenance or for other reasons. <br> Method <br> Press the start key. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The value is cleared. The screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a six-digit value using the numeric keys. <br> 2. Press the start key. The value is set. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a <br> maintenance item No. is displayed. |
| Clearing the black ratio data <br> Description <br> Clears the accumulated black ratio data for A4 sheets. <br> Purpose <br> To clear data as required at times such as during maintenance service. <br> Method <br> 1. Press the start key. <br> 2. Press CANCEL on the touch panel. <br> 3. Press the start key. The accumulated black ratio data is cleared, and the screen for selecting a <br> maintenance item is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for <br> selecting a maintenance item is displayed. |  |
| Checking/clearing copy counts by paper sizes |  |
| Cescription |  |
| Displays and clears the paper feed counts by paper sizes. |  |
| Purpose |  |
| To check or clear the counts after replacing consumable parts. |  |
| Method |  |
| Press the start key. The screen for the paper feed counts by paper size is displayed. |  |
| Clearing |  |
| 1. Select the paper size. The selected item is displayed in reverse. |  |
| To clear all counts, press the reset key. |  |
| 2. Press the start key. The count is cleared. |  |
| When clearing all counts, the screen for selecting a maintenance item is displayed. |  |
| Completion |  |
| To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a |  |
| maintenance item No. is displayed. |  |


| $\begin{array}{\|l\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U922 | Checking/clearing the solenoid count value <br> Description <br> Displays and clears the count value of solenoid <br> Purpose <br> To check the period of replacement of solenoid. Also to clear the count value after replacement. <br> Method <br> Press the start key. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The value is cleared. The screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Select the item to be changed. <br> 2. Enter a six-digit value using the numeric keys. <br> 3. Press the start key. The value is set. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance No. item is displayed. |
| U925 | Checking/clearing the system error counts <br> Description <br> Displays and clears the count value of system error. <br> Purpose <br> To check the system error status by types. Also to clear the service call code counts after replacing consumable parts. <br> Method <br> Press the start key. The count for system error detection by type is displayed. <br> Clearing <br> 1. Change the screen using the $*$ or \# keys. <br> 2. Select the counts for all system error and press the reset key. <br> 3. Press the start key. The count is cleared. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a maintenance No. item is displayed. |
| U960 | Outputting the machine used circumstances list <br> Description <br> Outputs machine used circumstances list and clears the data. <br> Purpose <br> To check the machine operation situation. Also to clear the data. <br> Method <br> Press the start key. <br> Outputting the list <br> 1. Select OUTPUT. <br> 2. Press the start key to output the list. <br> Clearing <br> 1. Select COUNT CLEAR. <br> 2. Press the start key to clear the count. <br> Completion <br> Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| $\begin{array}{\|l\|} \hline \text { Maintenance } \\ \text { item No. } \end{array}$ | Description |
| :---: | :---: |
| U988 | ID-code scanner count mode setting <br> Description <br> To set the scanner count by ID-code for all scanning including copying or for only scanning in network scanning. <br> Purpose <br> According to user request, changes the setting. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br> Setting <br> 1. Select COPY+NWS or NWS. The selected item is displayed in reverse. <br> Initial setting: COPY+NWS <br> 2. Press the start key. The setting is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the current setting, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U989 | HDD Scandisk <br> Description <br> Restores data in the hard disk by scanning the disk. <br> Purpose <br> If power is turned off while accessing to the hard disk is performed, the control information in the hard disk drive may be damaged. Use this mode to restore the data. <br> Method <br> 1. Press the start key. The screen for executing is displayed. <br> 2. Press EXECUTE on the touch panel. It is displayed in reverse. <br> 3. Press the start key. When scanning of the disk is complete, the execution result is displayed. <br> 4. Press the stop/clear key. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without executing scandisk, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |
| U990 | Checking/clearing the time for the exposure lamp to light <br> Description <br> Displays, clears or changes the accumulated time for the exposure lamp to light. <br> Purpose <br> To check duration of use of the exposure lamp. Also to clear the accumulated time for the lamp after replacement. <br> Method <br> Press the start key. The accumulated time of illumination for the exposure lamp is displayed in minutes. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The accumulated time is cleared, and the screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a six-digit accumulated time using the numeric keys. <br> 2. Press the start key. The time is set, and the screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the accumulated time, press the stop/clear key. The screen for selecting a maintenance item No. is displayed. |


| Maintenance <br> item No. | Checking/clearing the scanner count <br> Description <br> Displays or clears the scanner operation count. <br> Purpose <br> To check the status of use of the scanner. <br> Method <br> Press the start key. The screen for selecting an item is displayed. <br>  <br> Display <br> TOTAL SCAN COUNT <br> NT SCAN COUNT <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The count is cleared. The screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Select the item to be changed. <br> 2. Enter a seven-digit count using the numeric key. <br> 3. Press the start key. The value is set. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a <br> maintenance No. item is displayed. |
| :--- | :--- | :--- |
| Checking or clearing the printer count <br> Description <br> Displays, clears or changes the print count of the printer when the optional printer board is installed. <br> Purpose <br> To check the frequency of use of the printer. <br> Method <br> Press the start key. The screen for the printer count of the printer is displayed. <br> Clearing <br> 1. Press the reset key. <br> 2. Press the start key. The count is cleared. The screen for selecting a maintenance item No. is displayed. <br> Setting <br> 1. Enter a seven-digit count using the numeric keys. <br> 2. Press the start key. The value is set. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> To exit this maintenance item without changing the count, press the stop/clear key. The screen for selecting a <br> maintenance No. item is displayed. |  |

## 1-5-1 Paper misfeed detection

## (1) Paper misfeed indication

When a paper misfeed occurs, the copier immediately stops copying and displays the jam location on the operation panel. Paper misfeed counts sorted by the detection condition can be checked in maintenance item U903.
To remove paper jammed in the copier, open the cassette, front cover, upper right cover or lower right cover. When paper is jammed in the SRDF, open the DF original reversing cover. To clear a jam in the feedshift and duplex sections, open the ejection cover or draw out the duplex unit.
Paper misfeed detection can be reset by opening and closing the respective covers to turn safety switch $1,2,3$ or 4 off and on.


Figure 1-5-1
(1) Misfeed in the paper feed section
(2) Misfeed in the paper conveying section
(3) Misfeed in the fixing section or the eject section
(4) Misfeed in the feedshift section or duplex unit
(5) Misfeed in the SRDF
(6) Misfeed in the optional finisher
(2) Paper misfeed detection conditions


Figure 1-5-2

| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Paper feed section | 10 | No paper feed from large paper deck | Paper feed switch 2 (PFSW2) does not turn on within 818 ms of the large paper deck conveying clutch (LPDCCL) turning on; the clutch is then successively held off for 1 s and turned back on twice, but the switch again fails to turn on within 818 ms. |
|  | 13 | No paper feed from the upper cassette | Paper feed switch 4 (PFSW4) does not turn on within 789 ms of the upper paper feed clutch (PFCL-U) turning on; the clutch is then successively turned off for 1 s and turned back on twice, but the switch again fails to turn on within 789 ms . |
|  | 14 | No paper feed from the lower cassette | Paper feed switch 5 (PFSW5) does not turn on within 789 ms of the lower paper feed clutch (PFCL-L) turning on; the clutch is then successively turned off for 1 s and turned back on twice, but the switch again fails to turn on within 789 ms . |
|  | 15 | No paper feed from optional side deck | Paper feed switch 1 (PFSW1) does not turn on within 848 ms of the side deck paper feed clutch (SDPFCL) turning on; the clutch is then successively held off for 1 s and turned back on twice, but the switch again fails to turn on within 848 ms . |
|  | 16 | No paper feed from bypass | The feed switch (FSW) does not turn on within 424 ms of the bypass paper feed clutch (BYPPFCL) turning on; the clutch is then successively held off for 1 s and turned back on twice, but the switch again fails to turn on within 424 ms . |
|  | 17 | No paper feed from the large paper deck | Large paper deck paper path sensor 1 (LPDPPSENS1) does not turn on within 261 ms of large paper deck paper feed clutch 1 (LPDPFCL1) turning on; the clutch is then successively held off for 1 s and turned back on twice, but the sensor again fails to turn on within 261 ms . |
|  | 18 | No paper feed from the large paper deck | Large paper deck paper path sensor 2 (LPDPPSENS2) does not turn on within 423 ms of large paper deck paper feed clutch 2 (LPDPFCL2) turning on; the clutch is then successively held off for 1 s and turned back on twice, but the sensor again fails to turn on within 423 ms . |
|  | 19 | No paper feed from the large paper deck | Large paper deck paper path sensor 3 (LPDPPSENS3) does not turn on within 212 ms of large paper deck paper feed clutch 2 (LPDPFCL2) turning on; the clutch is then successively held off for 1 s and turned back on twice, but the sensor again fails to turn on within 212 ms . |
|  | 20 | Misfeed in copier vertical paper conveying section 1 | The feed switch (FSW) does not turn on within 833 ms of paper feed switch 1 (PFSW1) turning on (when paper is fed from a cassette). |
|  | 21 | Misfeed in copier vertical paper conveying section 2 | The feed switch (FSW) does not turn on within 833 ms of paper feed switch 1 (PFSW1) turning on (when paper is fed from the duplex unit). |
|  | 22 | Misfeed in copier vertical paper conveying section 3 | Paper feed switch 1 (PFSW1) does not turn on within 888 ms of paper feed switch 2 (PFSW2) turning on. |
|  | 23 | Misfeed in copier vertical paper conveying section 4 | Paper feed switch 2 (PFSW2) does not turn on within 1079 ms of paper feed switch 3 (PFSW3) turning on. |
|  | 24 | Misfeed in copier vertical paper conveying section 5 | Paper feed switch 3 (PFSW3) does not turn on within 939 ms of paper feed switch 4 (PFSW4) turning on. |


| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Paper feed section | 25 | Misfeed in copier vertical paper conveying section 6 | Paper feed switch 4 (PFSW4) does not turn on within 939 ms of paper feed switch 5 (PFSW5) turning on. |
|  | 26 | Misfeed in converging section | The registration switch (RSW) does not turn on within 503 ms of the feed switch (FSW) turning on. |
|  | 27 | Multiple sheets in copier vertical conveying section 1 | Paper feed switch 1 (PFSW1) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on (when paper is fed from a cassette). |
|  | 28 | Multiple sheets in copier vertical conveying section 2 | Paper feed switch 1 (PFSW1) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on (when paper is fed from the duplex unit). |
|  | 29 | Multiple sheets in copier vertical conveying section 3 | Paper feed switch 2 (PFSW2) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on (when paper is fed from the large paper deck). |
|  | 30 | Multiple sheets in copier vertical conveying section 4 | Paper feed switch 2 (PFSW2) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on (when paper is fed from other than the large paper deck) |
|  | 31 | Multiple sheets in copier vertical conveying section 5 | Paper feed switch 3 (PFSW3) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on. |
|  | 32 | Multiple sheets in copier vertical conveying section 6 | Paper feed switch 4 (PFSW4) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on. |
|  | 33 | Multiple sheets in copier vertical conveying section 7 | Paper feed switch 5 (PFSW5) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on. |
|  | 34 | Multiple sheets before registration section | The feed switch (FSW) does not turn off within the time required to convey the length of the used paper size plus 606 ms of turning on. |
| Paper conveying section | 35 | Misfeed in registration/ transfer section 1 | The registration switch (RSW) does not turn off within the time required to convey the length of the used paper size plus 375 ms of turning on (when paper is fed from a cassette). |
|  | 36 | Misfeed in registration/ transfer section 2 | The registration switch (RSW) does not turn off within the time required to convey the length of the used paper size plus 375 ms of turning on (when paper is fed from the duplex unit). |
| Fixing section | 40 | Misfeed in fixing section 1 | The eject switch (ESW) does not turn on within 1829 ms of the registration clutch (RCL) turning on (when paper is fed from the large paper deck). |
|  | 43 | Misfeed in fixing section 2 | The eject switch (ESW) does not turn on within 1829 ms of the registration clutch (RCL) turning on (when paper is fed from the upper cassette). |


| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Fixing section | 44 | Misfeed in fixing section 3 | The eject switch (ESW) does not turn on within 1829 ms of the registration clutch (RCL) turning on (when paper is fed from the lower cassette). |
|  | 45 | Misfeed in fixing section 4 | The eject switch (ESW) does not turn on within 1829 ms of the registration clutch (RCL) turning on (when paper is fed from the optional side deck). |
|  | 46 | Misfeed in fixing section 5 | The eject switch (ESW) does not turn on within 1829 ms of the registration clutch (RCL) turning on (when paper is fed from the bypass table). |
|  | 47 | Misfeed in fixing section 6 | The eject switch (ESW) does not turn on within 1829 ms of the registration clutch (RCL) turning on (when paper is fed from the duplex unit). |
| Eject section | 50 | Misfeed in eject section | The eject switch (ESW) does not turn off within the time required to convey the length of the used paper size plus 625 ms of turning on. |
|  | 51 | Misfeed in reverse face eject section | The switchback eject switch (SBESW) does not turn off within the time required to convey the length of the used paper size plus 625 ms of turning on. |
| Feedshift section | 52 | Misfeed in feedshift section 1 | The feedshift switch (FSSW) does not turn on within 1141 ms of the eject switch (ESW) turning on (when paper is fed from the large paper deck). |
|  | 55 | Misfeed in feedshift section 2 | The feedshift switch (FSSW) does not turn on within 1141 ms of the eject switch (ESW) turning on (when paper is fed from the upper cassette). |
|  | 56 | Misfeed in feedshift section 3 | The feedshift switch (FSSW) does not turn on within 1141 ms of the eject switch (ESW) turning on (when paper is fed from the lower cassette). |
|  | 57 | Misfeed in feedshift section 4 | The feedshift switch (FSSW) does not turn on within 1141 ms of the eject switch (ESW) turning on (when paper is fed from the optional side deck). |
|  | 58 | Misfeed in feedshift section 5 | The feedshift switch (FSSW) does not turn on within 1141 ms of the eject switch (ESW) turning on (when paper is fed from the bypass table). |
|  | 59 | Misfeed in feedshift section 6 | The feedshift switch (FSSW) does not turn off within the time required to convey the length of the used paper size plus 625 ms of turning on. |
| Duplex section | 60 | Misfeed in duplex tray | The duplex feedshift switch (DUPFSSW) does not turn on within 625 ms of the duplex reversing clutch (DUPREVCL) turning on. |
|  | 61 | Duplex/eject switching section 1 | The switchback eject switch (SBESW) does not turn on within 1016 ms of the duplex feedshift switch (DUPFSSW) turning on. |
|  | 62 | Duplex/eject switching section 2 | Duplex paper conveying switch 1 (DUPPCSW1) does not turn on within 828 ms of the duplex feedshift switch (DUPFSSW) turning on. |
|  | 63 | Misfeed in duplex paper conveying section 1 | Duplex paper conveying switch 2 (DUPPCSW2) does not turn on within 1156 ms of duplex paper conveying switch 1 (DUPPCSW1) turning on. |


| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Duplex section | 64 | Misfeed in duplex paper conveying section 2 | The duplex eject switch (DUPESW) does not turn on within 1153 ms of duplex paper conveying switch 2 (DUPPCSW2) turning on. |
|  | 65 | Misfeed in duplex paper conveying section 3 | Duplex paper conveying switch 1 (DUPPCSW1) does not turn off within the time required to convey the length of the used paper size plus 625 ms of turning on. |
|  | 66 | Misfeed in duplex paper conveying section 4 | Duplex paper conveying switch 2 (DUPPCSW2) does not turn off within the time required to convey the length of the used paper size plus 625 ms of turning on. |
|  | 67 | Misfeed in duplex eject section 1 | Paper feed switch 1 (PFSW1) does not turn on within 1084 ms of the duplex eject switch (DUPESW) turning on. |
|  | 68 | Misfeed in duplex eject section 2 | The duplex eject switch (DUPESW) does not turn off within the time required to convey the length of the used paper size plus 625 ms of turning on. |
| DF | 70 | No original feed | In the primary original feed for the second original or after in the 1 sided or 2 sided original mode, even if retry operation is performed two times, primary original feed is not performed. |
|  | 71 | An original jam in the original feed section 1 | In the secondary original feed in the 1 sided original mode, even if the specified number of pulses of the original feed motor (OFM) passes after the original switchback switch (OSBSW) turns on, the ON status of the DF timing switch (DFTSW) is not detected. |
|  | 72 | An original jam in the original feed section 2 | In the secondary original feed in the 1 sided original mode, even if the specified number of pulses of the original conveying motor (OCM) passes after the DF timing switch (DFTSW) turns on, the OFF status of the original feed switch (OFSW) or the original switchback switch (OSBSW) is not detected. <br> In the original switchback in the 2 sided original mode, even if the specified number of pulses of the original feed motor (OFM) passes after the original feed switch (OFSW) turns on, the OFF status of the original feed switch (OFSW) is not detected and the ON status of the original switchback switch (OSBSW) is not detected. |
|  | 73 | An original jam in the original conveying section | In the secondary original feed in the 1 sided or 2 sided original mode, even if the specified number of pulses of the original conveying motor (OCM) passes after the DF timing switch (DFTSW) turns on, the OFF status of the DF timing switch (DFTSW) is not detected. <br> In the secondary original feed in the 1 sided or 2 sided original mode, before the specified number of pulses of the original conveying motor (OCM) passes after the DF timing switch (DFTSW) turns on, the OFF status of the DF timing switch (DFTSW) is detected. |
|  | 74 | An original jam remaining after retries | In the secondary original feed in the 1 sided or 2 sided original mode, even if retry operation is performed five times, secondary original feed is not performed. |


| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| DF | 75 | An original jam in the switchback section 1 | In the original switchback in the 2 sided original mode, even if the specified number of pulses of the original feed motor (OFM) passes after the original switchback switch (OSBSW) turns on, the OFF status of the original switchback switch (OSBSW) is not detected. <br> In the secondary original feed in the 2 sided original mode, even if the specified number of pulses of the original feed motor (OFM) passes after the original conveying motor (OCM) turns on, the ON status of the DF timing switch (DFTSW) is not detected. <br> In the original switchback in the 2 sided original mode, even if the specified number of pulses of the original feed motor (OFM) passes after the original feed switch (OFSW) turns on, the OFF status of the original feed switch (OFSW) is not detected and the OFF status of the original switchback switch (OSBSW) is detected. |
|  | 76 | An original jam in the switchback section 2 | While the back side of an original is being scanned in the 2 sided original mode, even if the specified number of pulses of the original conveying motor (OCM) passes after the DF timing switch (DFTSW) turns on, the ON status of the original switchback switch (OSBSW) is not detected. |
| Optional finisher | 80 | Jam between the finisher and copier | There is no reply. |
|  | 81 | Paper jam during paper insertion to the finisher | See the finisher service manual. |
|  | 82 | Paper jam during paper insertion to the finisher and paper ejection to the sub tray | See the finisher service manual. |
|  | 83 | Paper jam at the siding drum | See the finisher service manual. |
|  | 84 | Paper jam during paper insertion to the intermediate tray | See the finisher service manual. |
|  | 85 | Paper jam during ejection of stack of paper | See the finisher service manual. |
|  | 86 | Jam in eject section of main tray | See the finisher service manual. |
|  | 87 | Jam in eject section (middle tray) of main tray | See the finisher service manual. |
|  | 88 | Jam in eject section of main tray | See the finisher service manual. |
|  | 89 | Jam in cover open | See the finisher service manual. |
|  | 90 | Jam in stapler | See the finisher service manual. |
|  | 91 | Jam in saddle paper entry section | See the finisher service manual. |
|  | 92 | Jam in saddle paper entry section | See the finisher service manual. |

2CJ/2FA

| Section | Jam code | Description | Conditions |
| :---: | :---: | :---: | :---: |
| Optional finisher | 93 | Jam in saddle tray section | See the finisher service manual. |
|  | 94 | Jam in saddle eject section | See the finisher service manual. |
|  | 95 | Jam in saddle eject section | See the finisher service manual. |
| System | 04 | Cover open JAM | A cover open state is detected during copying. |
|  | 05 | Secondary feed timeout JAM | Secondary feed start request is not issued even 30 seconds after the registration switch (RSW) is turned on. |
|  | 06 | Main charger fault JAM | The main charger fault signal is detected continuously for 400 ms when main charging is turned on. |

(3) Paper misfeeds

- Copier

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> A paper jam in the paper feed, conveying or eject section is indicated as soon as the main switch is turned on. | A piece of paper torn from copy paper is caught around paper feed switch $1 / 2 / 3 / 4 / 5$, the feed switch,registration switch or eject switch. | Check visually and remove it, if any. |
|  | Defective paper feed switch 1. | Run maintenance item U031 and turn paper feed switch 1 on and off manually. Replace paper feed switch 1 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 2. | Run maintenance item U031 and turn paper feed switch 2 on and off manually. Replace paper feed switch 2 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 3. | Run maintenance item U031 and turn paper feed switch 3 on and off manually. Replace paper feed switch 3 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 4. | Run maintenance item U031 and turn paper feed switch 4 on and off manually. Replace paper feed switch 4 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 5. | Run maintenance item U031 and turn paper feed switch 5 on and off manually. Replace paper feed switch 5 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective feed switch. | Run maintenance item U031 and turn feed switch on and off manually. Replace feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective eject switch. | Run maintenance item U031 and turn eject switch on and off manually. Replace eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (2) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from copier large paper deck). Jam code 10 | Paper in the large paper deck is extremely curled. | Change the paper. |
|  | Broken paper feed switch 2 actuator. | Check visually and replace paper feed switch 2 if its actuator is broken. |
|  | Defective paper feed switch 2. | Run maintenance item U031 and turn paper feed switch 2 on and off manually. Replace paper feed switch 2 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the large paper deck conveying clutch malfunctions. | Run maintenance item U032 and select the large paper deck conveying clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (2) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from copier large paper deck). Jam code 10 | Electrical problem with the large paper deck conveying clutch. | Check (see page 1-5-52). |
|  | Check if the large paper deck paper feed clutch 1/2 malfunctions. | Run maintenance item U032 and select the large paper deck paper feed clutch $1 / 2$ on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the large paper deck paper feed clutch $1 / 2$. | Check (see page 1-5-52 and 53). |
| (3) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from copier upper cassette). Jam code 13 | Paper in the upper cassette is extremely curled. | Change the paper. |
|  | Check if the upper paper feed pulley, lower paper feed pulley or upper forwarding pulley of the upper cassette are deformed. | Check visually and replace any deformed pulleys. |
|  | Broken paper feed switch 4 actuator. | Check visually and replace paper feed switch 4 if its actuator is broken. |
|  | Defective paper feed switch 4. | Run maintenance item U031 and turn paper feed switch 4 on and off manually. Replace paper feed switch 4 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the upper paper feed clutch malfunctions. | Run maintenance item U032 and select the upper paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the upper paper feed clutch. | Check (see page 1-5-51). |
| (4) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from copier lower cassette). Jam code 14 | Paper in the lower cassette is extremely curled. | Change the paper. |
|  | Check if the upper paper feed pulley, lower paper feed pulley or upper forwarding pulley of the lower cassette are deformed. | Check visually and replace any deformed pulleys. |
|  | Broken paper feed switch 5 actuator. | Check visually and replace paper feed switch 5 if its actuator is broken. |
|  | Defective paper feed switch 5. | Run maintenance item U031 and turn paper feed switch 5 on and off manually. Replace paper feed switch 5 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the lower paper feed clutch malfunctions. | Run maintenance item U032 and select the lower paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the lower paper feed clutch. | Check (see page 1-5-51). |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (5) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from optional side deck). <br> Jam code 15 | Check if the side deck paper feed clutch malfunctions. | Check and repair if necessary. |
|  | Electrical problem with the side deck paper feed clutch. | Check. |
| (6) <br> A paper jam in the paper feed section is indicated during copying (no paper feed from bypass). Jam code 16 | Paper on the bypass table is extremely curled. | Change the paper. |
|  | Check if the forwarding pulley, upper or lower paper feed pulleys of the bypass are deformed. | Check visually and replace any deformed pulleys. |
|  | Broken feed switch actuator. | Check visually and replace the feed switch if its actuator is broken. |
|  | Defective feed switch. | Run maintenance item U031 and turn feed switch on and off manually. Replace feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the bypass paper feed clutch malfunctions. | Run maintenance item U032 and select the bypass paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the bypass paper feed clutch. | Check (see page 1-5-52). |
| (7) <br> A paper jam in the paper feed section is indicated during copying (jam in copier vertical paper conveying section). Jam code 20,21,22, 23,24,25 | Broken feed switch actuator. | Check visually and replace the feed switch if its actuator is broken. |
|  | Defective feed switch. | Run maintenance item U031 and turn feed switch on and off manually. Replace feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken paper feed switch 1 actuator. | Check visually and replace paper feed switch 1 if its actuator is broken. |
|  | Defective paper feed switch 1. | Run maintenance item U031 and turn paper feed switch 1 on and off manually. Replace paper feed switch 1 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken paper feed switch 2 actuator. | Check visually and replace paper feed switch 2 if its actuator is broken. |
|  | Defective paper feed switch 2. | Run maintenance item U031 and turn paper feed switch 2 on and off manually. Replace paper feed switch 2 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken paper feed switch 3 actuator. | Check visually and replace paper feed switch 3 if its actuator is broken. |
|  | Defective paper feed switch 3. | Run maintenance item U031 and turn paper feed switch 3 on and off manually. Replace paper feed switch 3 if indication of the corresponding switch on the touch panel is not displayed in reverse. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (7) <br> A paper jam in the paper feed section is indicated during copying (jam in copier vertical paper conveying section). Jam code 20,21,22, 23,24,25 | Broken paper feed switch 4 actuator. | Check visually and replace paper feed switch 4 if its actuator is broken. |
|  | Defective paper feed switch 4. | Run maintenance item U031 and turn paper feed switch 4 on and off manually. Replace paper feed switch 4 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken paper feed switch 5 actuator. | Check visually and replace paper feed switch 5 if its actuator is broken. |
|  | Defective paper feed switch 5. | Run maintenance item U031 and turn paper feed switch 5 on and off manually. Replace paper feed switch 5 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the feed pulleys, feed roller and vertical paper conveying rollersA, $B, C$ and $D$ do not contact each other. | Check visually and remedy if necessary. |
|  | Check if the feed pulleys, feed roller and vertical paper conveying rollersA, $B, C$ and $D$ are deformed. | Repair or replace if necessary. |
|  | Check if the upper paper feed clutch malfunctions. | Run maintenance item U032 and select the upper paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the upper paper feed clutch. | Check (see page 1-5-51). |
|  | Check if the lower paper feed clutch malfunctions. | Run maintenance item U032 and select the lower paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the lower paper feed clutch. | Check (see page 1-5-51). |
| (8) <br> A paper jam in the paper feed section is indicated during copying (jam in converging section). Jam code 26 | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace registration switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (9) <br> A paper jam in the paper feed section is indicated during copying (multiple sheets in copier vertical conveying section). <br> Jam code 27,28,29, 30,31,32,33 | Broken paper feed switch 2 actuator. | Check visually and replace paper feed switch 2 if its actuator is broken. |
|  | Defective paper feed switch 2. | Run maintenance item U031 and turn paper feed switch 2 on and off manually. Replace paper feed switch 2 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken paper feed switch 3 actuator. | Check visually and replace paper feed switch 3 if its actuator is broken. |
|  | Defective paper feed switch 3. | Run maintenance item U031 and turn paper feed switch 3 on and off manually. Replace paper feed switch 3 if indication of the corresponding switch on the touch panel is not displayed in reverse. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (9) <br> A paper jam in the paper feed section is indicated during copying (multiple sheets in copier vertical conveying section). <br> Jam code 27,28,29, 30,31,32,33 | Broken paper feed switch 4 actuator. | Check visually and replace paper feed switch 4 if its actuator is broken. |
|  | Defective paper feed switch 4. | Run maintenance item U031 and turn paper feed switch 4 on and off manually. Replace paper feed switch 4 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken paper feed switch 5 actuator. | Check visually and replace paper feed switch 5 if its actuator is broken. |
|  | Defective paper feed switch 5. | Run maintenance item U031 and turn paper feed switch 5 on and off manually. Replace paper feed switch 5 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the feed pulleys, feed roller and vertical paper conveying rollersA, B,C and D do not contact each other. | Check visually and remedy if necessary. |
|  | Check if the feed pulleys, feed roller and vertical paper conveying rollersA, $B, C$ and $D$ are deformed. | Repair or replace if necessary. |
|  | Check if the upper paper feed clutch malfunctions. | Run maintenance item U032 and select the upper paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the upper paper feed clutch. | Check (see page 1-5-51). |
|  | Check if the lower paper feed clutch malfunctions. | Run maintenance item U032 and select the lower paper feed clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the lower paper feed clutch. | Check (see page 1-5-51). |
|  | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
| (10) <br> A paper jam in the paper feed section is indicated during copying (multiple sheets before registration section). Jam code 34 | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Defective feed switch. | Run maintenance item U031 and turn feed switch on and off manually. Replace feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (11) <br> A paper jam in the paper conveying section is indicated during copying (jam in registration/transfer section). Jam code 35,36 | Check if the registration clutch malfunctions. | Run maintenance item U032 and select the registration clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the registration clutch. | Check (see page 1-5-50). |
|  | Check if the upper and lower registration rollers contact each other. | Check visually and remedy if necessary. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (11) <br> A paper jam in the paper conveying section is indicated during copying (jam in registration/transfer section). Jam code 35,36 | Check if the upper and lower feed rollers contact each other. | Check visually and remedy if necessary. |
| (12) <br> A paper jam in the fixing section is indicated during copying (jam in fixing section). Jam code 40,43,44, 45,46,47 | Check if the registration clutch malfunctions. | Run maintenance item U032 and select the registration clutch on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Electrical problem with the registration clutch. | Check (see page 1-5-50). |
|  | Check if the upper and lower registration rollers contact each other. | Check visually and remedy if necessary. |
|  | Check if the fixing unit front guide is deformed. | Repair or replace if necessary. |
|  | Check if the press roller is extremely dirty or deformed. | Clean or replace if necessary. |
|  | Check if the heat roller separation claws are dirty or deformed. | Clean or replace if necessary. |
|  | Check if the heat roller and its separation claws contact each other. | Remedy if the separation claw springs are out of place. |
|  | Broken eject switch actuator. | Check visually and replace the eject switch if its actuator is broken. |
|  | Defective eject switch. | Run maintenance item U031 and turn eject switch on and off manually. Replace eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (13) <br> A paper jam in the eject section is indicated during copying (jam in eject section). Jam code 50 | Check if the eject roller and eject pulley contact each other. | Check visually and remedy if necessary. |
|  | Broken eject switch actuator. | Check visually and replace the eject switch if its actuator is broken. |
|  | Defective eject switch. | Run maintenance item U031 and turn eject switch on and off manually. Replace eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (14) <br> A paper jam in the eject section is indicated during copying (jam in switchback eject section). Jam code 51 | Broken switchback eject switch actuator. | Check visually and replace the switchback eject switch if its actuator is broken. |
|  | Defective switchback eject switch. | Run maintenance item U031 and turn switchback eject switch on and off manually. Replace switchback eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the left or right switchback feed roller is deformed. | Check visually and replace any deformed rollers. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (14) <br> A paper jam in the eject section is indicated during copying (jam in switchback eject section). Jam code 51 | Check if the right middle or left switchback eject guide is deformed. | Repair or replace if necessary. |
| (15) <br> A paper jam in the feedshift section is indicated during copying (jam in feedshift section). Jam code 52,55,56, 57,58,59 | Broken feedshift switch actuator. | Check visually and replace the feedshift switch if its actuator is broken. |
|  | Defective feedshift switch. | Run maintenance item U031 and turn feedshift switch on and off manually. Replace feedshift switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Electrical problem with the feedshift solenoid. | Check (see page 1-5-53). |
|  | Deformed lower feedshift guide. | Repair or replace if necessary. |
|  | Check if the left and right feedshift rollers contact each other. | Check visually and remedy if necessary. |
| (16) <br> A paper jam in the duplex section is indicated during copying (jam in duplex tray section). Jam code 60 | Broken duplex feedsift switch actuator. | Check visually and replace the duplex feedsift switch if its actuator is broken. |
|  | Defective duplex feedsift switch. | Run maintenance item U031 and turn duplex feedsift switch on and off manually. Replace duplex feedsift switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (17) <br> A paper jam in the duplex section is indicated during copying (jam in duplex/eject switching section). Jam code 61,62 | Check if the duplex eject switching solenoid malfunctions. | Check and repair if necessary. |
|  | Electrical problem with the duplex eject switching solenoid. | Check (see page 1-5-53). |
|  | Broken switchback eject switch actuator. | Check visually and replace the switchback eject switch if its actuator is broken. |
|  | Defective switchback eject switch. | Run maintenance item U031 and turn switchback eject switch on and off manually. Replace switchback eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken duplex paper conveying switch 1 actuator. | Check visually and replace the duplex pepar conveying switch 1 if its actuator is broken. |
|  | Defective duplex pepar conveying switch 1. | Run maintenance item U031 and turn duplex pepar conveying switch 1 on and off manually. Replace duplex pepar conveying switch 1 if indication of the corresponding switch on the touch panel is not displayed in reverse. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (18) <br> A paper jam in the duplex section is indicated during copying (jam in duplex paper conveying section). Jam code 63,64,65, 66 | Broken duplex paper conveying switch 2 actuator. | Check visually and replace the duplex paper conveying switch 2 if its actuator is broken. |
|  | Defective duplex paper conveying switch 2 . | Run maintenance item U031 and turn duplex pepar conveying switch 2 on and off manually. Replace duplex pepar conveying switch 2 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken duplex eject switch actuator. | Check visually and replace the duplex eject switch if its actuator is broken. |
|  | Defective duplex eject switch. | Run maintenance item U031 and turn duplex eject switch on and off manually. Replace duplex eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if upper and lower duplex registration rollers, upper and lower duplex paper conveying rollers and upper and lower duplex eject rollers contact each other correctly. | Check visually and remedy if necessary. |
|  | Check if upper or lower duplex registration roller, upper and lower duplex paper conveying roller or upper and lower duplex eject roller are deformed. | Repair or replace if necessary. |
| (19) <br> A paper jam in the duplex section is indicated during copying (jam in duplex eject section). Jam code 67,68 | Broken paper feed switch 1 actuator. | Check visually and replace paper feed switch 1 if its actuator is broken. |
|  | Defective paper feed switch 1. | Run maintenance item U031 and turn paper feed switch 1 on and off manually. Replace paper feed switch 1 if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Broken duplex eject switch actuator. | Check visually and replace the duplex eject switch if its actuator is broken. |
|  | Defective duplex eject switch. | Run maintenance item $\overline{U 031} \overline{\text { and }} \overline{\text { turn }} \overline{\text { duplex eject }} \overline{\text { switch }} \overline{\text { on }} \overline{\text { and }}$ off manually. Replace duplex eject switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |

- DF

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> An original jams when the main switch is turned on. | A piece of paper torn from an original is caught around the original feed switch. | Remove any found. |
|  | Defective original feed switch. | Run maintenance item U244 and turn the original feed switch on and off manually. Replace the original feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | A piece of paper torn from an original is caught around the original switchback switch. | Remove any found. |
|  | Defective original switchback switch. | Run maintenance item U244 and turn the original switchback switch on and off manually. Replace the original switchback switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | A piece of paper torn from an original is caught around the DF timing switch. | Remove any found. |
|  | Defective DF timing switch. | Run maintenance item U244 and turn the DF timing switch on and off manually. Replace the DF timing switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (2) <br> An original jams during continuous copying of multiple originals. | Defective original feed switch. | Run maintenance item U244 and turn the original feed switch on and off manually. Replace the original feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the original feed motor or the original conveying motor malfunction. | Run maintenance item U243 and select the original feed motor/ original conveying motor on the touch panel to be turned on and off. Check the status and remedy if necessary. |
| (3) <br> An original jams in the DF is indicated during copying (no original feed). Jam code 70 | Defective original feed switch. | Run maintenance item U244 and turn the original feed switch on and off manually. Replace the original feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the original feed motor malfunctions. | Run maintenance item U243 and select the original feed motor on the touch panel to be turned on and off. Check the status and remedy if necessary. |
| (4) <br> An original jams in the DF during copying (a jam in the original feed/conveying section). Jam code 72,73 | Defective DF timing switch. | Run maintenance item U244 and turn the DF timing switch on and off manually. Replace the DF timing switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective original feed switch. | Run maintenance item U244 and turn the original feed switch on and off manually. Replace the original feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (4) <br> An original jams in the DF during copying (a jam in the original feed/conveying section). Jam code 72,73 | Defective original switchback switch. | Run maintenance item U244 and turn the original switchback switch on and off manually. Replace the original switchback switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the original feed motor malfunctions. | Run maintenance item U243 and select the original feed motor on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Check if the DF original feed pulley or the DF separation pulley is deformed. | Check visually and replace the deformed pulley. |
|  | Check if the DF registration roller or the DF registration pulley is deformed. | Check visually and replace the deformed pulley. |
|  | Check if the lower original conveying roller or the front scanning pulley is deformed. | Check visually and replace the deformed pulley. |
|  | Check if the original conveying motor malfunctions. | Run maintenance item U243 and select the original conveying motor on the touch panel to be turned on and off. Check the status and remedy if necessary. |
| (5) <br> An original jams in the DF during copying (a jam in the original switchback section). Jam code 75,76 | Defective original switchback switch. | Run maintenance item U244 and turn the original switchback switch on and off manually. Replace the original switchback switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective DF timing switch. | Run maintenance item U244 and turn the DF timing switch on and off manually. Replace the DF timing switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Check if the original feed motor malfunctions. | Run maintenance item U243 and select the original feed motor on the touch panel to be turned on and off. Check the status and remedy if necessary. |
|  | Check if the original conveying motor malfunctions. | Run maintenance item U243 and select the original conveying motor on the touch panel to be turned on and off. Check the status and remedy if necessary. |
| (6) Original jams frequently. | An original outside the specifications is used. | Use only originals conforming to the specifications. |
|  | The DF forwarding pulleys, DF original feed pulley or DF switchback pulley is dirty with paper powder. | Clean with isopropyl alcohol. |
|  | The DF original feed pulley and the DF separation pulley do not contact correctly. | Check and remedy. |

## 1-5-2 Self-diagnosis

## (1) Self-diagnostic function

This unit is equipped with a self-diagnostic function. When a problem is detected, copying is disabled and the problem displayed as a code consisting of "C" followed by a number between 0100 and 9170 , indicating the nature of the problem. A message is also displayed requesting the user to call for service.
After removing the problem, the self-diagnostic function can be reset by turning safety switches 1, 2, 3 or 4 off and back on.


Figure 1-5-3 Service call code display

## - List of system errors

When an unexpected error is detected for some reason, a system error will be indicated. (When the 0800 error is detected, JAM05 will be indicated.) After a system error is indicated, the error can be cleared by turning the main switch off and then on. If the error is detected continuously, however, perform the operation shown in Table 1-5-1. If a system error occurs frequently, a fault may have occurred. Check the details of the C call to take proper measures.

| System error | Contens | Operation |
| :---: | :---: | :---: |
| 0250 | Network scanner PCB communication problem | Indicated only on the scanner screen. |
| 0420 | Side deck communication problem | System error $\rightarrow$ Normal C call processing |
| 0440 | Finisher communication problem | System error $\rightarrow$ Normal $\bar{C}$ call processing |
| 0610 | Bitmap (DIMM) problem | Repetition of system error $\rightarrow$ C call $\rightarrow$ system $\overline{\text { error }}$ |
| 0630 | DMA problem | Repetition of system error $\rightarrow$ C call $\rightarrow$ system error |
| 0640 | Hard disk drive problem | System error $\rightarrow$ Normal $\bar{C}$ call processing |
| 0800 | Secondary feed timeout | Repetition of $\overline{\mathrm{JAM}} \overline{-} \rightarrow \overline{\text { system error }} \rightarrow \overline{\mathrm{JAM} 05}$ |
| 3100 | Scanner carriage problem | System error $\rightarrow$ Normal $\bar{C}$ call processing |
| 4000 | Polygon motor synchronization problem | System error $\rightarrow$ Normal $\bar{C}$ call processing |
| 4010 | Polygon motor steady-state problem | System error $\rightarrow$ Normal $\bar{C}$ call processing |
| 4100 | BD initialization (A) problem | System error $\rightarrow$ Normal $\bar{C}$ call processing |
| 4110 | BD initialization (B) problem | System error $\rightarrow$ Normal C call processing |
| 4200 | BD steady-state problem | System error $\rightarrow$ Normal $\overline{\mathrm{C}}$ call processing |
| 7520 | Shorted drum thermistor | Repetition of system error $\rightarrow$ C call $\rightarrow$ system error |
| 7530 | Broken drum heater wire | Repetition of system error $\rightarrow$ C call $\rightarrow$ system error |

Table 1-5-1 List of system errors
(2) Self diagnostic codes

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C0100 | Backup memory read/write problem <br> - Read and write data does not match. | Defective backup RAM or main PCB. | Replace the main PCB and check for correct operation. |
| C0110 | Backup memory data problem <br> - Data in the specified area of the backup memory does not match the specified values. | Problem with the backup memory data. | Turn safety switch 3 off and back on and run maintenance item U020 to set the contents of the backup memory data again. |
|  |  | Defective backup RAM. | If the C0110 is displayed after re-setting the backup memory contents, replace the backup RAM or main PCB. |
| C0210 | Operation unit PCB communication problem <br> - There is no reply after 20 retries at communication. | Poor contact in the connector terminals. | Check the connection of connectors CN10 on the main PCB and CN2 on the operation unit PCB, and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Defective main PCB or operation unit left PCB. | Replace the main PCB or operation unit left PCB and check for correct operation. |
| C0240 | Printer PCB* communication problem <br> - There is no reply after 20 retries at communication. | Poor contact in the connector terminals. | Check the connection of connector CN3 on the main PCB and the connector on the printer PCB. Repair or replace if necessary. |
|  |  | Defective main PCB or printer PCB. | Replace the main PCB or printer PCB and check for correct operation. |
| C0250 | Network scanner PCB* communication problem <br> - There is no reply, in during regular communication from network scanner PCB to main PCB. | Poor contact in the connector terminals. | Check the connection of connector CN4 on the main PCB and the connector on the network scanner PCB. Repair or replace if necessary. |
|  |  | Defective main PCB or network scanner PCB. | Replace the main PCB or network scanner PCB and check for correct operation. |
| C0420 | Side deck* communication problem <br> - An error code from the side deck is detected eight times in succession. No communication: there is no reply after 5 retries. <br> Abnormal communication: a communication error (parity or checksum error) is detected five times in succession. | Poor contact in the connector terminals. | Check the connection of connectors CN17 on the engine PCB and CN3 on the side deck main PCB, and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
|  |  | Defective side deck main PCB. | Replace the side deck main PCB and check for correct operation. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| $\mathrm{CO440}$ | Finisher* communication problem <br> - Communication errors from the communication microcomputer on the main PCB: <br> No communication: there is no reply after 5 retries. <br> Abnormal communication: a communication error (parity or checksum error) is detected five times in succession. | Poor contact in the connector terminals. | Check the connection of connectors CN18 on the engine PCB and CN2 on the finisher main PCB, and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C 0610 | Bitmap (DIMM) problem <br> - There is a problem with the data or address bus of the bitmap DRAM. | Defective main PCB. | Replace the main PCB and check for correct operation. |
|  |  | DIMM installed incorrectly. | Check if the DIMM is inserted into the socket on the main PCB correctly. |
|  |  | Defective DIMM. | Replace the DIMM and check for correct operation. |
| C0630 | DMA problem <br> - DMA transmission of compressed, decompressed, rotated, relocated or blanked-out image data does not complete within the specified period of time. | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C0640 | Hard disk drive problem <br> - The hard disk drive cannot be accessed. | Poor contact of the hard disk drive connector terminals. | Check the connection of connectors CN2 on the main PCB and hard disk drive, and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Defective hard disk drive. | Run U906 (Resetting partial operation control) to cancel partial operation control. Run U024 (HDD formatting) without turning the power off to initialize the hard disk. Replace the hard disk drive and check for correct operation if the problem is still detected after initialization. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C1030 | Upper lift motor problem <br> - When the upper cassette is inserted, the upper lift limit switch does not turn on within 9 s of the upper lift motor turning on. <br> - During copying, the upper lift limit switch does not turn on within 200 ms of the upper lift motor turning on. | Broken gears or couplings of the upper lift motor. | Replace the upper lift motor. |
|  |  | Defective upper lift motor. | Check for continuity across the coil. If none, replace the upper lift motor. |
|  |  | Poor contact of the upper lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
|  |  | Defective upper lift limit switch. | Check if CN 2-6 on the engine PCB goes low when the upper lift limit switch is turned off. If not, replace the upper lift limit switch. |

[^5]| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C1030 | Upper lift motor problem <br> - When the upper cassette is inserted, the upper lift limit switch does not turn on within 9 s of the upper lift motor turning on. <br> - During copying, the upper lift limit switch does not turn on within 200 ms of the upper lift motor turning on. | Poor contact of the upper lift limit switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
| C1040 | Lower lift motor problem <br> - When the lower cassette is inserted, the lower lift limit switch does not turn on within 9 s of the lower lift motor turning on. <br> - During copying, the lower lift limit switch does not turn on within 200 ms of the lower lift motor turning on. | Broken gears or couplings of the lower lift motor. | Replace the lower lift motor. |
|  |  | Defective lower lift motor. | Check for continuity across the coil. If none, replace the lower lift motor. |
|  |  | Poor contact of the lower lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
|  |  | Defective lower lift limit switch. | Check if CN2-14 on the engine PCB goes low when the lower lift limit switch is turned off. If not, replace the lower lift limit switch. |
|  |  | Poor contact of the lower lift limit switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
| C1050 | Large paper deck right lift motor problem <br> - When the large paper deck is inserted, the large paper deck level switch 1 does not turn on within 30 s of the deck right lift motor turning on. <br> - During copying, the large paper deck level switch 1 does not turn on within 200 ms of the deck right lift motor turning on. | Broken gear or coupling of the large paper deck right lift motor. | Replace the large paper deck right lift motor. |
|  |  | Defective large paper deck right lift motor. | Check for continuity across the coil. If none, replace the large paper deck right lift motor. |
|  |  | Poor contact in the large paper deck right lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective large paper deck level switch 1. | Check if CN13-A9 on the engine PCB goes low when large paper deck level switch 1 is turned on. If not, replace large paper deck level switch 1. |
|  |  | Poor contact in the large paper deck level switch 1 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C1060 | Large paper deck left lift motor problem <br> - When the large paper deck is inserted, the large paper deck level switch 2 does not turn on within 30 s of the deck left lift motor turning on. <br> - During copying, the large paper deck level switch 2 does not turn on within 200 ms of the deck left lift motor turning on. | Broken gear or coupling of the large paper deck left lift motor. | Replace the large paper deck left lift motor. |
|  |  | Defective large paper deck left lift motor. | Check for continuity across the coil. If none, replace the large paper deck left lift motor. |
|  |  | Poor contact in the large paper deck left lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective large paper deck level switch 2. | Check if CN13-A8 on the engine PCB goes low when large paper deck level switch 2 is turned on. If not, replace large paper deck level switch 2. |
|  |  | Poor contact in the large paper deck level switch 2 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| C1140 | Side deck* lift motor (going up) problem <br> - When the side deck's right cover is closed, the upper limit detection switch does not turn on within 17 s of the side deck lift motor turning on. <br> - When the upper limit detection switch detects edge of turning off signal, the upper limit detection switch does not turn on within 200 ms of the side deck lift motor turning on. | Poor contact in the upper limit detection switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective upper limit detection switch. | Replace the upper limit detection switch. |
|  |  | Defective side deck main PCB. | Replace the side deck main PCB. |
| C1150 | Side deck* lift motor (going down) problem <br> - When the side deck's right cover is closed, the lower limit detection switch does not turn on within 17 s of the side deck lift motor turning on. <br> - When the lower limit detection switch detects edge of turning off signal, the lower limit detection switch does not turn on within 200 ms of the side deck lift motor turning on. | Poor contact in the lower limit detection switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective lower limit detection switch. | Replace the lower limit detection switch. |
|  |  | Defective side deck main PCB. | Replace the side deck main PCB. |

*: Optional.

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C2000 | Image formation motor problem <br> - LOCK ALM signal remains high for 1 $\mathrm{s}, 1 \mathrm{~s}$ after the image formation motor has turned on. | Poor contact in the image formation motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective image formation motor rotation control circuit. | Replace the image formation motor. |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
| C2500 | Paper feed motor problem <br> - LOCK DRIVE signal remains high for $1 \mathrm{~s}, 1 \mathrm{~s}$ after the paper feed motor has turned on. | Poor contact in the paper feed motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective paper feed motor rotation control circuit. | Replace the paper feed motor. |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
| C2550 | Drive motor problem <br> - LOCK ALM signal remains high for 1 $\mathrm{s}, 1 \mathrm{~s}$ after the drive motor has turned on. | Poor contact in the drive motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective drive motor rotation control circuit. | Replace the drive motor. |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
| C2640 | Side deck* drive motor problem <br> - SDDM ALM signal remains high for 1 $\mathrm{s}, 1 \mathrm{~s}$ after the side deck drive motor has turned on. | Poor contact in the side deck drive motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective side deck drive motor rotation control circuit. | Replace the side deck drive motor. |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C3100 | Scanner carriage problem <br> - The home position is not correct when the power is turned on or copying the document placed on the contact glass. | Poor contact of the connector terminals. | Check the connection of connector CN21 on the engine PCB and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Defective scanner home position switch. | Replace the scanner home position switch. |
|  |  | Defective engine PCB or scanner motor PCB. | Replace the engine PCB or scanner motor PCB and check for correct operation. |
|  |  | Defective scanner motor. | Replace the scanner motor. |
| C3300 | Optical system (AGC) problem <br> - After AGC, correct input is not obtained at CCD. | Insufficient exposure lamp luminosity. | Replace the exposure lamp or inverter PCB. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
|  |  | Incorrect shading position. | Adjust the position of the contact glass (shading plate). If the problem still occurs, replace the scanner home position sensor. |
|  |  | CCD PCB output problem. | Replace the ISU. |
| C4000 | Polygon motor synchronization problem <br> - The polygon motor does not reach the stable speed within 10 s of the START signal turning on. | Poor contact in the polygon motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective polygon motor. | Replace the LSU. |
|  |  | Defective power source PCB. | Check if 24 V DC is supplied to CN1-4 on the main PCB. If not, replace the power source PCB. |
|  |  | Defective junction B PCB. | Check if 24 V DC is output from CN5-7 (63 cpm)/CN7-24 ( 75 cpm ) on the junction $B$ $P C B$. If not, replace the junction $B P C B$. |
| C4010 | Polygon motor steady-state problem <br> - The polygon motor rotation is not stable for 600 ms after the polygon motor rotation has been stabilized. | Poor contact in the polygon motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective polygon motor. | Replace the LSU. |
|  |  | Defective power source PCB. | Check if 24 V DC is supplied to CN1-4 on the main PCB. If not, replace the power source PCB. |
|  |  | Defective junction B PCB. | Check if 24 V DC is output from CN5-7 (63 cpm)/CN7-24 ( 75 cpm ) on the junction $B$ $P C B$. If not, replace the junction $B P C B$. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C4100 | BD initialization (A) problem <br> - When power is turned on, only laser A is output and MIP detects a BD error for 600 ms . | Defective laser scanner unit. | Replace the LSU. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C4110 | $B D$ initialization ( $B$ ) problem <br> - When power is turned on, only laser B is output and MIP detects a BD error for 600 ms . | Defective laser scanner unit. | Replace the LSU. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C4200 | BD steady-state problem <br> - The MIC detects a BD error for 600 ms after the polygon motor rotation has been stabilized. | Defective laser diode. | Replace the LSU. |
|  |  | Defective polygon motor. | Replace the LSU. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C5100 | Main charger problem <br> - MC ALM signal is detected continuously for 400 ms when MC REM signal is turned on. | Leakage during main charging. | Check and clean the main charger unit. |
|  |  | Defective high voltage transformer PCB. | Replace the high voltage transformer PCB and check for correct operation. |
| C5500 | Drum surface potential sensor problem 1 <br> - The sensor output is 0.5 V or less when MC REM signal is turned on. | Poor contact in the drum surface potential sensor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, repair or replace the cable. |
|  |  | Defective drum surface potential sensor. | $\overline{\text { Replace the }} \overline{\text { drum surface }} \overline{\text { potential sensor. }}$ |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
|  |  | Defective high voltage transformer PCB. | Replace the high voltage transformer PCB and check for correct operation. |
| C5510 | Drum surface potential sensor probIem 2 <br> - The sensor output is 4.5 V or more when the MC REM signal is turned on. | Defective drum surface potential sensor. | Replace the drum surface potential sensor. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C5600 | Drum surface potential problem 1 <br> - Maximizing the grid output cannot set the potential. | Deteriorated main charger. | Check the main charger wire and replace it if necessary. |
|  |  | Grid or main charger shield is dirty. | Clean the grid or main charger shield if necessary. |
|  |  | Defective high voltage transformer PCB. | Replace the high voltage transformer PCB and check for correct operation. |
|  |  | Defective engine PCB. | Replace the engine PCB and check for correct operation. |
| C5610 | Drum surface potential problem 2 <br> - Minimizing the grid output cannot set the potential. | Defective high voltage transformer PCB. | Replace the high voltage transformer PCB and check for correct operation. |
| C6000 | Broken fixing heater wire <br> - The fixing temperature does not increase for 40 s after the fixing heaters have been turned on for warming up. <br> - The fixing temperature remains below $50^{\circ} \mathrm{C} / 122^{\circ} \mathrm{F}$ for 10 s continuously after the fixing heaters have been turned on during stabilization. | Poor contact in the fixing unit thermistor connector terminals. | Check the connection of connector CN7 on the junction A PCB and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Fixing unit thermistor installed incorrectly. | Check $\overline{\text { and reinstall if necessary. }}$ |
|  |  | Fixing unit thermostat triggered. | Check for continuity. If none, replace the fixing unit thermostat. |
|  |  | Fixing heater M and S installed incorrectly. | Check and reinstall if necessary. |
|  |  | Broken fixing heater $M$ and $S$ wire. | Check for continuity. If none, replace the fixing heater M and S . |
| C6020 | Abnormally high fixing unit thermistor temperature <br> - The fixing temperature exceeds $230^{\circ} \mathrm{C} / 464^{\circ} \mathrm{F}$ for 10 s . <br> - The fixing unit temperature detection circuit on the engine PCB detects and abnormally high temperature. | Shorted fixing unit thermistor. | Measure the resistance. If it is $0 \Omega$, replace the fixing unit thermistor. |
|  |  | Broken fixing heater control circuit on the power source PCB. | Replace the power source PCB and check for correct operation. |
| C6030 | Broken fixing unit thermistor <br> - The fixing temperature remains at $0^{\circ} \mathrm{C} / 32^{\circ} \mathrm{F}$ for 30 s continuously when the fixing heater is on. | Poor contact in the fixing unit thermistor connector terminals. | Check the connection of connector CN7 on the junction A PCB and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Broken fixing unit thermistor wire. | Measure the resistance. If it is $\infty \Omega$, replace the fixing unit thermistor. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C6050 | Abnormally low fixing unit thermistor temperature <br> - The fixing temperature remains below $120^{\circ} \mathrm{C} / 248^{\circ} \mathrm{F}$ for 10 s . | Poor contact in the fixing unit thermistor connector terminals. | Check the connection of connector CN7 on the junction A PCB and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Broken fixing unit thermistor wire. | Measure the resistance. If it is $\infty \Omega$, replace the fixing unit thermistor. |
|  |  | Fixing unit thermistor installed incorrectly. | Check and reinstall if necessary. |
|  |  | Fixing unit thermostat triggered. | Check for continuity. If none, replace the fixing unit thermostat. |
|  |  | Fixing heater M and S installed incorrectly. | Check and reinstall if necessary. |
|  |  | Broken fixing heater M and S wire. | Check for continuity. If none, replace the fixing heater M and S . |
| C6400 | Zero-crossing signal problem <br> - The main PCB does not detect the zero-crossing signal (Z CROSS SIG) for the time specified below. At power-on: 3 s Others: 5 s | Poor contact in the connector terminals. | Check the connection of connectors CN1510 on the main PCB and CN2-7 on the power source PCB, and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | Defective power source PCB. | Check if the zero-crossing signal is output from CN2-7 on the power source PCB. If not, replace the power source PCB. |
|  |  | Defective main PCB. | Replace the main PCB if C6400 is detected while CN2-7 on the power source PCB outputs the zero-crossing signal. |
| C7100 | Toner sensor problem <br> - The toner sensor output voltage is outside the range of 0.5 to 4.5 V during copying or in maintenance item U130. <br> - The toner sensor control voltage cannot be set within the range in maintenance item U130. | Defective toner sensor. | Replace the toner sensor. |
|  |  | Poor contact in the toner sensor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective developer. | Replace the developer. |
| C7300 | Toner hopper problem <br> - Toner level is not detected when toner empty is detected. | Defective toner level detection sensor. | Replace the toner level detection sensor. |
|  |  | Poor contact in the toner level detection sensor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C7500 | Broken drum heater wire <br> - The drum temperature does not change within 3 minutes of the drum heater turning on. | Broken drum heater wire. | Check for continuity within the drum heater. If none, replace the drum heater. |
|  |  | Poor contact in the drum heater connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| C7520 | Shorted drum thermistor <br> - The drum thermistor input voltage is 1.2 V or less when the front cover is closed. | Broken drum thermistor wire. | Measure the resistance. If it is $0 \Omega$, replace the drum thermistor. |
|  |  | Defective main PCB. | Replace the main PCB and check for correct operation. |
| C7530 | Broken drum thermistor wire <br> - The drum thermistor input voltage is 4.5 V or more when the front cover is closed. | Broken drum thermistor wire. | Measure the resistance. If it is $\infty \Omega$, replace the drum thermistor. |
|  |  | Poor contact in the drum thermistor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| C7800 | Broken external temperature thermistor <br> - The input voltage is 4.5 V or more. | Poor contact in the humidity sensor PCB connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective external temperature thermistor. | Replace the humidity sensor PCB and check for correct operation. |
| C7810 | Short-circuited external temperature thermistor <br> - The input voltage is 0.5 V or less. | Poor contact in the humidity sensor PCB connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective external temperature thermistor. | Replace the humidity sensor PCB and check for correct operation. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8010 | Paper conveying motor problem* <br> - The LOCK signal of the paper conveying motor is detected for more than 500 ms while the paper conveying motor is operating. However, the first 1 s after the paper conveying motor is turned on is excluded from detection. | Loose connection of the paper conveying motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective paper conveying motor. | Replace the paper conveying motor and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8020 | Punch motor problem* <br> - The LOCK signal of the punch motor is detected for more than 500 ms while the punch motor is operating. However, the first 1 s after the punch motor is turned on is excluded from detection. | Loose connection of the punch motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective punch motor. | Replace the punch motor and check for correct operation. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8030 | Upper paper conveying belt problem* <br> - During initialization, the intermediate tray upper sliding plate is not detected in the home position within 3 s after the belt returns to the home position. JAM87 is indicated the first time this problem occurs. If the problem reoccurs after initialization when the front cover is opened and closed, the problem is in the upper paper conveying belt. <br> - When the intermediate tray upper sliding plate is operated from the home position, the upper paper conveying belt home position sensor does not turn off within 1 s . | Phase shift of the upper paper conveying belt. | Correct the phase of the upper paper conveying belt and check for correct operation. |
|  |  | Malfunction of the upper paper conveying belt motor. | Replace the upper paper conveying belt motor and check for correct operation. |
|  |  | Malfunction of the upper paper conveying belt home position sensor. | Replace the upper paper conveying belt home position sensor and check for correct operation. |
|  |  | Loose connection of the upper paper conveying belt home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Incorrect insertion of the intermediate tray. | Check whether the intermediate tray catches are damaged. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8040 | Lower paper conveying belt problem* <br> - During initialization, the intermediate tray lower sliding plate is not detected in the home position within 3 s after the belt returns to the home position. JAM87 is indicated the first time this problem occurs. If the problem reoccurs after initialization when the front cover is opened and closed, the problem is in the lower paper conveying belt. <br> -When the intermediate tray lower sliding plate is operated from the home position, the lower paper conveying belt home position sensor does not turn off within 1 s . | Phase shift of the lower paper conveying belt. | Correct the phase of the lower paper conveying belt and check for correct operation. |
|  |  | Malfunction of the lower paper conveying belt motor. | Replace the lower paper conveying belt motor and check for correct operation. |
|  |  | Malfunction of the lower paper conveying belt home position sensor. | Replace the lower paper conveying belt home position sensor and check for correct operation. |
|  |  | Loose connection of the lower paper conveying belt home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Incorrect insertion of the intermediate tray. | Check whether the intermediate tray catches are damaged. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation |
| C8140 | Main tray problem* <br> - When the main tray is not detected by the main tray upper limit detection sensor or the main tray load detection sensor within 20 s from the moment it starts ascending. <br> - During main tray descent, the main tray upper limit detection sensor or the main tray load detection sensor does not turn off within 500 ms after it turns on. <br> - During main tray ascent, the main tray upper limit detection sensor or the main tray load detection sensor stays on for more than 2 s . | Loose connection of the main tray elevation motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the main tray elevation motor. | Replace the main tray elevation motor and check for correct operation. |
|  |  | Malfunction of the main tray upper limit detection sensor. | Replace the main tray upper limit detection sensor and check for correct operation. |
|  |  | Loose connection of the main tray upper limit detection sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the main tray load detection sensor. | Replace the main tray load detection sensor and check for correct operation. |
|  |  | Loose connection of the main tray load detection sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |

*: Optional.

| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8150 | Multi job tray problem* <br> - When the multi job tray is not detected by the multi job tray upper limit detection sensor within 15 s from the moment it starts ascending. <br> - During multi job tray descent, the multi job tray upper limit detection sensor does not turn off within 500 ms after it turns on. | Loose connection of the multi job tray elevation motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the multi job tray elevation motor. | Replace the multi job tray elevation motor and check for correct operation. |
|  |  | Malfunction of the multi job tray upper limit detection sensor. | Replace the multi job tray upper limit detection sensor and check for correct operation. |
|  |  | Loose connection of the multi job tray upper limit detection sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8170 | Front upper side-registration guide problem* <br> - During initialization, the front upper side-registration guide is not detected in the home position within 1.5 s after the guide returns to the home position. JAM87 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the front upper side-registration guide. <br> - When the front upper side-registration guide is operated from the home position, the front upper sideregistration home position sensor does not turn off within 500 ms . | Loose connection of the front upper side-registration guide motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the front upper sideregistration guide motor. | Replace the front upper side-registration guide motor and check for correct operation. |
|  |  | Malfunction of the front upper sideregistration guide home position sensor. | Replace the front upper side-registration guide home position sensor and check for correct operation. |
|  |  | Loose connection of the front upper side-registration guide home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8180 | Rear upper side-registration guide problem* <br> - During initialization, the rear upper side-registration guide is not detected in the home position within 1.5 s after the guide returns to the home position. JAM87 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the rear upper side-registration guide. <br> - When the rear upper side-registration guide is operated from the home position, the rear upper sideregistration home position sensor does not turn off within 500 ms . | Loose connection of the rear upper side-registration guide motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the rear upper sideregistration guide motor. | Replace the rear upper side-registration guide motor and check for correct operation. |
|  |  | Malfunction of the rear upper sideregistration guide home position sensor. | Replace the rear upper side-registration guide home position sensor and check for correct operation. |
|  |  | Loose connection of the rear upper side-registration guide home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8190 | Lower side-registration guide problem* <br> - During initialization, the front/rear lower side-registration guides are not detected in the home position within 1.5 s after the guide returns to the home position. <br> JAM87 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the lower side-registration guide. <br> - When the lower side-registration guide is operated from the home position, the lower side-registration home position sensor does not turn off within 500 ms . | Loose connection of the lower sideregistration guide motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the lower sideregistration guide motor. | Replace the lower side-registration guide motor and check for correct operation. |
|  |  | Malfunction of the lower sideregistration guide home position sensor. | Replace the lower side-registration guide home position sensor and check for correct operation. |
|  |  | Loose connection of the lower sideregistration guide home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |

[^6]| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8210 | Front stapler problem* <br> - During initialization, the front stapler is not detected in the home position within 500 ms after the front stapler returns to the home position. JAM90 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the front stapler. <br> - When the front stapler is operated from the home position, the front stapler home position sensor does not turn off within 500 ms . | Loose connection of the front stapler motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the front stapler motor. | Replace the front stapler motor and check for correct operation. |
|  |  | Malfunction of the front stapler home position sensor. | Replace the front stapler home position sensor and check for correct operation. |
|  |  | Loose connection of the front stapler home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8220 | Front clincher problem* <br> - During initialization, the front clincher is not detected in the home position within 500 ms after the front clincher returns to the home position. JAM90 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the front clincher. <br> - When the front clincher is operated from the home position, the front clincher home position sensor does not turn off within 500 ms . | Loose connection of the front clincher motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the front clincher motor. | Replace the front clincher motor and check for correct operation. |
|  |  | Malfunction of the front clincher home position sensor. | Replace the front clincher home position sensor and check for correct operation. |
|  |  | Loose connection of the front clincher home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |


| Code | Contents | Remarks |  |
| :---: | :---: | :---: | :---: |
|  |  | Causes | Check procedures/corrective measures |
| C8230 | Rear stapler problem* <br> - During initialization, the rear stapler is not detected in the home position within 500 ms after the rear stapler returns to the home position. JAM90 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the rear stapler. <br> - When the rear stapler is operated from the home position, the rear stapler home position sensor does not turn off within 500 ms . | Loose connection of the rear stapler motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the rear stapler motor. | Replace the rear stapler motor and check for correct operation. |
|  |  | Malfunction of the rear stapler home position sensor. | Replace the rear stapler home position sensor and check for correct operation. |
|  |  | Loose connection of the rear stapler home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |
| C8240 | Rear clincher problem* <br> - During initialization, the rear clincher is not detected in the home position within 500 ms after the rear clincher returns to the home position. JAM90 is indicated the first time this problem occurs. If the problem occurs after initialization when the front cover is opened and closed, the problem is in the rear clincher. <br> - When the rear clincher is operated from the home position, the rear clincher home position sensor does not turn off within 500 ms . | Loose connection of the rear clincher motor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Malfunction of the rear clincher motor. | Replace the rear clincher motor and check for correct operation. |
|  |  | Malfunction of the rear clincher home position sensor. | Replace the rear clincher home position sensor and check for correct operation. |
|  |  | Loose connection of the rear clincher home position sensor connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  |  | Defective finisher main PCB. | Replace the finisher main PCB and check for correct operation. |

[^7]
## 1-5-3 Image formation problems



See page 1-5-38
(5) A white line appears longitudinally.


See page 1-5-39
(9) Black dots appear on the image.


See page 1-5-41
(13) Paper creases.


See page 1-5-42
(17) Image is out of focus.


See page 1-5-43
(2) No image appears (entirely black).


See page 1-5-38
(6) A black line appears longitudinally.


See page 1-5-40
(10) Image is blurred.


See page 1-5-41
(14) Offset occurs.


See page 1-5-42
(18) Image center does not align with the original center.


See page 1-5-43
(3) Image is too light.


See page 1-5-39
(7) A black line appears laterally.


See page 1-5-40
(11)The leading edge of the image is consistently misaligned with the original.


See page 1-5-41
(15) Image is partly missing.


See page 1-5-43
(19) Image is not square.


See page 1-5-44
(4) Background is visible.


See page 1-5-39
(8) One side of the copy image is darker than the other.


See page 1-5-40
(12) The leading edge of the image is sporadically misaligned with the original.


See page 1-5-42
(16) Fixing is poor.


See page 1-5-43
(20) Image contrast is low (carrier scattering).


See page 1-5-44
(21) When the large paper deck is used, the center of the original image and that of the copy image do not align.


See page 1-5-44
(22) There is a regular error between the centers of the original and copy image when the SRDF is used.


See page 1-5-45
(23) There is a regular error between the leading edges of the original and copy image when the SRDF is used.


See page 1-5-45
(1) No image appears (entirely white).

## Causes

1. No transfer charging.


| Causes | Check procedures/corrective measures |
| :---: | :---: |
| 1. No transfer charging. |  |
| A. The connector terminals of the transfer charger belt bais PCB make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| B. Defective main PCB. | Check if $\overline{\mathrm{CN} 1-119} \overline{\text { on }}$ the main PCB goes low when maintenance item U101 is run. If not, replace the main PCB. |
| C. Defective engine $\overline{\mathrm{P}} \overline{\mathrm{CB}}$. |  the main PCB is held low while maintenance item U101 is run. If not, replace the engine PCB. |
| D. Defective transfer charger belt bais PCB. | Check if transfer charging takes place when CN1-3 on the transfer charger belt bais PCB goes low while maintenance item U101 is run. If not, replace the transfer charger belt bais PCB. |

(2) No image appears (entirely black).


## Causes

1. No main charging.
2. Exposure lamp fails to light.

| Causes | Check procedures/corrective measures |
| :---: | :---: |
| 1. No main charging. |  |
| A. Broken main charger wire. | Replace the wire. |
| B. Leaking main charger housing. | Clean the main charger wire, grid and shield. |
| C. The connector terminals of the high-voltage transformer PCB make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| D. Defective main PCB. | Check if $\overline{\mathrm{CN} 1-120}$ on the main PCB goes low when maintenance item U100 is run. If not, replace the main PCB. |
| E. Defective engine PCB. | Check if CN5-3 on the engine PCB goes low when CN1-120 on the main PCB is held low while maintenance item U 100 is run. If not, replace the engine PCB. |
| $\overline{\mathrm{F}}$. Defective high-voltage transformer PCB. | Check if main charging takes place when $\overline{\mathrm{CN} 1-7}$ on the high-voltage transformer PCB goes low while maintenance item U100 is run. If not, replace the high-voltage transformer PCB. |
| 2. Exposure lamp fails to light. |  |
| A. The connector terminals of the exposure lamp make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
| B. Defective inverter PCB. | Check if the exposure lamp lights when CN1-5 and 1-6 on the inverter PCB go low while maintenance item U061 is run. If not, replace the inverter PCB. |
| C. Defective engine PCB. | Check if $\overline{\mathrm{CN} 21-14}$ on the engine $\overline{\mathrm{PCB}} \overline{\text { goes low }} \overline{\text { when maintenance }}$ item U061 is run. If not, replace the engine PCB. |

(3) Image is too light.


## Causes

1. Insufficient toner.
2. Deteriorated developer.
3. Dirty or deteriorated drum.
4. Defective transfer charger belt bais PCB.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Insufficient toner. | If the display shows the message requesting toner replenishment, <br> replace the cartridge. |
| 2. Deteriorated developer. | Check the number of copies made with the current developer. If it <br> has reached the specified limit, replace the developer. |
| 3. Dirty or deteriorated drum. | Clean the drum or, if the maintenance level has been reached, <br> replace the drum (see page 1-6-40). |
| 4. Defective transfer charger belt bais PCB. | Check if transfer charging takes place when CN1-3 on the transfer <br> charger belt bais PCB goes low while maintenance item U101 is run. <br> If not, replace the transfer charger belt bais PCB. |

(4) Background is visible.

Causes

1. Deteriorated developer.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Deteriorated developer. | Check the number of copies made with the current developer. If it <br> has reached the specified limit, replace the developer. |

(5) A white line appears longitudinally.


## Causes

1. Foreign matter in the developing section.
2. Flawed drum.
3. Dirty shading plate.
4. Dirty LSU cover glass.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Foreign matter in the developing section. | Check if the magnetic brush is formed uniformly. If not, replace the <br> developer. |
| 2. Flawed drum. | Replace the drum (see page 1-6-44). |
| 3. Dirty shading plate. | Clean the shading plate. |
| 4. Dirty LSU cover glass. | Clean the LSU cover glass. |

(6) A black line appears longitudinally.


## Causes

1. Dirty or flawed drum.
2. Deformed or worn cleaning blade.
3. Dirty scanner mirror.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty or flawed drum. | Clean the drum or, if it is flawed, replace it (see page 1-6-44). |
| 2. Deformed or worn cleaning blade. | Replace the cleaning blade (see page 1-6-56). |
| 3. Dirty scanner mirror. | Clean the scanner mirror. |

(7) A black line appears laterally.


## Causes

1. Flawed drum.
2. Dirty developing section.
3. Leaking main charger housing.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Flawed drum. | Replace the drum (see page 1-6-44). |
| 2. Dirty developing section. | Clean any part contaminated with toner or carrier in the developing <br> section. |
| 3. Leaking main charger housing. | Clean the main charger wire, grid and shield. |

(8) One side of the copy image is darker than the other.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty main charger wire. | Clean the wire or, if it is extremely dirty, replace it. |
| 2. Defective exposure lamp. | Check if the exposure lamp light is distributed evenly. If not, replace <br> the exposure lamp (see page 1-6-29). |

(9) Black dots appear on the image.


## Causes

1. Dirty or flawed drum.
2. Dirty contact glass.
3. Deformed or worn cleaning blade.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Dirty or flawed drum. | Clean the drum or, if it is flawed, replace it (see page 1-6-44). |
| 2. Dirty contact glass. | Clean the contact glass. |
| 3. Deformed or worn cleaning blade. | Replace the cleaning blade (see page 1-6-56). |

(10) Image is blurred.


## Causes

1. Scanner moves erratically.
2. Deformed press roller.
3. Paper conveying section drive problem.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Scanner moves erratically. | Check if there is any foreign matter on the front and rear scanner <br> rails. If any, remove it. |
| 2. Deformed press roller. | Replace the press roller (see page 1-6-67). |
| 3. Paper conveying section drive problem. | Check the gears and belts and, if necessary, grease them. |

(11) The leading edge of the image is consistently misaligned with the original.


## Causes

1. Misadjusted leading edge registration.

| Causes | Check procedures/corrective measures |
| :---: | :---: |
| 1. Misadjusted leading edge registration. | Readjust the leading edge registration (see pages 1-6-17). |

## 2CJ/2FA

(12) The leading edge of the image is sporadically misaligned with the original.

## Causes

1. Registration clutch, bypass paper feed clutch or upper or lower paper feed clutch installed or operating incorrectly.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Registration clutch, bypass paper feed clutch <br> or upper or lower paper feed clutch installed <br> or operating incorrectly. | Check the installation position and operation of the registration <br> clutch, bypass paper feed clutch and upper and lower paper feed <br> clutches. If any of them operates incorrectly, replace it. |

(13) Paper creases.


## Causes

1. Paper curled.
2. Paper damp
3. Defective pressure springs.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Paper curled. | Check the paper storage conditions. |
| 2. Paper damp. | Check the paper storage conditions. |
| 3. Defective pressure springs. | Replace the pressure springs. |

(14) Offset occurs


Causes

1. Defective cleaning blade.

| Causes | Check procedures/corrective measures |
| :---: | :--- |
| 1. Defective cleaning blade. | Replace the cleaning blade (see page 1-6-56). |

(15) Image is partly miss ing.


## Causes

1. Paper damp.
2. Paper creased.
3. Drum condensation.
4. Flawed drum.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Paper damp. | Check the paper storage conditions. |
| 2. Paper creased. | Replace the paper. |
| 3. Drum condensation. | Clean the drum. |
| 4. Flawed drum. | Replace the drum (see page 1-6-44). |

(16) Fixing is poor


## Causes

1. Wrong paper.
2. Defective pressure springs
3. Flawed press roller.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Wrong paper. | Check if the paper meets specifications. |
| 2. Defective pressure springs. | Replace the pressure springs. |
| 3. Flawed press roller. | Replace the press roller (see page 1-6-67). |

(17) Image is out of focus.


Causes

1. Defective image scanning unit.

| Causes | Check procedures/corrective measures |
| :---: | :---: |
| 1. Defective image scanning unit. | Replace the image scanning unit (see page 1-6-34). |

(18) Image center does not Causes
align with the original center.

1. Misadjusted image center line.
2. Misadjusted scanner center line.
3. Original placed incorrectly.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Misadjusted image center line. | Readjust the image center line (see page 1-6-19). |
| 2. Misadjusted scanner center line. | Readjust the scanner center line (see page 1-6-41). |
| 3. Original placed incorrectly. | Place the original correctly. |

(19) Image is not square.

## Causes

1. Laser scanner unit positioned incorrectly.
2. Image scanning unit positioned incorrectly.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Laser scanner unit positioned incorrectly. | Adjust the installation position of the laser scanner unit <br> (see page 1-6-36). |
| 2. Image scanning unit positioned incorrectly. | Adjust the installation position of the image scanning unit <br> (see page 1-6-38). |

(20) Image contrast is low (carrier scattering).

## Causes

1. No developing bias output.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. No developing bias output. |  |
| A. Developing bias wire makes poor contact. | Check the developing bias wire. If there are any problems, replace it. |
| B. Defective main PCB. | Check if CN1-117 on the main PCB goes low when maintenance <br> item U030 is run. If not, replace the main PCB. |
| C. Defective engine PCB. | Check if CN5-9 on the engine PCB goes low when maintenance item <br> U030 is run. If not, replace the engine PCB. |
| D. Defective high-voltage transformer PCB. | Check if developing bias is output when there is no problem with the <br> main PCB while maintenance item U030 is run. If not, replace the <br> high-voltage transformer PCB. |

(21) When the large paper deck is used, the center of the original image and that of the copy image do not align.

## Causes

1. Center adjuster installed incorrectly.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Center adjuster installed incorrectly. | Adjust the installation position of the center adjuster (see page 1-6- <br> $16)$. |

(22) There is a regular error between the centers of the original and copy image when the SRDF is used.


## Causes

1. Misadjusted DF center line.

| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Misadjusted DF center line. | Readjust the DF center line (see page 1-6-79). |

(23) There is a regular error between the leading edges of the original and copy image when the SRDF is used.

## Causes

1. Misadjusted DF original scanning start position.


| Causes | Check procedures/corrective measures |
| :--- | :--- |
| 1. Misadjusted DF original scanning start <br> position. | Readjust the DF original scanning start position (see page 1-6-80). |

## 1-5-4 Electrical problems

- Copier

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (1) <br> The machine does not operate when the main switch is turned on. | No electricity at the power outlet. | Measure the input voltage. |
|  | The power cord is not plugged in properly. | Check the contact between the power plug and the outlet. |
|  | The front, upper right, lower right and/or eject cover are/is not closed completely. | Check the front, upper right, lower right and eject covers. |
|  | Broken power cord. | Check for continuity. If none, replace the cord. |
|  | Defective main switch. | Check for continuity across the contacts. If none, replace the main switch. |
|  | Blown fuse in the power source PCB. | Check for continuity. If none, remove the cause of blowing and replace the fuse. |
|  | Defective safety switch 1 , 2, 3 or 4. | Check for continuity across the contacts of each switch. If none, replace the switch. |
|  | Defective power source PCB. | With AC present, check for 5 V DC at CN8-1 on the power source $\mathrm{PCB}, 12 \mathrm{~V} C$ at $\mathrm{CN} 8-9$ and 24 V DC at CN1-2. If none, replace the power source PCB. |
| (2) <br> The image forming motor does not operate (C2000). | Poor contact in the image forming motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken image forming motor gear. | Check visually and replace the image forming motor if necessary. |
|  | Defective image forming motor. | Run maintenance item U030 and check if the image forming motor operates when CN7-A3 on the engine PCB goes low. If not, replace the image forming motor. |
|  | Defective engine PCB. | Run maintenance item U030 and check if CN7-A3 on the engine PCB goes low. If not, replace the engine PCB. |
| (3) <br> The drive motor does not operate (C2550). | Poor contact in the drive motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken drive motor gear. | Check visually and replace the drive motor if necessary. |
|  | Defective drive motor. | Run maintenance item U030 and check if the drive motor operates when CN8-3 on the engine PCB goes low. If not, replace the drive motor. |
|  | Defective engine PCB. | Run maintenance item U030 and check if CN8-3 on the engine PCB goes low. If not, replace the engine PCB. |
| (4) <br> Paper feed motor does not operate (C2500). | Poor contact in the paper feed motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Broken paper feed motor gear. | Check visually and replace the paper feed motor if necessary. |
|  | Defective paper feed motor. | Run maintenance item U030 and check if the paper feed motor operates when CN7-B3 on the engine PCB goes low. If not, replace the paper feed motor. |
|  | Defective engine PCB. | Run maintenance item U030 and check if CN7-B3 on the engine PCB goes low. If not, replace the engine PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (5) <br> The scanner motor does not operate. | Poor contact in the scanner motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective scanner motor. | Run maintenance item U073 and check if the scanner motor operates when the motor drive coil energization pulse signals are output at CN2-1, CN2-3, CN2-4 and CN2-6 on the scanner motor PCB. If not, replace the scanner motor PCB. |
|  | Defective scanner motor PCB. | Run maintenance item U073 and check if the scanner motor operates when CN1-10, CN1-11, CN1-12 and CN1-13 go low. If not, replace the scanner motor PCB. |
| (6) <br> The duplex fan motor does not operate. | Broken duplex fan motor coil. | Check for continuity across the coil. If none, replace the duplex fan motor. |
|  | Poor contact in the duplex fan motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U037 and check if CN6-6 on the engine PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN14-A5 on the engine PCB goes low. If not, replace the engine PCB. |
| (7) <br> The optical section motor does not operate. | Broken optical section fan motor coil. | Check for continuity across the coil. If none, replace the optical section fan motor. |
|  | Poor contact in the optical section fan motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U037 and check if CN8-A10 on the engine PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN15-A5 on the engine PCB goes low. If not, replace the engine PCB. |
| (8) <br> The cooling fan motor does not operate. | Broken cooling fan motor coil. | Check for continuity across the coil. If none, replace the cooling fan motor. |
|  | Poor contact in the cooling fan motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction $\overline{\mathrm{A}} \overline{\mathrm{PCB}}$. | Run maintenance item U037 and check if CN5-6 on the engine PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN12-A3 on the engine PCB goes low. If not, replace the engine PCB. |
| (9) <br> The fixing unit fan motor does not operate. | Broken fixing unit fan motor coil. | Check for continuity across the coil. If none, replace the fixing unit fan motor. |
|  | Poor contact in the fixing unit fan motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U037 and check if CN5-2 on the engine PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN12-A1 on the engine PCB goes low. If not, replace the engine PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (10) <br> LSU fan motor 1 does not operate. | Broken LSU fan motor 1 coil. | Check for continuity across the coil. If none, replace the LSU fan motor 1. |
|  | Poor contact in the LSU fan motor 1 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U037 and check if CN5-8 on the engine PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN12-A4 on the engine PCB goes low. If not, replace the engine PCB. |
| (11) <br> LSU fan motor 2 does not operate. | Broken LSU fan motor 2 coil. | Check for continuity across the coil. If none, replace the LSU fan motor 2. |
|  | Poor contact in the LSU fan motor 2 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U037 and check if CN5-10 on the engine PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN12-A5 on the engine PCB goes low. If not, replace the engine PCB. |
| (12) <br> The main charger fan motor does not operate. | Broken main charger fan motor coil. | Check for continuity across the coil. If none, replace the main charger fan motor. |
|  | Poor contact in the main charger fan motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U037 and check if CN5-4 on the engine PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN12-A2 on the engine PCB goes low. If not, replace the engine PCB. |
| (13) <br> The eject fan motor does not operate. | Broken eject fan motor coil. | Check for continuity across the coil. If none, replace the eject fan motor. |
|  | Poor contact in the eject fan motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction $\overline{\mathrm{A}} \mathrm{PCB}$. | Run maintenance item U037 and check if CN4-10 on the engine PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN12-A10 on the engine PCB goes low. If not, replace the engine PCB. |
| (14) <br> The upper lift motor does not operate (C1030). | Broken upper lift motor coil. | Check for continuity across the coil. If none, replace the upper lift motor. |
|  | Poor contact in the upper lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Check if 24 V DC is output across CN4-B5 and CN4-B6 on the engine PCB right after the upper cassette is installed. If not, replace the engine PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (15) <br> The lower lift motor does not operate (C1040). | Broken lower lift motor coil. | Check for continuity across the coil. If none, replace the lower lift motor. |
|  | Poor contact in the lower lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Check if 24 V DC is output across CN4-B7 and CN4-B8 on the engine PCB right after the lower cassette is installed. If not, replace the engine PCB. |
| (16) <br> The large paper deck right lift motor does not operate (C1050). | Broken large paper deck right lift motor coil. | Check for continuity across the coil. If none, replace the large paper deck right lift motor. |
|  | Poor contact in the large paper deck right lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Check if 24 V DC is output across CN6-1 and CN6-2 on the junction A PCB right after the large paper deck is installed. If not, replace the junction A PCB. |
| (17) <br> The large paper deck left lift motor does not operate (C1060). | Broken large paper deck left lift motor coil. | Check for continuity across the coil. If none, replace the large paper deck left lift motor. |
|  | Poor contact in the large paper deck left lift motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Check if 24 V DC is output across CN6-3 and CN6-4 on the junction A PCB right after the large paper deck is installed. If not, replace the junction A PCB. |
| (18) <br> Blow fan motor 1 does not operate. | Broken blow fan motor 1 coil. | Check for continuity across the coil. If none, replace blow fan motor 1. |
|  | Poor contact in the blow fan motor 1 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN10-1 on the engine PCB goes low. If not, replace the engine PCB. |
| (19) <br> Blow fan motor 2 does not operate. | Broken blow fan motor 2 coil. | Check for continuity across the coil. If none, replace blow fan motor 2. |
|  | Poor contact in the blow fan motor 2 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U037 and check if CN10-5 on the engine PCB goes low. If not, replace the engine PCB. |
| (20) <br> The toner feed motor does not operate. | Broken toner feed motor coil. | Check for continuity across the coil. If none, replace the toner feed motor. |
|  | Poor contact in the toner feed motor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction $\overline{\mathrm{A}}$ PCB. | Run maintenance item U135 and check if drive pulse signal is output across CN10-1 and CN10-2 on the junction A PCB. If not, replace the junction A PCB. |


\left.| Problem | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |\(\right\left.] \begin{array}{ll}\begin{array}{l}(20) <br>

The toner feed motor <br>
does not operate.\end{array} \& Defective engine PCB.\end{array} $$
\begin{array}{l}\text { Run maintenance item U135 and check if drive pulse signal is } \\
\text { output across CN13-B1 and CN13-B2 on the engine PCB. If not, } \\
\text { replace the engine PCB. }\end{array}
$$\right]\)

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (25) <br> Feed clutch 2 does not operate. | Defective junction B PCB. | Run maintenance item U032 and check if CN8-A6 (63 cpm)/ CN8-A4 ( 75 cpm ) on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN15-A3 (63 cpm)/ CN15-A4 (75 cpm) on the engine PCB goes low. If not, replace the engine PCB. |
| (26) <br> Feed clutch 3 does not operate. | Broken feed clutch 3 coil. | Check for continuity across the coil. If none, replace feed clutch 3. |
|  | Poor contact in feed clutch 3 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U032 and check if CN8-A8 (63 cpm)/ CN8-A6 (75 cpm) on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN15-A4 (63 cpm)/ CN15-A5 (75 cpm) on the engine PCB goes low. If not, replace the engine $P C B$. |
| (27) <br> Feed clutch 4 does not operate. | Broken feed clutch 4 coil. | Check for continuity across the coil. If none, replace feed clutch 4. |
|  | Poor contact in feed clutch 4 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN4-A4 on the engine PCB goes low. If not, replace the engine PCB. |
| (28) <br> Feed clutch 5 does not operate. | Broken feed clutch 5 coil. | Check for continuity across the coil. If none, replace feed clutch 5. |
|  | Poor contact in feed clutch 5 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN4-A2 on the engine PCB goes low. If not, replace the engine PCB. |
| (29) <br> The upper paper feed clutch does not operate. | Broken upper paper feed clutch coil. | Check for continuity across the coil. If none, replace the upper paper feed clutch. |
|  | Poor contact in the upper paper feed clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN2-2 on the engine PCB goes low. If not, replace the engine PCB. |
| (30) <br> The lower paper feed clutch does not operate. | Broken lower paper feed clutch coil. | Check for continuity across the coil. If none, replace the lower paper feed clutch. |
|  | Poor contact in the lower paper feed clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN2-10 on the engine PCB goes low. If not, replace the engine PCB. |
| (31) <br> The bypass lift clutch does not operate. | Broken bypass lift clutch coil. | Check for continuity across the coil. If none, replace the bypass lift clutch. |
|  | Poor contact in the bypass lift clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (31) <br> The bypass lift clutch does not operate. | Defective junction B PCB. | Run maintenance item U032 and check if CN7-21 (63 cpm)/ CN7-19 ( 75 cpm ) on the junction B PCB goes low. If not, replace the junction $B P C B$. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN15-B5 on the engine PCB goes low. If not, replace the engine PCB. |
| (32) <br> The bypass paper feed clutch does not operate. | Broken bypass paper feed clutch coil. | Check for continuity across the coil. If none, replace the bypass paper feed clutch. |
|  | Poor contact in the bypass paper feed clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U032 and check if CN7-23 on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN15-B6 on the engine PCB goes low. If not, replace the engine PCB. |
| (33) <br> The duplex forwarding clutch does not operate. | Broken duplex forwarding clutch coil. | Check for continuity across the coil. If none, replace the duplex forwarding clutch. |
|  | Poor contact in the duplex forwarding clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U032 and check if CN4-11 on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN14-B2 on the engine PCB goes low. If not, replace the engine PCB. |
| (34) <br> The duplex reversing clutch does not operate. | Broken duplex reversing clutch coil. | Check for continuity across the coil. If none, replace the duplex reversing clutch. |
|  | Poor contact in the duplex reversing clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U032 and check if CN4-12 on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine $\overline{\text { PCB }}$. | Run maintenance item U032 and check if CN14-B1 on the engine PCB goes low. If not, replace the engine PCB. |
| (35) <br> The large paper deck conveying clutch does not operate. | Broken large paper deck conveying clutch coil. | Check for continuity across the coil. If none, replace the large paper deck conveying clutch. |
|  | Poor contact in the large paper deck conveying clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U032 and check if CN5-6 on the junction $B$ PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN14-A8 on the engine PCB goes low. If not, replace the engine PCB. |
| (36) <br> Large paper deck paper feed clutch 1 does not operate. | Broken large paper deck paper feed clutch 1 coil. | Check for continuity across the coil. If none, replace large paper deck paper feed clutch 1. |
|  | Poor contact in the large paper deck paper feed clutch 1 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (36) <br> Large paper deck paper feed clutch 1 does not operate. | Defective junction A PCB. | Run maintenance item U032 and check if CN9-12 on the junction A PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN13-A6 on the engine PCB goes low. If not, replace the engine PCB. |
| (37) <br> Large paper deck paper feed clutch 2 does not operate. | Broken large paper deck paper feed clutch 2 coil. | Check for continuity across the coil. If none, replace large paper deck paper feed clutch 2. |
|  | Poor contact in the large paper deck paper feed clutch 2 connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U032 and check if CN9-14 on the junction A PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN13-A5 on the engine PCB goes low. If not, replace the engine PCB. |
| (38) <br> The transfer charger belt release clutch does not operate. | Broken transfer charger belt release clutch coil. | Check for continuity across the coil. If none, replace the transfer charger belt release clutch. |
|  | Poor contact in the transfer charger belt release clutch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U032 and check if CN6-1 (63 cpm)/CN68 ( 75 cpm ) on the junction B PCB goes low. If not, replace the junction $B P C B$. |
|  | Defective engine PCB. | Run maintenance item U032 and check if CN14-A7 on the engine PCB goes low. If not, replace the engine PCB. |
| (39) <br> The duplex eject switching solenoid does not operate. | Broken duplex eject switching solenoid coil. | Check for continuity across the coil. If none, replace the duplex eject switching solenoid. |
|  | Poor contact in the duplex eject switching solenoid connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U033 and check if CN4-7 and CN4-8 on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine PCB. | Run maintenance item U033 and check if CN14-B5 and CN14$B 6$ on the engine PCB goes low. If not, replace the engine PCB. |
| (40) <br> The duplex pressure release solenoid does not operate. | Broken duplex pressure release solenoid coil. | Check for continuity across the coil. If none, replace the duplex pressure release solenoid. |
|  | Poor contact in the duplex pressure release solenoid connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction B PCB. | Run maintenance item U033 and check if CN4-9 and CN4-10 on the junction B PCB goes low. If not, replace the junction B PCB. |
|  | Defective engine $\overline{\mathrm{PC}} \overline{\mathrm{C}}$. | Run maintenance item U033 and check if CN14-B3 ( 63 cpm )/ CN24-1 ( 75 cpm ) and CN14-B4 ( 63 cpm )/CN24-2 ( 75 cpm ) on the engine $P C B$ goes low. If not, replace the engine $P C B$. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (41) <br> The feedshift solenoid does not operate. | Broken feedshift solenoid coil. | Check for continuity across the coil. If none, replace the feedshift solenoid. |
|  | Poor contact in the feedshift solenoid connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U033 and check if CN4-1 and CN4-2 on the junction A PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U033 and check if CN12-A6 and CN12$A 7$ on the engine PCB goes low. If not, replace the engine PCB. |
| (42) <br> The fixing web solenoid does not operate. | Broken fixing web solenoid coil. | Check for continuity across the coil. If none, replace the fixing web solenoid. |
|  | Poor contact in the fixing web solenoid connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective junction A PCB. | Run maintenance item U033 and check if CN10-10 on the junction A PCB goes low. If not, replace the junction A PCB. |
|  | Defective engine PCB. | Run maintenance item U033 and check if CN13-B13 on the engine PCB goes low. If not, replace the engine PCB. |
| (43) <br> The cleaning lamp does not turn on. | Poor contact in the cleaning lamp connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective cleaning lamp. | Check for continuity. If none, replace the cleaning lamp. |
|  | Defective junction A PCB. | If the cleaning lamp turns on when $\mathrm{CN} 10-8$ on the junction A PCB is held low, replace the junction A PCB. |
|  | Defective engine PCB. | If the cleaning lamp turns on when CN13-B5 on the engine PCB is held low, replace the engine PCB. |
| (44) <br> The exposure lamp does not turn on. | Poor contact in the exposure lamp connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective inverter PCB. | If the exposure lamp turn on when CN2-1 and CN2-4 on the inverter PCB are held low, replace the inverter PCB. |
|  | Defective scanner motor PCB. | If the exposure lamp turn on when CN3-1 and CN3-2 on the scanner motor PCB are held low, replace the scanner motor PCB. |
| (45) <br> The exposure lamp does not turn off. | Defective inverter PCB. | If the exposure lamp does not turn off with $\mathrm{CN} 2-1$ and $\mathrm{CN} 2-4$ on the inverter PCB high, replace the inverter PCB. |
|  | Defective scanner motor PCB. | If CN3-1 and CN3-2 on the scanner motor PCB are always low, replace the scanner motor PCB. |
| (46) <br> Fixing heater M or S does not turn on (C6000). | Broken wire in fixing heater M or S. | Check for continuity across each heater. If none, replace the heater. |
|  | Fixing unit thermostat triggered. | Check for continuity across thermostat. If none, remove the cause and replace the thermostat. |
| (47) <br> Fixing heater M or S does not turn off. | Dirty sensor part of the fixing unit thermistor. | Check visually and clean the thermistor sensor parts. |
|  | Defective engine PCB. | If fixing heater M/S stays on while CN22-4 and CN22-5 on the engine PCB go high, replace the engine PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (48) <br> Main charging is not performed (C5100). | Broken main charger wire. | See page 1-5-38. |
|  | Leaking main charger housing. |  |
|  | Poor contact in the highvoltage transformer PCB connector terminals. |  |
|  | Defective high-voltage transformer PCB. |  |
|  | Defective engine PCB. |  |
|  | Defective main PCB. |  |
| (49) <br> Transfer charging is not performed (C5110). | Poor contact in the transfer charger belt bias PCB connector terminals. | See page 1-5-38. |
|  | Defective high-voltage transformer PCB. |  |
|  | Defective engine PCB. |  |
|  | Defective main PCB. |  |
| (50) <br> No developing bias is output. | Poor contact in the developing bias wire. | Check the developing bias wire. If there is any problem, replace it. |
|  | Poor contact in the highvoltage transformer PCB connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective high-voltage transformer PCB. | Check if the developing bias is output when CN1-3 on the highvoltage transformer PCB goes low while maintenance item U030 is run. If not, replace the high-voltage transformer PCB. |
|  | Defective engine PCB. | Check if CN5-7 on the engine PCB goes low during copying. If not, replace the engine PCB. |
| (51) <br> The original size is not detected. | Defective original detection switch. | If the level of CN5-2 on the scanner motor PCB does not change when the original detection switch is turned on and off, replace the original detection switch. |
| (52) <br> The original size is not detected correctly. | Original is not placed correctly. | Check the original and correct if necessary. |
|  | Poor contact in the original size detection sensors connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective original size detection sensor or the scanner motor PCB. | Check if sensor operates correctly. If not, replace it or, if necessary, the scanner motor PCB. |
| (53) <br> The touch panel keys do not work. | Poor contact in the touch panel connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective touch panel or operation unit PCB. | If any keys do not work after the touch panel has been initialized, replace the touch panel or operation unit main PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (54) <br> The message requesting paper to be loaded is shown when paper is present in the large paper deck. | Poor contact in the large paper deck paper empty sensor connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective large paper deck paper empty sensor. | Check if CN8-3 on the junction A PCB goes low when the large paper deck paper emptysensor is turned on with 5 V DC present at CN8-1 on the junction A PCB. If not, replace the large paper deck paper emptysensor. |
| (55) <br> The message requesting paper to be loaded is shown when paper is present in the upper cassette. | Poor contact in the upper paper switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective upper paper switch. | Check if CN2-3 on the engine PCB goes low when the upper paper switch is turned on with 5 V DC present at CN2-5 on the engine PCB. If not, replace the upper paper switch. |
| (56) <br> The message requesting paper to be loaded is shown when paper is present in the lower cassette. | Poor contact in the lower paper switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective lower paper switch. | Check if CN2-11 on the engine PCB goes low when the lower paper switch is turned on with 5 V DC present at $\mathrm{CN} 2-13$ on the engine PCB. If not, replace the lower paper switch. |
| (57) <br> The message requesting paper to be loaded is shown when paper is present on the bypass table. | Poor contact in the bypass paper switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective bypass paper switch. | Check if CN7-3 (63 cpm)/CN7-6 (75 cpm) on the junction B PCB goes low when the bypass paper switch is turned on with 5 V DC present at CN7-1 (63 cpm)/CN7-7 (75 cpm) on the junction B $P C B$. If not, replace the bypass paper switch. |
| (58) <br> The size of paper in the upper cassette is not displayed correctly. | Poor contact in the upper paper length switch* connector terminals (inch specs). | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective upper paper length switch* (inch specs). | Check if CN6-2 on the engine PCB goes low when the upper paper length switch is turned on. If not, replace the upper paper length switch. |
|  | Poor contact in the upper paper width switch* connector terminals (inch specs). | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective upper paper width switch* (inch specs). | Check if the levels of CN3-1, CN3-2 and CN3-4 on the engine PCB change alternately when the width guide in the upper cassette is moved. If not, replace the upper paper width switch. |
|  | Incorrectly set cassette paper size in copier management mode (metric specs). | Check the cassette paper size and reset. |

* For inch specifications only.

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (59) <br> The size of paper in the lower cassette is not displayed correctly. | Poor contact in the lower paper length switch* connector terminals (inch specs). | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective lower paper length switch* (inch specs). | Check if CN6-4 on the engine PCB goes low when the lower paper length switch is turned on. If not, replace the lower paper length switch. |
|  | Poor contact in the lower paper width switch* connector terminals (inch specs). | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective lower paper width switch* (inch specs). | Check if the levels of CN3-5, CN3-6 and CN3-8 on the engine PCB change alternately when the width guide in the lower cassette is moved. If not, replace the lower paper width switch. |
|  | Incorrectly set cassette paper size in copier management mode (metric specs). | Check the cassette paper size and reset. |
| (60) <br> The size of paper on the bypass table is not displayed correctly. | Poor contact in the bypass paper length switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective bypass paper length switch. | Check if CN15-A6 on the engine PCB goes low when the bypass paper length switch is turned on. If not, replace the bypass paper length switch. |
|  | Poor contact in the bypass paper width switch connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective bypass paper width switch. | Check if the levels of CN15-A7, CN15-A8 and CN15-A9 on the engine PCB change alternately when the insert guide on the bypass table is moved. If not, replace the bypass paper width switch. |
| (61) <br> A paper jam in the paper feed, paper conveying or fixing section is indicated on the touch panel immediately after the main switch is turned on. | A piece of paper torn from copy paper is caught around paper feed switch $1 / 2 / 3 / 4 / 5$, the feed switch, registration switch, feedshift switch or eject switch. | Check and remove if any. |
|  | Defective paper feed switch 1. | Run maintenance item U031 and turn paper feed switch 1 on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 2. | Run maintenance item U031 and turn paper feed switch 2 on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 3. | Run maintenance item U031 and turn paper feed switch 3 on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective paper feed switch 4. | Run maintenance item U031 and turn paper feed switch 4 on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |

[^8]| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (61) <br> A paper jam in the paper feed, paper conveying or fixing section is indicated on the touch panel immediately after the main switch is turned on. | Defective paper feed switch 5. | Run maintenance item U031 and turn paper feed switch 5 on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective feed switch. | Run maintenance item U031 and turn feed switch on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective registration switch. | Run maintenance item U031 and turn registration switch on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective feedshift switch. | Run maintenance item U031 and turn feedshift switch on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | Defective eject switch. | Run maintenance item U031 and turn eject switch on and off manually. Replace the switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
| (62) <br> The message requesting covers to be closed is displayed when the front, upper right, lower right and eject covers are closed. | Poor contact in the connector terminals of safety switch 1, 2, 3 or 4. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective safety switch 1 , 2,3 or 4 . | Check for continuity across each switch. If there is no continuity when the switch is on, replace it. |
| (63) <br> Others. | Wiring is broken, shorted or makes poor contact. | Check for continuity. If none, repair. |
|  | Noise. | Locate the source of noise and remove. |

- DF

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (1) <br> The original feed motor does not operate. | Defective original feed motor coil. | Check for continuity across the coil. If none, replace the original feed motor. |
|  | The connector terminals of the original feed motor make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check for continuity across the original feed motor coil and connector terminals. If good, replace the DF driver PCB. |
| (2) <br> The original conveying motor does not operate. | Defective original conveying motor coil. | Check for continuity across the coil. If none, replace the original conveying motor. |
|  | The connector terminals of the original conveying motor make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check for continuity across the original conveying motor coil and connector terminals. If good, replace the DF driver PCB. |
| (3) <br> The original feed solenoid does not operate. | Defective original feed soIenoid coil. | Check for continuity across the coil. If none, replace the original feed solenoid. |
|  | The connector terminals of the original feed solenoid make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check if the original feed solenoid operates when CN5-B13 or CN5-B12 on the DF driver PCB is low. If it does, replace the DF driver PCB. |
| (4) <br> The switchback feedshift solenoid does not operate. | Defective switchback feedshift solenoid coil. | Check for continuity across the coil. If none, replace the switchback feedshift solenoid. |
|  | The connector terminals of the switchback feedshift solenoid make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check if the switchback feedshift solenoid operates when CN5B8 on the DF driver PCB is low. If it does, replace the DF driver PCB. |
| (5) <br> The eject feedshift solenoid does not operate. | Defective eject feedshift solenoid coil. | Check for continuity across the coil. If none, replace the eject feedshift solenoid. |
|  | The connector terminals of the eject feedshift solenoid make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check if the eject feedshift solenoid operates when CN5-A7 on the DF driver PCB is low. If it does, replace the DF driver PCB. |
| (6) <br> The switchback pressure solenoid does not operate. | Defective switchback pressure solenoid coil. | Check for continuity across the coil. If none, replace the switchback pressure solenoid. |
|  | The connector terminals of the switchback pressure solenoid make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check if the switchback pressure solenoid operates when CN5A2 or CN5-A3 on the DF driver PCB is low. If it does, replace the DF driver PCB. |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (7) <br> The original feed clutch does not operate. | Defective original feed clutch coil. | Check for continuity across the coil. If none, replace the original feed clutch. |
|  | The connector terminals of the original feed clutch make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF driver PCB. | Check if the original feed clutch operates when CN5-A5 on the DF driver PCB is low. If it does, replace the DF driver PCB. |
| (8) <br> A message indicating cover open is displayed when the DF is closed correctly. | The connector terminals of DF safety switch 1 make poor contact. | Reinsert the connector. Also check for continuity within the connector cable. If none, remedy or replace the cable. |
|  | Defective DF safety switch 1. | Check for continuity across the contacts of the switch. If none when the switch is on, replace DF safety switch 1. |
| (9) <br> An original jams when the main switch is turned on. | A piece of paper torn from an original is caught around the original feed switch. | Remove any found. |
|  | Defective original feed switch. | Run maintenance item U244 and turn the original feed switch on and off manually. Replace the original feed switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | A piece of paper torn from an original is caught around the original switchback switch. | Remove any found. |
|  | Defective original switchback switch. | Run maintenance item U244 and turn the original switchback switch on and off manually. Replace the original switchback switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | A piece of paper torn from an original is caught around the DF timing switch. | Remove any found. |
|  | Defective DF timing switch. | Run maintenance item U244 and turn the DF timing switch on and off manually. Replace the DF timing switch if indication of the corresponding switch on the touch panel is not displayed in reverse. |
|  | The surface facing the DF timing switch is soiled. | Check if the projection at the center of the conveying cover that is facing the DF timing switch is soiled with paper powder. If so, clean it. |

## 1-5-5 Mechanical problems

- Copier

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> No primary paper feed. | Check if the surfaces of the following rollers or pulleys are dirty with paper powder: forwarding pulleys, upper/lower paper feed pulleys, upper/lower feed rollers, vertical paper conveying rollers $A / B / C / D$, feed pulleys, bypass forwarding roller and bypass upper/ lower paper feed pulleys. | Clean with isopropyl alcohol. |
|  | Check if the upper or lower paper feed pulley or forwarding pulley is deformed. | Check visually and replace any deformed pulleys (see page 1-6-3). |
|  | Electrical problem with the following electromagnetic clutches: upper/lower paper feed clutches, feed clutches $1 / 2 / 3 / 4 / 5$, large paper deck conveying clutch and bypass paper feed clutch. | See pages 1-5-50, 51 and 52. |
| (2) <br> No secondary paper feed. | Check if the surfaces of the upper and lower registration rollers are dirty with paper powder. | Clean with isopropyl alcohol. |
|  | Electrical problem with the registration clutch. | See page 1-5-50. |
| (3) Skewed paper feed. | Width guide in a cassette installed incorrectly. | Check the width guide visually and correct or replace if necessary. |
|  | Deformed width guide in a cassette. | Repair or replace if necessary |
|  | Check if a pressure spring along the paper conveying path is deformed or out of place. | Repair or replace. |
| (4) <br> The scanner does not travel. | Check if the scanner wire is loose. | Reinstall the scanner wire (see page 1-630). |
|  | The scanner motor malfunctions. | See page 1-5-47. |
| (5) <br> Multiple sheets of paper are fed at one time. | Check if the lower paper feed pulley is worn. | Replace the lower paper feed pulley if it is worn (see page 1-6-3). |
|  | Check if the paper is curled. | Change the paper. |
| (6) No refeed. | Check if the surfaces of the following rollers are dirty with paper powder: duplex upper/ lower registration rollers, duplex upper/lower conveying rollers and duplex upper/lower eject rollers. | Clean with isopropyl alcohol. |
| (7) Paper jams. | Check if the paper is excessively curled. | Change the paper. |
|  | Deformed guides along the paper conveying path. | Repair or replace if necessary. |
|  | Check if the contact between the upper and lower registration rollers is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the upper and lower feed rollers is correct. | Check visually and remedy if necessary. |
|  | Check if the fixing unit upper or lower guide is deformed. | Repair or replace if necessary. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (7) <br> Paper jams. | Check if the press roller is extremely dirty or deformed. | Clean or replace the press roller. |
|  | Check if the contact between the heat roller and its separation claws is correct. | Repair if any springs are off the separation claws. |
|  | Check if the contact between the eject roller and pulley is correct. | Check visually and remedy if necessary. |
|  | The feedshift solenoid malfunctions. | See page 1-5-53. |
|  | Check if the contact between the feedshift lower roller and feedshift pulley is correct. | Check visually and remedy if necessary. |
| (8) <br> Toner drops on the paper conveying path. | Check if the developing unit is extremely dirty. | Clean the developing unit. |
| (9) <br> Abnormal noise is heard. | Check if the pulleys, rollers and gears operate smoothly. | Grease the bearings and gears. |
|  | Check if the following electromagnetic clutches are installed correctly: upper/lower paper feed clutches, feed clutches $1 / 2 / 3 / 4 / 5$, large paper deck conveying clutch and bypass paper feed clutch. | Correct. |

## - DF

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> No primary original feed. | The surfaces of the DF forwarding pulleys, DF original feed pulley or DF separation pulley are dirty with paper powder. | Check and clean them with isopropyl alcohol if they are dirty. |
|  | Check if the DF original feed pulley or the DF forwarding pulley is deformed. | If so, replace (see pages 1-6-73). |
|  | Electrical problem with the following clutch or solenoid: <br> - Original feed solenoid <br> - Original feed clutch | See pages 1-5-59 and 60. |
| (2) <br> No secondary original feed. | The DF registration pulley and the DF registration roller do not contact each other correctly. | Check visually and remedy if necessary. |
| (3) Originals jam. | Originals outside the specifications are used. | Use only originals conforming to the specifications. |
|  | The surfaces of the DF forwarding pulleys, DF original feed pulley or DF separation pulley are dirty with paper powder. | Check and clean them with isopropyl alcohol if they are dirty. |
|  | The DF original feed pulley and the DF separation pulley do not contact each other correctly. | Check visually and remedy if necessary. |

## 1-6-1 Precautions for assembly and disassembly

## (1) Precautions

- Be sure to turn the main switch off and disconnect the power plug before starting disassembly.
- When handling PCBs, do not touch connectors with bare hands or damage the board.
- Do not touch any PCB containing ICs with bare hands or any object prone to static charge.
- Use only the specified parts to replace the fixing unit thermostat. Never substitute electric wires, as the copier may be seriously damaged.
- Use the following testers when measuring voltages:

Hioki 3200
Sanwa MD-180C
Sanwa YX-360TR
Beckman TECH300
Beckman DM45
Beckman 330*
Beckman 3030*
Beckman DM850*
Fluke 8060A*
Arlec DMM1050
Arlec YF1030C

* Capable of measuring RMS values.
- Prepare the following as test originals:

1. NTC (new test chart)
2. NPTC (newspaper test chart)

## (2) Running a maintenance item



## 1-6-2 Paper feed section

(1) Detaching and refitting the forwarding, upper and lower paper feed pulleys

Follow the procedure below to clean or replace the upper and lower paper feed pulleys.

## Procedure

1. Remove the lower right inner cover.
2. Open the lower vertical conveying cover.
3. Remove the screw each and pull out the primary paper feed units (for upper cassette and lower cassette) as shown in the figure, then remove the primary paper feed units from the machine.


Figure 1-6-1

- Removing the forwarding pulley

4. Raise the forwarding pulley retainer in the directions of the arrows as shown in the figure, and remove it from the primary paper feed unit.


Figure 1-6-2
5. Remove the stop ring and pull out the forwarding pulley shaft in the direction of the arrow, then remove the forwarding pulley.

* When refitting the forwarding pulley, check that the joint section of the forwarding pulley (section indicated by round mark in the figure) is firmly geared with the joint section of the gear.
- Removing the upper paper feed pulley

6. Remove the eight screws, then remove upper paper feed housing reinforcement plate.


Figure 1-6-3


Figure 1-6-4


Figure 1-6-5

- Removing the lower paper feed pulley

10. Remove the stop ring on the rear of the primary paper feed unit.
11. Pull the lower paper feed shaft in the direction of the arrow as shown in the figure.
12. Remove the lower paper feed pulley.
13. Refit all the removed parts.


Figure 1-6-6


Figure 1-6-7
(2) Detaching and refitting the bypass forwarding roller, bypass upper and lower paper feed pulleys

Follow the procedure below to clean or replace the bypass forwarding roller, bypass upper and lower paper feed pulleys.

## (2-1) Detaching the bypass paper feed unit

Follow the procedure below to detach the bypass paper feed unit to perform disassembly.

## Procedure

1. Remove the upper right cover.
2. Disconnect the 7-pin connector and free the wire of the connector from the cord clamp.
3. Remove the two screws, then remove the bypass table assembly as shown in the figure.

* When refitting, be careful about following points.
- Run the wire of the connector through the part (indicated by the arrow (a) in the figure), rewind the wire to the cord clamp.
- Check that the rail sections (sections indicated by round marks in the figure) at the bypass table assembly must be firmly into the bypass table mounts (machine front and rear).


Figure 1-6-8


Figure 1-6-9

## (2-2) Detaching the bypass forwarding roller

## Procedure

1. Remove the bypass paper feed unit (see page 1-6-6).
2. Remove the E ring, then remove the gear, pin and bushing.
3. Remove the stop ring, then remove the bushing.
4. Remove the bypass forwarding roller from the bypass paper feed unit.
5. Refit all the removed parts.


Figure 1-6-10

## (2-3) Detaching the bypass upper paper feed pulley

## Procedure

1. Remove the bypass paper feed unit (see page 1-6-6).
2. Remove the E ring, then remove the bushing.
3. Shift the bushing in the direction of the arrow (a), then remove the upper separation shaft from the bypass paper feed unit.
4. Remove the stop ring, then remove the bypass upper paper feed pulley from the upper separation shaft.
5. Refit all the removed parts.


Figure 1-6-11

## (2-4) Detaching the bypass lower paper feed pulley

## Procedure

1. Remove the bypass paper feed unit (see page 1-6-6).
2. Remove the left and right crimp-style springs, then remove the bypass limiter shaft from the bypass paper feed unit in the direction of the arrows as shown in the figure.
3. Remove the stop ring, then remove the bushing.
4. Remove the stop ring and remove the each parts as shown in the figure, then remove the bypass lower paper feed pulley.

* When refitting, apply the specified grease to the part of the lower bypass paper feed pulley (a) indicated in the figure) and inside of the limiter collar (b) indicated in the figure).

5. Refit all the removed parts.


Figure 1-6-12

## (3) Cleaning the paper feed belts

Follow the procedure below to clean the paper feed belts.

## Procedure

1. Open the front cover.
2. Pull the large paper deck out.
3. Remove the four screws, then remove the duplex unit.


Figure 1-6-13
4. Remove the lower rear right cover.
5. Remove the two screws, then remove the vertical conveying mount.
6. Disengage the hook of the vertical conveying damper spring from the hole in the machine and remove the upper vertical conveying cover assembly.


Figure 1-6-14
7. Disconnect the 13-pin connector and the 14-pin connector on the right side of the deck paper conveying unit, and then disconnect the 2-pin connector on the left side.
8. Remove the two screws, then pull the deck paper conveying unit in the direction of the arrow to remove it from the machine.


Figure 1-6-15
9. Clean the paper feed belts with alcohol.
10. Refit all the removed parts.


Figure 1-6-16
(4) Detaching and refitting the deck paper feed roller and deck paper conveying roller Follow the procedure below to clean or replace the deck paper feed roller or deck paper conveying roller.

## Procedure

1. Remove the deck paper conveying unit from the machine (see page 1-6-9).
2. Remove the two stop rings and the bearing and then remove the roller unit from the pickup arm.
3. Replace the deck paper feed roller or deck paper conveying roller
4. Refit all the removed parts.


Figure 1-6-17

## (5) Detaching and refitting the upper and lower paper width switches (for inch models only)

 Follow the procedure below to check or replace the upper and lower paper width switches.
## Caution:

After replacing a paper width switch, be sure to perform "(7-1) Adjusting the position of the rack adjuster" (see page 1-6-15).

## Procedure

1. Remove the four screws, then remove the cassette from the machine.


Figure 1-6-18
2. Remove the two screws and two spacers, then remove the 8 -pin socket from the rear of the cassette.
3. Remove the 8 -pin connector for the paper width switch from the 8 -pin socket.
4. Remove the three screws holding the width adjustment lever.
5. While lifting the cassette lift in the direction of the arrow, then remove the width adjustment lever.


Figure 1-6-19
6. Remove the two screws on the back of the width adjustment lever, then remove the paper width switch.

* When replacing, apply the specified grease to the printed surface of the new paper width switch (shaded area in the figure) and fit the switch to the width adjustment lever.


Figure 1-6-20


Figure 1-6-21
7. Refit all the removed parts.

## (6) Detaching and refitting the bypass paper width switch

Follow the procedure below to check or replace the bypass paper width switch.

## Procedure

1. Remove the bypass table assembly (see page 1-6-6).
2. Remove the three screws, then remove the upper bypass table.

* When refitting, check that the wire of the connector must be run through the notch of the upper bypass table (section indicated by round mark in the figure).


Figure 1-6-22
3. Remove the two screws and disconnect the connector, then remove the bypass paper width switch.

* When replacing, apply the specified grease to the printed surface of the new bypass paper width switch (shaded area in the figure) and fit the switch to the upper bypass table.

Figure 1-6-23


Figure 1-6-24
4. Refit all the removed parts.

## (7) Adjusting the center registration

Perform the following adjustment if there is a regular error between the centers of the original and the copy image.

## (7-1) Adjusting the position of the rack adjuster

Perform the following adjustment if there is a regular error between the centers of the original and the copy image on the paper fed from a cassette.

## Procedure



Figure 1-6-26

## (7-2) Adjusting the position of the center adjuster

Perform the following adjustment if there is a regular error between the centers of the original and the copy image on the paper feed from a large paper deck.

## Procedure



Loosen the two screws holding the center adjuster and adjust the position of the center adjuster so that the centers of the test pattern and the copy paper are aligned. $¥$ For output example 1 , move it toward the machine front ( $\boldsymbol{\omega}$ ).
$¥$ For output example 2, move it toward the machine rear $(\zeta)$.

Figure 1-6-27



Figure 1-6-28
(8) Adjustment after roller and clutch replacement

Perform the following adjustment after refitting rollers and clutches.

## (8-1) Adjusting the leading edge registration

Make the following adjustment if there is a regular error between the leading edges of the copy image and original.


## Caution:

Check the copy image after the adjustment. If the image is still incorrect, perform the above adjustments in maintenance mode.

## Procedure



2CJ/2FA-1

## (8-2) Adjusting the leading edge registration for duplex switchback copying

Make the following adjustment if there is a regular error between the leading edge of the copy image on the front face and that on the reverse face during duplex switchback copying.


## Caution:

Before making the following adjustment, ensure the above adjustments have been made in maintenance mode.

## Procedure



## (8-3) Adjusting the center line of image printing

Make the following adjustment if there is a regular error between the center lines of the copy image and original when paper is fed from the drawer.


## Caution:

Check the copy image after the adjustment. If the image is still incorrect, perform the above adjustments in maintenance mode.

## Procedure



## (8-4) Adjusting the margins for printing

Make the following adjustment if the margins are not correct.


## Caution:

Check the copy image after the adjustment. If the margins are still incorrect, perform the above adjustments in maintenance mode.


Figure 1-6-32
(8-5) Adjusting the amount of slack in the paper at the registration roller for drawer, bypass and duplex feeds Make the following adjustment if the leading edge of the copy image is missing or varies randomly, or if the copy paper is Z-folded.

## Procedure



## (8-6) Adjusting the amount of slack in the paper at the vertical conveying

Make the following adjustment if the leading edge of the copy image is missing or varies randomly, or if the copy paper is Z-folded.

## Procedure


ouch panel display
DUP LOOP ADJ: Amount of slack in the paper at the vertical conveying
BYP LOOP ADJ: Amount of slack in the paper at the vertical conveying when feeding envelopes through the bypass (for 75 cpm only)

| Press the start key <br> to make a test copy. |
| :--- |

Press the start key.

The new setting is stored.

Increase the value using the cursor up key.


Press the stop/clear key to exit maintenance mode.

Decrease the value using the cursor down key.


Setting range (Initial setting)
DUP LOOP ADJ: 0 - +200 (30)
BYP LOOP ADJ: $0-+250$ (150)
The setting can be changed in 50 steps.
The greater the value, the larger the amount of slack; the smaller the value, the smaller the amount of slack.

## (9) Detaching and refitting the upper registration roller

Follow the procedure below to check or replace the upper registration roller.

## Procedure

1. Open the front cover.
2. Pull out the image formation unit and remove the developing unit
3. Remove the four screws, then remove the right, left and lower image formation covers.


Figure 1-6-35
4. Remove the E ring from the front lower part of the image formation unit.


Figure 1-6-36
5. Remove the screw, then remove the retainer.
6. Remove the upper registration roller from the lower part of the image formation unit.


Figure 1-6-37
7. Remove the E ring, gear, pin and torque limiter from the upper registration roller. Replace the upper registration roller.
8. Refit all the removed parts.


Figure 1-6-38

## (10) Detaching and refitting the Lower registration roller

Follow the procedure below to check or replace the lower registration roller.

## Procedure

1. Open the front cover and pull out the paper conveying unit.
2. Remove the screw, then remove the paper conveying release lever.
3. Remove the two screws, then remove the front paper conveying cover.
4. Remove the two screws, then remove the lower registration guide and ground plate.
5. Remove the $E$ ring from the front and the rear of the paper conveying unit respectively.
6. Remove the lower registration roller from the paper conveying unit.


Figure 1-6-39


Figure 1-6-40
7. Remove the E ring, gear and pin from the lower registration roller. Replace the lower registration roller.
8. Refit all the removed parts.


Figure 1-6-41

## 1-6-3 Main charging section

## (1) Replacing the charger wire and charger grid assembly

Follow the procedure below when the charger wire or charger grid wire is broken or to be replaced.

## Precautions

- Use the specified tungsten wire for the charger wire.
- The part of the wire wrapped around the charger spring must not protrude from the charger housing.
- The cut end of the charger wire must not protrude more than 2 mm from under the charger wire retainer pin.
- Use a clean, undamaged tungsten charger wire.
- Keep the charger wire taut by stretching the charger spring.
- Clean the main charger shield when replacing the charger wire.
* Do not use organic solvents such as alcohol and thinner to clean the main charger shield.


## Procedure

1. Pull out the image formation section (three screws) from the machine.
2. Disconnect the two 2-pin connectors for the main charger cleaning motor and cleaning lamp.
3. Loosen the retainer pin, then remove the main charger assembly as shown in the figure.


Figure 1-6-42
4. Remove the screw, then remove the charger grid assembly.
5. Remove the grid wire cleaning pad and charger wire cleaning pad (see page 1-6-28).


Figure 1-6-43
6. Remove the charger retainer pin and the charger spring, then remove the charger wire.
7. Wind the new tungsten wire at 4 and 6 turns around one end of the charger spring and trim the end of the wire.

* The length of the twists and the cut wire must be less than 2 mm .

8. Hook the other end of the charger spring onto the charger terminal of the main charger rear housing, then pass the wire through the notches of the main charger rear housing as shown in the figure.
9. Hook the charger wire on the pulley of the main charger front housing as shown in the figure.
10. Pass the wire through the notch of the main charger rear housing.
11. Pass the charger wire through the V cut part of the charger retainer pin.
12. Pull the charger wire so that the length of the charger spring is 14 and 16 mm , then insert the charger retainer pin into the projection of the main charger rear housing and fix the charger wire.
13. Cut off the excess wire under the charger retainer pin so less than 2 mm protrudes.
14. Refit all the removed parts.


Figure 1-6-44

## (2) Replacing the grid wire cleaning pad and charger wire cleaning pad

Follow the procedure below to replace the grid wire cleaning pad and charger wire cleaning pad.

## Procedure

1. Remove the charger grid assembly (see page 1-6-26).
2. Open the hinge of the grid wire cleaning pad in the direction of the arrow (1) to remove from pin, then remove the grid wire cleaning pad.
3. Remove the two claws each (sections indicated by round marks in the figure), then remove the charger wire cleaning pads.
4. Refit all the removed parts.


Figure 1-6-45

## 1-6-4 Optical section

(1) Detaching and refitting the exposure lamp Clean or replace the exposure lamp as follows.

## Procedure

1. Open the SRDF.
2. Remove the two screws holding the upper right cover and then the cover.
3. While taking care not to touch the shading plate or rear face of the contact glass, remove the contact glass.
4. Move the scanner to the cutouts at the center of the machine.

## Caution:

When moving the scanner, do not touch the exposure lamp nor inverter PCB.
5. Detach the exposure lamp 2-pin connector from the inverter PCB.
6. Remove the two screws holding the exposure lamp and then the lamp.
7. Clean or replace the exposure lamp.
8. Refit all removed parts.


Figure 1-6-46 Detaching the exposure lamp

## (2) Detaching and refitting the scanner wires

Take the following procedure when the scanner wires are broken or to be replaced.

- After replacing the scanner wires, proceed to "(6) Adjusting scanner image lateral squareness (reference)".


## (2-1) Detaching the scanner wires

## Procedure

1. Remove the SRDF from the machine.
2. Remove the middle rear cover, upper rear cover and upper right cover.
3. While taking care not to touch the shading plate or rear face of the contact glass, remove the contact glass.
4. Remove the upper left cover and slit glass.
5. Loosen the two screws securing the lamp wire and remove the wire from the inverter PCB.

## Caution:

Remove the lamp wire completely from the machine.
6. Remove the front cover.
7. Remove the three screws holding the image formation section and then pull out the image formation section.
8. Remove the upper inner cover.
9. Remove the operation unit.
10. Remove the four screws holding the mirror 1 upper frame and then the frame.
11. Remove the two screws from each of the wire retainers and then the retainers from the mirror 1 lower frame.
12. Remove the mirror 1 lower frame from the scanner unit.
13. Detach the round terminal of the scanner wire from the scanner wire spring on the left side of the scanner unit.
14. Remove the scanner wire.


Figure 1-6-47 Detaching the mirror 1 upper frame


Figure 1-6-48 Detaching the scanner wire

## (2-2) Refitting the scanner wires

Caution: When fitting the scanner wires, be sure to use those specified below.
Machine front: 2AC12170
Machine rear: 2AC12420 (black)
Refitting requires the following tool: Frame securing tool (P/N: 2AC68230)

## Procedure

At the machine rear:

1. Insert the two frame securing tools into the positioning holes at the front and rear of the scanner unit to pin the mirror 2 frame in position.
2. Secure the two frame securing tools at the machine front and rear using the two screws for each.
3. Hook the round terminal on one end of the scanner wire onto the left catch on the inside of the scanner unit. $\qquad$ 1
4. Loop the scanner wire around the rear groove in the scanner wire pulley on the mirror 2 frame, winding from below to above. $\qquad$
5. Loop the scanner wire around the groove in the scanner wire pulley at the machine right, winding from above to below. $\qquad$ (3)
6. Wind the scanner wire around the scanner wire drum four turns from the rear toward the hole in the drum.
7. Insert the locating ball on the scanner wire into the hole in the scanner wire drum.
8. Wind the scanner wire a further five turns from the locating ball toward the machine front.
9. Loop the scanner wire around the groove in the scanner wire pulley at the machine left, winding from below to above. $\qquad$ . 4
10. Loop the scanner wire around the front groove in the scanner wire pulley on the mirror 2 frame, winding from below to above. $\qquad$ . (5)
11. Run the scanner wire around the wire guide at the machine left. $\qquad$ . 6
12. Hook the round terminal onto the scanner wire spring. $\qquad$ (7)
13. Hook the other end of the scanner wire spring onto the catch at the machine left.
14. Repeat steps 2 to 13 for the scanner wire at the machine front.
15. Remove the two screws from each of the frame securing tools and then the tools.
16. Move the scanner from side to side to correctly locate the wire in position.


Figure 1-6-49 Refitting the scanner wires

Figure 1-6-50 Winding the scanner wire

17. Loosen the two screws securing the mirror 2 frame.
18. Insert the mirror 1 lower frame into the scanner unit and seat it on the positioning holes.
19. Insert the two frame securing tools into the positioning holes in the front and rear of the scanner unit and determine the positions of the mirror 1 lower frame and mirror 2 frame.
20. While holding the scanner wire on the mirror 1 lower frame, secure the wire retainers at the front and rear of the mirror 1 lower frame using the two screws for each.
21. Retighten the two screws securing the mirror 2 frame.
22. Remove the two screws holding each of the two frame securing tools and then the tools.
23. Refit all removed parts.

frame


Figure 1-6-51 Securing the scanner wire

## (3) Replacing the laser scanner unit

Take the following procedure when the laser scanner unit is to be checked or replaced.

## Caution:

After replacing the laser scanner unit, proceed to "(6) Adjusting scanner image lateral squareness (reference)".

## Procedure

1. Remove the SRDF, middle rear cover, upper rear cover, upper right cover and upper left cover.
2. Remove the front cover.
3. Remove the three screws holding the image formation section and then pull out the image formation section.
4. Remove the upper inner cover.
5. Remove the operation unit.
6. Remove the three clamps and three connectors at the front of the scanner unit.
7. Remove the five clamps and three connectors at the rear of the scanner unit.
8. Remove the screw and the two connectors from the right of the scanner unit.
9. Remove the wires detached in steps 6, 7 and 8 from the scanner unit.
10. While taking care not to touch the shading plate or rear face of the contact glass, remove the contact glass.
11. Remove the screws that secure the ground plates and then remove the ground plates. (63 cpm: 2 locations; 75 cpm: 3 locations)
12. Remove the ISU cover, and detach the three connectors.
13. Remove the four screws with rubber mounts and then the scanner unit.
14. Detach the two connectors, and remove the ground wire (for 75 cpm only).
15. Remove the two screws holding the LSU adjuster mount and then the mount.
16. Remove the three screws and replace the laser scanner unit.
17. Refit all the removed parts.

## Caution:

When fitting the scanner unit, fit from directly above the machine to prevent deformation of the grounding point.

- 63 cpm



Figure 1-6-52 Remove the scanner unit

- 75 cpm


Figure 1-6-53 Replacing the laser scanner unit

## (4) Replacing the ISU (reference)

Take the following procedure when the ISU is to be checked or replaced.
Caution: After fitting the ISU, proceed to "(6-2) Adjusting the position of the ISU".

## Procedure

1. Remove the upper right cover.
2. While taking care not to touch the shading plate or rear face of the contact glass, remove the contact glass.
3. Remove the screws that secure the ground plates and then remove the ground plates. (63 cpm: 2 locations; 75 cpm: 3 locations)
4. Remove the ISU cover.
5. Detach the two connectors and remove the ground wire (for 75 cpm only).
6. Remove the four screws holding the ISU and then the ISU.
7. Check or replace the ISU.

- Securing the ISU

ISU installation requires the following tools
Two (2) positioning pins (P/N 18568120)

## Procedure

1. Secure the ISU using the two positioning pins.
2. Refit the four screws.
3. Remove the two positioning pins.
4. Refit all the removed parts.


Figure 1-6-54

## (5) Adjusting the longitudinal squareness (reference)

Perform the following adjustment if the copy image is longitudinally skewed (longitudinal squareness is not obtained).

## Caution:

- Before making the following adjustment, output a 1 DOT-LINE PG pattern in maintenance item U089 to use as the original for the adjustment.
- Adjust the amount of slack in the paper at the registration roller for drawer, bypass and duplex feeds (page 1-6-21) first. Check for the longitudinal squareness of the copy image, and if it is not obtained, perform the longitudinal squareness adjustment.


Figure 1-6-57 Adjusting the position of the mirror 2 frame
(6) Adjusting scanner image lateral squareness (reference)

Perform the following adjustment if the copy image is laterally skewed (lateral squareness not obtained).
Caution:

- Before making the following adjustment, open the front cover and remove the operation unit lower cover.
- Perform "(6-1) Adjusting the position of the laser scanner unit" first and check for lateral squareness of the copy image. If squareness is not obtained, perform "(6-2) Adjusting the position of ISU".


## (6-1) Adjusting the position of the laser scanner unit

## Procedure




Figure 1-6-59 Adjusting the position of the laser scanner unit

## (6-2) Adjusting the position of the ISU

## Caution:

- Before making the following adjustment, output a 1 DOT-LINE PG pattern in maintenance item U089 to use as the original for the adjustment.
- Adjust the pin at the machine front only and never touch the one at the machine rear.


## Procedure



Figure 1-6-61 Adjusting the position of the ISU

## (7) Adjusting magnification of the scanner in the main scanning direction

Perform the following adjustment if the magnification in the main scanning direction is not correct.


## Caution:

Check the copy image after the adjustment. If the image is still incorrect, perform the above adjustments in maintenance mode.

Procedure


## (8) Adjusting magnification of the scanner in the auxiliary scanning direction

Perform the following adjustment if the magnification in the auxiliary scanning direction is not correct.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure


(9) Adjusting the scanner center line

Perform the following adjustment if there is a regular error between the center lines of the copy image and original.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



## (10) Adjusting the scanner leading edge registration

Perform the following adjustment if there is regular error between the leading edges of the copy image and original.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



Figure 1-6-65

Touch panel display ADJUST DATA: Leading edge registration ADJUST DATA2: Leading edge registration (second face)


For copy example 1, increase the value using the cursor up key. For copy example 2, decrease the value using the cursor down key.

Setting range (initial setting)
Leading edge registration: $-20-+20$ (0)
Leading edge registration
(second face): $-20-+20(-8)$
Changing the value by 1 moves
the center line by 0.17 mm

## (11) Adjusting the margins for scanning an original on the contact glass

Perform the following adjustment if the margins are not correct.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



Figure 1-6-66

## 1-6-5 Drum section

## (1) Detaching and refitting the drum and drum heater

Follow the procedure below to replace the drum and drum heater.

## Cautions:

- Avoid direct sunlight and strong light when detaching and refitting the drum.
- Hold the drum at the ends and never touch the drum surface.
- After removing the drum, keep it in the drum case or storage bag to protect the surface from light.
- When cleaning drum, rub with a clean cloth.


## Procedure

1. Remove the developing assembly and cleaning assembly.
2. Remove the main charger assembly (see page 1-6-22).
3. Loosen the retain5er pins each (front and rear) holding the drum stopper, then release the drum stoppers in the direction of the arrow.
4. Remove the drum assembly from the image formation section.


Figure 1-6-67
5. Remove the bearings from the drum assembly.


Figure 1-6-68
6. Remove the two retainer pins and two springs, then remove the front drum flange from the drum assembly slowly.
7. Disconnect the 1-pin connector, then remove the front drum flange.
8. Disconnect the 6-pin connector for the drum heater.
. Pull the rear drum flange out together with the drum flange stay from the drum slowly.
10. Pull the drum heater out of the drum.

* When installing the drum, install it with the label pasted inside the drum to the front side of the machine if the end of the serial No. of the label is " $F$ " and to the rear side if the end is " $R$."

11. Refit all the removed parts.


Figure 1-6-69


Figure 1-6-70

## (2) Detaching and refitting the front and rear drum electrode wires

Follow the procedure below to check or replace the front and rear drum electrode wires.

## Procedure

1. Remove the drum assembly (see page 1-6-44).
2. Remove the left, ight and lower image forming covers.
3. Remove the toner hopper assembly.
4. Disconnect the 1-pin connector for the front drum electrode wire.
5. Remove the screw on the front drum holder lid, then remove the front drum holder lid.
6. Remove the electrode for the front drum electrode wire from the front drum holder, then remove the front drum electrode wire.


Figure 1-6-72
7. Disconnect the 3 -pin connector for the rear drum electrode wire.
8. Cut off the two binding bands.

* When refitting, fasten the wire with binding bands to its original position.

9. Remove the two screws, then remove the rear drum holder lid.


Figure 1-6-73
10. Remove the electrode 1 (brown wire) for the rear drum electrode wire from the rear drum holder.
11. Remove the electrode spacer.
12. Remove the electrode 2 (blue wire) for the rear drum electrode wire from the rear drum holder.
13. Remove the electrode 3 (black wire) for the rear drum electrode wire from the rear drum holder, then remove the rear drum electrode wire.

* When refitting, be careful about following points.
- Be careful of the fitting position of the each electrode.
- When refitting, run the wire of the electrode 3 through the groove (broken line indicated in the figure) between rear drum holder and rear image forming plate.

14. Refit all the removed parts.


Figure 1-6-74

## (3) Detaching and refitting the drum heater electrodes $A$ and $B$

Follow the procedure below to replace the drum heater electrodes $A$ and $B$.

## Procedure

1. Remove the drum assembly (see page 1-6-44).
2. Remove the front drum flange from the drum assembly (see page 1-6-45).
3. Remove the two screws, then remove the drum heater electrode $B$.


Figure 1-6-75
4. Remove the rear drum flange from the drum assembly (see page 1-6-45).
5. Remove the two screws each, then remove the two drum heater electrodes A from the rear drum flange.
6. Remove the two screws, then remove the drum heater electrode B from the rear drum flange.
7. Refit all the removed parts.


Figure 1-6-76

## 1-6-6 Developing section

(1) Adjusting the position of the magnetic brush (developing roller) (reference)

Check or adjust if the image density is too dark or light.

* Before starting this adjustment, ensure that the correct amount of developer is present.


## Procedure

1. Loosen the screw holding each of the upper and lower magnet roller adjusting plates.
2. Move the positions of the upper and lower magnet roller adjusting plates.

- When the position of the upper or lower magnet roller adjusting plate is moved to the right or downward respectively:
The image density becomes darker (the position of the magnetic brush moves downward).
However, the image resolution becomes deteriorate.
- When the position of the upper or lower magnet roller adjusting plate is moved to the left or upward respectively:
The image density becomes lighter (the position of the magnetic brush moves upward).
However, the faint of dark part for the original image occurs.

3. Refasten the screw holding each of the upper and lower magnet roller adjusting plates.
4. After adjustment, make a test copy to check for performance.


Figure 1-6-77

## (2) Checking the position of the doctor blade (reference)

Follow the procedure below when carrier or background appears on the copy image.

## Procedure

1. Remove the two screws, then remove the two lower developing covers from the developing housing.
2. Turn the developing joint gear in the direction of the arrow until the two slits in the developing paddle appear below.
3. Insert the thickness gauges into the two slits in the developing paddle and check whether the gap between the doctor blade and the upper developing roller is the prescribed value (the $0.75-\mathrm{mm}$ gauge should enter the slits and the $0.8-\mathrm{mm}$ gauge should not).


Figure 1-6-78

## (3) Detaching and refitting the developing filter and the upper developing seal

Follow the procedure below to clean or replace the developing filter or the upper developing seal.

## Procedure

1. Remove the two screws from the filter retainer, then remove the developing filter.
2. Remove the two screws, then remove the upper developing seal.

* When refitting, secure the seal while pushing it toward the drum (in the direction of the arrow).

3. Clean or replace the developing filter or upper developing seal.
4. Refit all the removed parts.


Upper developing seal
Figure 1-6-79

## (4) Detaching and refitting the lower developing shaft and developing blade assembly

Follow the procedure below to clean or replace the lower developing shaft or developing blade assembly.

* Before detaching the lower developing shaft and the developing blade assembly, be sure to first remove the developer.


## Procedure

1. Remove the E ring, then remove the lower developing roller lever and the lower developing roller spring.
2. Remove the E ring, then remove the lower developing idle gear.
3. Remove the screws, then remove the front lower developing roller bushing and the rear lower developing roller bushing.
4. Remove the lower developing shaft.


Figure 1-6-80
5. Remove the two screws, then remove the developing blade assembly.

* When refitting, first push away from the drum (1)), then push toward the drum (2) and secure.

6. Clean or replace the lower developing shaft or the developing blade assembly.
7. Refit all the removed parts.


Figure 1-6-81

## 1-6-7 Transfer section

## (1) Detaching and refitting the transfer charger belt

Follow the procedure below to clean or replace the transfer charger belt.

## Cautions:

- When handling the transfer charger belt, hold the both end of the transfer charger belt (within 10 mm ), do not touch the surface with bare hand.
- Be careful not so as to adhere grease on the surface of the transfer charger belt.


## Procedure

1. Open the front cover and pull out the paper conveying unit.
2. Remove the stop ring, then remove the bushing at the machine front.
3. Remove the stop ring, then remove the bushing at the machine rear.
4. Disconnect the three 1-pin connectors, then remove the transfer belt unit from the machine.


Figure 1-6-82


Figure 1-6-83

## (2) Detaching and refitting the transfer roller

Follow the procedure below to clean or replace the transfer roller.

## Procedure

1. Remove the transfer charger belt (see page 1-6-49).
2. Remove the two screws, then remove the transfer roller retainer.
3. Remove the transfer roller.
4. Remove the bearings from the end of the transfer roller.
5. Refit all the removed parts.


Figure 1-6-84

## (3) Detaching and refitting the belt cleaning brush

Follow the procedure below to clean or replace the belt cleaning brush.

## Procedure

1. Remove the transfer belt unit (see page 1-653).
2. Remove the four screws and 1-pin connector for the brush electrode, then remove the belt cleaning housing.
3. Remove the screw, then remove the brush electrode.
4. Remove the stop ring, then remove the bushing.
5. Shift the belt cleaning brush in the direction of the arrow (a) and remove the pin, then remove the gear and bushing.
6. Remove the belt cleaning blush from the belt cleaning housing.
7. Refit all the removed parts.


Figure 1-6-85

Figure 1-6-86


Figure 1-6-87

## 1-6-8 Cleaning section

## (1) Detaching and refitting the cleaning blade

Follow the procedure below to replace the cleaning blade.

## Procedure

1. Loosen the screw holding the blade release slide plate.
2. While lifting the cleaning blade weight up, slide the blade release slide plate in the direction of the arrow (a) and fix the cleaning blade to the release position.
3. Fasten the screw holding the blade release slide plate.
4. Remove the cleaning assembly from the machine.
5. Remove the two screws, then remove the upper cleaning cover and cleanig windbreak plate.

* When refitting, with pushing the upper cleaning cover all the way in the direction of the arrows to fasten.

6. Remove the retainer pin, then remove the cleaning blade.

* When refitting, check that the both end of the cleaning blade is in contact with the side of the sponge in the figure (never run on to the sponge).

Figure 1-6-88


Figure 1-6-89


Figure 1-6-90
7. Replace the cleaning blade.
8. Refit all the removed parts.
9. Turn the main switch on and enter the maintenance mode.
10. Enter 160 (Applying toner to the cleaning blade) with the numeric keys.
11. Press the start key.

* The machine starts driving and the toner apples to the drum.

12. After the machine stops driving, open the front cover and pull out the image formation section, then loosen the screw holding the blade release slide plate.
13. Slide the blade release slide plate in the direction of the arrow (b), contact the cleaning blade to the drum (see Figure 1-6-80).
14. Fasten the screw holding the blade release slide plate.
15. Push back the image formation section and close the front cover.

* The machine starts driving and the applying toner to the cleaning blade starts.

16. After machine stops, exit the maintenance mode.

## (2) Detaching and refitting the cleaning brush

Follow the procedure below to clean or replace the cleaning brush.

## Procedure

1. Remove the cleaning assembly from the machine.
2. Remove the stop ring, then remove the gear and bushing (plastic: white).
3. Remove the screw holding the cleaning brush mount assembly.


Bushing (plastic: white)
Figure 1-6-91
4. Remove the screw, then remove the grounding terminal and cleaning brush terminal.
5. Remove the stop ring, then remove the bushing (metal).


Figure 1-6-92


Figure 1-6-93

## (3) Detaching and refitting the cleaning brush mount

Follow the procedure below to replace the cleaning brush mount.

## Procedure

1. Remove the cleaning brush mount assembly (see page 1-6-58).
2. Remove the separation claw assembly (see page 1-6-60).
3. Remove the two screws, then remove the lower cleaning base assembly from the cleaning brush mount.
4. Refit all the removed parts.


Cleaning brush mount
Figure 1-6-94

## (4) Detaching and refitting the separation claw assembly

Follow the procedure below to replace the separation claw assembly.

## Procedure

1. Remove the cleaning assembly from the machine.
2. Remove the four screws, then remove the separation claw assemblys.

* When refitting, press the separation claw assembly in the direction of the arrow (away from the drum), and fasten the screws.

3. Refit all the removed parts.


Figure 1-6-95

## 1-6-9 Fixing section

## (1) Detaching and refitting the fixing unit thermostat

Follow the procedure below to check or replace the fixing unit thermostat.

## Caution:

Use the specified thermostat for replacement. Do not substitute a simple wire or similar; otherwise, the copier will be seriously damaged.

## Procedure

1. Open the front cover and pull out the paper conveying unit.
2. Remove the three retainer pins and screw, then remove the fixing cover.


Figure 1-6-96
3. Disconnect the connectors for the fixing heater wire and fixing unit wire from the fixing unit thermostat.

* When disconnecting the connector for the fixing unit wire, disconnect the connector while pressing the projection of the connector.

4. Remove the two screws, then remove the fixing unit thermostat.
5. Refit all the removed parts.


Figure 1-6-97

## (2) Detaching and refitting the cleaning felt

Follow the procedure below to replace the cleaning felt.

## Procedure

1. Remove the fixing cover (see page 1-6-61).
2. Remove the two screws, then remove the fixing cleaning stay.
3. Pull the two shafts of the cleaning felt toward the machine front, then remove the cleaning felt from the fixing assembly.
4. Fit a new cleaning felt while aligning the notch in the shaft (prior to winding on the cleaning felt) with the pin on the fixing cleaning drive shaft.
5. Turn the gear several times in the direction of the arrow to take up the slack in the cleaning felt.
6. Refit all the removed parts.
7. Turn the gear several more times in the direction of the arrow to take up the remaining slack in the cleaning felt.


Figure 1-6-98
(3) Detaching and refitting the fixing heaters M and S

Follow the procedure below to check or replace the fixing heaters M and S .

## Caution:

When replacing fixing heaters $M$ and $S$, be sure to use the heaters rated as follows:

|  | Fixing heater M | Fixing heater S |
| :--- | :--- | :--- |
| 120 V models | $970 \mathrm{~W}(63 \mathrm{cpm}) / 1025 \mathrm{~W}(75 \mathrm{cpm})$ | 270 W |
| $230 / 240 \mathrm{~V}$ models | 1350 W | 380 W |

## Procedure

1. Open the front cover and pull out the paper conveying unit.
2. Disconnect the 7-pin connector for the fixing assembly.
3. Release the two cord clamps, then free the wire for the 7-pin connector from the cord clamps.
4. Open the fixing eject cover.
5. Remove the four screws, then remove the fixing assembly.

* When refitting the fixing assembly, be careful about following points.
- Check that the pins (broken line circles in the figure) of the paper conveying unit must be firmly into the notches of the fixing side plate.
- While passing the fixing assembly in the direction of the arrow (a) (machine front), after fasten the two screws of the machine front, fasten the two screws of the machine rear.


Figure 1-6-99
6. Remove the fixing cover (see page 1-6-57).
7. Disconnect the connector for the fixing heater from the fixing unit thermostat.
8. Release the cord clamp, then free the wire for the fixing heater from the cord clamp and two cord clamp sections of the fixing assembly.
9. Remove the screw (M3), then remove the terminals for the fixing heater S and fixing unit wire.
10. Remove the screw (M4), then remove the terminals for the fixing heater M and fixing unit wire.

* When fastening the terminal of the fixing heater $M$, be sure to fasten the screw with pressing all the way to the machine left (in the direction of the arrow (b).

11. Remove the screw, then remove the rear heater support plate.
12. Pull the fixing heaters $M$ and $S$ out to the machine rear side (in the direction of the arrow (a)), then remove the fixing heaters M and S from the fixing assembly.

* When refitting the fixing heaters M and S , place the fixing heater M on the right side and fixing heater $S$ on the left side of the machine.


Figure 1-6-100
13. Disconnect the connector (male) for the fixing heater $S$ from the connector (female) for fixing heater M.
14. Refit all the removed parts.


Figure 1-6-101

## (4) Detaching and refitting the fixing unit thermistor

Follow the procedure below to check or replace the fixing unit thermistor.

## Procedure

1. Remove the fixing assembly (see page 1-6-63).
2. Remove the fixing cover (see page 1-6-61).
3. Disconnect the connector for the fixing unit thermostat.

* When disconnecting the connector, remove while pressing the projection of the connector.

4. Disconnect the 2 -pin connector for the fixing unit thermistor.
5. Free the wire for the fixing unit thermistor from the two cord clamp sections of the fixing assembly.
6. Remove the screw, then remove the fixing unit thermistor.

* When refitting the fixing thermistor, check that the projection on the fixing thermistor is firmly inserted into the notch in the fixing assembly and that the temperature detector face of the fixing thermistor is in contact with the heat roller.

7. Refit all the removed parts.


Figure 1-6-102

## (5) Detaching and refitting the lower cleaning roller

Follow the procedure below to replace the lower cleaning roller.

## Procedure

1. Remove the fixing assembly (see page 1-663).
2. Remove the two screws, then remove the lower cleaning roller mount from the fixing assembly.


Figure 1-6-103
3. Remove the crimp-style spring and slide the lower cleaning roller bushing in the direction of the arrow (1), then remove the lower cleaning roller bushing from the lower cleaning roller.
4. Pull out the lower cleaning roller in the direction of the arrow (2) and remove the lower cleaning roller from the bushing on the opposite side, then remove the lower cleaning roller.
5. Refit all the removed parts.


Figure 1-6-104
(6) Detaching and refitting the heat roller and press roller

Follow the procedure below to clean or replace the heat roller and press roller.

## Procedure

1. Remove the fixing assembly from the machine (see page 1-6-63).
2. Remove the fixing cover (see page1-6-61).
3. Remove the cleaning felt (see page 1-6-62).
4. Remove fixing heaters $M$ and $S$ (see page 1-6-63).
5. Remove the screw, then remove the fixing eject unit holder.
6. Open the fixing eject cover, then remove the fixing eject cover from the fixing assembly as shown in the figure.

* When refitting, the hinge of the fixing eject cover on the rear of the machine must be firmly into the gap between the groove of the fixing assembly and the rear fixing eject unit holder (section indicated by round mark in the figure).

7. Remove the two screws, then open the fixing assembly.


Figure 1-6-105


Figure 1-6-106


Figure 1-6-107

## 2CJ/2FA-1

## (7) Detaching and refitting the heat roller separation claw

Follow the procedure below to clean or replace the heat roller separation claw.

## Procedure

1. Remove the fixing eject cover from the fixing assembly (see page 1-6-67).
2. Remove the three pins (four pins for 63 cpm ) and then remove the upper fixing eject guide.


Figure 1-6-108
3. Remove the heat roller separation claw spring each.
4. Remove the screw, then remove the backing plate.
5. Remove the heat roller separation claw shaft, then remove the seven heat roller separation claws.
6. Replace the heat roller separation claws.
7. Refit all the removed parts.


Figure 1-6-109
(8) Detaching and refitting the press roller separation claw

Follow the procedure below to clean or replace the press roller separation claw.

## Procedure

1. Remove the fixing eject cover from the fixing assembly (see page 1-6-67).
2. •For 63 cpm model:

Remove the two retainer pins and screw, then remove the lower fixing eject guide from the fixing eject cover.

- For 75 cpm model:

Remove the screw, slide the lower fixing eject guide in the direction indicated by the arrow, and remove it from the fixing eject cover.


Figure 1-6-110
3. Remove the press roller separation claw spring each, then remove the four press roller separation claws.
4. Refit all the removed parts.


## 1-6-10 Duplex section

## (1) Cleaning the duplex switchback rollers

Follow the procedure below to clean the duplex switchback rollers.

## Procedure

1. Open the front cover.
2. Remove the four screws, then remove the duplex unit.


Figure 1-6-112
3. Remove the four screws, then remove the duplex cover.
4. Remove the stop ring, then remove the duplex joint gear.
5. Remove the two screws, then remove the duplex upper entry guide.

Clean the duplex switchback rollers.
7. Refit all the removed parts.


Figure 1-6-114

## (2) Adjusting the position of the duplex eject switching solenoid

Follow the procedure below after replacing the duplex eject switching solenoid or if paper jams frequently in the duplex section.

## Procedure

1. Open the front cover and pull the duplex unit out.
2. Remove the four screws, then remove the duplex cover.
3. Loosen the screw securing the duplex eject switching solenoid.
4. Adjust the position of the duplex eject switching solenoid so that the gap between the switchback feedshift guide and the duplex refeed guide is between 2.5 and 3.0 mm when the plunger of the duplex eject switching solenoid is pushed (solenoid: on).
5. Tighten the screw of the duplex eject switching solenoid.
6. Refit all the removed parts.


Figure 1-6-115

## (3) Setting the switchback drive

Follow the procedure below if paper jams or the leading edge of paper is folded in the duplex section frequently during duplex copying.

## Procedure



Figure 1-6-116

Touch panel display
(1) FWD CL OFF: Duplex forwarding clutch-off timing
(2) FWD CL OFF2: Duplex forwarding clutch-off timing (for 11 " $\times 17$ " copy paper only)
(3) DUP CL OFF: Duplex reversing clutch-on timing
(4) REV CL OFF: Duplex reversing clutch-off timing


Setting range (Initial setting)
Duplex forwarding clutch-off timing: $0-254$ (100 (63 cpm)/75 (75 cpm))
Duplex forwarding clutch-off timing
(for 11 " $\times 17$ " copy paper only): $0-254$ (75 (63 cpm)/55 (75 cpm))
Duplex reversing clutch-on timing: $0-254$ (50)
Duplex reversing clutch-off timing: 0-254 (120)
Increasing the value makes the on/off timing of the clutch later, and decreasing it makes the timing earlier.

## 1-6-11 SRDF section

## (1) Detaching and refitting the DF forwarding pulley and DF feed pulley

Follow the procedure below to clean or replace the DF forwarding pulley or DF feed pulley.

## Procedure

1. Open the DF original reversing cover.
2. Remove the two screws holding the upper original feed cover and then the cover.

- Detaching the DF forwarding pulley

3. Remove the stop ring at the machine front and then remove the bushing.
4. Pull out the forwarding shaft toward the rear side of the machine and slide the bushing.
5. Remove the DF forwarding pulley from the forwarding shaft.

- Detaching the DF feed pulley

6. Remove the stop ring at the machine front and then remove the bushing.
7. Remove the stop ring at the machine rear.
8. Pull out the front original feed shaft toward the rear side of the machine and slide the bushing.
9. Remove the DF feed pulley from the front original feed shaft.
10. Clean or replace the DF forwarding pulley and the DF feed pulley.
11. Refit all the removed parts.

* When refitting the DF forwarding pulley and DF feed pulley, ensure that the notches in the pulleys are aligned with the projections on the one-way clutches.


Figure 1-6-117

## (2) Detaching and refitting the DF separation pulley

Follow the procedure below to clean or replace the DF separation pulley.

## Procedure

1. Open the DF original reversing cover.
2. Remove the DF front and rear covers.
3. Remove the two screws holding the upper original feed cover and then the cover.


Figure 1-6-118
4. Remove the four connectors and then remove the wires from the two wire clamps.


Figure 1-6-119
5. Remove the two screws holding the solenoid bracket and then the bracket.
6. Remove the screw and then remove the feed guide pin.
7. Remove the E-ring and then the original feed clutch.
8. Remove the E-ring and then remove the bushing.


Figure 1-6-120
9. Open the registration guide and remove the guide.
10. Remove the two screws holding the upper feed guide plate and then the plate.
11. Remove the two screws holding the original feed lift and then the lift.
12. Remove the screw holding the separation guide and then the guide.


Figure 1-6-122


Figure 1-6-123
13. Remove the separation shaft from the separation pulley arms.
14. Remove the stopper and torque limitter from the separation shaft and then remove the DF separation pulley.
15. Clean or replace the DF separation pulley.
16. Refit all the removed parts.


Figure 1-6-124

## (3) Adjusting the DF magnification

Adjust magnification in the auxiliary scanning direction if magnification is incorrect when the DF is used.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



Figure 1-6-125

Change the setting.

- For copy example 1 , increase the value using the cursor up key to make the copy image longer.
- For copy example 2, decrease the value using the cursor down keys to make the copy image shorter.

Setting range: -25-+25
Changing the value by 1 changes the magnification by $0.1 \%$. Initial setting: 4

## (4) Adjusting the DF center line

Perform the following adjustment if there is a regular error between the centers of the original and the copy image.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure




Figure 1-6-126

Touch panel display
DATA (1 sided): Center line for the simplex copy mode
DATA (2 sided front): Center line for the front face in duplex copy mode
DATA (2 sided back): Center line for the reverse face in duplex copy mode


Setting range (Initial setting)
Center line for the simplex copy mode:
$-39.0-+39.0(-25)$
Center line for the front face in duplex copy
mode: -39.0 - +39.0 (-21)
Center line for the reverse face in duplex
copy mode: $-39.0-+39.0(-20)$
Changing the value by 1 moves
the center line by 0.17 mm .
(5) Adjusting the scanning start position when the DF is used

Perform the following adjustment if there is a regular error between the leading or trailing edges of the original and the copy image.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## (5-1) Adjusting the DF leading edge registration

## Procedure



## (5-2) Adjusting the DF trailing edge registration

Procedure


Figure 1-6-128
increase the value using the cursor up key.

- For copy example 3, decrease the value using the cursor down key.

Press the stop/clear key.

Exit maintenance mode.

End

Setting range: $-32-+32$ ( 63 cpm )
$-29-+29$ (75cpm)
Initial setting: -23
Changing the value by 1 moves
the copy image by 0.19 mm .
A larger preset value delays the rear end cutting timing, and a smaller preset value advances the rear end cutting timing.
(6) Adjusting the margins for scanning the original from the DF

Perform the following adjustment if margins are not correct.


## Caution:

Before making the following adjustment, ensure that the above adjustments have been made in maintenance mode.

## Procedure



Figure 1-6-129

## 1-6-12 Others

## (1) Detaching and refitting the drum grounding plate spring

Follow the procedure below to clean or replace the drum grounding plate spring.

## Procedure

1. Remove the middle and lower rear covers.
2. Remove the two screws, then open the shield box assembly.


Figure 1-6-130
3. Remove the screw, then remove the flywheel.
4. Remove the two screws, then remove the drum grounding plate spring.
5. Clean or replace the drum grounding plate spring.

* When refitting the drum grounding plate spring, be sure to apply conductive grease to the surface that makes contact with the drum drive shaft.

6. Refit all the removed parts.


Figure 1-6-131

## (2) Detaching and refitting the front cleaning seal

Follow the procedure below to replace the front cleaning seal.

## Procedure

1. Remove the transfer charger belt (see page 1 -6-53).
2. Remove the screw, then remove the rear transfer charger guide, ground plate and front cleaning seal.
3. Replace the front cleaning seal.
4. Refit all the removed parts.


Figure 1-6-132

## 1-7-1 Upgrading the firmware on the main PCB

Firmware upgrading requires the following tools:
Compact Flash (Products manufactured by SANDISK are recommended.)

## NOTE

When writing data to a new Compact Flash from a computer, be sure to format it in advance.
(For formatting, insert a Compact Flash and select a drive.)
For a desktop computer, connect a Compact Flash card reader/writer to it. For a notebook computer, use a PC card adapter or a connection portion only for Compact Flash.

## Procedure

1. Turn the main switch off and disconnect the power plug.
2. Remove the two screws, then remove the CF cover.
3. Insert Compact Flash in a notch hole of the copier.

* Insert it straight all the way into the machine with the front side facing the rear of the machine. If the main switch is turned of when the CompactFlash is not properly inserted, the PCB may be damaged.

4. Insert the power plug and turn the main switch on.

* The Energy saver key and the Start key will blink alternately and firmware upgrade operation will start. (for approximately three minutes)
Upgrading firmware starts for 3 minutes.


## Caution:

Never turn the main switch off during upgrading.
5. "Completed" is displayed on the touch panel when upgrading is complete.
6. Turn the main switch off and disconnect the power plug.
7. Remove Compact Flash from the copier and refit the CF cover.
8. Insert the power plug and turn the main switch on.


Figure 1-7-1

## 1-7-2 Adjustment-free variable resistors (VR)

The variable resistors listed below are set at the factory prior to shipping and cannot be adjusted in the field.

- High-voltage transformer PCB: VR101, VR201, VR301, VR302, VR401, VR402, VR501
- Transfer charger belt bias PCB: VR101, VR201, VR202


## 2-1-1 Paper feed section

This copier is designed to feed paper either automatically from the large paper deck and two paper cassettes or manually from the bypass table.
The paper feed section consists of the primary paper feed and secondary paper feed subsections. Primary paper feed conveys paper from the upper or lower cassettes, large paper deck or bypass table to the upper and lower registration rollers, at which point secondary paper feed takes place and the paper travels to the transfer/conveying sections in sync with the image printing timing.

## (1) Paper feed from the cassettes

Each cassette consists of the cassette lift driven by the paper cassette lift motor and other components (forwarding pulley, upper paper feed pulley, lower paper feed pulley etc.). Each cassette can hold up to 500 sheets of paper. Paper is fed out of the cassette by the rotation of the forwarding pulley, upper paper feed pulley and lower paper feed pulley.


Figure 2-1-1 Paper feed section 1
(1) Right feed pulley
(2) Confluence guide
(3) Right feed pulley
(4) Paper feed switch 4 (PFSW4)
(5) Confluence guide
(6) Lower paper feed pulley
(7) Vertical conveying roller D
(8) Right feed pulley
(9) Paper feed switch 5 (PFSW5)
(10) Upper paper feed pulley
(11) Lower paper feed pulley
(12) Confluence guide
(13) Lower vertical conveying guide
(14) Lower paper feed housing
(15) Vertical conveying roller B
(16) Paper feed switch 3 (PFSW3)
(17) Vertical conveying roller C
(18) Upper paper feed pulley
(19) Upper paper switch (PSW-U)
(20) Upper lift limit switch (LICSW-U)
(21) Upper paper feed housing
(22) Forwarding pulley
(23) Lower paper feed housing
(24) Lower paper switch (PSW-L)
(25) Lower lift limit switch (LICSW-L)
(26) Forwarding pulley
(27) Lift operating plate
(28) Lift operating plate
(29) Cassette
(30) Cassette lift
(31) Cassette lift
(32) Cassette
(33) Upper paper length switch (PLSW-U)
(34) Lower paper length switch (PLSW-L)
(35) Upper paper width switch (PWSW-U)*
(36) Lower paper width switch (PWSW-L)*

* For inch models only.


Figure 2-1-2 Paper feed section 2
(1) Upper registration roller
(2) Upper registration guide
(3) Upper feed roller
(4) Feed switch (FSW)
(5) Upper right feed guide
(6) Right feed pulley
(7) Lower right feed guide
(8) Upper vertical conveying guide
(9) Left vertical conveying guide
(10) Right feed pulley

- 63 cpm

- 75 cpm


Figure 2-1-3 Paper feed section block diagram (cassette paper feed section)


Lower cassette, paper size $\mathrm{A} 3 / 11^{\prime \prime} \times 17$ "

## Timing chart 2-1-1 Paper feed from the lower cassette

(a) When the start key is pressed, the paper feed motor (PFM) turns on and 100 ms later the drive motor (DM) turns on, thereby starting machine drive.
(b) 50 ms after the start of machine drive, feed clutch 1 (FCL1), feed clutch 2 (FCL2), feed clutch 3 (FCL3), feed clutch 4 (FCL4), feed clutch 5 (FCL5) and lower paper feed clutch (PFCL-L) turn on and the forwarding pulley and upper and lower paper feed pulleys of the lower cassette rotate to start primary paper feed.
(c) 850 ms after the leading edge of the paper turns paper feed switch 5 (PFSW5) on, the lower paper feed clutch (PFCLL) turns off and the forwarding pulley and upper and lower paper feed pulleys of the lower cassette stop rotating.
(d) 40 ms after the leading edge of the paper turns the registration switch (RSW) on, feed clutch 1 (FCL1), feed clutch 2 (FCL2), feed clutch 3 (FCL3), feed clutch 4 (FCL4) and feed clutch 5 (FCL5) turn off to complete the primary paper feed.
(e) 165 ms after the image ready signal turns on, registration clutch (RCL), feed clutch 1 (FCL1), feed clutch 2 (FCL2), feed clutch 3 (FCL3), feed clutch 4 (FCL4) and feed clutch 5 (FCL5) turn on to start secondary paper feed.
(f) 125 ms after the trailing edge of the paper turns the registration switch (RSW) off, the registration clutch (RCL) turns off to complete the secondary paper feed.
(g) When the trailing edge of the paper turns the eject switch (ESW) off, feed clutch 1 (FCL1), feed clutch 2 (FCL2), feed clutch 3 (FCL3), feed clutch 4 (FCL4) and feed clutch 5 (FCL5) turn off.

## (2) Paper feed from the large paper deck

The large paper deck consists of the right and left cassettes and separation section. Paper is fed from the right cassette by controlling currents of air. The top sheet of the paper loaded on the lift is floated by blow fan motor 1 (BFM1) and then induced onto the paper conveying belt by blow fan motor 2 (BFM2). The paper thus attracted to the paper feed belts is then sent to the paper feed belt pulley and deck paper conveying pulley by the drive of the belts. When the right cassette becomes empty, the left cassette primary paper feed section conveys paper onto the lift of the right cassette. The paper feed belt pulley and deck paper conveying pulley in the separation section convey paper fed from the right cassette primary paper feed section into the secondary paper feed section, preventing multiple sheets from being fed at one time.


Figure 2-1-4 Large paper deck section
(1) Large paper deck level switch 2 (LPDLSW2)
(2) Large paper deck paper empty sensor (LPDPESENS)
(3) Pickup arm
(4) Large paper deck paper path sensor 3 (LPDPPSENS3)
(5) Pickup arm
(6) Large paper deck paper path sensor 2 (LPDPPSENS2)
(7) Large paper deck level switch 1 (LPDLSW1)
(8) Large paper deck paper path sensor 1 (LPDPPSENS1)
(9) Paper feed belt
(10) Paper feed belt pulley
(11) Paper feed belt pulley
(12) Deck paper conveying pulley
(13) Lower paper conveying guide
(14) Blow fan motor 1 (BFM1)
(15) Blow fan motor 2 (BFM2)
(16) Deck paper conveying roller
(17) Large paper deck paper level detection sensor 1 (LPDPLDSENS1)
(18) Guide pulley
(19) Lift
(20) Air damper
(21) Deck paper feed roller
(22) Large paper deck paper level detection sensor 2 (LPDPLDSENS2)
(23) Lift
(24) Air damper
(25) Paper conveying base

## 2CJ/2FA-1

## (2-1) Right cassette paper feed

As the large paper deck conveying clutch (LPDCCL) turns on, the drive of the paper feed motor (PFM) is transmitted to the paper feed belt, paper feed belt pulley and deck paper conveying pulley, starting paper feed from the right cassette.
The paper feed belt pulley and deck paper conveying pulley ensure that the paper is fed one sheet at a time.
Also, when the right cassette is empty, its lift serves as a guide for the paper being conveyed from the left cassette lift.


Figure 2-1-5 Right cassette block diagram


Large paper deck right cassette, paper size A4/8¹/2" $\times 11^{\prime \prime}$

## Timing chart 2-1-2 Right cassette paper feed

(a) When the start key is pressed, the paper feed motor (PFM) turns on and 100 ms later the drive motor (DM) turns on, thereby starting machine drive.
(b) 50 ms after the start of machine drive, the large paper deck conveying clutch (LPDCCL), feed clutch 1 (FCL1) and feed clutch 2 (FCL2) turn on. The turning on of the large paper deck conveying clutch (LPDCCL) triggers the drive of the paper feed belt pulley and paper feed belts and primary paper feed starts.
© 135 ms after the leading edge of the paper turns paper feed switch 2 (PFSW2) on, the large paper deck conveying clutch (LPDCCL) turns off and the drive of the paper feed belt pulley and paper feed belts stops.
(d) 40 ms after the leading edge of the paper turns the registration switch (RSW) on, feed clutch 1 (FCL1) and feed clutch 2 (FCL2) turn off to complete the primary paper feed.
(e) 165 ms after the image ready signal turns on, the registration clutch (RCL), feed clutch 1 (FCL1) and feed clutch 2 (FCL2) turn on to start secondary paper feed.
(f) 125 ms after the trailing edge of the paper turns the registration switch (RSW) off, the registration clutch (RCL) turns off to complete the secondary paper feed.
(9) When the trailing edge of the paper turns the eject switch (ESW) off, feed clutch 1 (FCL1) and feed clutch 2 (FCL2) turn off.

## (2-2) Left cassette paper feed

As the last sheet in the right cassette is fed, large paper deck paper feed clutch 2 (LPDPFCL2) and large paper deck paper feed clutch 1 (LPDPFCL1) turn on, transmitting the drive of the paper feed motor (PFM) to the deck paper feed roller and deck paper conveying roller. Receiving the drive of the paper feed motor (PFM), the deck paper feed roller and deck paper conveying roller start to rotate to convey paper from the left cassette onto the right cassette lift.


Figure 2-1-6 Left cassette block diagram


Timing chart 2-1-3 Left cassette paper feed
(a) 50 ms after the start key is pressed, large paper deck paper feed clutch 1 (LPDPFCL1) and large paper deck paper feed clutch 2 (LPDPFCL2) turn on, and the deck paper feed roller and deck paper conveying roller start to rotate to convey paper to the right cassette.
(b) When the leading edge of the paper turns large paper deck paper path sensor 2 (LPDPPSENS2) on, large paper deck paper feed clutch 2 (LPDPFCL2) turns off.
(c) When the leading edge of the paper turns large paper deck paper path sensor 1 (LPDPPSENS1) on, large paper deck paper feed clutch 1 (LPDPFCL1) turns off and the large paper deck conveying clutch (LPDCCL) turns on. The turning on of the large paper deck conveying clutch (LPDCCL) triggers the drive of paper feed belt pulley and paper feed belts and primary paper feed starts.
(d) 135 ms after the leading edge of the paper turns paper feed switch 2 (PFSW2) on, the large paper deck conveying clutch (LPDCCL) turns off and the drive of the paper feed belt pulley and paper feed belts stops.

## (2-3) Raising and lowering the lifts

*The mechanism of operating the lifts is same for the right and left lifts, so only the right side is explained here.
The large paper deck right lift motor (LPDLM-R) drives the right lift belt assembly that winches the belt up and hence raises the lift until it is stopped by the large paper deck level switch 1 (LPDLSW1).
When paper is loaded on the lift and the deck is closed, the lift is raised until the large paper deck level switch 1
(LPDLSW1) comes on.
When large paper deck level switch 1 (LPDLSW1) is turned off as the paper on the lift is used, the large paper deck right lift motor (LPDLM-R) starts to raise the lift until the switch turns on.
When the deck is opened for removing a misfed paper or other purposes, the winch shaft is released from its holder on the large paper deck right lift motor (LPDLM-R), allowing the lift to descend under its own weight. The air damper buffers the impact of the descending lift.


Figure 2-1-7 Raising and lowering the lift


Figure 2-1-8 Lift block diagram

## 2CJ/2FA

## (2-4) Detecting the paper level

The lift rises as paper in the large paper deck is used. When the remaining number of sheets in either right or left cassette reduces to around 100 to 250 sheets, the projection on the lift belt assembly pushes against the sensor lever which turns the relevant large paper deck paper level detection sensor 1 or 2 (LPDPLDSENS1/2) on.
When both the large paper deck paper level detection sensors 1 and 2 (LPDPLDSENS1/2) have turned on, the message indicating paper is getting low is shown on the message display. This message is not shown when only one of them is on.
As more copies are made with the message on, large paper deck paper path sensors 1, 2 and 3 (LPDPPSENS1, 2, 3) and the large paper deck paper empty sensor (LPDPESENS) start to detect exhaustion of paper, and the message on the message display changes to that requesting paper to be loaded.


Figure 2-1-9 Detecting the paper level


Figure 2-1-10 Paper level detection system block diagram

## (3) Paper feed from the bypass table

The bypass table can be hold up to 100 sheets of paper at one time.
When the start key is pressed, the bypass lift cluth (BYPLCL) turns on and the bypass lift guide operates. The paper placed on the bypass table comes into contact with the bypass forwarding pulley, is primary paper fed by the rotating of the bypass forwarding roller and is conveyed to the bypass upper and lower paper feed pulleys.
Also during paper feed, the bypass lower paper feed pulley prevents multiple sheets from being fed at one time by the torque limiter.


Figure 2-1-11 Bypass paper feed section
(1) Upper bypass guide
(2) Bypass upper paper feed pulley
(3) Bypass paper switch (BYPPSW)
(4) Bypass forwarding roller
(5) Bypass table
(6) Bypass paper length switch (BYPPLSW)
(7) Bypass paper width switch (BYPPWSW)
(8) Bypass lift guide
(9) Lower bypass guide
(10) Bypass lower paper feed pulley

## - 63 cpm



## - 75 cpm



Figure 2-1-12 Bypass paper feed section block diagram


Paper size A4R/8½" $\times 11^{\prime \prime}$

## Timing chart 2-1-4 Paper feed from the bypass table

(a) When the start key is pressed, the paper feed motor (PFM) turns on and 100 ms later the drive motor (DM) turns on, thereby starting machine drive.
(b) 50 ms after the machine drive starts, the bypass lift clutch (BYPLCL), bypass paper feed clutch (BYPPFCL) and feed clutch 1 (FCL1) turn on. The turning on of the bypass lift clutch (BYPLCL) raises the bypass lift guide and the paper placed on the bypass table makes contact with the bypass forwarding roller. When the bypass paper feed clutch (BYPPFCL) and feed clutch 1 (FCL1) turn on, the bypass forwarding roller, bypass upper paper feed pulley and bypass lower paper feed pulley rotate to start primary paper feed.
(c) 70 ms after the bypass lift clutch (BYPLCL) turns on, the clutch turns off, lowering the bypass lift guide to the standby position.
(d) When the leading edge of the paper turns the registration switch (RSW) on, the bypass paper feed clutch (BYPPFCL) turns off.
(e) 40 ms after the leading edge of the paper turns the registration switch (RSW) on, feed clutch 1 (FCL1) turns off, completing the primary paper feed.
(f) 165 ms after the image ready signal turns on, the registration clutch (RCL) and feed clutch 1 (FCL1) turn on to start secondary paper feed.
(9) 125 ms after the trailing edge of the paper turns the registration switch (RSW) off, the registration clutch (RCL) turns off, completing the secondary paper feed.
(h) When the trailing edge of the paper turns the eject switch (ESW) off, feed clutch 1 (FCL1) turns off.

## 2-1-2 Main charging section

The main charging section consists of the main charger assembly, drum and drum surface potential sensor (DSPSENS) and so on. The drum is electrically charged uniformly by means of a grid to form a latent image on the surface. The drum surface potential sensor (DSPSENS) reads the drum surface potential and corrects surface potential. The main charger assembly has the main charger cleaning motor (MCCM), main charger cleaning pad for automatic cleaning of the charger wire. The drum heater (DH)* inside the drum is turned on and off based on changes in ambient temperature and humidity to stabilize the image quality.
*Optional.


Figure 2-1-13 Main charging section
(1) Charger grid assembly
(2) Main charger housing
(3) Main charger wire (Tungsten wire)
(4) Drum
(5) Drum surface potential sensor (DSPSENS)


Figure 2-1-14 Main charger assembly
(1) Main charger rear housing
(2) Main charger (Tungsten wire)
(3) Main charger front housing
(4) Main charger cleaning motor (MCCM)
(5) Main charger base
(6) Charger grid assembly
(7) Grid cleaning pad
(8) Main charger cleaning pads

2CJ/2FA-1

- 63 cpm

- 75 cpm


Figure 2-1-15 Main charging section block diagram


Timing chart 2-1-5 Main charging
(a) 100 ms after the start key is pressed, the drive motor (DM) turns on to start machine drive.
(b) 100 ms after the drive motor (DM) turns on, the MC REM signal turns on, high voltage is applied to the main charger from the high voltage transformer PCB (HVTPCB) and main charging starts.
(c) The MC REM signal turns off and main charging ends.
(d) 300 ms after the end of main charging (MC REM), the drive motor (DM) turns off.

## 2-1-3 Optical section

The optical section consists of the scanner, mirror frame and image scanning unit for scanning and the laser scanner unit for printing.


Figure 2-1-16 Optical section
(1) Scanner
(2) Mirror frame
(3) Mirror 1
(4) Mirror 2
(5) Mirror 3
(6) Exposure lamp (EL)
(7) Reflector
(8) Image scanning unit
(9) Lens
(10) Optical rail
(11) Laser scanner unit (LSU)
(12) CCD PCB (CCDPCB)
(13) Scanner motor (SM)
(14) Scanner home position switch (SHPSW)
(1) Original scanning

The original image is illuminated by the exposure lamp (EL) and scanned by the CCD PCB (CCDPCB) in the image scanning unit via the three mirrors, the reflected light being converted to an electrical signal.
The scanner and mirror frame travel to scan on the optical rails on the front and rear of the machine to scan from side to side. The speed of the mirror frame is half the speed of the scanner. When the SRDF is used, the scanner and mirror frame stop at the DF original scanning position to start scanning.


Figure 2-1-17 Optical section block diagram


Manual copy density control, copy paper: A3/11" $\times 17^{\prime \prime}$, magnification ratio $100 \%$

## Timing chart 2-1-6 Scanner operation

(a) When the start key is pressed, the scanner motor (SM) reverses for 410 pulses and then rotates forward.
(b) 414 pulses after the scanner motor rotates forward, the FVSYNC signal turns on for 9921 pulses for scanning.
(c) The scanner motor (SM) reverses to return the scanner to the home position.
(d) 110 pulses after the scanner home position switch (SHPSW) turns on, the scanner motor (SM) turns off, and the scanner stops at its home position.

## (2) Image printing

The image data scanned by the CCD PCB (CCDPCB) is processed on the main PCB (MPCB) and transmitted as image printing data to the laser scanner unit (LSU). By repeatedly turning the laser on and off, the laser scanner unit forms a latent image on the drum surface.

## - Laser scanner unit



Figure 2-1-18 Laser scanner unit (1)


Figure 2-1-19 Laser scanner unit (2)
(1) Laser diodes: Generate the laser beams that form the latent image on the drum.
(2) Collimator lenses: Collimate the diffused laser beams emitted from the laser diodes into cylindrical beams.
(3) Beam splitter: Refracts the laser beam emitted from one of the laser diodes so that it becomes parallel to the other laser beam, and sends those two beams to lens 1.
(4) Polygon mirror: 6 -faced mirror that rotates at approximately 37795 rpm . Each face reflects the laser beams toward the drum in the horizontal (main) scan direction. The motion of the beams across the drum forms one scan line.
(5) Lenses 1, 2, 3 and 4: Maintain scanning speed across the drum and beam diameters constant. These lenses also correct the vertical alignment of the polygon mirror so that the focal plane of the laser beams are always on the drum.
(6) Object mirror: Reflects the laser beams onto the drum surface.
(7) BD sensor mirror: Directs a laser beam to the BD sensor to generate the horizontal sync signal.
(8) Cylindrical correcting lens: Corrects for the deviation of the laser beam reflected by the BD sensor mirror.
(9) $B D$ sensor: Detects the laser beam reflected by BD sensor mirror, and sends the detection signal to the main PCB (MPCB). The main PCB (MPCB) uses this signal to determine the horizontal scanning signal timing.
(10) Glass dust filter: Prevents dust from entering the unit.

## 2CJ/2FA

The dimensions of the laser beam are as shown in Figure 2-1-20.


Figure 2-1-20
Scanning in the main direction is provided by the rotating polygon mirror, while scanning in the auxiliary direction is provided by the rotating drum, forming a static latent image on the drum.
The static latent image of the letter " $A$ ", for example, is formed on the drum surface as shown in Figure 2-1-21. Electrical charge is dissipated on the area of the drum surface irradiated by the laser.
The focal point of the laser beam is moved line by line, and adjacent lines slightly overlap each other.


Figure 2-1-21

## 2-1-4 Developing section

The developing section consists of the developing assembly and the toner hopper assembly.
The developing assembly consists of the developing roller where a magnetic brush is formed, the doctor blade and the developing spirals that agitate the developer.
The toner hopper assembly consists of the toner conveying spiral, toner draw spiral, hopper agitation spring and turns on/off the toner feed motor according to the toner sensor output voltage, and supply toner in the toner hopper to the developing assembly. (The toner hopper assembly is attached to the developing assembly side (machine front).


Figure 2-1-22 Developing section

(1) Toner hopper assembly
(2) Developing assembly
(3) Toner feed motor (TFM)
(4) Toner agitation motor (TAM)
(5) Hopper agitation spring
(6) Hopper agitation shaft
(7) Toner level detection sensor (TLDS)
(8) Toner conveying spiral
(9) Toner draw spiral

Figure 2-1-23 Toner hopper assembly

## (1) Formation of magnetic brush

The upper and lower developing rollers consist of a magnet roller with three or five poles and a sleeve roller.
Rotation of the sleeve roller around the magnet roller entrains developer, which in turn forms a magnetic brush at pole N1 on the magnet roller. The height of the magnet brush is regulated by the doctor blade; the developing result is affected by the position of the poles on the magnet roller and the position of the doctor blade.
A developing bias voltage generated by the high voltage transformer (HVTPCB) is applied to the upper and lower developing rollers to provide image contrast.




Lower developing roller
N1: $740 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$
$\mathrm{N} 2: 620 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$
N3: $570 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$
S1: $910 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$
S2: $730 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$

Upper developing roller
N1: $890 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$
S1: $680 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$
S2: $610 \times 10^{-4} \pm 50 \times 10^{-4} \mathrm{~T}$

Figure 2-1-24 Forming a magnetic brush
(1) Developing upper seal
(2) Doctor blade (Doctor blade stay)
(3) Developing cover
(4) Toner supply spiral
(5) Toner supply case
(6) Developing right spiral
(7) Developing center spiral
(8) Toner sensor (TNS)
(9) Developing housing
(10) Developing left spiral
(11) Developing paddle
(12) Upper developing roller
(13) Lower developing roller
(14) Developing blade
(15) Developing lower roller (Toner removal roller)


Figure 2-1-25 Developing section block diagram

## 2CJ/2FA

## (2) Toner density control

To maintain the toner density of the developer constant, the toner sensor (TNS) and the toner level sensor (TLDS) detect the toner density and toner level in the toner hopper respectively. Based on the detection result, toner is fed by turning the toner feed motor (TFM) and toner agitation motor (TAM) on and off.

## (2-1)Toner empty detection by the toner sensor

Toner density control is performed using as the reference the toner control level (FIRST TARGET) set automatically when maintenance item U130 is run after loading developer.


Figure 2-1-26 Toner density control
(a) When the toner sensor output voltage exceeds the toner control level, the toner feed motor (TFM) turns on to feed toner.
(b) When the toner sensor output voltage exceeds the toner empty detection level, the toner being fed message appears and forced toner feed is conducted for up to 5 minutes.
(c) When the toner sensor output voltage drops to the toner empty reset level, the toner being fed message disappears.
(d) When the toner sensor output voltage drops to the toner control level, the toner feed motor (TFM) turns off and toner feed ends.
(e) If the toner sensor output voltage does not fall to the toner empty detection level after 5 -minute's forced toner feed, the toner request message appears and copies are made based on the conditions set in maintenance item U258. When toner is replenished into the toner hopper and the toner level sensor (TLDS) turns on, the toner feed motor (TFM) turns on to feed toner. The toner being fed message appears.
(f) When the toner sensor output voltage drops to the toner empty reset level, the toner being fed message disappears.
(9) When the toner sensor output voltage drops to the toner control level, the toner feed motor (TFM) turns off, and the toner feed ends.

## (2-2) Controlling the toner feed motor and toner agitation motor

The toner feed motor (TFM) and toner agitation motor (TAM) are turned on and off based on the toner sensor output voltage as follows:

## - Under normal conditions

When the toner sensor output voltage is larger than the toner control level
Toner feed motor (TFM): Turned on for 0.5 s and turned off for 1.5 s
Toner agitation motor (TAM): Turned on for 1 s and turned off for 1 s
When the toner sensor output voltage is larger than the toner control level plus 20
Toner feed motor (TFM): Turned on for 0.5 s and turned off for 0.5 s
Toner agitation motor (TAM): Turned on for 0.5 s and turned off for 0.5 s
When the toner sensor output voltage is larger than the toner control level plus 25
Toner feed motor (TFM): Continuously turned on
Toner agitation motor (TAM): Continuously turned on

## - During toner feed

When the toner sensor output voltage is larger than the toner empty detection level (toner feed performed when the level of toner in the toner hopper drops abruptly)
Toner feed motor (TFM): Continuously turned on
Toner agitation motor (TAM): Continuously turned on
When the toner sensor output voltage is larger than the toner control level plus 20
Toner feed motor (TFM): Turned on for 1.5 s and turned off for 0.5 s
Toner agitation motor (TAM): Turned on for 1.5 s and turned off for 0.5 s
When the toner sensor output voltage is larger than the toner control level plus 14
Toner feed motor (TFM): Turned on for 1 s and turned off for 1 s
Toner agitation motor (TAM): Turned on for 1.5 s and turned off for 0.5 s

## (2-3) Toner empty detection by the toner level sensor

When the setting of maintenance item U136 is "ON," the toner level sensor (TLDS) detects toner empty in the toner hopper.

1. When the toner in the toner hopper is exhausted and the toner level sensor (TLDS) turns off, toner empty is detected and the toner request message appears.
2. When the number of copies made after the toner level sensor (TLDS) has turned off reaches the limit set in maintenance item U258, the toner request message and a message indicating that copying is disabled appear.
3. When toner is replenished into the toner hopper and the toner level sensor (TLDS) turns on, the toner empty detection is reset and toner feed motor (TFM) starts toner feed.
(2-4) Toner control level absolute humidity correction
The results of toner density detection vary with the temperature and humidity due to their influence on the toner sensor output characteristic. Therefore, the toner control level is corrected based on the absolute humidity level detected by the humidity sensor PCB (HUMPCB).


Figure 2-1-27 Toner control level absolute humidity correction

## 2-1-5 Transfer and conveying sections

The transfer and paper conveying section comprises the transfer roller for transferring the toner image on the drum onto the paper, the transfer charger belt for conveying the paper after transfer to the fixing section, the belt cleaning brush that cleans the transfer charger belt, etc.
When the copier is in the ready state, the transfer charger belt is in the released position (the state separated from the drum). When copying starts, the transfer charger belt release clutch (TCBRCL) comes on and the action of the transfer charger belt cam engages the transfer charger belt with the drum. When the paper passes between the drum and the transfer charger belt, the transfer bias current output from the transfer charger belt bias PCB (TCBPCB) is applied to the transfer roller. This effects the transfer charging and the toner image developed on the drum is transferred to the paper. Also, through the transfer charge, the transfer charger belt is charged and pulls the paper and separates it from the drum.
Bias voltage is applied to the belt cleaning brush to improve the cleaning effect and to prevent residual toner from sticking to the belt cleaning brush.


Figure 2-1-28 Transfer and conveying sections
(1) Upper front transfer guide
(2) Transfer charger belt
(3) Transfer charger belt drive roller
(4) Rear transfer guide
(5) Belt cleaning scraper
(6) Belt cleaning housing
(7) Belt cleaning spiral
(8) Belt cleaning brush
(9) Separation claw
(10) Middle roller
(11) Transfer roller
(12) Middle roller
(13) Idle roller
(14) Lower front transfer guide
(15) Transfer charger belt separation pulley

- 63 cpm

- 75 cpm


Figure 2-1-29 Transfer and conveying sections block diagram


Timing chart 2-1-7 Transfer operation
(a) When the start key is pressed, the paper feed motor (PFM) turns on, which starts the drive for the machine. At the same time, the BELT FBB REM signal turns on and the cleaning bias voltage is applied to the belt cleaning brush from the transfer charger belt bias PCB (TCBPCB).
(b) 240 ms after the registration clutch (RCL) turns on, the TCB REM signal turns on, the transfer bias current is applied to the transfer roller from the transfer charger belt bias PCB (TCBPCB) and the transfer charging starts.
(c) 500 ms after the machine starts the drive, the transfer charger belt release clutch (TCBRCL) turns on for 80 ms . The transfer charger belt unit is lifted up by the transfer charger belt cam, and the transfer charger belt sticks to the drum.
(d) 375 ms after the trailing edge of the paper turns the registration switch (RSW) off, the TCB REM signal turns off and the transfer charging ends.
(e) 50 ms after the paper feed motor (PFM) turns off, the transfer charger belt release clutch (TCBRCL) turns on for 240 ms . The transfer charger belt unit is lowered, and the transfer charger belt is released from the drum and returns to the copy ready position.
(f) 300 ms after the drive motor (DM) and image forming motor (IFM) turn off, the BELT FBB REM signal turn off and the applying of the cleaning bias voltage to the belt cleaning brush ends.

## 2-1-6 Cleaning section

The copier employs a blade cleaning method with a cleaning brush.
The cleaning section consists of the cleaning blade and cleaning brush which remove residual toner from the drum surface after transfer, the cleaning brush scraper that remove toner from the cleaning brush, and the cleaning spiral that carries the residual toner to the waste toner box.
After the transfer process is completed, residual toner on the drum is removed first by the rotation of the cleaning brush and then by the cleaning blade.
The cleaning bias voltage is applied to the cleaning brush to reduce residual charge on the drum surface and at the same time to prevent toner removed from the drum surface from sticking to the cleaning brush due to static.


Figure 2-1-30 Cleaning section
(1) Cleaning blade
(2) Upper cleaning cover
(3) Cleaning stay
(4) Cleaning brush scraper
(5) Cleaning spiral
(6) Lower cleaning base
(7) Cleaning brush

## 2-1-7 Charge erasing section

The main component of the charge erasing section is the cleaning lamp (CL).
The cleaning lamp (CL) consists of 27 LEDs (red).
The cleaning lamp (CL) removes residual charge from the drum surface.


Figure 2-1-31 Charge erasing section


Figure 2-1-32 Charge erasing section block diagram


## Timing chart 2-1-8 Charge erasing operation

(a) When the start key is pressed, the cleaning lamp (CL) lights to remove the residual charge from the drum surface.
(b) 300 ms after the drive motor (DM) and image forming motor (IFM) turn off and the machine drive stops, the cleaning lamp (CL) turns off.

## 2-1-8 Fixing section

The fixing and eject section consists of the parts shown in the figure.
When the paper reaches the fixing section after the transfer process, it passes through the gap between the press roller and heat roller, which is heated by fixing heaters M and $\mathrm{S}(\mathrm{H} 1$ and H 2$)$, where pressure is applied by the pressure springs so that toner on the paper is melted and fused onto the paper.
When the fixing process is completed, the paper is separated from the heat roller and press roller by their separation claws and is ejected out of the copier by the rotation of the fixing eject pulley and roller.
The cleaning felt in contact with the heat roller cleans the surface of the heat roller.


Figure 2-1-33 Fixing section
(1) Fixing unit thermistor (FTH)
(2) Fixing unit thermostat (TH)
(3) Upper front fixing guide
(4) Lower front fixing guide
(5) Lower fixing housing
(6) Lower cleaning roller
(7) Press roller
(8) Press roller separation claw
(9) Lower fixing eject guide
(10) Fixing eject roller
(11) Fixing eject pulley
(12) Upper fixing eject guide
(13) Heat roller separation claw
(14) Heat roller
(15) Cleaning felt
(16) Cleaning pressure roller
(17) Fixing heater $\mathrm{S}(\mathrm{H} 2)$
(18) Fixing heater $\mathrm{M}(\mathrm{H} 1)$

- 63 cpm

- 75 cpm


Figure 2-1-34 Fixing section block diagram


Timing chart 2-1-9 Fixing temperature control
(a) 2 s after the main switch (MSW) is turned on, the power relay (PRY) turns on and LSU fan motors 1 and 2 (LSUFM1 and 2), the fixing unit fan motor (FFM) and the cooling fan motor (CFM) rotate at half speed.
(b) 1 s after the power relay (PRY) turns on, fixing heater $\mathrm{M}(\mathrm{H} 1)$ turns on to heat the heat roller.
(c) 1 s after fixing heater $\mathrm{M}(\mathrm{H} 1)$ turns on, fixing heater $\mathrm{S}(\mathrm{H} 2)$ turns on.
(d) 100 ms after the fixing temperature reaches the primary stabilization temperature $\left(165^{\circ} \mathrm{C} / 329^{\circ} \mathrm{F}\right)$, the drive motor (DM), image forming motor (IFM) and paper feed motor (PFM) turn on to start aging. At the same time, LSU fan motors 1 and 2 (LSUFM1 and 2), the fixing fan motor (FFM) and the cooling fan motor (CFM) start rotating at full speed.
(e) When the fixing temperature reaches the secondary stabilization temperature $\left(190^{\circ} \mathrm{C} / 374^{\circ} \mathrm{F}\right)$, fixing heater $\mathrm{M}(\mathrm{H} 1)$ and fixing heater $\mathrm{S}(\mathrm{H} 2)$ turn on and off to maintain the fixing control temperature at $195^{\circ} \mathrm{C} / 383^{\circ} \mathrm{F}$.
(f) 3 s after copying is enabled, the drive motor (DM), image forming motor (IFM) and paper feed motor (PFM) turn off, and aging ends. At the same time, LSU fan motors 1 and 2 (LSUFM1 and 2), the fixing fan motor (FFM) and the cooling fan motor (CFM) start rotating at half speed.

## 2-1-9 Feedshift and eject sections

The feedshift and eject sections switches the paper path by copy mode and eject paper or convey the paper to the duplex section.
For duplex copy mode, the paper for which copying on the rear side has been completed is conveyed to the duplex section by the feedshift section operation. After the conveyed paper is inverted, it is fed again for front side copying.


Figure 2-1-35 Feedshift and eject sections
(1) Upper feedshift guide
(2) Upper eject guide
(3) Upper eject roller
(4) Eject roller
(5) Conveying shift guide
(6) Lower feedshift eject guide
(7) Duplex feedshift switch (DUPFSSW)
(8) Feedshift roller
(9) Upper feedshift eject guide
(10) Feedshift pulley
(11) Lower feedshift guide
(12) Eject switch (ESW)
${ }^{13}$ Right feedshift roller
(14) Left feedshift roller
(15) Left feedshift guide
(16) Lower right switchback eject guide
(17) Left switchback eject guide
(18) Right switchback feed roller
(19) Left switchback feed roller
(20) Upper right switchback eject guide
(21) Switchback eject switch (SBESW)

- 63 cpm

- 75 cpm


Figure 2-1-36 Feedshift and eject sections block diagram

## 2-1-10 Duplex section

As paper is conveyed from the feedshift section into the duplex section, the switchback feedshift guide shifts the paper path to switch-back the paper for refeeding or reverse side ejection. The paper is then conveyed to the feedshift and eject section.


Figure 2-1-37 Duplex section
(1) Duplex upper registration roller
(2) Duplex upper conveying roller
(3) Duplex upper eject roller
(4) Duplex upper feed guide
(5) Duplex lower feed guide
(6) Duplex lower eject roller

7 Duplex eject switch (DUPESW)
(8) Duplex lower conveying roller
(9) Duplex paper conveying switch 2 (DUPPCSW2)
(10) Refeed roller
(11) Duplex lower registration roller
(12) Duplex paper conveying switch 1 (DUPPCSW1)
(13) Switchback feedshift guide
(14) Duplex refeed guide
(15) Duplex feedshift switch (DUPFSSW)
(16) Refeed pulley
(17) Duplex upper entry guide
(18) Duplex switchback pulley
(19) Duplex switchback roller
(20) Duplex jam detection switch (DUPJSW)


- 75 cpm


Figure 2-1-38 Duplex section block diagram


Timing chart 2-1-10 Duplex copying operation
(a) When copying onto the reverse side, 500 ms after the registration clutch ( RCL ) turns on, the feedshift solenoid (FSSOL) turns on, operating the conveying shift guide to switch the paper path to the duplex unit.
(b) When the eject switch (ESW) turns on, the duplex eject switching solenoid (DUPESSOL) turns on to operate the switchback feedshift guide.
(c) When the duplex feedshift switch (DUPFSSW) turns on, the duplex forwarding clutch (DUPFWDCL) turns on, rotating the duplex switchback roller in the forward direction to convey paper to the duplex section.
(d) 90 ms after the eject switch (ESW) turns off, the feedshift solenoid (FSSOL) turns off.
(e) 100 ms after the duplex feedshift switch (DUPFSSW) turns off, the duplex forwarding clutch (DUPFWDCL) turns off.
(f) 50 ms after the duplex forwarding clutch (DUPFWDCL) turns off, the duplex reversing clutch (DUPREVCL) turns on to rotate the duplex switchback roller in the reverse direction.
(9) 30 ms after the paper enters the duplex section and the duplex jam detection switch (DUPJSW) turns on, the duplex pressure release solenoid (DUPPRSOL) turns on and the duplex switchback pulley lowers. The paper is then switched back by the duplex switchback pulley and duplex switchback roller and re-fed by the refeed roller.
(h) 120 ms after the duplex pressure release solenoid (DUPPRSOL) turns on, the duplex reversing clutch (DUPREVCL) turns off and the duplex switchback roller stops.
(i) 730 ms after the duplex jam detection switch (DUPJSW) turns on, the duplex pressure release solenoid (DUPPRSOL) turns off.
(i) When copying onto the front face is complete and the eject switch (ESW) turns off, the duplex eject switching solenoid (DUPESSOL) turns off.

## 2-1-11 SRDF

## (1) Original feed section

The original feed section consists of the parts shown in figure. An original placed on the original table is conveyed to the original switchback section or the original conveying section.


Figure 2-1-39 Original feed section
(1) Original table
(2) DF forwarding pulleys
(3) DF original feed pulley
(4) DF separation pulley
(5) DF original feed upper guide
(6) DF original feed lower guide
(7) Original stopper
(8) DF registration pulley
(9) DF registration roller
(10) DF registration guide
(11) Original set switch (OSSW)
(12) Original feed switch (OFSW)
(13) Original feed clutch (OFCL)
(14) Original feed solenoid (OFSOL)
(15) Original feed lift


Figure 2-1-40 Original feed section block diagram

## (1-1) Original feed timing



## Timing chart 2-1-11 Original feed (in simple-sided original mode)

(a) The OFSOL A signal goes high for 10 ms and then turns off for 200 ms . It goes high again for 150 ms and the original feed solenoid (OFSOL) turns on, raising the original feed lift to convey the original forward.
(b) 298 OFM pulses after the leading edge of the original turns the original feed switch (OFSW) on, the original feed clutch (OFCL) and original feed motor (OFM) turn off. 20 ms later, the rotation of the motor switches to the reverse direction and secondary original feed is performed by rotation of the DF registration roller.
(c) Simultaneously as the trailing edge of the original turns the original feed switch (OFSW) off, the original feed motor (OFM) turns off.
(d) After ejection of the original, as the original conveying motor (OCM) turns off, the OFSOL R signal turns on for 150 ms and the original feed solenoid (OFSOL) turns off.

## 2) Original switchback section

The original switchback section consists of the parts shown in figure. The original from the original feed section or original conveying section is reversed and conveyed to the original conveying section.


Figure 2-1-41 Original switchback section
(1) Switchback pulley
(2) Switchback roller
(3) Switchback feedshift guide
(4) Left switchback guide
(5) Switchback guide
(6) Original switchback switch (OSBSW)
(7) Switchback feedshift solenoid (SBFSSOL)
(8) Switchback pressure solenoid (SBPSOL)


Figure 2-1-42 Original switchback section block diagram

## (2-1) Operation of original switchback

In the double-sided original mode, the switchback feedshift solenoid (SBFSSOL) turns on, changing the position of the switchback feedshift guide. This switches the path of the original to the original switchback section to where the original is fed.
The switchback feedshift solenoid (SBFSSOL) then turns off, allowing the switchback feedshift guide to return to the original position by which the path of the original is switched back to the original conveying section. The now reversed original is carried to the original conveying section and the switchback pressure solenoid (SBPSOL) turns off, releasing the switchback pulley to prevent an original jam in the original switchback section.


Figure 2-1-43

## (3) Original conveying section

The original conveying section consists of the parts shown in figure. Synchronized with the copier scanning operation, the original is conveyed across the slit glass and ejected when scanning is complete.
In the double-sided original mode, the eject feedshift solenoid (EFSSOL) turns on, moving the eject feedshift guide to switch the path of the original. When the scanning of the first face (reverse face) of the original is complete, the original is conveyed to the original switchback section again.


Figure 2-1-44 Original conveying section
(1) Upper original conveying pulley
(2) Upper original conveying roller
(3) Lower original conveying roller
(4) Front scanning pulley
(5) Middle original conveying roller
(6) Middle original conveying pulley
(7) Eject pulley
(8) Eject roller
(9) Original conveying guide
(10) Eject feedshift guide
(11) Upper eject guide
(12) Lower eject guide
(13) Slit glass (copier)
(14) DF timing switch (DFTSW)
(15) Ejectfeedshift solenoid (EFSSOL)


Figure 2-1-45 Original conveying section block diagram

## (3-1) Original switchback/conveying timing



Timing chart 2-1-12 Reversing the first face of the original
(a) During primary original feed, when the original feed switch (OFSW) turns on, the switchback feedshift solenoid (SBFSSOL) also turns on, changing the position of the switchback feedshift guide. This switches the path of the original to the original switchback section.
(b) 298 OFM pulses plus 20 ms after the original feed switch (OFSW) turns on, the rotation of the original feed motor (OFM) switches to the reverse direction and the original is conveyed to the switchback section by the rotation of the switchback roller.
(c) Simultaneously as the original feed switch (OFSW) turns off, the switchback pressure solenoid (SBPSOL) turns on to operate the switchback pulley.
(d) When the trailing edge of the original turns the original switchback switch (OSBSW) off, the switchback feedshift solenoid (SBFSSOL) turns off, the switchback feedshift guide returns to the original position.
(e) 135 OFM pulses after the original switchback switch (OSBSW) turns off, the original feed motor (OFM) turns off. 100 ms later, the original feed motor (OFM) rotates forward, switching the rotational direction of the switchback roller. The original in the original switchback section is then reversed and conveyed to the original conveying section.
(f) Simultaneously as the original feed motor (OFM) starts rotating forward, the original conveying motor (OCM) turns on to convey the original onto the slit glass. The eject feedshift solenoid (EFSSOL) simultaneously turns on, changing the position of the eject feedshift guide. This switches the path of the original to the original switchback section.
(g) When the original is conveyed onto the slit glass, the DF timing switch (DFTSW) turns on. 78 OCM pulses later, the switchback pressure solenoid (SBPSOL).
(h) 30 ms after the switchback pressure solenoid (SBPSOL) turns off, the original feed motor (OFM) turns off.


## Timing chart 2-1-13 Reversing of the second face of the original and ejection

(a) 362 OFM pulses after the scanning of the first face (reverse face) of the original completes and the DF timing switch (DFTSW) turns off, the switchback pressure solenoid (SBPSOL) turns on, operationg the switchback pulley.
(b) When the trailing edge of the original turns the original switchback switch (OSBSW) off, the eject feedshift solenoid (EFSSOL) turns off and the eject feedshift guide returns to the original position, switching the path of the original to the eject section. Simultaneously, the switchback feedshift solenoid (SBFSSOL) turns off and the switchback feedshift guide returns to the original position.
© 30 ms after the original switchback switch (OSBSW) turns off, the original conveying motor (OCM) turns off.
(d) 135 OFM pulses after the original switchback switch (OSBSW) turns off, the original feed motor (OFM) turns off.
(e) 100 ms after the original feed motor (OFM) turns off, the motor starts rotating forward, switching the rotational direction of the switchback roller. The original in the original switchback section is then reversed and conveyed to the original conveying section.
(f) 327 OFM pulses plus 100 ms after the original feed motor (OFM) turns off, the motor starts rotating forward again and the original conveying motor (OCM) turns on simultaneously, conveying the original onto the slit glass.
(9) 78 OFM pulses after the original is conveyed onto the slit glass and the DF timing switch (DFTSW) turns on, the switchback pressure solenoid (SBPSOL) turns off.
(h) 30 ms after the switchback pressure solenoid (SBPSOL) turns off, the original feed motor (OFM) turns off.
(i) When the scanning request signal turns on, scanning of the second face (front face) of the original starts.
(i) 2252 OCM pulses plus 30 ms after scanning of the second face (front face) of the original completes and the DF timing switch (DFTSW) turns off, the original conveying motor (OCM) turns off, completing the ejection of the original.

## 2-2-1 Electrical parts layout

(1) PCBs


Figure 2-2-1 PCBs

1. Main PCB (MPCB) ....................................... Controls the other PCBs and electrical components.
2. Engine PCB (EPCB)

Controls electrical components and optional devices.
3. Power source PCB (PSPCB)

Generates 24 V DC, +12 V DC, 3.4 V DC and 5 V DC; controls fixing heaters M and S .
4. Scanner motor PCB (SMPCB)

Controls the scanner section.
5. CCD PCB (CCDPCB) Reads the image off originals.
6. Operation unit left PCB (OPCB-L) Controls touch panel and LCD indication
7. Operation unit right PCB (OPCB-R)

Consists of operation keys and display LEDs.
8. Inverter PCB (INPCB)

Controls the exposure lamp.
9. High voltage transformer PCB (HVTPCB) ... Generates high voltage for main charging and developing bias.
10. Humidity sensor PCB (HUMPCB)

Detects absolute humidity
11. Transfer charger belt bias PCB (TCBPCB) $\qquad$ Generates high voltage for transfer/separation charging.
12. DF driver PCB (DFDPCB) Controls electrical components of the SRDF.
13. Original set LED PCB (OSLEDPCB) Indicates presence of originals on the SRDF or an original jam.
14. Junction A PCB (JPCB-A) Relay between each electrical component and the engine PCB.
15. Junction B PCB (JPCB-B) Relay between each electrical component and the engine PCB.
16. Polygon motor drive PCB (PMDPCB) Controls the polygon motor.*
17. Power source branch $P C B$ (PSBPCB) Primary power supply to the fixing section*
*: For 75 cpm only.
(2) Switches and sensors

$\square$ Machine front $Z / \square \Delta$ Machine inside $\square$ Machine rear

Figure 2-2-2 Copier switches and sensors

25. Transfer charger belt detection switch
(TCBDSW)
Detects the position of the transfer charger belt.
26. Switchback eject switch (SBESW) $\qquad$ Detects a paper misfeed in the switchback eject section.
27. Scanner home position switch (SHPSW) .... Detects the optical system in the home position.
28. Original detection switch (ODSW) Operates the original size detection sensors.
29. Original size detection sensor 1 (OSD1) ..... Detects the size of the original.
30. Original size detection sensor 2 (OSD2) ..... Detects the size of the original.*
31. Waste toner detection switch (WTDSW) ...... Detects the weight of the waste toner box.
32. Toner sensor (TNS) .................................... Detects the toner density in the developing section.
33. Toner level sensor (TLDS) ........................... Detects the toner level in the toner hopper.
34. Registration switch (RSW) ........................... Controls the secondary paper feed stop timing.
35. Large paper deck paper level detection sensor 1 (LPDPLDSENS1) ......................
36. Large paper deck paper level detection sensor 2 (LPDPLDSENS2) $\qquad$ Detects the paper level in the left large paper deck.
37. Large paper deck paper path sensor 1 (LPDPPSENS1) ........................................... Detects a paper misfeed and the presence of paper on the lift of the large paper deck.
38. Large paper deck paper path sensor 2 (LPDPPSENS2)

Detects a paper misfeed and the presence of paper on the lift of the large paper deck.
39. Large paper deck paper path sensor 3
(LPDPPSENS3) .......................................... Detects a paper misfeed and the presence of paper on the lift of the large paper deck.
40. Large paper deck paper empty sensor (LPDPESENS) $\qquad$ Detects the presence of paper in the left large paper deck.
41. Large paper deck level switch 1 (LPDLSW1) Detects the stop position of the right large paper deck lift.
42. Large paper deck level switch 2 (LPDLSW2) Detects the stop position of the left large paper deck lift.
43. Large paper deck open safety switch (LPDOSSW) .............................................. Detects when the large paper deck is opened or closed.
44. Duplex jam detection switch (DUPJSW) ...... Detects a paper misfeed.
45. Duplex feedshift switch (DUPFSSW) ........... Detects a paper misfeed in the duplex feedshift section.
46. Duplex paper conveying switch 1 (DUPPCSW1) Detects a paper misfeed in the duplex paper conveying section.
47. Duplex paper conveying switch 2 (DUPPCSW2) $\qquad$ Detects a paper misfeed in the duplex paper conveying section.
48. Duplex eject switch (DUPESW) Detects a paper misfeed in the duplex eject section.

* For inch models only.
(3) Motors


Figure 2-2-3 Copier motors

1. Scanner motor (SM) ..................................... Drives the optical system.
2. Drive motor (DM) .............................. Drives the machine.
3. Image forming motor (IFM) .................... Drives the image formation section.
4. Paper feed motor (PFM) ...................... Drives the paper feed and conveying system.
5. Duplex fan motor (DUPFM) .................. Cools the duplex section.
6. Optical section fan motor (OPFM) ............. Cools the optical section.
7. Cooling fan motor (CFM) ..................... Cools the machine inside.
8. Fixing unit fan motor (FFM) ..................... Cools the fixing section.
9. LSU fan motor 1 (LSUFM1) ....................... Cools the LSU.
10. LSU fan motor 2 (LSUFM2) ..................... Cools the LSU.
11. Main charger fan motor (MCFM) ............... Cools the main charger section.
12. Eject fan motor (EFMM) .............................. Cools the eject section.
13. Upper lift motor (PCLM-U) ..................... Drives the upper cassette lift.
14. Lower lift motor (PCLM-L) ...................... Drives the lower cassette lift.
15. Large paper deck right lift motor
(LPDLM-R)........................................... Drives the large paper deck right lift.
16. Large paper deck left lift motor
(LPDLM-L) ........................................... Drives the large paper deck left lift.
17. Blow fan motor 1 (BFM1) ...................... Floats paper toward the paper feed belts.
18. Blow fan motor 2 (BFM2) ....................... Induces paper onto the paper feed belts.
19. Toner feed motor (TFM) ...................... Replenishes toner.
20. Main charger cleaning motor (MCCM) ........ Cleans the main charger wire.
21. Toner agitation motor (TAM) .................. Agitates toner.
22. Branch fan motor 1 (BRFM1) .................. Cools the feedshift section.*
23. Branch fan motor 2 (BRFM2) ................... Cools the feedshift section.*
24. Power source fan motor (PSFM) ............... Cools the power source section.*
*: For 75 cpm only.

## (4) Clutches and solenoids

Machine front

Machine insideMachine rear

Figure 2-2-4 Copier clutches and solenoids

1. Registration clutch (RCL) ............................. Secondary paper feed.
2. Feed clutch 1 (FCL1) ........................... Controls the drive of the upper feed roller.
3. Feed clutch 2 (FCL2) .......................... Controls the drive of vertical conveying roller A.
4. Feed clutch 3 (FCL3) ........................... Controls the drive of vertical conveying roller B.
5. Feed clutch 4 (FCL4) .......................... Controls the drive of vertical conveying roller C.
6. Feed clutch 5 (FCL5) .......................... Controls the drive of vertical conveying roller D.
7. Upper paper feed clutch (PFCL-U) ............ Primary paper feed from the upper cassette.
8. Lower paper feed clutch (PFCL-L) ............. Primary paper feed from the lower cassette.
9. Bypass lift clutch (BYPLCL) ..................... Operates the bypass lift guide.
10. Bypass paper feed clutch (BYPPFCL) ....... Primary paper feed from the bypass table.
11. Duplex forwarding clutch (DUPFWDCL) ...... Conveys paper forward.
12. Duplex reversing clutch (DUPREVCL) ...... Conveys paper in the reverse direction.
13. Large paper deck conveying clutch
(LPDCCL) ............................................ Controls the drive of the paper feed belts.
14. Transfer charger belt release clutch
(TCBRCL) ........................................ Controls the positioning of the transfer charger belt.
15. Duplex eject switching solenoid
(DUPESSOL) ......................................... Operates the switchback feedshift guide.
16. Duplex pressure release solenoid
(DUPPRSOL) .................................... Operates the duplex switchback pulley.
17. Feedshift solenoid (FSSOL) .................. Operates the conveying shift guide.
18. Fixing web solenoid (FWEBSOL) ............. Drives the cleaning felt.
19. Large paper deck paper feed
clutch 1 (LPDPFCL1) .............................. Drives the deck paper conveying roller.
20. Large paper deck paper feed
clutch 2 (LPDPFCL2) ................................. Drives the deck paper feed roller.
(5) Other electrical components


Figure 2-2-5 Other electrical components

| 1. Exposure lamp (EL) | Exposes originals. |
| :---: | :---: |
| 2. Cleaning lamp (CL) | Removes residual charge from the drum surface. |
| 3. Fixing heater $\mathrm{M}(\mathrm{H} 1)$ | Heats the heat roller. |
| 4. Fixing heater S (H2) | Heats the heat roller. |
| 5. Fixing unit thermostat (TH) | Prevents overheating in the fixing section. |
| 6. Relay (PRY) | Turns the AC power and 24 V DC power supplies to the fixing section on and off. |
| 7. Laser scanner unit (LSU) |  |
| - Polygon motor (PM) .. | Drives the polygon mirror. |
| - Laser diode (LD) .. | Generates the laser beam. |
| 8. Drum heater (DH) | Prevents drum condensation.* |
| 9. Cassette heater (CH) | Dehumidifies the cassette section.* |
| 10. Fixing unit thermistor (FTH) | Detects the heat roller temperature. |
| 11. Drum thermistor (DTH) ....... | Detects the drum heater temperature.* |
| 12. Total counter (TC) | Displays the total number of copies produced. |
| 13. Drum surface potential sensor <br> (DSPSENS) | Detects the potential on the drum surface. |
| 14. Hard disk (HDD) | Enables printing, special purpose copying and Box management function.* |

[^9](6) SRDF switches and sensors


Figure 2-2-6 SRDF switches and sensors

1. DF safety switch 1 (DFSSW1) ..................... Breaks the safety circuit when the SRDF is opened; resets original misfeed detection.
2. DF safety switch 2 (DFSSW2) ..................... Breaks the safety circuit when the DF original switchback cover is opened; resets original misfeed detection.
3. Original set switch (OSSW) ......................... Detects the presence of an original.
4. Original feed switch (OFSW) Detects primary original feed end timing.
5. Original switchback switch (OSBSW) .......... Detects an original misfeed in the original switchback section.
6. DF timing switch (DFTSW) Detects the original scanning timing.
7. Original size length switch (OSLSW) Detects the length of the original.
8. Original size width switch (OSWSW) Detects the width of the original.

## (7) SRDF motors



Figure 2-2-7 SRDF motors

1. Original feed motor (OFM) $\qquad$ Drives the original feed and switchback sections.
2. Original conveying motor (OCM)

Drives the original conveying section.

## (8) SRDF clutches and solenoids



Figure 2-2-8 SRDF clutches and solenoids

1. Original feed solenoid (OFSOL) $\qquad$ Operates the paper feed lift.
2. Switchback feedshift solenoid (SBFSSOL)

Operates the switchback feedshift guide.
3. Eject feedshift solenoid (EFSSOL) Operates the eject feedshift guide.
4. Switchback pressure solenoid (SBPSOL) ... Operates the switchback pulley.
5. Original feed clutch (OFCL) $\qquad$ Controls the drive of the DF original feed pulley.

## 2-3-1 Power source PCB



Figure 2-3-1 Power source PCB block diagram

## 2CJ/2FA

The power source $\mathrm{PCB}(\mathrm{PSPCB})$ is a switching regulator which converts an AC input to generate $24 \mathrm{~V} D C, 5.1 \mathrm{VDC}, 3.4 \mathrm{~V}$ DC and 12 V DC. It includes the components shown in Figure 2-3-1; noise filter circuits, a rectifier circuit, a PWM control circuit, a 24 V DC output circuit, a 5.1 V DC output circuit, a 3.4 V DC output circuit, a 12 V DC output circuit, a fixing heater control circuit, an overvoltage/overcurrent detection circuit.
The noise filter circuit, consisting mainly of noise filter circuits L1 and L2 in the power source section and capacitors, attenuates external noise from the AC input and prevents switching noise generated by the power source circuit from leaving the machine via the AC line. Choke coil L5 prevents the noise generated in the heater circuit when the heater turns on from leaving the machine via the $A C$ line.
The rectifier circuit full-wave rectifies the AC input which has passed through the noise filter circuits L1 and L2 using the diode bridge D1.
In the PWM control circuit, PWM controller IC1 turns FETs Q1 and Q2 on and off to convert DC voltage full-wave rectified via diode bridge D1 and smoothed by electrolytic capacitor C23 to a high-frequency current, which is applied to the primary coil of the transformer.
The 24 V DC output circuit smoothes the current induced on the secondary coil of the transformer via diodes D201, D202 and D203 and smoothing choke coil L201, providing a more stable 24 V DC through 24 V DC control circuit including IC2. It also monitors the 24 V DC output status, which is fed back to PWM controller IC1 in the PWM control circuit via photocoupler PC1. PWM controller IC1 controls the switching duty width of switching FETs Q1 and Q2 based on the output voltage status, producing a stable 24 V DC output.
The 5.1 V DC output circuit receives 24 V DC from the 24 V DC control circuit and outputs a stable 5.1 V DC via DC/DC converter controller IC3.
The 3.4 V DC output circuit receives 5.1 V DC from the 5.1 V DC control circuit and outputs a stable 3.4 V DC via DC/DC converter controller IC4.
The 12 V DC output circuit receives 24 V DC from the 24 V DC control circuit and outputs a stable $12 \mathrm{~V} D C$ via $D C / D C$ converter controller IC5.
FETs Q201, Q302 and Q401 turn on/off the output based on the sleep signal they receive from the main PCB (MPCB). In the energy saving mode, the FETs turn off to cut off the output of 24 V DC and 3.4 V DC, and some outputs of 5.1 V DC. Since the 12 V DC output is the input from output-controlling FET Q201, output of 12 V DC also ceases. As a result, all DC outputs except some 5.1 V DC outputs are cut off, by which means energy consumption is lowered to the Energy Star accreditation level while in the stand-by mode.
Abnormal rise of voltage for all DC outputs and overcurrent in 5.1 V DC and 12 V DC outputs are monitored by the overvoltage/overcurrent detection circuit, and if any abnormal rise is detected, alarm signals are fed back to the PWM control circuit IC1 via photocoupler PC2 instantly, by which means power supply is limited to the stand-by level. Overload of the 24 V DC output is monitored by resistors R22 and R23 as the total sum of all DC output power. If any abnormal condition is detected, the power supply is latched off. To recover the power supply, remove the cause of abnormality and turn the AC input off and back on. Overload of the 3.4 V DC output is monitored by the overcurrent detection function of IC4 of the 3.4 V DC circuit. If any abnormality is detected, only the 3.4 V DC output is shut down, while all other DC outputs remain live. When the abnormal output condition is removed, the 3.4 V DC output returns to the normal output condition.
The fixing heater control circuit sends a zero-crossing signal from the zero-crossing circuit via the photocoupler PC3 to the main PCB (MPCB). These signals are in turn converted into signals to control the on/off timing and phases, which are then input to the power source PCB (PSPCB) as H1 REM and H2 REM signals. The phototriacs PT1 and PT2 are turned on by these signals, and current flows through triacs TR2 and TR3 to turn the fixing heaters on.


Figure 2-3-2 Power source PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TB | TB1 | LIVE | I | Local voltage | 120 V AC or $220-240$ V AC |
| Connected to the AC power plug and power relay. | $\begin{aligned} & \text { TB2 } \\ & \text { TB3 } \end{aligned}$ | COM <br> LIVE OUT | $\begin{aligned} & 1 \\ & 0 \end{aligned}$ | Local voltage Local voltage | 120 V AC or $220-240$ V AC <br> 120 V AC or 220-240 V AC power source to PRY, output |
| CN1 | 1 | 24 V | O | 24 V DC | Power source to CH, output |
| Connected to the cassette heater, engine PCB, main PCB and scanner motor PCB. | 2 | 24 V | O | 24 V DC | Power source, output |
|  | 3 | 24 V | 0 | 24 V DC | Power source, output |
|  | 4 | 24 V | O | 24 V DC | Power source to EPCB, output |
|  | 5 | 24 V | 0 | 24 V DC | Power source to MPCB, output |
|  | 6 | 24 V | O | 24 V DC | Power source to SMPCB, output |
|  | 7 | 24 V | 0 | 24 V DC | Power source to SMPCB, output |
|  | 8 | G(R24 V) | - | - | Ground for EPCB |
|  | 9 | G(R24 V) | - | - | Ground for EPCB |
|  | 10 | $\mathrm{G}(24 \mathrm{~V})$ | - | - | Ground for EPCB |
| CN 2 | 1 | P.G | - | - | Ground for JPCB-A |
| Connected to the junction A PCB, main PCB and scanner motor PCB. | 2 | P.G | - | - | Ground for MPCB |
|  | 3 | P.G | - | - | Ground for SMPCB |
|  | 4 | P.G | - | - | Ground for SMPCB |
|  | 6 | SLEEP SIG | 1 | 0/5.2 V DC | Sleep mode signal: On/Off |
|  | 7 | Z CROSS SIG | 0 | 0/5.2 V DC (pulse) | Zero-cross signal |
|  | 8 | H1 REM | 1 | 0/5.2 V DC | H1: On/Off |
|  | 9 | H2 REM | I | 0/5.2 V DC | H2: On/Off |
| CN3 | 1 | 24 V | 0 | 24 V DC | Power supply for finisher* |
| Connected to the finisher*, side deck* and DF driver PCB. | 2 | 24 V | O | 24 V DC | Power supply for finisher* |
|  | 3 | 24 V | O | 24 V DC | Power supply for finisher* |
|  | 8 | 24 V | 0 | 24 V DC | Power supply for DFDPCB |
|  | 9 | 24 V | 0 | 24 V DC | Power supply for DFDPCB |
|  | 10 | 24 V | 0 | 24 V DC | Power supply for side deck* |
|  | 11 | 24 V | O | 24 V DC | Power supply for side deck* |
| CN4 | 1 | P.G | - | Ground | Ground for finisher* |
| Connected to the junction B PCB, finisher*, side deck* and DF driver PCB. | 2 | P.G | - | Ground | Ground for finisher* |
|  | 3 | P.G | - | Ground | Ground for finisher* |
|  | 4 | P.G | - | Ground | Ground for finisher* |
|  | 5 | P.G | - | Ground | Ground for JPCB-B |
|  | 6 | P.G | - | Ground | Ground for JPCB-B |
|  | 7 | P.G | - | Ground | Ground for DFDPCB |
|  | 8 | P.G | - | Ground | Ground for DFDPCB |
|  | $\begin{gathered} 9 \\ 10 \end{gathered}$ | $\begin{aligned} & \text { P.G } \\ & \text { P.G } \end{aligned}$ | - | Ground Ground | Ground for side deck* Ground for side deck* |
| CN5 | 1 | E5V | 0 | 5.2 V DC | Power supply for finisher* |
| Connected to the main PCB, finisher*, side deck* and DF driver PCB. | 2 | E5V | 0 | 5.2 V DC | Power supply for finisher* |
|  | 4 | E5V | 0 | 5.2 V DC | Power supply for DFDPCB |
|  | 5 | E5V | 0 | 5.2 V DC | Power supply for DFDPCB |
|  | 6 | E5V | 0 | 5.2 V DC | Power supply for side deck* |
|  | 8 | S.G | - | Ground | Ground for DFDPCB |
|  | 9 | S.G | - | Ground | Ground for DFDPCB |
|  | 10 | S.G | - | Ground | Ground for finisher* |
|  | 11 | S.G | - | Ground | Ground for MPCB |
|  | 12 | S.G | - | Ground | Ground for side deck* |

*: Optional


## 2-3-2 Main PCB



Figure 2-3-3 Main PCB block diagram


Figure 2-3-4 Main PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN7 | 1 | CLOCK | 0 | 0/5.2 V DC (pulse) | PM rotation clock |
| Connected to the polygon motor control PCB (LSU). | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | START READY | 0 | $\begin{aligned} & 0 / 5.2 \vee \mathrm{DC} \\ & 0 / 5.2 \mathrm{~V} \text { DC } \end{aligned}$ | PM: On/Off <br> PM rotation status: Stabilized/Not stabilized |
| CN8 | 1 | $\mathrm{G}(5 \mathrm{~V})$ |  | Ground | Ground for BD sensor PCB (LSU) |
| Connected to the BD sensor PCB (LSU). | 2 | BD- | 1 | 0/5.2 V DC (pulse) | Horizontal synchronized signal (-) |
|  | 3 | BD+ | 1 | 0/5.2 V DC (pulse) | Horizontal synchronized signal (+) |
|  | 4 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for BD sensor PCB (LSU) |
|  | 5 | 5 V | 0 | 5.2 V DC | Ground for BD sensor PCB (LSU) |
| CN9 | 1 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for LD control PCB (LSU) |
| Connected to the LD control PCB (LSU). | 2 | 5 V | O | 5.2 V DC | Power supply for LDPCB (LSU) |
|  | 3 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for LD control PCB (LSU) |
|  | 4 | /EN | 0 | 0/5.2 V DC | LD output enable signal: Enable/Not enable |
|  | 5 | $\mathrm{G}(5 \mathrm{~V})$ |  | Ground | Ground for LD control PCB (LSU) |
|  | 6 | /ADJUST1 | 0 | 0/5.2 V DC | LD power adjust signal (1) |
|  | 7 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for LD control PCB (LSU) |
|  | 8 | /ADJUST2 | 0 | 0/5.2 V DC | LD power adjust signal (2) |
|  | 9 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for LD control PCB (LSU) |
|  | 10 | LOAD | 0 | 0/5.2 V DC | LD LOAD signal |
|  | 11 | $\mathrm{G}(5 \mathrm{~V})$ |  | Ground | Ground for LD control PCB (LSU) |
|  | 12 | CLK | O | 0/5.2 V DC | LD CLK signal |
|  | 13 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for LD control PCB (LSU) |
|  | 14 | DATE | O | 0/5.2 V DC | LD DATE signal |
|  | 15 | /VD1- | 0 | 0/5.2 V DC | Video data signal |
|  | 16 | /VD1+ | O | 0/5.2 V DC | Video data signal |
|  | 17 | /VD2- | 0 | 0/5.2 V DC | Video data signal |
|  | 18 | /VD2+ | 0 | 0/5.2 V DC | Video data signal |
|  | 19 | $\mathrm{G}(5 \mathrm{~V})$ | - | Ground | Ground for LD control PCB (LSU) |
|  | 20 | NC | - | - | Not used |
| CN10 | A1 | BUZZER | 0 | 0/5.2 V DC | Buzzer: On/Off |
| Connected to the operation unit left PCB and operation unit right PCB. | A2 | X1 | , | 0 V to 5.2 V DC | Touch panel detection voltage |
|  | A3 | Y1 |  | 0 V to 5.2 V DC | Touch panel detection voltage |
|  | A4 | X2 | 0 | 0 V to 5.2 V DC | Touch panel detection voltage |
|  | A5 | Y2 | 0 | 0 V to 5.2 V DC | Touch panel detection voltage |
|  | A6 | LCD FRAME | 0 | 0/5.2 V DC | LCD control signal |
|  | A7 | LCD LOAD | 0 | 0/5.2 V DC | LCD control signal |
|  | A8 | LCD CP | O | 0/5.2 V DC (pulse) | LCD drive clock |
|  | A9 | LCD VSS(S.G) | - | Ground | Ground for LCD (OPCB-L) |
|  | A10 | LCD VDD(5V) | O | 5.2 V DC | Power supply for LCD (OPCB-L) |
|  | A11 | LCD VSS(S.G) | - |  | Ground for LCD (OPCB-L) |
|  | A12 | LCD DISP OFF | O | 0/5.2 V DC | LCD: On/Off |
|  | A13 | LCD D0 | 0 | 0/5.2 V DC (pulse) | LCD display data signal (D0) |
|  | A14 | LCD D1 | 0 | 0/5.2 V DC (pulse) | LCD display data signal (D1) |
|  | A15 | LCD D2 | 0 | 0/5.2 V DC (pulse) | LCD display data signal (D2) |
|  | A16 | LCD D3 | 0 | 0/5.2 V DC (pulse) | LCD display data signal (D3) |
|  | A17 | VEE OFF | 0 | 0/5.2 V DC | LCD power supply control signal |
|  | B1 | NC | - | - | Not used |
|  | B2 | NC | - | - | Not used |
|  | B3 | LAMP OFF | 0 | 0/5.2 V DC | LCD back light: On/Off |
|  | B4 | S.GND | - | Ground | Ground for OPCB-R |
|  | B5 | 5 V | 0 | 5.2 V DC | Power supply for OPCB-R |
|  | B6 | DIG LED 8 | 0 | 0/5.2 V DC (pulse) | LED drive signal 8 |
|  | B7 | DIG LED 7 | 0 | 0/5.2 V DC (pulse) | LED drive signal 7 |
|  | B8 | SCAN 8 | 0 | 0/5.2 V DC (pulse) | LED drive signal 8 |
|  | B9 | SCAN 7 | 0 | 0/5.2 V DC (pulse) | LED drive signal 7 |


| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN10 | B10 | SCAN 6 | 0 | 0/5.2 V DC (pulse) | LED drive signal 6 |
| Connected to the operation unit left PCB and operation unit right PCB. | B11 | SCAN 5 | 0 | 0/5.2 V DC (pulse) | LED drive signal 5 |
|  | B12 | DIG KEY 9 | I | 0/5.2 V DC (pulse) | KEY return signal 9 |
|  | B13 | DIG KEY 8 | I | 0/5.2 V DC (pulse) | KEY return signal 8 |
|  | B14 | DIG KEY 7 | 1 | 0/5.2 V DC (pulse) | KEY return signal 7 |
|  | B15 | DIG KEY 6 | 1 | 0/5.2 V DC (pulse) | KEY return signal 6 |
|  | B16 | DIG KEY 5 | I | 0/5.2 V DC (pulse) | KEY return signal 5 |
|  | B17 | DIG KEY 4 | I | 0/5.2 V DC (pulse) | KEY return signal 4 |
| CN11 | 1 | DIG LED 6 | 0 | 0/5.2 V DC (pulse) | LED drive signal 6 |
| Connected to the operation unit left PCB. | 2 | DIG LED 5 | O | 0/5.2 V DC (pulse) | LED drive signal 5 |
|  | 3 | DIG LED 4 | O | 0/5.2 V DC (pulse) | LED drive signal 4 |
|  | 4 | DIG LED 3 | 0 | 0/5.2 V DC (pulse) | LED drive signal 3 |
|  | 5 | DIG LED 2 | 0 | 0/5.2 V DC (pulse) | LED drive signal 2 |
|  | 6 | DIG LED 1 | O | 0/5.2 V DC (pulse) | LED drive signal 1 |
|  | 7 | SCAN 4 | O | 0/5.2 V DC (pulse) | LED scan signal 4 |
|  | 8 | SCAN 3 | 0 | 0/5.2 V DC (pulse) | LED scan signal 3 |
|  | 9 | SCAN 2 | O | 0/5.2 V DC (pulse) | LED scan signal 2 |
|  | 10 | SCAN 1 | O | 0/5.2 V DC (pulse) | LED scan signal 1 |
|  | 11 | DIG KEY 3 | I | 0/5.2 V DC (pulse) | KEY return signal 3 |
|  | 12 | DIG KEY 2 | I | 0/5.2 V DC (pulse) | KEY return signal 2 |
|  | 13 | DIG KEY 1 | I | 0/5.2 V DC (pulse) | KEY return signal 1 |
| CN12 | 1 | OSLED (RED) | O | 0/5.2 V DC | OSLED (red): On/Off |
| Connected to the DF driver PCB. | 2 | OSLED (GN) | 0 | 0/5.2 V DC | OSLED (green): On/Off |
|  | 3 | SBPSOL (RET) | O | 0/24 V DC | SBPSOL (release): On/Off |
|  | 4 | SBPSOL (ACT) | 0 | 0/24 V DC | SBPSOL (latch-on): On/Off |
|  | 5 | OFCL | O | 0/24 V DC | OFCL: On/Off |
|  | 6 | EFSSOL | O | 0/24 V DC | EFSSOL: On/Off |
|  | 7 | OFSOL (RET) | O | 0/24 V DC | OFSOL (release): On/Off |
|  | 8 | SBFSSOL | 0 | 0/24 V DC | SBFSSOL: On/Off |
|  | 9 | OFM ENABLE | O | 0/5.2 V DC | OFM (enable): On/Off |
|  | 10 | OFSOL (ACT) | O | 0/24 V DC | OFSOL (latch-on): On/Off |
|  | 11 | OFM CLK | 0 | 0/5.2 V DC (pulse) | OFM drive clock pulse |
|  | 12 | OFM RET | O | 0/5.2 V DC | OFM control signal: On/Off |
|  | 13 | OCM ENABLE | 0 | 0/5.2 V DC | OCM (enable): On/Off |
|  | 14 | OFM CWB | O | 0/5.2 V DC | OFM rotation direction switching signal |
|  | 15 | OCM CWB | O | 0/5.2 V DC | OCM rotation direction switching signal |
|  | 16 | OCM CLK | O | 0/5.2 V DC(pulse) | OCM drive clock |
|  | 17 | OCM M3 | 0 | 0/5.2 V DC | OCM drive control signal (M3) |
|  | 18 | OCM M2 | 0 | 0/5.2 V DC | OCM drive control signal (M2) |
|  | 19 | OCM Vref | 0 | 0/5.2 V DC | OCM drive control signal |
|  | 20 | OCM M1 | O | 0/5.2 V DC | OCM drive control signal (M1) |
|  | 21 | OSBSW | I | 0/5.2 V DC | OSBSW: On/Off |
|  | 22 | OFSW | I | 0/5.2 V DC | OFSW: On/Off |
|  | 23 | SET SW | I | 0/5.2 V DC | OSLSW: On/Off |
|  | 24 | DF SHORT | I | 0/5.2 V DC | DF set status: Installed/Not installed |
|  | 25 | SZ DET | I | 0/5.2 V DC | Original size detection signal |
|  | 26 | DFSSW2 | 1 | 0/5.2 V DC | DFSSW2: On/Off |
|  | 27 | DFSSW1 | I | 0/5.2 V DC | DFSSW1: On/Off |
|  | 28 | SZ SW A | I | 0/5.2 V DC | OSWSW: On/Off |
|  | 29 | DFTSW | 1 | 0/5.2 V DC | DFTSW: On/Off |
|  | 30 | S.GND | - | Ground | Ground for DFDPCB |
|  | 31 | NC | - | - | Not used |
|  | 32 | NC | - | - | Not used |


| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN13 | 1 | ¢CLP- | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
| Connected to the CCD PCB. | 2 | фCLP+ | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 3 | ¢RS+ | O | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 4 | $\phi$ RS- | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 5 | ¢CLK- | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 6 | ¢CLK+ | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 7 | ¢SHIFT+ | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 8 | ¢SHIFT- | 0 | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 9 | 5V | 0 | 5.2 V DC | Power supply for CCDPCB |
|  | 10 | 5 V | O | 5.2 V DC | Power supply for CCDPCB |
|  | 11 | 5 V | 0 | 5.2 V DC | Power supply for CCDPCB |
| CN14 | 1 | OS2+ | 1 | 0/12 V DC (pulse) | CCDPCB control signal |
| Connected to the CCD PCB. | 2 | OS2- | 1 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 3 | OS1+ | 1 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 4 | OS1- | I | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 5 | OS3+ | 1 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 6 | OS3- | I | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 7 | OS4+ | , | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 8 | OS4- | 1 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 9 | N.C | - |  | Not used |
|  | 10 | +12V | O | +12V DC | Power supply for CCDPCB |
|  | 11 | G(analog) | - | Ground | Analog ground for CCDPCB |
|  | 12 | G(analog) | - | Ground | Analog ground for CCDPCB |
| CN15 <br> Connected to the power source PCB. | 1 | 5 V | 1 | 5.2 V DC | Power supply from PSPCB |
|  | 2 | 5 V | 1 | 5.2 V DC | Power supply from PSPCB |
|  | 3 | S.G | - | Ground | Ground from PSPCB |
|  | 4 | S.G | - | Ground | Ground from PSPCB |
|  | 5 | E5V | 1 | 5.2 V DC | Power supply from PSPCB |
|  | 6 | E5V | 1 | 5.2 V DC | Power supply from PSPCB |
|  | 7 | S.G | - | Ground | Ground from PSPCB |
|  | 8 | S.G | - | Ground | Ground from PSPCB |
|  | 9 10 | SLEEP SIG Z CROSS SIG | 0 | 0/5.2 V DC 0/5.2 V DC (pulse) | PSPCB sleep mode signal: On/Off Zero-cross signal |
|  | 10 | Z CROSS SIG | 1 | 0/5.2 V DC (pulse) | Zero-cross signal |
| CN16 | 1 | 5 V | 1 | 5.2 V DC | Power supply from PSPCB |
| Connected to the power source PCB. | 2 | 5 V | I | 5.2 V DC | Power supply from PSPCB |
|  | 3 | E5V | I | 5.2 V DC | Power supply from PSPCB |
|  | 4 | S.G | - | Ground | Ground from PSPCB |
|  | 5 | S.G | - | Ground | Ground from PSPCB |
|  | 6 | S.G | - | Ground | Ground from PSPCB |
|  | 7 | 3.4 V | I | 3.3 V DC | Power supply from PSPCB |
|  | 8 | S.G | - | Ground | Ground from PSPCB |
|  | 9 | 24V | I | 24 V DC | Power supply from PSPCB |
|  | 10 | P.G | - | Ground | Ground from PSPCB |

## 2-3-3 Engine PCB



Figure 2-3-5 Engine PCB block diagram

The engine PCB (EPCB) transmits the status of each switch or sensor to the main PCB (MPCB). It also transmits drive control signals from the main PCB (MPCB) through buffer ICs to motors and clutches.


Figure 2-3-6 Engine PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN2 | 1 | R24V | 0 | 24 V DC | Power supply for PFCL-U |
| Connected | 2 | PFCL-U | O | 0/24 V DC | PFCL-U: On/Off |
| to the upper | 3 | PSW-U | 1 | 0/5.2 V DC | PSW-U: On/Off |
| lift limit | 4 | S.GND | - | Ground | Ground for PSW-U |
| switch, | 5 | 5 V | 0 | 5.2 V DC | Power supply for PSW-U |
| upper | 6 | LICSW-U | 1 | 0/5.2 V DC | LICSW-U: On/Off |
| paper | 7 | S.GND |  | Ground | Ground for LICSW-U |
| switch, | 8 | 5 V | O | 5.2 V DC | Power supply for LICSW-U |
| upper | 9 | R24V | O | 24 V DC | Power supply for PFCL-L |
| paper feed | 10 | PFCL-L | O | 0/24 V DC | PFCL-L: On/Off |
| clutch, | 11 | PSW-L | I | 0/5.2 V DC | PSW-L: On/Off |
| lower lift | 12 | S.GND | - | Ground | Ground for PSW-L |
| limit switch, | 13 | 5 V | 0 | 5.2 V DC | Power supply for PSW-L |
| lower paper | 14 | LICSW-L | 1 | 0/5.2 V DC | LICSW-L: On/Off |
| switch and | 15 | S.GND | - | Ground | Ground for LICSW-L |
| lower paper feed clutch. | 16 | 5 V | 0 | 5.2 V DC | Power supply for LICSW-L |
| CN3 | 1 | PWSW3 DIG1 | I | 0/5.2 V DC | PWSW-U (1): On/Off |
| Connected | 2 | PWSW-U DIGO | 1 | 0/5.2 V DC | PWSW-U (0): On/Off |
| to the upper | 3 | S.GND | - | Ground | Ground for PWSW-U |
| paper width | 4 | PWSW-U DIG2 | I | 0/5.2 V DC | PWSW-U (2): On/Off |
| switch, | 5 | PWSW-L DIG1 | 1 | 0/5.2 V DC | PWSW-L (1): On/Off |
| lower paper | 6 | PWSW-L DIGO | 1 | 0/5.2 V DC | PWSW-L (0): On/Off |
| width | 7 | S.GND | - | Ground | Ground for PWSW-L |
| switch and | 8 | PWSW-L DIG2 | , | 0/5.2 V DC | PWSW-L (2): On/Off |
| switchback | 9 10 | SBESW 5 V | 1 | 0/5.2 V DC 5.2 V DC | SBESW: On/Off <br> Power supply for SBES |
| switch | 11 | S.G | O | Ground | Ground for SBESW |
| CN4 | A1 | R24V | 0 | 24 V DC | Power supply for PFCL5 |
| Connected | A2 | FCL5 | 0 | 0/24 V DC | PFCL5: On/Off |
| to the feed | A3 | R24V | O | 24 V DC | Power supply for PFCL4 |
| clutch 4/5, | A4 | FCL4 | O | 0/24 V DC | PFCL4: On/Off |
| paper feed | A5 | PFSW5 | 1 | 0/5.2 V DC | PFSW5: On/Off |
| switch 4/5, | A6 | 5 V | 0 | 5.2 V DC | Power supply for PFSW5 |
| humidity | A7 | GND | - | Ground | Ground for PFSW5 |
| sensor | A8 | PFSW4 | 1 | 0/5.2 V DC | PFSW4: On/Off |
| PCB, upper | A9 | 5 V | 0 | 5.2 V DC | Power supply for PFSW4 |
| and lower | A10 | GND | - | Ground | Ground for PFSW4 |
| lift motor. | B1 | TH | 1 | 0 V to 5 V DC | HUMPCB sensing temperature voltage |
|  | B2 | S.G(TH) HUMS SIG | - | Ground | Ground for HUMPCB |
|  | B4 | 5 V | O | 5.2 V DC | Power supply for HUMPCB |
|  | B5 | PCLM-U | 0 | 0/24 V DC | PCLM-U: On/Off |
|  | B6 | R24V | 0 | 24 V DC | Power supply for PCLM-U |
|  | B7 | R24V | 0 | 24 V DC | Power supply for PCLM-L |
|  | B8 | PCLM-L | O | 0/24 V DC | PCLM-L: On/Off |
|  | B9 B10 | R24V | 0 | $24 V D C$ | Power supply for PSFM (for 75 cpm only) |
|  | B10 | PSFM | 0 | 0/24 V DC | PSFM: On/Off (for 75 cpm only) |
| CN5 | 1 |  | 0 | 24 V DC | Power supply for HVTPCB |
| Connected to the high voltage transformer PCB. | 2 | P.GND | - | Ground | Ground for HVTPCB |
|  | 3 | MC REM | O | 0/24 V DC | MC: On/OffNot used |
|  | 4 | NC | - | - |  |
|  | 5 | MC ALARM | 1 | $0 / 24 \mathrm{~V}$ DC | MC output status: Normal/Abnormal |
|  | 6 | GRID CNT | 0 | 0 V to 5 V DC | Main charger grid control voltage |
|  |  | D.BIAS REM | O | 0/24 V DC | D.BIAS: On/Off |
|  | 7 | D.BIAS CNT | O | 0 V to 5 V DC | D.BIAS output voltage |
|  | 9 | C.BIAS REM | 0 | 0/24 V DC | C.BIAS: On/Off |

2CJ/2FA-1

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN6 | 1 | S.GND |  | Ground | Ground for PLSW-U |
| Connected | 2 | PLSW-U | 1 | 0/5.2 V DC | PLSW-U: On/Off |
| to the upper | 3 | S.GND | - | Ground | Ground for PLSW-L |
| paper length | 4 | PLSW-L | 1 | 0/5.2 V DC | PLSW-L: On/Off |
| switch, lower | 5 | S.GND | - | Ground | Ground for WTDSW |
| paper length | 6 | WTDSW | 1 | 0/5.2 V DC | WTDSW: On/Off |
| CN7 | A1 | CLOCK | 0 | 0/5.2 V DC (pulse) | IFM drive clock |
| (63 cpm) | A2 | LOCK ALM | 1 | 5.2 V DC/0V | IFM rotation status: Normal/Lock |
| Connected | A3 | IFM REM | 0 | 0/5.2 V DC | IFM: On/Off |
| to the | A4 | 5 V | O | 5.2 V DC | Power supply for IFM |
| image | A5 | S.G |  | Ground | Ground for IFM |
| forming | A6 | P.G | - | Ground | Ground for IFM |
| motor and | A7 | P.G |  | Ground | Ground for IFM |
| paper feed | A8 | R24V | 0 | 24 V DC | Power supply for IFM |
| motor. | A9 | R24V | O | 24 V DC | Power supply for IFM |
|  | B1 | CLOCK | O | 0/5.2 V DC (pulse) | PFM drive clock |
|  | B2 | LOCK ALM | I | 0/5.2 V DC | PFM rotation status: Norma//Lock |
|  | B3 | PFM REM | O | 0/5.2 V DC | PFM: On/Off |
|  | B4 | 5 V | 0 | 5.2 V DC | Power supply for PFM |
|  | B5 | S.G | - | Ground | Ground for PFM |
|  | B6 | P.G | - | Ground | Ground for PFM |
|  | B7 | P.G | - | Ground | Ground for PFM |
|  | B8 | R24V | O | 24 V DC | Power supply for PFM |
|  | B9 | R24V | 0 | 24 V DC | Power supply for PFM |
| $\begin{gathered} C N 7 \\ (75 \mathrm{cpm}) \end{gathered}$ | $\begin{aligned} & \text { A1 } \\ & \text { A2 } \end{aligned}$ | NC CLOCK | - | 0/5.2 V DC (pulse) | Not used IFM drive clock |
| Connected | A3 | LOCK ALM | 1 | 5.2 V DC/OV | IFM rotation status: Normal/Lock |
| to the | A4 | IFM REM | 0 | 0/5.2 V DC | IFM: On/Off |
| image | A5 | 5 V | 0 | $5.2 \mathrm{~V} D C$ | Power supply for IFM |
| forming | A6 | S.G | - | Ground | Ground for IFM |
| motor and | A7 | P.G | - | Ground | Ground for IFM |
| paper feed | A8 | P.G | - | Ground | Ground for IFM |
| motor. | A9 | R24V | $\bigcirc$ | 24 V DC | Power supply for IFM |
|  | A10 | $R 24 \mathrm{~V}$ | 0 | 24 V DC | Power supply for IFM |
|  | A11 | R24V | 0 | $24 V D C$ | Power supply for IFM |
|  | B1 | NC | - |  | Not used |
|  | B2 | CLOCK | 0 | 0/5.2 V DC (pulse) | PFM drive clock |
|  | B3 | LOCK ALM | 1 | 0/5.2 V DC | PFM rotation status: Normal/Lock |
|  | B4 | PFM REM | 0 | 0/5.2 V DC | PFM: On/Off |
|  | B5 | 5 V | 0 | 5.2 V DC | Power supply for PFM |
|  | B6 | S.G | - | Ground | Ground for PFM |
|  | B7 | P.G | - | Ground | Ground for PFM |
|  | B8 | P.G | - | Ground | Ground for PFM |
|  | B9 | R24V | 0 | $24 V D C$ | Power supply for PFM |
|  | B10 | R24V | 0 | $24 V D C$ | Power supply for PFM |
|  | B11 | R24V | 0 | $24 V D C$ | Power supply for PFM |
| CN8 | 1 | R24V | 0 | 24 V DC | Power supply for DM |
| Connected to the drive motor. | 2 | $R 24 V$ | 0 | 24 V DC | Power supply for DM |
|  | 3 | P.G | - | Ground | Ground for DM |
|  | 4 5 | S.G | - | Ground | Ground for DM <br> Ground for DM |
|  | 6 | 5 V | 0 | 5.2VDC | Ground for DM <br> Power supply for DM |
|  | 7 | DM REM | 0 | $0 / 5.2 \mathrm{~V}$ DC | DM: On/Off |
|  |  | LOCK ALM | 1 | 5.2 V DC/OV | DM rotation status: Normal/Lock DM drive clock |
|  | 8 9 | CLOCK | 0 | 0/5.2 V DC (pulse) |  |



2CJ/2FA-1

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN13 | A10 | LCF/CASS | I | 0/5.2 V DC | LCF/CASS switching signal |
| Connected to the junction A PCB. | A11 | TB ALARM | 1 | 0/24 V DC | TB output status: Normal/Abnormal |
|  | A12 | TB BELT FBB | I | 0/24 V DC | TB BELT FBB: On/Off |
|  | A13 | TB CNT | 0 | 0 V to 5 V DC | TB output control voltage |
|  | A14 | TB REM | O | 0/24 V DC | TB: On/Off |
|  | A15 | FTH | I | 0 V to 5 V DC | FTH detection voltage |
|  | B1 | TFM | 0 | 24/0 V AC (pseudo) | TFM: On/Off |
|  | B2 | TFM | 0 | 24/0 V AC (pseudo) | TFM: On/Off |
|  | B3 | TAM | 0 | 24/0 V AC (pseudo) | TAM: On/Off |
|  | B4 | TAM | 0 | 24/0 V AC (pseudo) | TAM: On/Off |
|  | B5 | CL | 0 | 0/24 V DC | CL: On/Off |
|  | B6 | MCCM FWD | 0 | 0/12 V DC | MCCM forward rotation: On/Off |
|  | B7 | MCCM REV | O | 0/12 V DC | MCCM reverse rotation: On/Off |
|  | B8 | RSW | I | 0/5.2 V DC | RSW: On/Off |
|  | B9 | TLDS | I | 0 V to 5 V DC | TLDS detection voltage |
|  | B10 | TNS CNT | 0 | 0 V to 5 V DC | TNS control voltage |
|  | B11 | TNS | I | 0 V to 5 V DC | TNS detection voltage |
|  | B12 | DTH | 1 | 0 V to 5 V DC | DTH detection voltage |
|  | B13 | FWEBSOL | O | 0/24 V DC | FWEBSOL: On/Off |
|  | B14 | NC | - | - | Not used |
|  | B15 | NC | - | - | Not used |
| CN14 (63 cpm) | $\begin{aligned} & \text { A1 } \\ & \text { A2 } \end{aligned}$ | DUPFSSW | I | 0/5.2 V DC 0/5.2 V DC | DUPFSSW: On/Off DUPJSW: On/Off |
| Connected to the junction B PCB. | A3 | DUP SET | 1 | 0/5.2 V DC | Duplex unit set: Installed/Not installed |
|  | A4 | MSW OFF REM | O | 0/24 V DC | MSW: Off/Normal |
|  | A5 | DUPFM | O | 0/24 V DC | DUPFM: On/Off |
|  | A6 | TCBDSW | 1 | 0/5.2 V DC | TCBDSW: On/Off |
|  | A7 | TCBRCL | O | 0/24 V DC | TCBRCL: On/Off |
|  | A8 | LPDCCL | O | 0/24 V DC | LPDCCL: On/Off |
|  | A9 | DSPSENS | 1 | 0 V to 24 V DC | DSPSENS detection voltage |
|  | B1 | DUPREVCL | O | 0/24 V DC | DUPREVCL: On/Off |
|  | B2 | DUPFWDCL | 0 | 0/24 V DC | DUPFWDCL: On/Off |
|  | B3 | DUPPRSOLP | O | 0/24 V DC | DUPPRSOL (A): On/Off |
|  | B4 | DUPPRSOLA | 0 | 0/24 V DC | DUPPRSOL (P): On/Off |
|  | B5 | DUPESSOLP | O | 0/24 V DC | DUPESSOL (A): On/Off |
|  | B6 | DUPESSOLA | O | 0/24 V DC | DUPESSOL (P): On/Off |
|  | B7 | DUPESW | I | 0/5.2 V DC | DUPESW: On/Off |
|  | B8 | DUPPCSW2 | । | 0/5.2 V DC | DUPPCSW2: On/Off |
|  | B9 | DUPPCSW1 | 1 | 0/5.2 V DC | DUPPCSW1: On/Off |
| CN14 <br> ( 75 cpm ) | $\begin{aligned} & \text { A1 } \\ & \text { A2 } \end{aligned}$ | DUPFSSW DUPJSW | 1 | 0/5.2 V DC 0/5.2 V DC | DUPFSSW: On/Off DUPJSW: On/Off |
| Connectedto thejunction BPCB. | A3 | MSW OFF REM | 0 | $0 / 24$ V DC | MSW: Off/Normal |
|  | A4 | DUP SET | 1 | 0/5.2 V DC | Duplex unit set: Installed/Not installed |
|  | A5 | DUPFM | O | 0/24 V DC | DUPFM: On/Off |
|  | A6 | TCBDSW | 1 | 0/5.2 V DC | TCBDSW: On/Off |
|  | A7 | TCBRCL | O | 0/24 V DC | TCBRCL: On/Off |
|  | A8 | LPDCCL | O | 0/24 V DC | LPDCCL: On/Off |
|  | A9 | DSPSENS | 1 | 0 V to 24 V DC | DSPSENS detection voltage |
|  | B1 | DUPREVCL | O | 0/24 V DC | DUPREVCL: On/Off |
|  | B2 | DUPFWDCL | 0 | 0/24 V DC | DUPFWDCL: On/Off |
|  | B3 | BRFM1 | 0 | 0/24 V DC | BRFM1: On/Off |
|  | B4 | BRFM2 | 0 | 0/24 V DC | BRFM2: On/Off |
|  | B5 | DUPESSOL P | O | 0/24 V DC | DUPESSOL (A): On/Off |
|  | B6 | DUPESSOLA | O | 0/24 V DC | DUPESSOL (P): On/Off |
|  | B7 | DUPESW | I | 0/5.2 V DC | DUPESW: On/Off |
|  | B8 | DUPPCSW2 | I | 0/5.2 V DC | DUPPCSW2: On/Off |
|  | B9 | DUPPCSW1 | 1 | 0/5.2 V DC | DUPPCSW1: On/Off |



| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN21 | 1 | OSD1 | I | 0/5.2 V DC | OSD1: On/Off |
| Connected to the scanner motor PCB. | 2 | OSD2 | 1 | 0/5.2 V DC | OSD2: On/Off (Inch model only.) |
|  | 3 | ODSW | 1 | 0/5.2 V DC |  |
|  | 4 | SM Vref | 0 | DCOVÅ5V | SM current control signal |
|  | 5 | SM M1 | 0 | 0/5.2 V DC | SM drive mode signal (M1) |
|  | 6 | SM M2 | 0 | 0/5.2 V DC | SM drive mode signal (M2) |
|  | 7 | SM M3 | O | 0/5.2 V DC | SM drive mode signal (M3) |
|  | 8 | NC |  | - |  |
|  | 9 | NC | - | - |  |
|  | 10 |  | 1 | 0/5.2 V DC (pulse) | SM drive clock |
|  | 11 |  | 0 | 0/5.2 V DC | SM rotation detection switching signal |
|  | 12 | SM CWB SM RET | 0 | 0/5.2 V DC | SM rotation control signal |
|  | 13 |  | O | 0/5.2 V DC | SM drive: Enable/Not enable |
|  | 1415 | SM ENABLE EL ON REM | 0 | 0/5.2 V DC | EL: On/Off |
|  |  | SHPSW | I | 0/5.2 V DC Ground | SHPSW: On/Off <br> Ground for SMPCB |
|  | 15 16 | $\mathrm{G}(5 \mathrm{~V})$ | - |  |  |
| CN22 | $\begin{aligned} & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \end{aligned}$ | E5V <br> G(5V) <br> CH REM <br> H1 REM <br> H2 REM | $\begin{aligned} & 1 \\ & - \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | 5.2 V DC <br> Ground <br> 0/24 V DC <br> 0/5.2 V DC <br> $0 / 5.2 \mathrm{~V}$ DC | Power supply from PSPCB Ground from PSPCB <br> CH: On/Off <br> H1: On/Off <br> H2: On/Off |
| Connected to the power source PCB. |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| CN23 | $\begin{aligned} & 1 \\ & 2 \\ & 3 \\ & 4 \end{aligned}$ | 24 V <br> COUNT REM <br> SET SIG <br> SET G | $\begin{aligned} & \mathrm{O} \\ & \mathrm{O} \\ & \mathrm{I} \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 24 \text { V DC } \\ & 0 / 5 \mathrm{~V} D \\ & 0 / 5.2 \mathrm{~V} \text { DC } \\ & \text { Ground } \end{aligned}$ | Power supply for key counter* <br> Key counter* count: On/Off <br> Key counter* setting status: Installed/Not installed Ground for key counter* |
| Connected to the key counter*. |  |  |  |  |  |
|  |  |  |  |  |  |
| $\begin{gathered} \text { CN24 } \\ \text { (75 cpm) } \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | DUPPRSOL P DUPPRSOL A | $\begin{aligned} & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 0 / 24 \vee D C \\ & 0 / 24 \vee D C \end{aligned}$ | DUPPRSOL (P): On/Off DUPPRSOL (A): On/Off |
| Connected to the duplex pressure release solenoid. |  |  |  |  |  |

*: Optional

## 2-3-4 Scanner motor PCB



Figure 2-3-7 Scanner motor PCB block diagram

The scanner motor PCB (SMPCB) drives the scanner motor (SM), turns the exposure lamp (EL) on and off, and relays signals from the scanner home position switch (SHPSW), the original detection switche (ODSW) and original size detection sensor 1, 2 (OSD1, 2*).
The scanner motor (SM) is driven by turning the output for motor phase switchover on and off (SM A, SM $\_A, S M B, S M \_B$ ). It is activated by the driver IC1 processing the currently set reference signal (SM Vref), mode signals (SM M1 to M3, SM CWB), phase switchover clock (SM CLK), and drive/stop signals (SM ENABLE) from the engine PCB (EPCB).

* For inch models only.


Figure 2-3-8 Scanner motor PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN1 | 1 | G(5V) |  | Ground | Ground for SMPCB |
| Connected to the engine PCB. | 2 | SHPSW | 0 | 0/5.2 V DC | SHPSW: On/Off |
|  | 3 | EL ON REM | I | 5.2 V DC | EL: On/Off |
|  | 4 | SM ENABLE | I | 0/5.2 V DC | SM drive enable signal: Enable/Not enable |
|  | 5 | SM RET | I | 0/5.2 V DC | SM drive control signal |
|  | 6 | SM CWB | I | 0/5.2 V DC | SM rotation direction switching signal |
|  | 7 | SM CLK | 1 | 0/5.2 V DC (pulse) | SM drive control clock |
|  | 8 | NC | - | - |  |
|  | 9 | NC | - | - |  |
|  | 10 | SM M3 | 1 | 0/5.2 V DC | SM drive mode signal (M3) |
|  | 11 | SM M2 | I | 0/5.2 V DC | SM drive mode signal (M2) |
|  | 12 | SM M1 | I | 0/5.2 V DC | SM drive mode signal (M1) |
|  | 13 | SM Vref | 1 | 0 V to 5 V DC | SM current control voltage |
|  | 14 | ODSW | 0 | 0/5.2 V DC | ODSW: On/Off |
|  | 15 | OSDS2 | 0 | 0/5.2 V DC | OSD2*: On/Off |
|  | 16 | OSDS1 | 0 | 0/5.2 V DC | OSD1: On/Off |
| CN2 | 1 | SM _B | 0 | 0/24 V DC (pulse) | SM drive pulse phase _B |
| Connected to the scanner motor. | 2 | 24 V | O | 24 V DC | Power supply for SM |
|  | 3 | SM B | 0 | 0/24 V DC (pulse) | SM drive pulse phase B |
|  | 4 | SM A | O | 0/24 V DC (pulse) | SM drive pulse phase A |
|  | 5 | 24V | O | 24 V DC | Power supply for SM |
|  | 6 | SM _A | 0 | 0/24 V DC (pulse) | SM drive pulse phase _A |
| CN3 | 1 | EL ON | 0 | 0/24 V DC | EL: On/Off |
| Connected to the INPCB. | 2 | EL ON | O | 0/24 V DC | EL: On/Off |
|  | 3 | 24 V | O | 24 V DC | Power supply for INPCB |
|  | 4 | 24 V | O | 24 V DC | Power supply for INPCB |
|  | 5 | $\mathrm{G}(24 \mathrm{~V})$ | - | Ground | Ground for INPCB |
|  |  |  | - |  | Ground for INPCB |
| CN4 | 1 | 5 V | O | 5.2 V DC | Power supply for SHPSW |
| Connected to the scanner home position switch. | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | SHPSW GND | 1 | 0/5.2 V DC | SHPSW: On/Off <br> Ground for SHPSW |
| CN5 | 1 | 5 V | 0 | 5.2 V DC | Power supply for ODSW |
| Connected to the original detection switch. | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | ODSW <br> GND | I | 0/5.2 V DC | ODSW: On/Off Ground for ODSW |
| CN6 | 1 | G(24V) | - | Ground | Ground from PSPCB |
| Connected to the power source PCB. | 2 | 24V | 1 | 24 V DC | Power source from PSPCB |
|  | 3 | G(24V) | - | Ground | Ground from PSPCB |
|  | 4 | 24V | 1 | 24 V DC | Power source from PSPCB |
|  | 5 | $\mathrm{G}(5.1 \mathrm{~V})$ | - | Ground | Ground from PSPCB |
|  | 6 | 5.1V | 1 | 5.2 V DC | Power source from PSPCB |
| CN7 | 1 | S.G | - | Ground | Ground for OSD1 |
| Connected to the original size detection sensors 1 and $2^{*}$. | 2 | 5 V | O | 5.2 V DC | Power supply for OSD1 |
|  | 3 | OSD1 | 1 | 0/5.2 V DC | OSD1: On/Off |
|  | 4 | S.G | - | Ground | Ground for OSD2* |
|  | 5 | 5 V | 0 | 5.2 V DC | Power supply for OSD2* |
|  | 6 | OSD2 | 1 | 0/5.2 V DC | OSD2*: On/Off |

*: Inch model only.

## 2-3-5 CCD PCB

CCD PCB


Figure 2-3-9 CCD PCB block diagram

The CCD PCB (CCDPCB) receives clock signals $\phi$ SHIFT,$+ \phi$ SHIFT-, $\phi C L K_{+}, \phi C L K-, \phi R S_{+}, \phi$ RS-, $\phi C L P+$, and $\phi C L P-$ from the main PCB (MPCB), and based on these signals, generates the CCD drive signal to drive CCD IC3.
When clock signals are input, the CCD IC3 outputs analog signals according to the set density of the image, which are transmitted to the main PCB (MPCB) via the emitter follower circuits and differential amplifiers IC4, IC5, IC6 and IC7.


Figure 2-3-10 CCD PCB silk-screen diagram

| Connector | Pin No. | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN1 | 1 | ¢CLP- | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
| Connected to the main PCB. | 2 | ¢CLP+ | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 3 | ¢RS+ | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 4 | ¢RS- | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 5 | ¢CLK- | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 6 | ¢CLK+ | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 7 | ¢SHIFT+ | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 8 | ¢SHIFT- | I | 0/3.3 V DC (pulse) | CCDPCB drive clock |
|  | 9 | 5 V | I | 5.2 V DC | Power supply for CCDPCB |
|  | 10 | 5 V | I | 5.2 V DC | Power supply for CCDPCB |
|  | 11 | 5 V | I | 5.2 V DC | Power supply for CCDPCB |
| CN2 | 1 | OS2+ | O | 0/12 V DC (pulse) | CCDPCB control signal |
| Connected to the main PCB. | 2 | OS2- | 0 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 3 | OS1+ | O | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 4 | OS1- | 0 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 5 | OS3+ | 0 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 6 | OS3- | 0 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 7 | OS4+ | 0 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 8 | OS4- | 0 | 0/12 V DC (pulse) | CCDPCB control signal |
|  | 9 | N.C | - | - | Not used |
|  | 10 | +12V | 1 | +12 V DC | Power supply for CCDPCB |
|  | 11 | G(analog) | - | Ground | Analog ground for CCDPCB |
|  | 12 | G (analog) | - | Ground | Analog ground for CCDPCB |


Timing chart No. 2 Scanner operation
Scanner initialization (SHPSW: On)
Scanner initialization (SHPSW: Off)
$\begin{array}{cc} & \text { Fwd. rotation } \\ \text { SM } & \text { CN2-1, 2, } \\ \text { Off }\end{array}$
3, 4, 5, 6 Rev. rotation
SHPSW CN4-2


Original scanning operation (A3/1" $\times 17^{\prime \prime}$ original, magnification ratio $100 \%$, manual copy density control)

$\begin{array}{lcc} & & \text { Fwd. rotation } \\ \text { SM } & \begin{array}{c}\text { CN2-1, 2, } \\ 3,4,5,6\end{array} & \text { Off } \\ & & \text { Rev. rotation } \\ & & \\ \text { SHPSW } & \text { CN4-2 } & \\ & & \end{array}$
SHPSW CN4-2
FVSYNC signal
Timing chart No. 3 Original feed operation 1: Feeding an A4/11" $\times 8^{1 / 2 "}$ original in single-sided original mode

Ting
$\begin{array}{ll}\text { OFM } & \text { CN12-9,11,12,14 } \\ \text { OCM } & \text { CN12-13,15,16,18 } \\ \text { OFSW } & \text { CN12-22 } \\ \text { OSBSW } & \text { CN12-21 } \\ & \\ \text { DFTSW } & \text { CN12-29 }\end{array}$
OFSOL A CN12-10
OFSOL R CN12-7
CN12-5
OFCL
Timing chart No. 4 Original feed operation 2: Feeding two A4/11" $\times 8^{1 / 2} 2^{\prime \prime}$ originals successively in single-sided original mode


OFSOL A CN12-10
OFSOL R CN12-7
CN12-5
CN12-9,11,12,14
OCM CN12-13,15,16,18
OFSW CN12-22
OSBSW CN12-21
DFTSW CN12-29
Timing chart No. 5 Original feed operation 3: Feeding two A4R/81/2" $\times 11^{\prime \prime}$ originals successively in double-sided original mode


| OFM | CN12-9,11,12,14 |
| :--- | :--- |
| OCM | CN12-13,15,16,18 |
| OFSW | CN12-22 |
| OSBSW | CN12-21 |
| DFTSW | CN12-29 |
| SBFSSOL CN12-8 |  |
| EFSSOL CN12-6 |  |
| SBPSOL A CN12-4 |  |
| SBPSOL R CN12-3 |  |

Timing chart No. 6 Continuous copying onto two sheets of A4/11" $\times \mathbf{8}^{1 / 2 "}$ copy paper from the large paper deck left cassette

Timing chart No. 7 Continuous copying onto two sheets of $A 4 / 1^{\prime \prime} \times 8^{1 / 2} \mathbf{2}^{\prime \prime}$ copy paper from the large paper deck right cassette
Ting
 St

Timing chart No. 8 Copying onto a sheet of $\mathbf{A} / \mathbf{1 1}^{\prime \prime} \times 17^{\prime \prime}$ copy paper from the lower cassette

Timing chart No. 9 Copying onto a sheet of A4R/81/2" $\times 11^{\prime \prime}$ copy paper from the bypass table

Timing chart No. 10 Continuous duplex copying onto two sheets of A4R/81/2" $\times 11^{\prime \prime}$ copy paper from the upper cassette

Chart of image adjustment procedures

| $\begin{array}{\|c\|} \hline \text { Adjust- } \\ \text { ing } \\ \text { order } \end{array}$ | Item | Image | Description | Maintenance mode |  | Original | Page | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Item No. | Mode |  |  |  |
| (1) | Adjusting the lateral squareness (printing adjustment) |  | Adjusting the position of the laser scanner unit (printing adjustment) | - | - | $\begin{aligned} & \text { U089 } \\ & \text { (1 DOT-LINE) } \end{aligned}$ | 1-6-36 |  |
| (2) | Adjusting the magnification in the auxiliary scanning direction (printing adjustment) |  | Drive motor speed adjustment | U053 | MAIN MOTOR | U053 test pattern | 1-4-21 |  |
| (3) | Adjusting the magnification in the auxiliary scanning direction (printing adjustment) |  | Paper feed motor speed adjustment | U053 | CONV MOTOR | U053 test pattern | 1-4-21 |  |
| (4) | Adjusting the center line of the bypass table (printing adjustment) |  | Adjusting the LSU print start timing | U034 | LSUOUT | U034 test pattern | 1-6-19 | The center line of the bypass table is used as the reference in the adjustment of the center lines for other paper sources. To make an adjustment for duplex copying, select "LSUOUT (DUP)". |
| (5) | Adjusting the center line of the cassettes and large paper deck (printing adjustment) | $\square$ | Adjusting the position of the rack adjuster | - | - | U034 test pattern | 1-6-15 | Adjusts the position of each paper source. |
|  |  |  | Adjusting the position of the center | - | - |  | 1-6-16 |  |
| (6) | Adjusting the leading edge registration (printing adjustment) | $\stackrel{1}{\star}$ | Registration clutch turning on timing (secondary paper feed start timing) | U034 | RCL ON | U034 test pattern | 1-6-17 | To make an adjustment for duplex copying, select "RCL ON2". |
| (7) | Adjusting the leading edge margin (printing adjustment) |  | LSU illumination start timing | U402 | LEAD | U402 test pattern | 1-6-20 |  |
| (8) | Adjusting the trailing edge margin (printing adjustment) |  | LSU illumination end timing | U402 | TRAIL | U402 test pattern | 1-6-20 | To make an adjustment for duplex copying, select "TRAIL (DUP)". |


| Adjust ing order | Item | Image | Description | Maintenance mode |  | Original | Page | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Item No. | Mode |  |  |  |
| (9) | Adjusting the left and right margins (printing adjustment) |  | LSU illumination start/end timing | U402 | A/C | U402 test pattern | 1-6-20 |  |
| (10) | Adjusting the lateral squareness (scanning adjustment) |  | Adjusting the position of the ISU (scanning adjustment) | - | - | Test chart | 1-6-38 |  |
| (11) | Adjusting magnification of the scanner in the main scanning direction (scanning adjustment) |  | Data processing | U065 | MAIN SCAN ADJ | Test chart | 1-6-39 | No adjustment for copying using the DF. |
| (12) | Adjusting magnification of the scanner in the auxiliary scanning direction (scanning adjustment) |  | Original scanning speed | $\begin{aligned} & \text { U065 } \\ & \text { U070 } \end{aligned}$ | SUB SCAN ADJ | Test chart | $\begin{aligned} & 1-6-40 \\ & 1-6-78 \end{aligned}$ | U065: For copying an original placed on the contact glass. U070: For copying originals from the DF. |
| (13) | Adjusting the center line (scanning adjustment) | $\square \square$  <br> $\square$  <br> $\square$  | Adjusting the original scan data (image adjustment) | U067 U072 | ADJUST DATA - | Test chart | $\begin{aligned} & 1-6-41 \\ & 1-6-79 \end{aligned}$ | U067: For copying an original placed on the contact glass. U072: For copying originals from the DF. |
| (14) | Adjusting the leading edge registration (scanning adjustment) |  | Original scan start timing | $\begin{aligned} & \text { U066 } \\ & \text { U071 } \end{aligned}$ | ADJUST DATA <br> LEAD EDGE ADJ | Test chart | $\begin{aligned} & 1-6-42 \\ & 1-6-80 \end{aligned}$ | U066: For copying an original placed on the contact glass. U071: For copying originals from the DF. |
| (15) | Adjusting the leading edge margin (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \mathrm{U} 403 \\ & \text { U404 } \end{aligned}$ | B MARGIN B MARGIN | Test chart | $\begin{aligned} & 1-6-43 \\ & 1-6-82 \end{aligned}$ | U403: For copying an original placed on the contact glass. U404: For copying originals from the DF. |
| (16) | Adjusting the trailing edge margin (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \text { U403 } \\ & \text { U404 } \end{aligned}$ | D MARGIN <br> D MARGIN | Test chart | $\begin{aligned} & 1-6-43 \\ & 1-6-82 \end{aligned}$ | U403: For copying an original placed on the contact glass. U404: For copying originals from the DF. |



## Maintenance parts list

| Maintenance part name |  | Part No. | Fig. No. | Ref. No. |
| :---: | :---: | :---: | :---: | :---: |
| Name used in service manual | Name used in parts list |  |  |  |
| Paper feed belt | BELT LCF, PAPER FEED | 2A007990 | 5 | 31 |
| Upper conveying roller | UPPER ROLLER, CONVEYING | 2A007120 | 5 | 4 |
| Deck paper feed roller | LEFT PULLEY LCF | 2A006190 | 6 | 9 |
| Deck paper conveying roller | RIGHT PULLEY LCF | 2CJ07010 | 6 | 35 |
| Deck pick pulley | C-PICK PULLEY | 5A707580 | 4 | 18 |
| Forwarding pulley | PULLEY, PICK-UP | 60906161 | 8 | 24 |
| Upper paper feed pulley | PULLEY, PAPER FEED | 36706290 | 8 | 20 |
| Lower paper feed pulley | LOWER PULLEY, PAPER FEED | 33906060 | 8 | 8 |
| Bypass forwarding roller | ROLLER, SB LEADING FEED | 36707050 | 7 | 27 |
| Bypass upper paper feed pulley | UPPER PULLEY, BYPASS | 61706770 | 7 | 43 |
| Bypass lower paper feed pulley | LOWER PULLEY, BYPASS | 61706780 | 7 | 44 |
| Upper registration roller | UPPER ROLLER, REGISTRATION | 36706511 | 17 | 28 |
| Lower registration roller | LOWER ROLLER, REGISTRATION | 36706520 | 13 | 48 |
| Slit glass | CONTACT GLASS, ADF (63 cpm) | 35911450 | 15 | 12 |
| Slit glass | CONTACT GLASS, ADF (75 cpm) | 2FA12030 | 15 | 12 |
| Contact glass | CONTACT GLASS | 35912010 | 15 | 7 |
| Mirror 1 | MIRROR A | 2AC12140 | 14 | 20 |
| Mirror 2 and mirror 3 | MIRROR B | 2AC12150 | 14 | 21 |
| Lens | LENS, SCANNER | 2AC12501 | - | - |
| Reflector | REFLECTOR, SCANNER | 2AC12130 | 14 | 19 |
| Exposure lamp | LAMP, SCANNER | 2BC12150 | 14 | 36 |
| Optical rail | RAIL, SCANNER | 2AC12080 | - | - |
| Original size detection sensor | SENSOR, ORIGINAL DETECTION | 35927290 | 14 | 58 |
| Developing assembly | SET, DEVELOPING UNIT, ASS'Y (63 cpm) | 2CJ83120 | 18,19 | 1 |
| Developing assembly | PARTS,DEVELOPING UNIT,ASS'Y,SP (75 cpm) | 2FA93170 | 18,19 | 1 |
| Developing blade assembly | DEVELOPING BLADE ASS'Y | 2A000220 | 18 | 3 |
| Lower developing shaft | LOWER SHAFT, DEVELOPING | 36714280 | 19 | 43 |
| Upper developing seal | UPPER SEAL, DEVELOPING | 2A014360 | 18 | 34 |
| Developing filter | FILTER, DEVELOPING | 2A014460 | 18 | 35 |
| Cleaning assembly | PARTS, ASS'Y CLEANING, SP (63 cpm) | 2CJ93011 | 21 | 1 |
| Cleaning assembly | PARTS, ASS'Y CLEANING, SP (75 cpm) | 2FA93140 | 21 | 1 |
| Cleaning blade | PARTS, BLADE CLEANING(SP) | 36793312 | 21 | 18 |
| Separation claw assembly | CLAW A, SEPARATION | 2A018160 | 21 | 56 |
| Cleaning brush | BRUSH, CLEANING | 2A018051 | 21 | 10 |
| Upper cleaning cover | PARTS, UPPER COVER CLEANING(SP) | 36793341 | 21 | 26 |
| Cleaning brush terminal | TERMINAL, CLEANING BRUSH | 36718110 | 21 | 25 |
| Lower cleaning blade | LOWER BLADE ASS'Y | 2A068210 | 21 | 59 |
| Waste toner tank | DISPOSAL TANK ASS'Y | 36700522 | 22 | 19 |
| Drum assembly | SET, DRUM FOR 6230 | 2A082010 | 16 | 32 |
| Drum heater electrode A | ELECTRODE A, DRUM HEATER | 36708040 | 16 | 40 |
| Drum heater electrode B | ELECTRODE B, DRUM HEATER | 36708190 | 16 | 30, 42 |
| Drum surface potential sensor | SENSOR, SURFACE POTENTIAL | 2CJ28050 | 17 | 63 |
| Main charger assembly | MAIN CHARGER ASS'Y (63cpm) | 2CJ00170 | 16 | 1 |
| Main charger assembly | MAIN CHARGER ASS'Y (75 cpm) | 2FA00150 | 16 | 1 |
| Charger wire | WIRE, MAIN CHARGER | 2AR10160 | 16 | 11 |
| Cleaning lamp | LAMP, CLEANING LAMP | 36908040 | 16 | 17 |
| Charger grid assembly | GRID ASS'Y | 2A068171 | 16 | 3 |
| Main charger rear housing | REAR HOUSING, MC (63 cpm) | 36710050 | 16 | 8 |
| Main charger rear housing | REAR HOUSING, MC (75 cpm) | $2 F A 10010$ | 16 | 8 |
| Rear drum electrode wire | REAR DRUM ELECTRODE WIRE ASS'Y | 36701012 | 17 | 26 |
| Front drum electrode wire | FRONT DRUM ELECTRODE WIRE ASS'Y | 36701021 | 17 | 27 |
| Charger wire cleaning pad | MC CLEANING PAD ASS'Y (63 cpm) | 2A068220 | 16 | 12 |
| Charger wire cleaning pad | MC CLEANING PAD ASS'Y (75 cpm) | 2FA68120 | 16 | 12 |
| Grid wire cleaning pad | GRID CLEANING PAD ASS'Y | 36768081 | 16 | 22 |
| Upper front transfer guide | UPPER FRONT GUIDE, TRANSFER | 36716550 | 17 | 49 |
| Heat roller | ROLLER, HEAT | 2A020010 | 25 | 7 |
| Press roller | PRESS ROLLER (63 cpm) | 2BC20260 | 25 | 8 |
| Press roller | PRESS ROLLER (75 cpm) | 2FA20190 | 25 | 8 |
| Cleaning felt | FELT, CLEANING | 2A020330 | 25 | 50 |
| Lower cleaning roller | PARTS, LOWER ROLLER A CLEANING(SP) (63 cpm) | $2 C J 93131$ | 23 | 11 |
| Lower cleaning roller | LOWER ROLLER, CLEANING (75 cpm) | 24020340 | 24 | 11 |

2CJ/2FA-1

| Maintenance part name |  | Part No. | Fig. No. | Ref. No. |
| :---: | :---: | :---: | :---: | :---: |
| Name used in service manual | Name used in parts list |  |  |  |
| Fixing unit thermister | THERMISTOR, FIXING | 18520201 | 25 | 6 |
| Heat roller separation claw | SEPARATION CLAW, B (63 cpm) | 61720750 | 23 | 38 |
| Heat roller separation claw | SEPARATION CLAW, B (75 cpm) | 61720750 | 24 | 38 |
| Press roller separation claw | CLAW, PRESS ROLLER (63 cpm) | 36720493 | 23 | 39 |
| Press roller separation claw | CLAW, PRESS ROLLER (75 cpm) | 36720493 | 24 | 39 |
| Transfer charger belt | PARTS, BELT TRANSFER(SP) (63 cpm) | 36793281 | 11 | 4 |
| Transfer charger belt | PARTS, BELT TRANSFER(SP) (75 cpm) | 36793281 | 12 | 4 |
| Transfer roller | ROLLER, TRANSFER (63 cpm) | 2A016020 | 11 | 3 |
| Transfer roller | ROLLER, TRANSFER (75 cpm) | 2A016020 | 12 | 3 |
| Belt cleaning brush | BRUSH, BELT CLEANING (63 cpm) | 2A016040 | 11 | 5 |
| Belt cleaning brush | BRUSH, BELT CLEANING ( 75 cpm ) | 2A016040 | 12 | 44 |
| Rear transfer guide | REAR GUIDE, TRANSFER (63 cpm) | 36716383 | 11 | 29 |
| Front cleaning seal | PARTS,SEAL CLEANING(SP) (63 cpm) | 36793670 | 11 | 32 |
| Front cleaning seal | PARTS,SEAL CLEANING(SP) (75 cpm) | 36793670 | 12 | 32 |
| DF forwarding pulley | PULLEY,LEADING FEED | 3BC07010 | 44 | 5 |
| DF feed pulley | PULLEY,SEPARATION | 3BC07020 | 44 | 6 |
| DF separation pulley | PULLEY,SEPARATION | 3BC07020 | 44 | 27 |
| DF registration roller | ROLLER,REGISTRATION | 3BC08050 | 46 | 56 |
| Front reading pulley | FRONT PULLEY,READING | 3AL08480 | 46 | 7 |
| DF registration pulley | PULLEY B,REGISTRATION | 3BC08220 | 45 | 12 |
| Original feed switch | SWITCH L,FEED | 63227150 | 44 | 17 |
| Lower original conveying roller | LOWER ROLLER,CONVEYING | 3AL08112 | 46 | 32 |
| Upper original conveying roller | UPPER ROLLER,CONVEYING | 3AL08161 | 46 | 30 |
| Upper original conveying pulley | UPPER PULLEY,CONVEYING | 3AL08140 | 41 | 5 |
| Original conveying guide | GUIDE,CONVEYING | 3AL08033 | 46 | 1 |
| Original conveying pulley cover | COVER,CONVEYING PULLEY | 3AL08302 | 46 | 4 |
| Middle original conveying roller | INNER ROLLER,CONVEYING | 3BC08150 | 46 | 19 |
| Middle original conveying pulley | INNER PULLEY,CONVEYING | 3AL08100 | 46 | 52 |
| Eject pulley | PULLEY,EJECT | 3AL08170 | 45 | 11, 20 |
| Switchback roller | ROLLER,LOOP | 3AL10020 | 45 | 6 |
| Eject roller | ROLLER,EJECT | 3AL08130 | 46 | 39 |
| Original size length switch filter | FILTER CF SENSOR | 78706241 | 43 | 16 |
| Original holder mat | MAT,ORIGINAL HOLDER | 3AL04060 | 41 | 16 |
| Original holder sheet | SHEET,ORIGINAL HOLDER | 3AL08401 | 46 | 10 |
| Original size indicator sponge | SPONGE,ORIGINAL SIZE INDICATOR | 35912531 | 15 | 10 |
| Drum grounding plate spring | PLATE SPRING, DRUM GROUND | 2A022050 | 27 | 19 |

## Periodic maintenance procedures

| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Test copy and test print | Perform at the maximum copy size | Test copy | Every service |  |  |


| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Paper feed section | Paper feed belt <br> Upper conveying roller <br> Deck paper feed roller | Clean <br> Clean <br> Clean or replace | Every service Every service Every service | Clean with alcohol or a dry cloth. Clean with alcohol or a dry cloth. Replace after feeding 500,000 sheets. <br> Clean with alcohol. | $1-6-9$ $1-6-11$ |
|  | Deck paper conveying roller | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-11 |
|  | Deck pick pulley | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. |  |
|  | Forwarding pulley | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-3 |
|  | Upper paper feed pulley | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-3 |
|  | Lower paper feed pulley | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-3 |
|  | Bypass forwarding roller | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-6 |
|  | Bypass upper paper feed pulley | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-6 |
|  | Bypass lower paper feed pulley | Clean or replace | Every service | Replace after feeding 500,000 sheets. <br> Clean with alcohol. | 1-6-6 |
|  | Upper registration roller | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Lower registration roller | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Guides | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Rollers | Clean | Every service | Clean with alcohol or a dry cloth. |  |



| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Optical section | Slit glass <br> Contact glass <br> Mirror 1 <br> Mirror 2 and mirror 3 <br> Lens <br> Reflector <br> Exposure lamp <br> Optical rail <br> Original size detection sensor | Clean <br> Clean <br> Clean <br> Clean <br> Clean <br> Clean <br> Clean or replace <br> Grease <br> Clean | Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service | Clean with alcohol and then a dry cloth. <br> Clean with alcohol and then a dry cloth. <br> Clean with alcohol and then a dry cloth. <br> Clean with alcohol and then a dry cloth. <br> Clean with a dry cloth. <br> Clean with a dry cloth. <br> Replace if an image problem occurs or after the exposure lamp has been lit for 1,000 hours. <br> Check noise and shifting and then apply scanner rail grease PG671. <br> Clean with alcohol or a dry cloth. | 1-6-29 |


| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Developing section | Developer <br> Developing assembly <br> Developing blade assembly <br> Lower developing shaft <br> Upper developing seal Developing filter Toner hopper (cartridge) Seals | Replace <br> Clean <br> Replace <br> Clean <br> Check and replace <br> Replace <br> Replace <br> Clean <br> Clean | Every service <br> Every service <br> Every service <br> Up to 500,000 counts <br> After 500,000 counts (reset after replacement) <br> Every service <br> Every service <br> Every service <br> Every service | Vacuum or clean with a dry cloth. <br> Clean with a dry cloth. <br> Replace if caked with toner. <br> Vacuum. <br> Vacuum or clean with a dry cloth. | $\begin{aligned} & 1-6-52 \\ & 1-6-52 \\ & \\ & 1-6-51 \\ & 1-6-51 \end{aligned}$ |


| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cleaning section | Cleaning assembly <br> Cleaning blade <br> Separation claw assembly <br> Cleaning brush Upper cleaning cover Cleaning brush terminal Lower cleaning blade Waste toner tank Seals | Clean <br> Replace <br> Check and replace <br> Replace <br> Replace <br> Replace <br> Replace <br> Replace <br> Clean | Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service | Clean with a dry cloth; replace if the tip is deformed. <br> Vacuum or clean with a dry cloth. | $\begin{aligned} & 1-6-56 \\ & 1-6-60 \\ & 1-6-58 \\ & 1-6-56 \\ & 1-6-58 \end{aligned}$ |



| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Image formation section | Drum assembly <br> Drum heater electrode A | Check and clean <br> Check and replace | Every service Every service | Clean with the cleaner bemkot; check for scratches on the drum. <br> Replace if the resistance between the disk and electrode is $10 \Omega$ or more. | $1-6-44$ $1-6-48$ |
|  | Drum heater electrode B | Check and replace | Every service | Replace if the resistance between the disk and electrode is $10 \Omega$ or more. | 1-6-48 |
|  | Drum surface potential sensor | Clean | Every service | Air blow (do not vacuum). |  |
|  | Main charger assembly | Clean | Every service | Clean the shield with a wet cloth and then a dry cloth. | 1-6-26 |
|  | Charger wire | Replace | Every service |  | 1-6-26 |
|  | Cleaning lamp | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Charger grid assembly | Clean | Every service | Clean the grid shield with wet cloth and then a dry cloth. | 1-6-26 |
|  | Main charger rear housing | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Rear drum electrode wire | Check and replace | Every service | Replace if the resistance between the disk and electrode is $10 \Omega$ or more. | 1-6-46 |
|  | Front drum electrode wire | Check and replace | Every service | Replace if the resistance between the disk and electrode is $10 \Omega$ or more. | 1-6-46 |
|  | Charger wire cleaning pad | Replace | Every 600,000 counts |  | 1-6-28 |
|  | Grid wire cleaning pad | Replace | Every 600,000 counts |  | 1-6-28 |
|  | Upper front transfer guide | Clean | Every service | Clean with alcohol or a dry cloth. |  |


| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fixing section | Heat roller <br> Press roller <br> Cleaning felt <br> Lower cleaning roller <br> Fixing unit thermistor <br> Heat roller separation claw <br> Press roller separation claw <br> Guides <br> Rollers | Replace <br> Replace <br> Replace <br> Replace <br> Check and clean <br> Replace <br> Clean or replace <br> Clean <br> Clean | Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service <br> Every service | Clean with toluene or thinner; check the level of wear on contacting surfaces. <br> Clean with a dry cloth or alcohol; check the levels of wear on the tip of the claw and the coating of the surface that makes contact with paper. <br> Clean with a dry cloth, toluene or thinner. <br> Clean with alcohol or a dry cloth. | $\begin{aligned} & \hline 1-6-67 \\ & 1-6-67 \\ & 1-6-62 \\ & 1-6-66 \\ & 1-6-65 \\ & 1-6-68 \\ & 1-6-69 \end{aligned}$ |



| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Paper convey- | Transfer charger belt | Replace | Every service |  | $1-6-53$ |
| ing section | Transfer roller | Replace | Every service |  | $1-6-54$ |
|  | Belt cleaning brush | Replace | Every service | Vacuum or clean with a dry cloth. | $1-6-55$ |
|  | Rear transfer guide |  |  |  |  |
|  | Front cleaning seal | Clean |  |  |  |
| Clean or replace | Every service | Vacuum or clean with a dry cloth. |  |  |  |


| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :--- | :--- | :--- | :--- | :--- |
| Eject section | Guides <br> Rollers | Clean <br> Clean | Every service <br> Every service | Clean with alcohol or a dry cloth. <br> Clean with alcohol or a dry cloth. |  |


| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Feedshift and <br> duplex sections | Guides <br> Rollers | Clean <br> Clean | Every service <br> Every service | Clean with alcohol or a dry cloth. <br> Clean with alcohol or a dry cloth. | 1-6-70 |



| Section | Maintenance part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DF section | DF forwarding pulley | Replace or clean | Every 100,000 counts | Clean with alcohol when visiting the user. | 1-6-73 |
|  | DF feed pulley | Replace or clean | Every 100,000 counts | Clean with alcohol when visiting the user. | 1-6-73 |
|  | DF separation pulley | Replace or clean | Every 100,000 counts | Clean with alcohol when visiting the user. | 1-6-74 |
|  | DF registration roller | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Front reading pulley | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | DF registration pulley | Check or clean | Every service | Clean with alcohol or a dry cloth if it is dirty. |  |
|  | Original feed switch | Check or clean | Every service | Clean with airbrush or a dry cloth. |  |
|  | Lower original conveying roller | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Upper original conveying roller | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Upper original conveying pulley | Check or clean | Every service | Clean with alcohol or a dry cloth if it is dirty. |  |
|  | Original conveying guide | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Original conveying pulley cover | Clean | Every service | Clean the opposite side of the DF timing switch with alcohol or a dry cloth. |  |
|  | Middle original conveying roller | Clean | Every 400,000 counts | Clean with alcohol (Remove the front, rear and right covers and original conveying pulley mount plate). |  |
|  | Middle original conveying pulley | Clean | Every 400,000 counts | Clean with alcohol (Remove the front, rear and right covers and original conveying pulley mount plate). |  |
|  | Eject pulley | Check or clean | Every service | Clean with alcohol or a dry cloth if it is dirty. |  |
|  | Original size length switch | Clean | Every service | Clean with alcohol. Filter |  |
|  | Covers | Clean | Every service | Clean with alcohol. |  |
|  | Original holder mat | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Original holder sheet | Clean | Every service | Clean with alcohol or a dry cloth. |  |
|  | Original size indicator sponge | Clean | Every service | Clean with alcohol or a dry cloth. |  |


| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :---: | :--- | :--- | :--- | :--- | :--- |
| Drive section | Drum grounding plate <br> spring | Check and replace | After 500,000 counts, <br> check at every service. | Replace when the surface that <br> makes contact with the drum <br> drive shaft breaks. <br> Grease <br> Gply conductive grease | $1-6-83$ |
| Clutches | Check | After 500,000 counts, <br> check at every service. <br> Every service | GE-334C. |  |  |


| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Covers | Covers | Clean | Every service | Clean with alcohol or a dry cloth. |  |


| Section | Maintenance <br> part/location | Method | Maintenance cycle | Points and cautions | Page |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Other | Image quality | Check and adjust | Every service |  |  |

## Optional devices supplied parts list

## Multi finisher

| Name used in service manual | Name used in installation guide | Part No. |
| :--- | :--- | :---: |
| Main tray | Main tray | 3B804140 |
| Finisher connecting plate | Finisher connecting plate | 3B803010 |
| Stapler cartridge | Stapler cartridge | 3B827020 |
| M4 $\times 12$ binding screw | M4 $\times 12$ binding screw | B1304120 |
| Hexagonal nut | Hexagonal nut | C1054070 |
| Pin | Pin | 33920500 |
| Sub tray | Sub tray | 3B804180 |
| Paper insertion aid guide plate | Paper insertion aid guide plate | 3B816900 |
| M4 $\times 10$ tap-tight binding screw | M4 $\times 10$ tap-tight binding screw | B3314100 |
| Connecting sponge | Connecting sponge | 3B803020 |

## Side deck

| Name used in service manual | Name used in installation guide | Part No. |
| :--- | :--- | :---: |
| Upper merge guide | Upper merge guide | 3BF19540 |
| Lower merge guide | Lower merge guide | 3BF19550 |
| Interlock switch backstop | Interlock switch backstop | 3BF19720 |
| M4 $\times 6$ TP-A chromate screw | M4 $\times 6$ TP-A chromate screw | B4004060 |
| M4 $\times 12$ flat head screw | M4 $\times 12$ flat head screw | B2004120 |
| M3 $\times 6$ TP-A bronze screw | M4 $\times 6$ chromate binding screw | B1004060 |
| M4 $\times 8$ TP-P tight screw | M4 $\times 8$ TP-P tight screw | B4044080 |

## List of error codes

## Scanner

| Error code | Description | Remedy |
| :---: | :---: | :---: |
| E001 | Transmission has been canceled and interrupted during transmission. |  |
| E010 | Recognition of the destination has been lost during data transmission. Recognition of the destination has been lost during communication with a computer with a personal address book. | Check for a line error. |
| E011 | Transmission has failed in graphic data transmission due to abnormal data. |  |
| E012 | A line error has occurred in data acquisition of a personal address book, and data cannot be acquired. | Check to see if the computer with a personal address book is properly connected. |
| E020 | The SMTP server has not been recognized in E-mail transmission. | Check to see if the SMTP server has started. |
| E021 | E-mail destination is restricted by transmission restriction or is not permitted by destination permission. | Change the destination restriction or permission. <br> Check the E-mail destination address. |
| E022 | An E-mail address that cannot be recognized by the SMTP server has been included in the destination. | Check the E-mail destination address. |
| E023 | The SMTP server is not operating properly. | Check to see if the SMTP server has started. |
| E030 | The destination computer cannot be recognized. The file utility has not started or is already used by another scanner. | Check to see if the destination computer has started. <br> Check for a line error. Check to see if the file utility has started. Check to see if the file utility is being used by another scanner. |
| E031 | The password does not match with the destination computer in graphic data transmission. | Check the password of the relevant folder of the destination computer. |
| E032 | Some trouble has occurred in transmission to a computer when a file was saved in the destination computer. <br> In transmission to a computer, the capacity of the HDD of the destination computer has been exceeded and overflow has been detected. | Wait for some time and then retry. Change the file name. Check the HDD of the destination computer. |
| E033 | The version of the file utility is not proper. | Check the version of the file utility. |
| E034 | The file utility is being used by another scanner. | Retransmit when the file utility is not used by another scanner. |
| E035 | The folder number of the file utility is not correct. | Check the setting of the file utility. |
| E036 | In compression for transmission after scanning, the compressed data memory has exceeded the expected memory capacity. | Reduce the resolution. Change the image quality mode. Reduce the number of originals. |
| E039 | Unexpected trouble has occurred in the computer. A command received from the computer is not correct. | Check to see if the file utility in the destination computer has started normally. <br> Check to see if a program for reception from another network has started on the destination computer. |
| E040 | Recognition of the destination computer has been lost in TWAIN operation. | Check the operation of the computer on which the TWAIN driver has started. Check for a line error. |
| E049 | Trouble has occurred in the computer on which TWAIN has started. A command received from the computer is not correct. | Check to see if the TWAIN in the destination computer has started normally. <br> Check to see if a program for reception from another network has started on the destination computer. |


| Error code | Description | Remedy |
| :---: | :--- | :--- |
| E059 | Trouble has occurred in the computer on which the personal address <br> book has started. <br> A command received from the computer is not correct. | Check to see if the personal address <br> book of the destination computer has <br> started normally. <br> Check to see if a program for reception <br> from another network has started on the <br> destination computer. |
| E061 | If a group is selected as a destination for E-mail transmission or PC <br> transmission, some trouble has occurred in a destination that <br> constitutes the group. | Check the error of the destination group. |
|  | When multiple destinations are selected and broadcast is performed, <br> some error has occurred. | Check each error in the destinations. |

## Printer

| Error code | LCD message | Description | Remedy |
| :---: | :---: | :---: | :---: |
| Code: 01 | *1, 2 | Format error | Execute formatting. |
|  | *3 | Abnormal format | Turn the power off and then on. |
| Code: 02 | *1, 2 | Memory device mounting error | Mount properly HD-3 or CompactFlash. |
|  | *3 | RAM DISK mode is off. | Turn on the RAM DISK mode. |
| Code: 03 | *1, 2, 3 | Writing cannot be performed. | Disable write protect. |
| Code: 04 | *1, 2, 3 | Available memory space is not sufficient. | Delete unnecessary files. |
| Code: 05 | *1, 2, 3 | Specified file is not found. | Files specified by other than VMB and eMPS JOB are not found. |
| Code: 06 | *2, 3 | Memory for disk system is not sufficient. | Add optional memory. |
| Code: 10 | *2, 3 | Formatting cannot be performed because data spooling is being performed. | Wait until the printer is ready. |
| Code: 20 | *2 | HD-3 has been inserted into an incorrect slot. | Insert HD-3 into a proper slot. |
| Code: 85 | *2 | VMB: Name error | Although a name was set for the VMB tray, the name data does not exist. |
| Code: 86 | *2 | VMB: Password error | Input the password again. |
| Code: 88 | *2 | VMB: Unreadable data is included in VMB bin. | Stored job data is damaged. |
| Code: 97 | *2 | MPS: The number of registered jobs has exceeded the limit. | Increase the limit of the number of registered jobs. |
| Code: 98 | *2 | MPS: Unreadable pages are included in the job. | Stored job data is damaged. |
|  | *3 | Data in sorting cannot be read. | Stored job data is damaged. |

## LCD message

*1: Memory Card error Press GO
Code: \#\#
*2: HARD DISK error Press GO
Code: \#\#
*3: RAM disk error Press GO
Code: \#\#
*4: KPDL error Press GO
Code: \#\#
For the KPDL error codes, see the PS error codes.

Functions and settings combination chart


0 : Combination is possible
--: Combination is NOT Tossible
O1: Auto exposure adjustment is not available for
the photo the photo mode. The text+photo mode, the
text mode, or manual exposure adiustment will 02: On sly the aute magnification selection mode is
available. That mode will be selected.
03: Only same size (100\% [1:11) copying in the
auto paper selection mode is available. The
mode will be selected.
O4: The marain mode and the bookletstitching
mode or book to booklet mode, cannot te
used in combination with eact
05: The function selectetedsecond will take priorty and origina size selection (auto selection) will
06: The border erase modes and the auto
selectionffiling mode cannot be Us
combination with each other.
07: The border erase modes and the custom
original size setting cannot be used in
08: The shaeet erase mode and the book erase
Mode cannor. be used incolminalon
each other
The transparency + backing sheet mode and
09: The transparency + backing sheet mode and
the 2 -sided copy modes cannot be used in
the 2-sided copy modes cannot be used in
combination with each other.
10: Cannot be used in combination with auto
10: Cannot be used in con.
selectionfliling mode.
11: The 2 -sided copy modes and the invert mode
cannot be used in combination with each
12: The boo
12: The bookletstitithing mode and book to
booklet mode will be given second priority
when the ${ }^{\text {when the }}$ 2-sided cop
2--sided copy modes or the page separation
split copy modes are selected.
13: : .en-taced
13: Open-faced originals cannot be used in
combination with original size selection.
combination with original size selection.
14: Not avaialole because open-faced oriminals
must be set with the top enge towards the rear
must be set with the top edge towards the rear
of the copier.
15: Not available in combination with open-faced
16: The book
and the transparencey $\rightarrow$ backing sheet mode cannot be usped in combination with each
other.
17: Not available in combination with the cover
mode.
18: Node available in combination with the
transparency +backing sheet mode.
19: Not available in combination with original size
19: Not available in combination with original size
selection (auto selection)!
20: Not availabale in combination with original size
20: Not avaiiable in combination with original size
selection (fining.
21: Not available in combination with the original
s2: The fefinistioned mode and the staple mode
cannot be used in combination with each
23: The epunch mode cannot be used in
24: The original set diricction cannot be selected
because the book erase mode was selected because the book erase mode was selectected
and originals must be set with the top edge towards the rear of the copier.
25: Not available in combination with the form
26: Notray availiable in combination with the
27: The mememerge mode copy cannot be us
combination miode cannot each other.
28: The selected paper
28: The selectede papares setine will be canceled in
order to swith to the auto paper selection
mode.
29: The
will be bech scanceled.
(6) Insert blank sheet
(23) Enter number of copyes (copy sets) to be made



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[^0]:    1. Enter " 001 " using the numeric keys and press the start key.

    - The machine exits the simulation mode.

[^1]:    * Initial setting for factory default setting

[^2]:    * Initial setting for factory default setting

[^3]:    * Initial setting for factory default setting

[^4]:    * Initial setting for factory default setting

[^5]:    *: Optional.

[^6]:    *: Optional.

[^7]:    *: Optional.

[^8]:    * For inch specifications only.

[^9]:    * Optional.

